

Vic (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Tuesday, 28 May, 2019 1:59 PM
To: Vic (LKKAUTO)
Cc: Olivia Lau (LKKAUTO); Admin A; Reports (LKKAUTO)
Subject: RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Hi Vic

Referring to your email below.

Please maintain our position on rejection as we understand from the related injury claim that matter was indicated 100% against TP in Court.

Fyi pls. Related injury claim officer in charge: Joane.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, May 24, 2019 8:47 AM
To: Tan, Bennie-WZ
Cc: Olivia Lau (LKKAUTO); Admin A; Reports (LKKAUTO); Vic (LKKAUTO)
Subject: [EXTERNAL] RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

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Dear Bennie,

We refer to your below email.

Please be informed that we had already spoken to the Insured before (as per our email attached) in which he agreed to settle the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Thursday, 23 May, 2019 9:13 PM

To: Vic (LKKAuto)

Cc: Olivia Lau (LKKAuto); Admin A; Reports (LKKAuto)

Subject: RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Hi Vic

Reference to your email below.

Please advise if insured been contacted pertaining to the PIR results.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, May 14, 2019 12:12 PM

To: Tan, Bennie-WZ

Cc: Olivia Lau (LKKAuto); Admin A; Reports (LKKAuto); Vic (LKKAuto)

Subject: [EXTERNAL] RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

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Dear Bennie,

We refer further to the below email.

Please be informed that TP repairer just emailed us if we can proceed for a direct settlement for this matter.

Kindly advise if you will proceed to handle the PD settlement or for your further instruction.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 2 May, 2019 8:41 AM

To: Tan, Bennie-WZ

Cc: Olivia Lau (LKKAuto); Admin A; Vic (LKKAuto); Reports (LKKAuto)

Subject: RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Dear Bennie,

Please assist to reopen case in merimen for our report submission.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 29 April, 2019 5:20 PM

To: Tan, Bennie-WZ

Cc: Olivia Lau (LKKAuto); Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Dear Bennie,

We refer to your below email and the contents were noted.

We will proceed to close and submit our report in merimen.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Monday, 29 April, 2019 4:55 PM

To: Vic (LKKAuto)

Cc: Olivia Lau (LKKAuto)

Subject: RE: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Hi Vic

Reference to our 10days' notice email to TP repairer dated 30/03/2019.

We have not received any developments on matter till date. Hence, we will be closing this matter.

Kindly render us your WP report and billings for case closure.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Tan, Bennie-WZ
Sent: Saturday, March 30, 2019 8:06 PM
To: 'enquiry@asphoon.com'
Cc: 'Vic (LKKAUTO)'; 'Olivia Lau (LKKAUTO)'
Subject: Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3 || Accident Involving SGX8187H / FR5690J ON 16/01/2018

Dear Sir / Mdm

We are the insurer of SGX8187H at the material time of the Accident.

We note that you are acting for MOHD ZURAIMI BIN SAMSURI, the owner of FR5690J, in their claim for Property Damages against the Auto Insurance Policy of our Insured as a result of the above Accident.

The Claim has been outstanding for more than 12 months. If we do not hear from you in writing within the next 10 working day from the date of this email, we shall proceed to close our file.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

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