

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 2 February 2021 3:19 PM  
**To:** daniel@worldauto.com.sg  
**Cc:** 'Adrian'; 'Geraldine Foong'; 'Gan Ping'  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Without Prejudice

Hi Daniel,

Thank you for your email.

We confirm settlement at \$1,800.00(all-in) as full and final settlement.

EQ is moving to E-payment modes. **Kindly let us have your company's bank details for our necessary action: -**

<b>Account Name</b>	
<b>Account Number</b>	
<b>Bank Name</b>	
<b>Bank Code</b>	
<b>Branch Code</b>	

For EQ, no DV is needed if settlement amount < \$20K.

Thank you.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 / 6271 0196 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** daniel@worldauto.com.sg <daniel@worldauto.com.sg>  
**Sent:** Monday, 1 February 2021 9:44 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Adrian' <adrian22@worldauto.com.sg>; 'Geraldine Foong' <geraldine@worldauto.com.sg>; 'Gan Ping' <ganping@worldauto.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)  
**Importance:** High

Dear Hsiao Tong,  
No attachment in your email.  
In view of amicable settlement, without prejudice, we agree to your proposal for settlement.  
  
Kindly forward us your DV for our necessary follow up.

Thks & Rgds,  
*Daniel Tan*  
*World Auto Pte Ltd*  
Tel: 64513933

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Sunday, 31 January 2021 10:49 AM  
**To:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)  
**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>  
**Subject:** Re: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolution of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$1,800.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Thursday, 18 June 2020 8:56 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Dear Hsiao Tong,  
Reference to above matter.  
We have yet to hear from you.  
Kindly advise the soonest!!

Thks & Rgds,  
*Daniel Tan*  
World Auto Pte Ltd  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Friday, 22 May 2020 10:26 AM  
**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Dear Hsiao Tong,  
Reference to above matter.  
Till date we have yet to hear from you.

Kindly advise the soonest!!

Thks & Rgds,  
*Daniel Tan*  
World Auto Pte Ltd  
Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Monday, 4 May 2020 10:39 AM  
**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)  
**Importance:** High

Dear Hsiao Tong,

Reference to above matter.

Your insured had filed a police report and in the report, it was mentioned he had two days of medical leave.

Kindly check with your insured whether Traffic Police had taken up this case for investigation, if any, whether Police Investigation Results are available for discussion on settlement proposal.

Thks & Rgds,

*Daniel Tan*

World Auto Pte Ltd

Tel: 64513933

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>

**Sent:** Monday, 20 April 2020 1:25 PM

**To:** 'chewht@lkkauto.com' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

**Importance:** High

Hi Hsiao Tong,

Reference to above matter.

There were no accident video available at time of reporting.

Scene photos taken by the hirer are attached for your reference and necessary follow up.

Kindly advise your proposal for settlement

Thks & Rgds,

*Daniel Tan*

World Auto Pte Ltd

Tel: 64513933

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**From:** [chewht@lkkauto.com](mailto:chewht@lkkauto.com) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, 20 April 2020 1:11 PM

**To:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)

**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>

**Subject:** Re: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg) <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>  
**Sent:** Friday, 20 December 2019 11:51 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** 'Adrian' <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'Geraldine Foong' <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>; 'Gan Ping' <[ganping@worldauto.com.sg](mailto:ganping@worldauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Hi Hsiao Tong,  
Reference to above matter.  
We have yet to hear from you.  
Kindly advise your proposal for settlement the soonest.

Thks & Rgds,  
Daniel  
World Auto Pte Ltd  
Tel: 64513933

---

**From:** Geraldine Foong <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>  
**Sent:** Thursday, 19 September 2019 3:03 PM  
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Adrian <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'daniel' <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>; [tgttan@worldauto.com.sg](mailto:tgttan@worldauto.com.sg); 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Dear Hsiao Tong,

Can we have your proposal for settlement?  
Please kindly advise.

Thank you.

Regards,

*Geraldine Foong*

Admin Executive



**World Auto Pte Ltd**

5 Kim Chuan Lane, Singapore 537070

Tel: 6451 3933 Fax: 6455 7576

Email: [enquiry@worldauto.com.sg](mailto:enquiry@worldauto.com.sg)

Website: [www.worldauto.com.sg](http://www.worldauto.com.sg)

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**From:** [geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg) <[geraldine@worldauto.com.sg](mailto:geraldine@worldauto.com.sg)>

**Sent:** Tuesday, August 27, 2019 10:05 AM

**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Adrian <[adrian22@worldauto.com.sg](mailto:adrian22@worldauto.com.sg)>; 'daniel' <[daniel@worldauto.com.sg](mailto:daniel@worldauto.com.sg)>; 'tgttan@worldauto.com.sg' <[tgttan@worldauto.com.sg](mailto:tgttan@worldauto.com.sg)>

**Subject:** ACCIDENT INVOLVING VEH NO.: SLM4548A / FBK3311B ON 21/01/2018 (TP/1809/2018)

Dear Hsiao Tong,

Reference made to above matter.

Attached is our LOD.

Kindly advise your proposal for settlement.

Thankyou.

Regards,

Geraldine

Regards,

*Geraldine Foong*

Admin Executive



**WORLD AUTO PTE LTD**

5 Kim Chuan Lane

Singapore 537070

TEL: 6451 3933 FAX: 6455 7576