

Vic (LKKAuto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 5 March, 2018 5:49 PM
To: Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 - Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3

Importance: High

Hi Vic

Referring to your email dated 01/03/2018.

With reference to OI's video, it is clear to all that traffic has come and vehicles has stopped behind the yellow box. OI has exercised caution join the traffic via yellow box. TP heading straight should exercise greater caution when approaching the yellow box while riding in between lanes.

Kindly proceed to reject TP claim based on OI video footage.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, March 01, 2018 11:12 AM
To: Tan, Bennie-WZ
Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 - Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3

Dear Bennie,

We refer to your below email.

Based on the Insured's video footage, the junction is non-signalized junction and the vehicles on the opposite lane stop before the yellow box and give way to Insured vehicle to make a turn. However, TP motorcycle (due to blind spot), drove straight across the junction and collision happened.

We had spoken to the Insured earlier where he strongly denied liability for this matter and that TP claimant is making a false statement. There is no update yet of his claim against TP and no update from Traffic Police either for the investigation.

We are also pending for evidence from TP if any.

Based on the enclosed Insured's video footage, we are of the view that TP is more liable of the accident.

Please advise if we can deny the claim and/or for your further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

Sent: Wednesday, 7 February, 2018 11:28 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 - Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3

Importance: High

Hi Vic

We refer to your email below.

Kindly note that OI video footage been uploaded in merimem.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, February 06, 2018 3:58 PM
To: Tan, Bennie-WZ
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 - Our Ref: 4568153443SG-003 LKK REF CC4/AIG18001729/T1hb3

Dear Bennie,

We refer to your below email and the contents were noted.

We had spoken to the Insured where he disputed on the liability. We were informed that a copy of his video footage was forwarded to the reporting centre as he was also making a claim against TP.

Kindly grant us right to view the footage (if available) for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]
Sent: Tuesday, 6 February, 2018 11:24 AM
To: CS A Team
Subject: FW: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 - Our Ref: 4568153443SG-003
Importance: High

Hi LKK

The above refers.

Understand that you are handling this TP matter.

Kindly assist on the email below from TP repairer pls.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718 | Fax +(65) 6835 7416

Bennie-WZ.Tan@aig.com | www.aig.com.sg

From: kee kee [<mailto:kee@asphoon.com>]

Sent: Monday, January 29, 2018 2:55 PM

To: Abu Kassim, Noor Mariesa

Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene

Subject: Re: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018

Dear Mr Abu Kassim ,

FYA ,

We chosen,

1st : Marcus Chua	LKK Auto Consultants Pte Ltd
2nd : ,Mohamad Taufikh	LKK Auto Consultants Pte Ltd

At the same time , kindly update to us on **LIABILITY** issue asap.

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

Blk 36 Toh Guan Road East

Enterprise Hub # 01-35

Singapore 608580

T : 6515 0770

F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

On 29 January 2018 at 13:48, Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com> wrote:

Your Reference : FR5690J

Our Reference : 4568153443SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax [+6 03 2685 5898](tel:+60326855898)

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: kee kee [<mailto:kee@asphoon.com>]
Sent: Saturday, January 27, 2018 11:41 AM
To: AIG SGP, Claims-Survey
Cc: Kang, Sam
Subject: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018

Dear OIC ,

FYA ,

Your ref : SGX8187H

Our ref : FR5690J

RE : DS (PD & PI CLAIM)

- We are the appointed repairers for the above-mentioned vehicle no : F
R5690J.
- The owner has instructed us to claim against
SGX8178H
- Kindly set an appointment date for your surveyor and arrange for an investigator officer to pay him a call to settle his PI claim directly .
- We will forwards repair estimate soonest .

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

Blk 36 Toh Guan Road East

Enterprise Hub # 01-35

Singapore 608580

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