

INS. CASE OWNER:

Jenny

CC4

18001741

A 1/10/18

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

24/01/18

Date / Time:

24/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 7860H

Claim No.:

VCO1110X

Name of Insured:

Koh Kock SEONG CONSTRUCTION Pte

Policy No.:

3-V0045906MVA

Insured Tel No.:

HP:

Make / Model:

LOWO

Excess Sec II : \$5

D.O.A.:

22/01/18

Place of Accident:

PIE TMS ETE

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: LEE KOK SEONG

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: ☒ YES / NO)

Insured Liability: %

Final ? Yes / No

SLU 9778C



INSRS:

WSP:

Tel:

Liability:

RMKS:

SK



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
14/2/18	SLU 9778C - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	28/1/19
		After call ltr to OI:	28/1/19
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	15.
Repair Cost:	\$5	4200.00	
Loss of Rental (LOR):	\$5	200.00	(7 days) 700.00
Loss of Use (LOU):	\$5	(\$ x days)	
Loss of Income (LOI):	\$5	(\$ x days)	
LOR only <input checked="" type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	\$5	200	
Medical:	\$5		
Disbursement:	\$5		(e.g. Tow/ Independent)
Legal Cost:	\$5		
Total:	\$5	4982.00	Global Sum \$5: 4980.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5	4980.00	Name 1: SK Automobile Pte Ltd
Payee 2: (Strike if N.A.)	\$5		Name 2:
Payee 3: (Strike if N.A.)	\$5		Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18001741/Ayb3

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 29-01-2018



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 7860H	Veh. Inspected	SLU 9778C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	29/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	22/01/2018	Inspection Date	29/01/2018
Survey held at	SK AUTOMOBILE PTE LTD 23 KAKI BUKIT AVE 4 # 03-01 SINGAPORE 415933		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

SK Automobile Pte Ltd
(Co Reg. No. 201500047H)
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (S415933)
Tel: 6789 5155 Fax : 6783 5155

UPC

TO	: QBE	DATE	: 23-Jan-18
ATTENTION	: MOTOR CLAIMS DEPT	JOB TYPE	: T/P CLAIM
<u>OWNER'S PARTICULAR</u>		<u>VEHICLE DETAILS</u>	
NAME	: <i>Bevan</i>	VEHICLE NO	: SLU9778C
ADDRESS	:	MODEL	: TOYOTA CHR
<u>ACCIDENT DETAILS</u>		DATE : TIME :	
THIRD PARTY REQUESTOR / CONTACT : DAUD/93911482			

QUOTATION SUMMARY

CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT DOOR PROTECTOR <i>lot</i>	2	\$ 498.00	\$ 996.00
2	REAR BUMPER <i>Pys</i>	1	\$ 1,123.00	\$ 1,123.00
3	REAR BUMPER LOWER <i>cut</i>	1	\$ 689.00	\$ 689.00
4	REAR BUMPER SIDE RETAINER <i>xxxx</i>	2	\$ 72.00	\$ 144.00
5	REAR FENDER RH <i>Pys</i>	1	\$ 1,295.00	\$ 1,295.00
6	REAR FENDER WHEEL ARCH <i>cut</i>	2	\$ 320.00	\$ 640.00
7	SIDE SKIRT <i>xxxx</i>	2	\$ 1,120.00	\$ 2,240.00
8	REAR DOOR RH <i>Dented</i>	1	\$ 2,120.00	\$ 2,120.00
9	REAR DOOR PROTECTOR <i>lot</i>	2	\$ 498.00	\$ 996.00
10	REAR DOOR WEATHERSTRIP RH <i>xxxx</i>	1	\$ 212.00	\$ 212.00
11	REAR DOOR REGULATOR C/W MOTOR RH <i>xxxx</i>	1	\$ 768.00	\$ 768.00
12	REAR DOOR OUTER STRIP RH <i>2</i>	1	\$ 211.00	\$ 211.00
13	REAR DOOR HINGES <i>2</i>	2	\$ 154.00	\$ 298.00
14	REAR DOOR INNER TRIM RH <i>1</i>	1	\$ 589.00	\$ 589.00
15	REAR DOOR INNER LOCK RH	1	\$ 398.00	\$ 398.00
16	REAR SHOCK ABSORBER RH <i>2</i>	1	\$ 497.00	\$ 497.00
17	REAR LOWER ARM RH	1	\$ 595.00	\$ 595.00
18	REAR AXLE <i>1</i>	1	\$ 2,596.00	\$ 2,596.00
19	REAR TOP ARM RH	1	\$ 465.00	\$ 465.00
20	REAR TOP CONTROL ARM RH	1	\$ 575.10	\$ 575.10
21	REAR WHEEL BEARING WITH OIL SEAL RH <i>2</i>	1	\$ 250.00	\$ 250.00
22	REAR WHEEL HUP RH <i>2</i>	1	\$ 370.00	\$ 370.00

Rear Knocker Arm \$ 576.7 Pys ✓

274

420

1218

274

120

23	REAR WHEEL RIM RH <i>ut</i>	1	\$ 1,900.00	\$ 1,900.00
----	-----------------------------	---	-------------	-------------

SSCN

TOTAL PRICE \$ 18,971.10
 LESS 25% \$ 4,742.78
 SUB TOTAL PRICE \$ 14,228.33

20423.8

15362.85

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BUMPER CLIP <i>new</i>	10	\$ 6.50	\$ 65.00
2	REAR FENDER SEALANT <i>new</i>	1	\$ 80.00	\$ 80.00
3	REAR FENDER PROTECTOR GARNISH CLIP RH <i>new</i>	10	\$ 6.50	\$ 65.00
4	REAR DOOR PROTECTOR CLIPS <i>new</i>	6	\$ 6.50	\$ 39.00
5	REAR DOOR INNER TRIM CLIPS <i>new</i>	10	\$ 6.50	\$ 65.00
6	BRAKE OIL <i>new</i>	1	\$ 30.00	\$ 30.00
7	REAR WHEEL TYRE RH <i>new</i>	1	\$ 480.00	\$ 480.00

TOTAL \$ 824.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$1,600.00	<i>400</i>	
2	TO SPRAY PAINT AFFECTED AREA	\$2,200.00	<i>1000</i>	
3	TUFF COAT	\$250.00	<i>x</i>	
4	WIRING CHECK	\$50.00	<i>30</i>	
5	REMOVE AND REFIX CUSHION SEAT/ UPHOLSTRY AND ROOF LINNING TO FACILITATE REPAIR	\$180.00	<i>x</i>	
6	REMOVE AND REFIX REAR DOOR GLASS RH	\$80.00	<i>60</i>	
7	CONDUCT WATER LEAKAGE TEST	\$80.00	<i>x</i>	
8	REMOVE AND REFIX REAR UNDERCARRIAGE	\$350.00	<i>x</i>	
9	TO PRESS REAR WHEEL BEARING	\$60.00	<i>x</i>	
10	FOUR WHEEL ALIGNMNET	\$120.00	<i>80</i>	
11	RESET ABS LIGHT	\$300.00	<i>x</i>	
12	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS,RESET MEMORIES TO SPECIFICATION ETC.	\$180.00	<i>x</i>	

TOTAL \$5,450.00

1570

ESTIMATE REPORT

TOTAL PARTS COST : \$ 15,052.33
 TOTAL LABOUR COST : \$ 5,450.00
 TOTAL REPAIR COST : \$ 20,502.33

21636 25

APPROVED DETAILS

EXCESS :
 NO. OF WORKINGDAYS :
 RE-SURVEY :
 PART BY PART OR LUMP SUM :
 DATE & TIME OF SURVEY :
 SURVEYED BY :
 CONTACT NUMBER :
 FAX NUMBER :

Adnan Lj
 w/c 29/01/18.
 05 days.

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged parts during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on "out of invoice" basis
 • No illegal modifications allowed
 • Supplementary items must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

total: 508127
 L/S. AK

IS YOUR CAR DUE FOR
SCRAP OR EXPORT?

Use Our **FREE** Service To Get
The Best Selling Price!



sgCarMart
QUOTEZ
Car Valuation Service

toyota chr

Min Price

No Max

Depreciation

Vehicle Type

Category



Advanced Search

Home » New Cars » toyota chr Search Results

Tools & Tips

Car Buying

Car Selling

Car Aftermarket

Car Ownership

On The Move

Lifestyle

Vehicle Inspection



STA Professional & hassle-free vehicle inspection

toyota chr Search Results (4 vehicles)

Sort by Model (Ascending)

15 results/page

Car Model	Price	Dealer	Build In	User Rating
Toyota C-HR Hybrid Trust Motoring Edition <small>SPECIAL</small>		Parallel Importers	Japan	Rate It!
 1.8 S (A)	\$106,800	• 30km/l 122bhp CVT (A)		
1.8 G (A)	\$130,800	• 30km/l 122bhp CVT (A)		

Toyota C-HR <small>NEW MODEL</small>		Borneo Motors	Japan	Rate It!
 1.2 Turbo Luxury (A)	\$125,988	• 15.6km/l 114bhp 7-speed (A) CVT		
				Promotion


Toyota C-HR Hybrid (PT) - The LATEST and HOTTEST Crossover. All colours available in stock and ready for registration!

Toyota C-HR Hybrid (PT) - VAC Ready Stocks. Guaranteed COE & Delivery. Test Drive Available.

PROMOTION

[View All](#)

Toyota C-HR		Parallel Importers	Japan	Rate It!
 1.2 S-T Turbo (A)	\$122,000	• 15km/l 116bhp CVT-i (A)		
1.2 G-T Turbo (A)	\$129,000	• 15km/l 116bhp CVT-i (A)		
				Promotion

Toyota C-HR Hybrid		Parallel Importers	Japan	3 User Reviews
 1.8 S (A)	\$108,000	• 30km/l 122bhp CVT (A)		Promotion
1.8 G (A)	\$122,000	• 30km/l 122bhp CVT (A)		
1.8 Icon (A)	\$123,000	• n/a 122bhp CVT (A)		
1.8 Dynamic (A)	\$130,000	• n/a 122bhp CVT (A)		

Car Model

Price

Dealer

Build In

User Rating

15 results/page

sgCarMart is the number one car site for buying Singapore cars, including new cars, parallel import cars & used cars. View all new cars, such as Toyota, Honda, Nissan, Volkswagen, Mitsubishi & BMW. We have new car dealers comprising parallel importers, authorised car distributors, and used car dealers. Find new car models, new car launches, new car promotions, new car reviews, latest car news & car advice. Also join our car discussion and forum discussion for car reviews, motoring news & motoring guides. Visit our partner sites who have job openings for Singapore jobs, Singapore classifieds, motor and real estate properties for sale.

All prices and other information displayed on sgCarMart.com are gathered from sources and based on algorithms that are believed by sgCarMart.com to be reliable, but no assurance can be given that this information is accurate, complete or current. sgCarMart.com does not assume any responsibility for errors or omissions or warrant the accuracy of this information.

- Home
- New Car
- Used Car
- Sell Car
- Motoring Directory
- Products Guide
- Article
- Forum
- Tool & Tip

- About Us
- Careers
- Contact Us
- Sitemap

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	4836B

Vehicle Details

Vehicle No.:	SLU9778C
Vehicle to be Exported:	No
Intended De-registration Date:	23 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	C-HR HYBRID 1.8G CVT
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR8176948
Chassis No.:	ZYX102068263
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,185.00
Original Registration Date:	19 Dec 2017
First Registration Date:	19 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,659.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Dec 2027
PARF Rebate Amount:	\$4,244.00

Intended COE Rebate Details

COE Expiry Date:	18 Dec 2027
COE Category:	E - Open - all except motorcycle

COE Period(Years):	10
QP Paid:	\$54,334.00
COE Rebate Amount:	\$53,180.00
Total Rebate Amount:	\$57,424.00

The information contained herein is correct as at 23 Jan 2018

OK

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 19 November 2018 4:33 PM
To: 'admin@skauto.com.sg'
Subject: Your Ref: SLU 9778C *Our Ref: CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD 78620H(QBE) & SLU 9778C ON 22/01/2018]

Without Prejudice

Hi,

We refer to the above matter.

We would like to request a copy of video footage as stated in your client GIA report for our necessary action.

Number of Vehicles Involved in the Accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance	NO
Number of Passengers (Including Driver)	1
Details of Police Action	
Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	
Circumstances of Accident	
Report please refer to Sketch plan	
Attachment(s)	
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	GET FROM WORKSHOP
Was there any audio recorded?	NO
DETAILS OF OTHER VEHICLE PROPERTY 1	
Vehicle Registration Number	XD7860H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	QBE INSURANCE (SINGAPORE) PTE LTD
Nature Of Damage	

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Julie Johari <julie@skauto.com.sg>
Sent: Thursday, 3 January 2019 4:18 PM
To: Admin A; CS A Team
Cc: SK Admin; KY Leong; Simon Koh
Subject: LOD - ACCIDENT INVOLVING SLU 9778C & YOUR REF: XD 7860H on 22.01.2018
Attachments: LOD SLU 9778C.pdf

Dear Sir/Madam, "WITHOUT PREJUDICE"

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert back to us the soonest.

Breakdown as below:

Cost of Repair : S\$ 4,280.00

Loss of Rental : S\$ 1,260.00 (09 days X S\$140.00)

LTA Search : S\$ 2.00

Total : S\$ 5,542.00

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,



Julie

SK Automobile Pte Ltd (201500047H)

23 Kaki Bukit Avenue 4

#03-01 VICOM Inspection Centre

Singapore 415933

Tel: 6789 5155

Fax: 6783 5155

DID: 9623 4440

Nivitha (LKK Auto)

From: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Sent: Friday, 26 January 2018 10:28 AM
To: assignments
Subject: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107
Attachments: SLU9778C GIA REPORT.PDF; SLU9778C ARRANGE.pdf

NEW ASSIGNMENT

Dear sir,

Please assist with TP survey.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax: +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

10.44am @ 26/01/2018
vehicle in
person @ Huey Lee
sur @ Adrian

From: SK Admin [mailto:admin@skauto.com.sg]
Sent: Thursday, 25 January, 2018 11:01 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>
Cc: JING XIONG KHOO <xionskauto@gmail.com>; md daud nadzim <mddaudn731@gmail.com>
Subject: Fwd: Arrange surveyor for SLU9778C Your ref: XD7860H

Dear Syaheeda,

Refer to the above matter.

Kindly assist to arrange surveyor today.

Thanks for your kind attention.

--
Regards,
Huey Lee
SK Automobile Pte Ltd
Tel: 6789 5155 Fax: 6783 5155

----- Forwarded message -----

From: SK Admin <admin@skauto.com.sg>
Date: Tue, Jan 23, 2018 at 3:43 PM
Subject: Arrange surveyor for SLU9778C Your ref: XD7860H
To: Gwen Tan <gwen.tan@qbe.com>, Joyce Heng <joyce.heng@qbe.com>
Cc: JING XIONG KHOO <xionskauto@gmail.com>

Dear Sir/ Mdm,

We the repairers of motor vehicle no. SLU9778C
Kindly arrange surveyor to conduct a pre-repair inspection.

Location : 8 Kaki Bukit Ave 4#08-46
Premier @ Kaki Bukit
Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.
Thanks.

--

*Regards,
Huey Lee*

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

SK AUTOMOBILE PTE LTD

Roc.No. 201500047H

23 Kaki Bukit Ave 4 #03-01 Vicom Inspection Centre
(South Wing) Singapore 415933
Tel: 67895155 Fax : 67835155

Date: 23/01/18

To: OBE Insurance (Singapore) Pte Ltd

By Fax & Email

Attn: Motor Claims Department

Re: Accident involving motor vehicle nos. SLU 9778C and X07860H
Along KJE > Mandai on 22/01/18

We refer to the above matter.

Under the new practice directions, we the repairers of motor vehicle no SLU 9778C
Hereby give you the insurer of motor vehicle no X07860H 2 working days.
Whether you are appointing your own surveyors to conduct a pre-repair inspection on our
customers vehicle.

If we do not hear from you after 2 working days, we shall carry out to appoint our own surveyors on
behalf of our said customer to conduct the said pre-repair inspection and proceed to repair the said
vehicle thereafter.

Thank You.

Regards

Huey Lee

E-mail: admin@skauto.com.sg

FOR SURVEYOR

Please initial here after completion of pre-repair
inspection. Thank you.

Appointed Surveyor: _____
(Name & Signature)

Date & Time of Inspection: _____

**8 Kaki Bukit Ave 4 #08-46

Premier@Kaki Bukit

Singapore 415875

** Pls contact: Xlong - 8121 0478

Operations address: 23 Kaki Bukit Ave 4, #03-01 (South Wing) Singapore 415933
Tel: +65 6789-5155 Fax: +65 6783-5155

Shu Pei (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 13 March 2018 3:08 PM
To: Shu Pei (LKKAuto); Syaheeda Nacah Binte Mohamed Othman
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107
***LKK REF:CC4/QBE18001741/Ayb3
Attachments: XD7860H.pdf

Dear Shu Pei

Please find attached as per requested.

Jenny Toh
Senior Assistant Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6472 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 12 March, 2018 11:48 AM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,
Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)
Sent: Tuesday, 30 January 2018 5:42 PM
To: Jenny Toh <jenny.toh@qbe.com>; 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLU 9778C at M/s SK Automobile Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 January 2018 10:45 AM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]
Sent: Friday, 26 January 2018 10:28 AM
To: assignments <assignments@lkkauto.com>
Subject: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

NEW ASSIGNMENT

Dear sir,

Please assist with TP survey.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Tel: +65 77 11 88 Fax: +65 33 3270
Email: syaheeda.othman@qbe.com
Website on the web of www.qbe.com.sg

From: SK Admin [<mailto:admin@skauto.com.sg>]
Sent: Thursday, 25 January, 2018 11:01 AM
To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>
Cc: JING XIONG KHOO <xiongskauto@gmail.com>; md daud nadzim <mddaudn731@gmail.com>
Subject: Fwd: Arrange surveyor for SLU9778C Your ref: XD7860H

Dear Syaheeda,

Refer to the above matter.

Kindly assist to arrange surveyor today.

Thanks for your kind attention.

—
Regards,

Huey Lee

SK Automobile Pte Ltd
Tel: 6789 5155 Fax: 6783 5155

----- Forwarded message -----

From: SK Admin <admin@skauto.com.sg>
Date: Tue, Jan 23, 2018 at 3:43 PM
Subject: Arrange surveyor for SLU9778C Your ref: XD7860H
To: Gwen Tan <gwen.tan@qbe.com>, Joyce Heng <joyce.heng@qbe.com>
Cc: JING XIONG KHOO <xiongskauto@gmail.com>

Dear Sir/ Mdm,

We the repairers of motor vehicle no. SLU9778C
Kindly arrange surveyor to conduct a pre-repair inspection.

Location : 8 Kaki Bukit Ave 4#08-46
Premier @ Kaki Bukit
Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.
Thanks.

--

*Regards,
Huey Lee*

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 2 February 2019 3:40 PM
To: 'Jenny Toh'
Cc: Admin A
Subject: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3
[ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey
Photos.pdf; LOD SLU 9778C.pdf

Your ref : **VC011107**
Our ref : CC4/QBE18001741/Amb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD7860H(QBE) AND SLU9778C(TP) ON 22/01/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SK AUTOMOBILE PTE LTD**" at **\$4,982.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,151.43	\$ 4,280.00
2. Loss of Rental (9days x \$140.00)	\$ 1,260.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,413.43	<u>\$ 4,982.00</u>

**05days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 11 February 2019 5:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: Jenny Toh
Subject: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; LOD SLU 9778C.pdf

Our ref: VC011107

Dear Hsiao Tong

Please proceed.

Thank you.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 2 February 2019 3:40 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]

Your ref : **VC011107**

Our ref : CC4/QBE18001741/Amb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD7860H(QBE) AND SLU9778C(TP) ON 22/01/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SK AUTOMOBILE PTE LTD**" at **\$4,982.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,151.43	\$ 4,280.00
2. Loss of Rental (9days x \$140.00)	\$ 1,260.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,413.43	<u>\$ 4,982.00</u>

**05days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 19 November 2018 4:30 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW ASSIGMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Amb3

Your Ref: **VC011107**

Dear Jenny,

We refer to the above matter.

Current Status: Pending for LOD from third party repairer.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 5:28 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

Dear Jenny,

Thank you for your email.

By copy to Bevan,

Kindy assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 5 June 2018 5:23 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

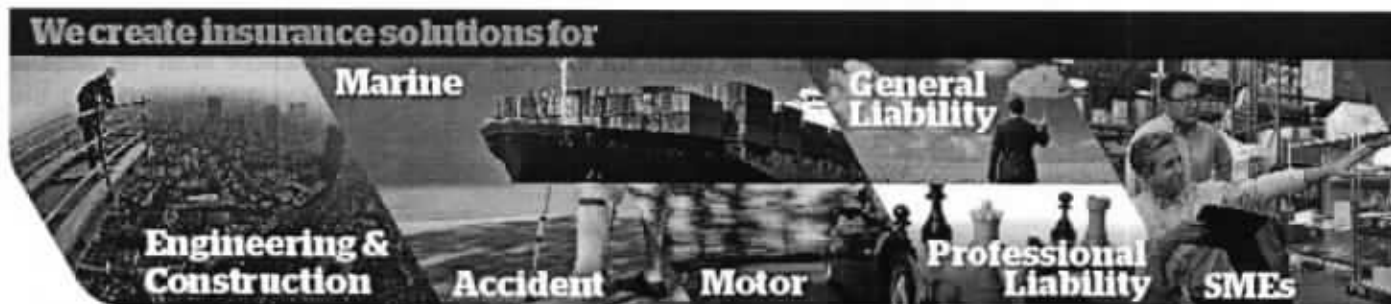
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

Hi Shu Pei

What is the outcome of this case?

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Tuesday, 30 January, 2018 5:42 PM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLU 9778C at M/s SK Automobile Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 26 January 2018 10:45 AM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Friday, 26 January 2018 10:28 AM

To: assignments <assignments@lkkauto.com>

Subject: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

NEW ASSIGNMENT

Dear sir,

Please assist with TP survey.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID : +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: SK Admin [<mailto:admin@skauto.com.sg>]

Sent: Thursday, 25 January, 2018 11:01 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>

Cc: JING XIONG KHOO <xiongskauto@gmail.com>; md daud nadzim <mddaudn731@gmail.com>

Subject: Fwd: Arrange surveyor for SLU9778C Your ref: XD7860H

Dear Syaheeda,

Refer to the above matter.

Kindly assist to arrange surveyor today.

Thanks for your kind attention.

--

Regards,
Huey Lee
SK Automobile Pte Ltd
Tel: 6789 5155 Fax: 6783 5155

----- Forwarded message -----

From: SK Admin <admin@skauto.com.sg>

Date: Tue, Jan 23, 2018 at 3:43 PM

Subject: Arrange surveyor for SLU9778C Your ref: XD7860H

To: Gwen Tan <gwen.tan@qbe.com>, Joyce Heng <joyce.heng@qbe.com>

Cc: JING XIONG KHOO <xiongskauto@gmail.com>

Dear Sir/ Mdm,

We the repairers of motor vehicle no. SLU9778C
Kindly arrange surveyor to conduct a pre-repair inspection.

Location : 8 Kaki Bukit Ave 4#08-46
Premier @ Kaki Bukit
Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.
Thanks.

--

Regards,
Huey Lee

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

Hsiao Tong (LKKAUTO)

From: SK Admin <admin@skauto.com.sg>
Sent: Saturday, 23 February 2019 11:56 AM
To: Hsiao Tong (LKKAUTO)
Cc: Julie Johari; Admin A; CS A Team; KY Leong; Simon Koh
Subject: Re: FW: LOD - ACCIDENT INVOLVING SLU 9778C & YOUR REF: XD 7860H on 22.01.2018 *LKK REF: CC4/QBE18001741/Amb3n2

Dear Hsiao Tong,

Thanks for your mail.

We confirmed accept your offer@S\$4,980.00(all in)

Kindly forward us your Discharge Voucher

Regards,
Huey Lee
SK Automobile Pte Ltd

On Sat, Feb 23, 2019 at 11:38 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,980.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julie Johari <julie@skauto.com.sg>

Sent: Tuesday, 15 January 2019 3:57 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SK Admin <admin@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>

Subject: Re: FW: LOD - ACCIDENT INVOLVING SLU 9778C & YOUR REF: XD 7860H on 22.01.2018

Hi Shu & Hsiao Tong

The video is big.

I will mailed out the CD to your department

Once received, kindly update us

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Ms Julie



SK Automobile Pte Ltd (201500047H)

23 Kaki Bukit Avenue 4

#03-01 VICOM Inspection Centre

Singapore 415933

Tel: 6789 5155

Fax: 6783 5155

DID: 9623 4440

On Fri, Jan 4, 2019 at 9:52 AM Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/QBE18001741/Amb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Julie Johari <julie@skauto.com.sg>

Sent: Thursday, 3 January 2019 4:18 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: SK Admin <admin@skauto.com.sg>; KY Leong <kyleong@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>
Subject: LOD - ACCIDENT INVOLVING SLU 9778C & YOUR REF: XD 7860H on 22.01.2018

Dear Sir/Madam, **"WITHOUT PREJUDICE"**

Enclosed the final bill and relevant documents for your attention.

Kindly refer to attachment and revert back to us the soonest.

Breakdown as below:

Cost of Repair : S\$ 4,280.00

Loss of Rental : S\$ 1,260.00 (09 days X S\$140.00)

LTA Search : S\$ 2.00

Total : S\$ 5,542.00

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply

Please do not hesitate to contact me should you have any queries thereof.

Best Regards,

Julie 

SK Automobile Pte Ltd (201500047H)

23 Kaki Bukit Avenue 4

#03-01 VICOM Inspection Centre

Singapore 415933

Tel: 6789 5155

Fax: 6783 5155

DID: 9623 4440

SK Automobile Pte Ltd

23 Kaki Bukit Ave 4 #03-01

Vicom Inspection Centre (South Wing) S(415933)

Tel: +65 6789 5155 Fax: +65 6783 5155

Co. Reg No.201500047H GST Reg No. 201500047H

Date : 02.01.2019

Your Ref : XD 7860H

To : QBE INSURANCE (SINGAPORE) PTE LTD
1 Raffles Quay
#29-10 South Tower
Singapore 048583

Thru : LKK AUTO CONSULTANTS PTE LTD

Attn : MOTOR CLAIM DEPARTMENT

Dear Sir/Mdm,

RE: THIRD PARTY CLAIM OF SLU 9778C & XD 7860H on 22.01.2018

We refer to the above matter.

Attached copies of the following for your perusal:

- 1) Tax Invoice No. IV19-90002 (S\$4,280.00)
- 2) Loss Of Rental 09 days @ S\$140.00 (S\$1,260.00). Rental Agreement & Tax Invoice
- 3) Letter Of Authorisation
- 4) LTA Search Fee (S\$2.00)

Please look into the above claim and let us have your payment of **S\$5,542.00** the soonest.

Thank You.

Yours faithfully,


Julie
E-mail: julie@skauto.com.sg



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 28 January 2019 8:19 AM
To: 'ADMIN@KKLE.COM.SG'
Subject: ACCIDENT INVOLVING XD 7860H(QBE) AND SLU 9778C ALONG/ AT PIE TOWARDS KJE ON 22/01/2018
Attachments: SLU 9778C vs XD 7860H - TP VIDEO.mp4

28 JAN 2019

M/s Koh Kock Leong Construction Pte Ltd

Dear Sir/Madam,

Your Ref: **XD7860H**

Our Ref: CC4/QBE18001741/Amb3

ACCIDENT INVOLVING XD 7860H(QBE) AND SLU 9778C ALONG/ AT PIE TOWARDS KJE ON 22/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE Insurance (S) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLU 9778C against your insurance policy.

We have reviewed the matter and based on all available information at hand for the accident, we are of the view that we do not have a good defense towards the claim submitted by the owner of SLU 9778C. Based on video footage submitted by third party, we could observe third party vehicle was driving straight within his own lane, suddenly there was an impact on his vehicle. Your lorry changed lane and collided with third party. As such, we are of the view that liability is not in your driver's favour and we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



ROC No.: 201500047H
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (South Wing) S415933
Tel: 6789 5155 Fax: 6783 5155

LETTER OF AUTHORIZATION

To Workshop : SK Automobile Pte Ltd
Fr Owner's Name : Lee Kin Hock
Company (If any) : —
Address : 34 George's Road #03-01 S(1232)
NRIC No : S1644836B
Accident on : 22-01-2018 Involving vehicle(s) XD7860H
Along : KJE Towards Mandai

I/We, Lee Kin Hock the owner of motor vehicle,
registration no. SLU9778C hereby do authorize you to commence repairs to my
abovementioned vehicle.

I/We confirm that you are authorized to handle the repair of the vehicle and/or to negotiate and
settle my claims relating to the above mentioned accident, which I/we may have, against the other
third party/parties or insurers (excluding my own insurer) and/or to instruct lawyers on my/our
behalf, to facilitate the third party claim for me/us.

You are hereby authorized to execute and/or sign any documents/discharge vouchers/agreements
regarding my/our claim/case for my convenience. You are also hereby authorized to receive on
my/our behalf monies/claims, correspondences in connection with this said claim.

I/We confirm that in the event of an unsuccessful claim against the negligent party, and/or my own
insurer for the damages caused to my vehicle, I agree to pay all repair costs, car rental and any
incidental expenses incurred by you or to lodge an own damage (only for comprehensive cover) to
cover the expenses incurred.

Witness's Name : Julie

Date : _____

Witness's Signature : [Signature]

Owner's Signature : [Signature]



ROC No.: 201500047H
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (South Wing) S415933
Tel: 6789 5155 Fax: 6783 5155

To: OBE INSURANCE (SPURE) PTE LTD


Dear Sir/Madam

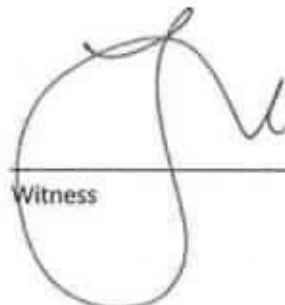
Accident involving SLU 9778C and XD 78604 on 22-01-2018
At/along KJE Towards Mandai

I/We, Lee Kin Hock, am the registered
owner of the motor vehicle no. SLU 9778C

Please note that I have assigned all compensation monies due to me/us in the above said accident to
M/S SK Automobile Pte Ltd.

I/We, hereby authorized you to release all compensation monies pertaining to the above-mentioned
accident to M/S SK Automobile Pte Ltd and forward your settlement cheque to M/S SK Automobile
Pte Ltd whom I have authorized to collect the said compensation/monies.


Signature of Claimant


Witness



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SLU 9778C
Our Reference : VC011107

I/We, **Lee Kin Hock** do hereby acknowledge the sum of Singapore Dollars: **Four Thousand Nine Hundred Eighty only (S\$4,980.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**Koh Kock Leong Construction Pte Ltd**', over damage to my/our vehicle **SLU 9778C** from an accident involving **SLU 9778C** and **XD 7860H** at/along **KJE** towards **Mandal**, which occurred on **22 Jan 2018** at about **10:40hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**Koh Kock Leong Construction Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 2nd of (month) March (year) 2019

Signature

Lee Kin Hock
Claimant's Name

S1644836C
FIN/NRIC No.

3 St George's Rd
#0391 5(1232)
Address

Address



Company stamp if applicable

Witness's Signature

Koh Ken Sian
Witness's Name

S1575570J
FIN/NRIC No.

23 Telok Blangah Ave 4
#03-01 Vicom Inspection
Ctr SC4159332
Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

SK AUTOMOBILE PTE LTD

23 Kaki Bukit Ave 4 #03-01
Vicom Inspection Centre (South Wing) S415933
Phone +65 6789-5155 Fax +65 6783-5155
CO Reg No. 201500047H GST Reg No. 201500047H

TAX INVOICE

DATE: 02.01.2019
INVOICE # IV19-90002
VEH REG NO: SLU 9778C

Bill To:
QBE INSURANCE (SINGAPORE) PTE LTD
1 Raffles Quay
#29-10 South Tower
Singapore 048583

DESCRIPTION	AMOUNT
Being cost of repair inclusive of labour charges, parts and accessories for the abovementioned vehicle.	\$ 4,000.00
Sub.Total	\$ 4,000.00
7% GST	\$ 280.00
Total	\$ 4,280.00

Make all cheques payable to "SK AUTOMOBILE PTE LTD"

THANK YOU FOR YOUR BUSINESS!



CARS FOR RENT (2016) PTE LTD

5 TANAH MERAH KECHIL ROAD

#17-05 SINGAPORE 466665

TEL: 6789 5155 FAX: 6783 5155

INVOICE**Invoice To:****LEE KIN HOCK**

BLK 3 ST. GEORGE'S ROAD

#03-91 SINGAPORE 1232

DATE	INVOICE #
31/01/2018	VII50893

VEH REG NO	TERMS
SLU9778C	DUE ON RECPT

	DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
	CAR RENTAL FROM 22/01/18 TO 31/01/18	9	\$140.00	\$1,260.00
			TOTAL	\$1,260.00



CARS FOR RENT (2016) PTE LTD


5 Tanah Merah Kochil Road #17-05 S 46665
Tel: 6789 5155 Fax: 67835155

No: 2355

ROC No: 201609732N

VEHICLE RENTAL AGREEMENT

SLA 9772C SC 466 PLE


HIRER'S PARTICULAR Name: (as in I/C) <u>Lee Kim Hock</u> NRIC/PASSPORT No: <u>S1644836B</u> Address (Res): <u>Blk 3 St. George's Road</u> <u>#03-91 Singapore 1232</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: <u>32/8 8yrs</u> Driving Licence No: _____ D/L Type: <u>Local / International</u> Issue Date: _____ Date of Birth: <u>27/12/19 64</u> Tel: (O) _____ (R) _____ HP/PG <u>9709131</u>		Vehicle No: <u>SLT 616A</u> Replace Veh No: _____ Mileage Out: <u>33815</u> Mileage Out: _____ Make & Model: <u>Honda Vezel</u> 1.5 Auto / Manual Group: _____ OUT : Date <u>22/01/18</u> Time: <u>6.06pm</u> HIRE/PERIOD EXPIRY: _____ COLLISION DAMAGE WAIVER Excess <u>2000</u> YES / NO PERSONAL ACCIDENT INSURANCE YES / NO																																																							
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC/PASSPORT No: _____ Address (Res): _____ Driving Licence No: _____ D/L Type: <u>Local / International</u> Issue Date: _____ Date of Birth: _____ Occupation: _____ Driving Exp: _____		CHARGES <table border="1"> <tr> <td>Daily</td> <td>9 @ \$</td> <td>140.00</td> <td>per day</td> <td>1260</td> <td>00</td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td></td> <td>per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td></td> <td>per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td></td> <td>per hour</td> <td></td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td></td> <td>per day/month</td> <td></td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td></td> <td>per day/month</td> <td></td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4">SUB-TOTAL \$</td> <td>1260</td> <td>00</td> </tr> </table>		Daily	9 @ \$	140.00	per day	1260	00	Weekly	@ \$		per week			Monthly	@ \$		per month			Hours	@ \$		per hour			Others	@ \$					CDW	@ \$		per day/month			PAI	@ \$		per day/month			Delivery Service						SUB-TOTAL \$				1260	00
Daily	9 @ \$	140.00	per day	1260	00																																																				
Weekly	@ \$		per week																																																						
Monthly	@ \$		per month																																																						
Hours	@ \$		per hour																																																						
Others	@ \$																																																								
CDW	@ \$		per day/month																																																						
PAI	@ \$		per day/month																																																						
Delivery Service																																																									
SUB-TOTAL \$				1260	00																																																				
VEHICLE CHECK LIST D - DENTS S - SCRATCHES A - ACCIDENTS INDICATE:		<table border="1"> <tr> <td>RIGHT</td> <td>FRONT</td> <td>TOP</td> <td>LEFT</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </table>		RIGHT	FRONT	TOP	LEFT																																																		
RIGHT	FRONT	TOP	LEFT																																																						
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		PETROL LEVEL <table border="1"> <tr> <td>Out</td> <td>E</td> <td><u>1/4</u></td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td>In</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> </table> EXTENSION Collection Service _____ Misc. _____ TOTAL CHARGES \$		Out	E	<u>1/4</u>	1/2	3/4	F	In	E	1/4	1/2	3/4	F																																										
Out	E	<u>1/4</u>	1/2	3/4	F																																																				
In	E	1/4	1/2	3/4	F																																																				
Rented out by: _____ Hirer's Signature  Addition Driver's Signature _____																																																									

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVED ON ANY TRAFFIC VIOLATIONS REGISTERED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND FOR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>31/1/18</u>	<u>3.57pm</u>				



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-011557
Date of Request: 22/01/2018

Your Ref No: Online Purchase

SK Automobile Pte Ltd
23 Kekil Bukit Avenue 4
#03-01 Vicom Inspection Centre
Singapore 415933

Dear Sir/Madam,

Enquiry Date: 22/01/2018
Enquiry By: Siew Huey Lee
TP Vehicle No.: XD7860H
Accident Date: 22/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD7860H	QBE Insurance (Singapore) Pte Ltd	27/09/2017-26/09/2018	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-011557
Date of Request: 22/01/2018

Your Ref No: Online Purchase

SK Automobile Pte Ltd
23 Kaki Bukit Avenue 4
#03-01 Vicom Inspection Centre
Singapore 415933

Dear Sir/Madam,

Enquiry Date 22/01/2018
Enquiry By Siew Huey Lee
P Vehicle No. XD7860H
Accident Date 22/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 February 2019 12:14 PM
To: 'Jenny Toh'
Cc: Admin A
Subject: RE: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$4,980.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 11 February 2019 5:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]

Our ref: VC011107

Dear Hsiao Tong

Please proceed.

Thank you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 2 February 2019 3:40 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: <Seek Mandate> QBE Ref: VC011107 *LKK REF:CC4/QBE18001741/Amb3 [ACCIDENT INVOLVING XD7860H(QBEI) AND SLU9778C(TP) ON 22/01/2018]

Your ref : **VC011107**

Our ref : CC4/QBE18001741/Amb3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD7860H(QBE) AND SLU9778C(TP) ON 22/01/2018

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving within his own lane. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **SK AUTOMOBILE PTE LTD**" at **\$4,982.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 23,151.43	\$ 4,280.00
2. Loss of Rental (9days x \$140.00)	\$ 1,260.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 24,413.43	<u>\$ 4,982.00</u>

**05days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 19 November 2018 4:30 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Amb3

Your Ref: **VC011107**

Dear Jenny,

We refer to the above matter.

Current Status: Pending for LOD from third party repairer.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 5 June 2018 5:28 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

Dear Jenny,

Thank you for your email.

By copy to Bevan,

Kindy assist.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 5 June 2018 5:23 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

Hi Shu Pei

What is the outcome of this case?

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Tuesday, 30 January, 2018 5:42 PM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107***LKK
REF:CC4/QBE18001741/Ayb3

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SLU 9778C at M/s SK Automobile Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 January 2018 10:45 AM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

Sent: Friday, 26 January 2018 10:28 AM

To: assignments <assignments@lkkauto.com>

Subject: NEW ASSIGNMENT : Arrange surveyor for SLU9778C Your ref: XD7860H - VC011107

NEW ASSIGNMENT

Dear sir,

Please assist with TP survey.

Thanks.

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: SK Admin [<mailto:admin@skauto.com.sg>]

Sent: Thursday, 25 January, 2018 11:01 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Gwen Tan <gwen.tan@qbe.com>

Cc: JING XIONG KHOO <xionskauto@gmail.com>; md daud nadzim <mddaudn731@gmail.com>

Subject: Fwd: Arrange surveyor for SLU9778C Your ref: XD7860H

Dear Syaheeda,

Refer to the above matter.

Kindly assist to arrange surveyor today.

Thanks for your kind attention.

--

Regards,

Huey Lee

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

----- Forwarded message -----

From: SK Admin <admin@skauto.com.sg>

Date: Tue, Jan 23, 2018 at 3:43 PM

Subject: Arrange surveyor for SLU9778C Your ref: XD7860H

To: Gwen Tan <gwen.tan@qbe.com>, Joyce Heng <joyce.heng@qbe.com>

Cc: JING XIONG KHOO <xiongskauto@gmail.com>

Dear Sir/ Mdm,

We the repairers of motor vehicle no. SLU9778C

Kindly arrange surveyor to conduct a pre-repair inspection.

Location : 8 Kaki Bukit Ave 4#08-46

Premier @ Kaki Bukit

Singapore 415875

Contact No : 8121 0478 Xiong

We appreciate your early reply.

Thanks.

--

*Regards,
Huey Lee*

SK Automobile Pte Ltd

Tel: 6789 5155 Fax: 6783 5155

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE18001741/Apb3q2

1 RAFFLES QUAY #29-10 SOUTH
TOWERSINGAPORE 048583

Date : 16-05-2019



Code : QBE

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 7860H	Veh. Inspected	SLU 9778C
Policy No.	8-V0015966MVA	Coverage (\$)	0.00
Claim No.	VC011107	Excess (\$)	0.00
Assign From	JENNY	Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA C-HR HYBRID	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	ZYX102068263	Colour	SILVER
Odometer	3866	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/50 R18	MICHELIN	6 mm
L/H Front Tyre	225/50 R18	MICHELIN	6 mm
R/H Rear Tyre	225/50 R18	MICHELIN	6 mm
L/H Rear Tyre	225/50 R18	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S,N/S BODY AND UNDERCARRIAGE. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	22/01/2018	Inspection Date	29/01/2018
Survey held at	8 KAKI BUKIT AVE 4# 08-46		
Repairer	SK AUTOMOBILE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 9778C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
2	FRONT DOOR PROTECTOR @\$498.00	CUT	996.00	274.00
1	REAR BUMPER	TO REPAIR SEE LABOUR	1,123.00	-
1	REAR BUMPER LOWER	CUT	689.00	689.00
2	REAR BUMPER SIDE RETAINER @\$72.00	NOT NECESSARY	144.00	-
1	REAR FENDER RH	TO REPAIR SEE LABOUR	1,295.00	-
2	REAR FENDER WHEEL ARCH @\$320.00	CUT	640.00	420.00
2	SIDE SKIRT @\$1120.00	NOT NECESSARY	2,240.00	-
1	REAR DOOR RH	DENTED	2,120.00	1,218.00
2	REAR DOOR PROTECTOR @\$498.00	CUT	996.00	274.00
1	REAR DOOR WEATHERSTRIP RH	NOT NECESSARY	212.00	-
1	REAR DOOR REGULATOR C/W MOTOR RH	NOT NECESSARY	768.00	-
1	REAR DOOR OUTER STRIP RH	NOT NECESSARY	211.00	-
2	REAR DOOR HINGES	NOT NECESSARY	298.00	-
1	REAR DOOR INNER TRIM RH	NOT NECESSARY	589.00	-
1	REAR DOOR INNER LOCK RH	NOT NECESSARY	398.00	-
1	REAR SHOCK ABSORBER RH	NOT NECESSARY	497.00	-
1	REAR LOWER ARM RH	NOT NECESSARY	595.00	-
1	REAR AXLE	NOT NECESSARY	2,596.00	-
1	REAR TOP ARM RH	NOT NECESSARY	465.00	-
1	REAR TOP CONTROL ARM RH	NOT NECESSARY	575.10	-
1	REAR WHEEL BEARING WITH OIL SEAL RH	DAMAGED	250.00	120.00
1	REAR WHEEL HUP RH	DAMAGED	370.00	370.00
1	REAR KNUCKLE ARM	DAMAGED	516.70	516.70
	LESS 25% DISCOUNT		-4,645.95	-970.42
			13,937.85	2,911.28
1	REAR WHEEL RIM RH (SN)	CUT	1,900.00	550.00
	LESS 25% DISCOUNT		-475.00	-
			1,425.00	550.00

Report Ref No. CC4/QBE18001741/Apb3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>SPECIAL NETT ITEMS</u>				
10	REAR BUMPER CLIP @\$6.50 (SN)	NOT NECESSARY	65.00	-
1	REAR FENDER SEALANT (SN)	NOT NECESSARY	80.00	-
10	REAR FENDER PROTECTOR GARNISH CLIP RH @\$6.50 (SN)	NECESSARY	65.00	20.00
6	REAR DOOR PROTECTOR CLIPS @\$6.50 (SN)	NECESSARY	39.00	30.00
10	REAR DOOR INNER TRIM CLIPS @\$6.50 (SN)	NOT NECESSARY	65.00	-
1	BRAKE OIL (SN)	NOT NECESSARY	30.00	-
1	REAR WHEEL TYRE RH (SN)	NOT NECESSARY	480.00	-
			824.00	50.00
<u>LABOUR</u>				
	PANEL BEATING, REMOVAL AND REPLACING PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER AND REAR FENDER RH.		1,600.00	400.00
	TO SPRAY PAINT AFFECTED AREA.		2,200.00	1,000.00
	TUFF COAT.	NOT NECESSARY	250.00	-
	WIRING CHECK.		50.00	30.00
	REMOVE AND REFIX CUSHION SEAT/UPHOLSTRY AND ROOF LINING TO FACILITATE REPAIR.	NOT NECESSARY	180.00	-
	REMOVE AND REFIX REAR DOOR GLASS RH.		80.00	60.00
	CONDUCT WATER LEAKAGE TEST.	NOT NECESSARY	80.00	-
	REMOVE AND REFIX REAR UNDERCARRIAGE.	NOT NECESSARY	350.00	-
	TO PRESS REAR WHEEL BEARING.	NOT NECESSARY	60.00	-
	FOUR WHEEL ALIGNMENT.		120.00	80.00
	RESET ABS SENSOR.	NOT NECESSARY	300.00	-
	TO CHECK DIAGNOSTICS OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATION ETC.	NOT NECESSARY	180.00	-
			-	-
			-	-
			-	-
			5,450.00	1,570.00
GRAND TOTAL			21,636.85	5,081.28

Report Ref No. CC4/QBE18001741/Apb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			4,000.00
---	--	--	----------

Report Ref No. CC4/QBE18001741/Apb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.