

INS. CASE OWNER:

Bernard

CC 3 / AIG180001742 RT/K53

LKK:

IDAC:

Surveyor:

MTH

DOI:

ASSIGNMENT

27/1/18

Date / Time:

29/01/18

Registered in Meritum:

29/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SOS 2888U

Claim No.:

792048755959

Name of Insured:

R RAVICHANDRAN

Policy No.:

2100497529

Insured Tel No.:

HP: 9656 9838

Make / Model:

TOYOTA ALTIS

Excess Sec II :SS

D.O.A: 27/01/18

Place of Accident:

SCOTT'S ROAD

Is driver the owner?

YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

Final ? Yes / No

SKC 9632T

INSRS:
WSP: volkswagen (normal)
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
21/01/18 (2am)	SKC 9632T - CS/400W02122/Fghs/1 AIA: 24/01/18 SOS 2888U - X	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
3/02/18	Spoke to CID (Mr. Ravi), confirmed accident details and CID rear-ended TP. OI will send any additional photos via email. Informed that TP claim, aware of new issues and agreed to settle. Send letter to OI.	Documentation Check List: Handler Typist	
	- OK W CAR RENTAL	Notification Itr (if non-pickup): After call Itr to OI: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice: LTA / GIA: Medical Bill: PIR: Mandate/Reject Instruction: LOD: Payment Breakdown Form: Post-Repair Photos: Others:	
07/02/18:	OI called and would like to settle claim amount.		
16/4/18 + 3.30pm	Called OI to inform Final Repair cost, OI mention NO ISSUE TO SETTLE BUT HOWEVER SMALL DAMAGE LIKE TIRE SHALL NOT BE TAKEN THIS CLAIM AMOUNT.		
16/4/18	Inform PIA OI needed TO SETTLE BUT MEANT TUE AM (COMPL)		
PRELIMINARY ADVICE	Date/Time: - Sent By: -		

FINALIZATION	Date/Time:	Confirm with:	Confirm by: PTH
Repair Cost:	PPR \$53,336.98	(3 days) Reduction:	5% %
FINAL SETTLEMENT	Date/Time: 16/4/18	Confirm with: CHANDRAN	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	\$100 (Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost:	6/101 \$54,103.57		
Loss of Rental (LOR): w/LA:	\$5 428.00 (5 days) x 480		
Loss of Use (LOU):	\$5 - (5 x days)		
Loss of Income (LOI):	\$5 - (5 x days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]			
GIA/LTA Search	\$52.00		
Medical:	\$5 -		
Disbursement:	\$5 - (e.g. Tow/ Independent)		
Legal Cost	\$5 -		
Total:	\$54,535.57	Global Sum \$5:	
FINAL PAYMENT	Date/Time: 16/4/18	Confirm with: CHANDRAN	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$54,103.57	Name 1: VOLKSWAGEN CENTRE SINGAPORE	
Payee 2: (Strike if N.A.)	\$5 428.00	Name 2: BIGO RENT A CAR PTE. LTD.	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

RECEIVED 17 APR 2018

Tanph

REF: 176

Ref: 18w1742/T1653

ASSIGNMENT

From: _____ Date: 07.02.2018

Estimated Cost: _____

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐

To inspect Vehicle No: SKC 9633T

at Workshop no: Volkswagen

at: 247 Alexandra Rd

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Report) _____

Make of van: _____

(Policy Condition) 11:30am

Remark: The veh had commenced its repair at the time of inspection.

Sell or Market Value: _____

DAO Accident Report: _____ Consistent? Yes or No

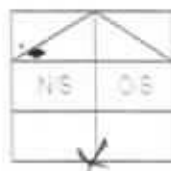
GIA / PR / Seat: _____ Consistent? Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: - % 3 val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle IN / OUT



Van No: SKC 9633T Reg: 2011 out

Type: ☒ M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer: _____

Make: Volkswagen Service

Colour: Black

Seating: 80723

Eng No: _____

Chassis No: WVVZZZ132C009385

Gen Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt /

Brake: ☒ In order / Jammed / Leaked / Burnt /

Mod: Nil / S/Rim / STD A/Rim /

Tyre Size: 235/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ SUMI /

TOYO / YOKO /

Front: R/Bal 6 mm L/Bal 6 mm D.O.A. 2/2/17 @ 11:30

Survey held at: VW Alexandra

Des. of Damages: ☒ Front / ☐ Rear / ☐ OS / ☐ NS / ☐ UIC / ☐ Rooftop /

The UIC / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

P/P: +3,836.98 (RED: +3,972.25) B1/1

Date/Time File Path: ☐ Prelim. Report ☐ Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp \$ ☐ Inter. \$ ☐ Test \$ ☐ Imag \$

Report Format: _____

Lump Sum (L.S.): _____

Survey Fee: _____

Signature: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18001742/T1ks3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SDS 2888U	Veh. Inspected	SKC 9633T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/01/2018	Inspection Date	02/02/2018	
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

PDI TUAS

PDI TUAS

KOH LIH PIN
348 BUKIT BATOK STREET 34
#07-240
Singapore, 650348
Singapore

Tanpin 97415749
-wp-
2/2/18 @ 1130.
3 days
** Resurvey before paint*
sur@lkkauto.com

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV015758
Quote No. SER/QUO/1800163
QuoteDate 29/01/18
Salesperson Jimmy Lee
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	SCIROCCO 1.4 TSI+R2Z+KL1+3FG	53,848	Kong Charmaine
License No.	VIN	Initial Registration	Sales Advisor
SKC9633T	WVWZZZ13ZCV009385	19/10/11	Jimmy Lee
Engine Code	Labor Type	Engine No.	Model Code
	1J	CAV 338118	1372Q5

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	ELECT WIRING & MECH COMPO	1	Time Un		✓ 280.00
	Nett				
	Sum Labor				5,680.00
P 1K0807305C	REAR REINFORCEMENT	1	Pieces		552.34
	Use Predecessor 1K0807305B				
P 1K8807393C	REAR BUMPER BRACKET LH	1	Pieces		37.78
P 1K8807394C	BUMPER BRACKET RH	1	Pieces		37.78
P 1K8807417H GRU	REAR BUMPER	1	Pieces		1,436.98
P 1K8807863A	REAR BUMPER CENTER BRACK	1	Pieces		64.35
	Sum Item				2,129.23

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Sum Labor		5,680.00
Sum Item		2,129.23
Total SGD		7,809.23
7% GST	7,809.23	546.65
Total SGD Incl. GST		8,355.88

Payments to: - BBN: - Acc.-No.:

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

KOH LIH PIN
348 BUKIT BATOK STREET 34
#07-240
Singapore, 650348
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

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Engine Code	Labor Type	Engine No.	Model Code
	1J	CAV 338118	1372Q5

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No..:

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SDS 28824 - - - - -

Claimant's Vehicle No. skc 9633T - - - - -

Accident on 27-1-18 - - - - - Involving vehicle/s No. - - - - -

- - - - - along/at OUTER RD - - - - -

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4105.57 Payable to Volkswagen Centre Singapore

2. ~~Loss-of-Use/~~ Car Rental S\$ - - - - - Payable to SKW - - - - -

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : - - - - -

Service Adviser - - - - -

Contact No./H/P. - - - - -



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18001742/ks3

02 FEBRUARY 2018

R RAVICHANDRAN
68 JALAN BULOH PERINDU
SINGAPORE 457726

Dear Sir/Madam,

ACCIDENT INVOLVING SDS 2888U AND SKC 9633T ON 27.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)

I, Koh Lin Pin (the third party claimant) of 115-348 Bulir Barok St 34 #01-140 9'pm 650348 (address), owner of SEC 96337 (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SEC 96337 that was damaged pursuant to the accident which occurred on 22/01/18 (date) along SCOTTS ROAD (location) involving vehicle no/s SOS 2886 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13th (day) of Feb (month) 2018 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

"We/I, VOKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd, LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$ 4,105.51 (repair costs), S\$ 402.00 (loss of use/rental) S\$ 2.00 (search fees) for vehicle no. SWK 9633T that was damaged pursuant to the accident which occurred on 27.01.15 (date) along SCOTTS ROAD (location) involving vehicle no/s SWK 3888U

This is pursuant to the inspection conducted on 02.02.2015 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOH LAM PHIL ("third party claimant") of vehicle no. SWK 9633T to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SWK 9633T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 day of 04 (month) 20 15 (year)



MTM

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P07446

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0352
SERVICE CUSTOMER NO.: F01069R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 70 Shenton Way
#07-10 AIG Building
Singapore
Post Code: 079120

VEH NO.: SKC9633T
DATE: 20/02/18 Pickup:
VIN NO.: WVGZZZ13ZCV009385 KM: 81,038
GEARBOX CODE: NAU Engine No.:
MODEL: SCIROCCO 1.4 TSI+R2Z+KL1+3PG
SA: Kong Charmaine
Next Appointment Date :
Next Appointment Mileage : 0

QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT DOA 27.1.2018 SURVEYOR LKK TP VEHICLE SDS2888U			
Labor			
1	LABOUR	1.00 UNIT 840.00	840.00
2	SPRAY PAINT	1.00 UNIT 800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00 UNIT	
4	Tow SVC- Quality Recovery Services	1.00 UNIT	
5	PROGRAMMING & CALIBRATION- NETT	1.00 TU 480.00	480.00
6	ELECT WIRING & MECH COMPONENT CHECK NE	1.00 TU 280.00	280.00
Item			
7	REAR BUMPER	1.00 PCS 1,436.98	1,436.98

Sub Total 3,836.98
GST (7%) AMOUNT 268.59
TOTAL 4,105.57



Customer

Authorised Signatory

Phone : Fax :

TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
27-Feb-2018	P 1011

	VHA NO.	DUE DATE	VEH. NO.
	P 1011	27-Feb-2018	SLN 4364 H
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 09 FEBRUARY 2018 (0840 HRS) TO 13 FEBRUARY 2018 (1800 HRS) (INCLUDED ONE SATURDAY AND ONE SUNDAY) YOUR REF: SKC9633T & SDS2888U (VOLKSWAGEN)	5	80.00	400.00
GST @ 7%			\$28.00
TOTAL			\$428.00

*All cheques must be made payable to BKW Rent A Car Pte Ltd.
Please write the vehicle and invoice number on the reserve.*

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg
A subsidiary of **BKW Automobile Pte Ltd****bizSAFE**

VEHICLE HIRING AGREEMENT
HIRER'S PARTICULARS

Name (as in IC) **KOH LH PIN**
NRIC/Passport No: **979408943** Date of Birth: **31/12/79**
Address: **Blk 348 Bukit Batok St 34** Age: **38**
#07-240 S: **650348**
Name & Address of Employer: _____
Occupation: _____ Driving Exp: **19**
Driving Licence No: _____ Passed Date: **1/12/00**
D/L Type: Local/Int'l/Others: _____
Tel(C) _____ (R) _____ HP **96175509**

DRIVER'S PARTICULARS

Name (as in IC) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S: _____
Occupation: _____ Driving Exp: _____ Yrs
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____

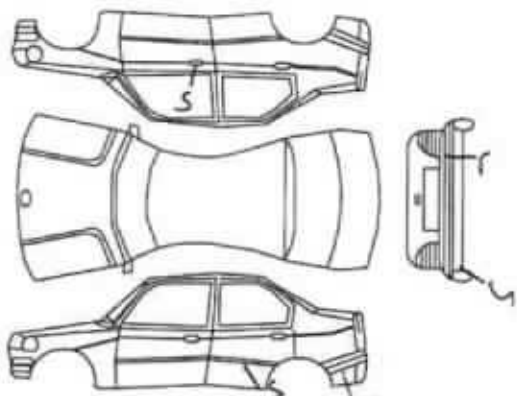
Hirer's Own Vehicle No: **SKL9633T** Replace Veh No: _____
Loan Vehicle No: **SLN4364H** VR No: _____
Make & Model: **HYUNDAI ELANTRA** Auto/Manual Group: _____
CHARGES : \$ cts
Daily **05** day @ \$ **80** Per day **300.00**
Weekly/Monthly week @ \$ Per week/Monthly **400.00**
Others _____
CDW/PAI @ \$ Per day/Monthly _____
Delivery/Collection Svc _____
GST **7%**
OR No: (A) SUB-TOTAL
Petrol Level: **OUT** E 1/4 1/2 3/4 F
Surcharge: **IN** _____
First _____ km FREE per day GST **7%**
Excess mileage is chargeable at _____ cents per km **28.00**
TOTAL CHARGES **728.00**

Security Deposit : \$ _____ Bank: **OCBC**
CASH/NETS/VISA/MC/AMEX/CHQ No: **4006 1020 0003 4652**
Expiry Date: **07/22** Card ID No: **930**
Name as in Card: **KOH LH PIN**

NON WAIVER EXCESS (Subject to GST): \$ **2000**
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

Hirer's Signature: _____ Additional Driver's Signature: _____
SINGAPORE Use Only

INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other related matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
9/2/18	0840	14649	KRUI	

Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
13/2/18	1840	14900	EMWIN	RTN on 13 Feb @ 6pm - W/S

Hirer's/Driver Signature

Hirer's/Driver Signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-014780
Date of Request: 29/01/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/01/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SDS2888U
Accident Date 27/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDS2888U	AIG Asia Pacific Insurance Pte. Ltd.	18/01/2017-17/01/2019	65-6419-3000

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-014760
Date of Request: 29/01/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 29/01/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SDS2888U
Accident Date 27/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2018 Edit Reg		02 Feb 2018 00:00 Edit Adj Rpt	\$3,836.98 Edit Estimates	\$3,836.98 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	R Ravichandran, ID: S1612079J			
Main Claimant:	KOH LIH PIN, ID: S7940884J			
Vehicle Reg. No.:	SKC9633T	Date of Loss:	27/01/2018 12:00 - :59 [75 Months and 8 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 7820487558SG	Policy/Cover Note No.:	2100497589 (Comprehensive)	
Vehicle Reg. No. (Insured):	SDS2888U	Policy No. (Claimant):	AB0416332AVW	
		Excess:		
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJlQian.Ler@aig.com			
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 07/02/2018]			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKC9633T (7820487558SG)**
[SDS2888U]
TP
KOH LIH PIN
Jan 27 2018 12:00PM
[R Ravichandran]
Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit
Assessment Reports			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/01/18 13:21	Accident Statement <small>From: SC - Reg. No: SDS2888U, Claimant: R RAVICHANDRAN</small>		Load HTM
Photos/Images			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
2	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
3	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
4	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
5	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
6	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
7	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
8	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
9	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
10	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
11	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
12	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
13	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
14	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
15	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
16	16/04/18 15:04	General View		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/01/18 17:18	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT		Load PDF
2	07/02/18 11:02	TP ESTIMATE- MARKED		Load PDF
3	28/02/18 17:31	RENTAL RECEIPT		Load PDF
4	18/04/18 14:39	WORKSHOP INVOICE		Load PDF
5	18/04/18 14:39	AUTHORISATION TO ACT FORM		Load PDF
6	18/04/18 14:39	Release Voucher		Load PDF
7	18/04/18 14:39	GIA SEARCH		Load PDF
8	18/04/18 14:39	LETTER TO OI		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SDS2888U (Insd veh)	Model:	VOLKSWAGEN SCIROCCO
	SKC9633T (TP veh)		1.4 L (A)
Date of Accident:	27/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	8,355.88
Final Repair Cost	:	\$	4,105.57
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	428.00 5 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,535.57

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 4,107.57
2)	BKW Rent-A-Car Pte Ltd	:	\$ 428.00
3)		:	\$

JOANNE LEE KHANG MIN

18 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6258-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001742/T1EA3Q2

Date: 18/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100497589
Claimant Vehicle No : SKC9633T **Insured Vehicle No :** SDS2888U
 Date of Loss: 27/01/2018 Nature of Claim: TP Claim No: 7820487558SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKC9633T**
 Make & Model: VOLKSWAGEN SCIROCCO, 1.4 L (A) Engine No: CAV338118
 Reg. Date: 19/10/2011 (Man. Year: 2011) Chassis No: WVVZZZ13ZCV009385
 Colour: Black Odometer: 80723 km
 Engine Capacity: 1390 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/40 R18 Rear Tyre Size: 235/40 R18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,129.23	1,436.98	692.25	32.51
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,809.23	3,836.98	3,972.25	50.87
+ GST 7.00/7.00% (S\$)	546.65	268.59	278.06	50.87
Nett Amount (S\$)	8,355.88	4,105.57	4,250.31	50.87
+ Car Rental (5.0 x S\$80.00/day + 7.00% GST) (S\$)		428.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,535.57		

INSPECTION

Date of Assignment: 02/02/2018
 Date Inspected: 02/02/2018 Inspected At: Volkswagen Group Singapore Pte Ltd (-)
 247 ALEXANDRA ROAD
 Singapore 159934
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR REINFORCEMENT	Not Necessary	552.34 FS	*- FS
2	1		*REAR BUMPER BRACKET LH	Not Necessary	37.78 FS	*- FS
3	1		*BUMPER BRACKET RH	Not Necessary	37.78 FS	*- FS
4	1		*REAR BUMPER	Deformed	1,436.98 FS	*1,436.98 FS
5	1		*REAR BUMPER CENTRE BRACK	Not Necessary	64.35 FS	*- FS
Total Parts (S\$)					2,129.23	1,436.98

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	ELECT WIRING & MECH COMPO	New	280.00	280.00
Gross Labour Cost (\$\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >