

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 1 March, 2018 10:43 AM  
**To:** Shu Pei (LKKAUTO); Paramchand, Varsha  
**Cc:** Tan, Bennie-WZ; Mutalip, Nurashikin; Rumli, Sharizah; Quek, Joyceline-CH; Admin A; CS A Team; Vic (LKKAUTO)  
**Subject:** RE: - SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO DISPUTE TP CLAIM\*\*\*LKK REF:CC4/AIG18001729/T1HB3

Dear All,

We refer to the below email.

Please be informed that we had spoken to the Insured with regards to his concern.

The Insured insisted he is not at fault. We will be writing to the respective CSE for further instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Thursday, 1 March, 2018 10:32 AM  
**To:** Paramchand, Varsha  
**Cc:** Tan, Bennie-WZ; Mutalip, Nurashikin; Rumli, Sharizah; Quek, Joyceline-CH; Admin A; CS A Team  
**Subject:** RE: - SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO DISPUTE TP CLAIM\*\*\*LKK REF:CC4/AIG18001729/T1HB3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Vic,**

**Kindly assist.**

Thank you

*To check availability of the case handler , you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## RE: - SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO

From: Paramchand, Varsha  
To: Admin A, CS A Team  
Cc: Tan, Bennie-WZ, Mutalip, Nurashikin, Rumli, Sharizah, Quek, Joyceline-CH  
Sent: 3/1/2018 10:27:35 AM

Hi LKK,

Pls advise if Insd has been ctc?

Tq

Varsha

**From:** Paramchand, Varsha  
**Sent:** Friday, February 23, 2018 10:29 AM  
**To:** Admin A; CS A Team  
**Cc:** Tan, Bennie-WZ; Mutalip, Nurashikin; Rumli, Sharizah; Quek, Joyceline-CH  
**Subject:** aigencrypt - SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO DISPUTE TP CLAIM

Hi LKK / Bennie,

Pls take note that Insd wants us to dispute all Tp as he mentioned TP submitted false claims to Traffic Police when reporting as footage is of a different scenario. Insd ctc no @ 85189991.

Tq

Varsha

**From:** Paramchand, Varsha [<mailto:cl.svc.amb2@aig.com>]  
**Sent:** Friday, February 23, 2018 10:27 AM  
**To:** Paramchand, Varsha  
**Subject:** SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO DISPUTE TP CLAIM

### Referral & Escalation Form

**Staff:** Paramchand, Varsha  
**Vehicle number :**  
**Third Party Vehicle number:**  
**Type of Claim:**  
**Type of Account:**  
**Policy number :** 2100458694-02  
**Policy Holder Name :**  
**Caller Name :** Lee Cheng Yong  
**Claims Amount :**

**Contact Number :** 85189991

**Fax:**

**Email :** [leecy2009@gmail.com](mailto:leecy2009@gmail.com)

**Service Description:** BPU (Auto Renewal) - 2nd year+ - expiry date - Mar 31 2018 BPU 2nd yr+ 2018-02-14 - Auto

Hi LKK / Bennie,

Pls take note that Insd wants us to dispute all Tp as he mentioned TP submitted false claims to Traffic Police when reporting as footage is of a different scenario. Insd ctc no @ 85189991.

Tq

Varsha

\*\*\*\* Entered By: sspsha (Shahidahwati Salam) @ 22/02/2018 07:25 PM \*\*\*\*

Hi Claims,

Insured is unhappy that TP had submitted false claims to Traffic Police when reporting as footage he submitted is a different scenario.

Thus insured wants to dispute all TP claims and wants claims officer to call him to get further information he wants to share.

Kindly review and contact insured to keep him informed on the status of TP claims. He do not want AIG to payout due to this fraud claims.

Thanks.

\*\*\*\* Entered By: ssppdv (Paramchand, Varsha) @ 23/02/2018 10:01 AM \*\*\*\*

4568153443SG

rn : 1,386.93 due to recent claim in 2018 - insd wants to wait for claims decision b4 he renew

Regards

Powered by Onyx Software. Please do not remove the following text as it helps us to serve you better.

[[-1772079.2664828--]]

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

---

**From:** Paramchand, Varsha [<mailto:Varsha.Paramchand@aig.com>]

**Sent:** Thursday, 1 March 2018 10:28 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>; Mutalip, Nurashikin <[Nurashikin.Mutalip@aig.com](mailto:Nurashikin.Mutalip@aig.com)>; Rumli, Sharizah <[Sharizah.Rumli@aig.com](mailto:Sharizah.Rumli@aig.com)>; Quek, Joyceline-CH <[JoycelineCH.Quek@aig.com](mailto:JoycelineCH.Quek@aig.com)>

**Subject:** RE: - SID 12364363 & CLAIM NO 4568153443SG - INSD WANTS TO DISPUTE TP CLAIM



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยของข้อมูลที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

To read it, open the attachment.

[More Info](#)

**Disclaimer:** This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2017 Proofpoint, Inc. All rights reserved.