

Vic (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Thursday, 19 April, 2018 11:12 AM
To: 'kee kee'
Cc: Vic (LKKAUTO)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 LKK REF CC4/AIG18001729/T1hb3
Attachments: 5690 a.pdf

Hi Mr Kee,

COR l/s \$1900 , 5 days.

Regards
Taufikh
Lkk Auto

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 18 April 2018 1:34 PM
To: kee kee
Cc: Admin A; Asher Sng (LKKAUTO); Taufikh (LKKAUTO); Vic (LKKAUTO)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 LKK REF CC4/AIG18001729/T1hb3

Without Prejudice

Dear Mr Kee,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: kee kee [mailto:kee@asphoon.com]
Sent: Wednesday, 18 April, 2018 12:28 PM

To: Vic (LKKAUTO)

Cc: Admin A; Asher Sng (LKKAUTO); Taufikh (LKKAUTO)

Subject: Re: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 LKK REF CC4/AIG18001729/T1hb3

Dear Vic ,

FYA ,

RE : LIABILITY

1. We had forward *PIR*

to you on 07 Apr 2018

.

2. Any update ?

3. Are we able to do direct settlement ?

4. Please let us have your reply by 21/04/2018.

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

Blk 36 Toh Guan Road East

Enterprise Hub # 01-35

Singapore 608580

T : 6515 0770

F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

On 7 April 2018 at 18:30, kee kee <kee@asphoon.com> wrote:

Dear Vic ,

FYA .

LKK REF CC4/AIG18001729/T1hb3

Our Ref : FR5690J

RE : PIR

Are we able to do direct settlement ?

Kindly revert to us asap by 11Apr2018 .

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

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Enterprise Hub # 01-35

Singapore 608580

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F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

On 1 March 2018 at 11:06, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Mr Kee,

We refer further to our below email.

Please be informed that liability is **not clear**. Below is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence (if any)** your client have to support your claim.

Thank you.

Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 16/01/2018 at about 1812hrs, I was driving my vehicle, V1) SGX 8187H along Jin Boon Lay towards Chin Bee Drive. As I approached the junction to do a u-turn, I noticed all the vehicles from the opposite road had stopped before the yellow box. Thus, as it was safe for me to proceed to do a u-turn, I moved forward slowly. As I drove forward approaching lane3, suddenly another vehicle, V2) FR 5690J had rode infront of my car and bang onto my front bumper in between of lane 2 and lane 3. I then called for police assistance and also the ambulance. The rider of V2 was being conveyed to Ng Teng Fong General Hospital in a conscious state he complained of pain on his leg. The traffic police officer gave me a case card and told me to lodge a traffic accident report

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 31 January, 2018 9:07 AM
To: kee kee
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018 LKK REF CC4/AIG18001729/T1hb3

Without Prejudice

Dear Mr Kee,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report. Thus, we are unable to advise liability at the moment.

We will follow up with our principal and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: kee kee [<mailto:kee@asphoon.com>]
Sent: Tuesday, 30 January, 2018 6:08 PM
To: Vic (LKKAuto)
Subject: Fwd: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018

Dear Mr Vic ,

FYA ,

Your Reference : 4568153443SG003

Our Reference : FR5690J

RE : LIABILITY

- Are we able to do direct settlement this case ?
- Kindly check and revert.

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

[Blk 36 Toh Guan Road East](#)

Enterprise Hub # 01-35

Singapore 608580

T : 6515 0770

F : 6515 0779

E : kee@asphoon.com

W : www.asphoon.com

----- Forwarded message -----

From: **Abu Kassim, Noor Mariesa** <NoorMariesa.AbuKassim@aig.com>

Date: 29 January 2018 at 13:48

Subject: RE: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018

To: "kee@asphoon.com" <kee@asphoon.com>

Cc: "Tan, Lily (AIG)" <Lily.Tan@aig.com>, "Fong, Andy-SY" <Andy-SY.Fong@aig.com>, "Kaur, Baljit" <Baljit.Kaur@aig.com>, "Chin, Lee-Ying" <Lee-Ying.Chin@aig.com>, "Lim, Sheng Yang" <ShengYang.Lim@aig.com>, "Md Ishak, Mohd Imran" <Imran.Ishak@aig.com>, "Chan, Yoke Shi" <yokeshi.chan@aig.com>, "Supramaniam, Darshene" <Darshene.Supramaniam@aig.com>

Your Reference : FR5690J

Our Reference : 4568153443SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, [198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia](#)

Tel +6 03 2719 6000 | Ext 1012202 | Fax [+6 03 2685 5898](#)

NoorMariesa.AbuKassim@aig.com | www.aig.com

From: kee kee [<mailto:kee@asphoon.com>]
Sent: Saturday, January 27, 2018 11:41 AM
To: AIG SGP, Claims-Survey
Cc: Kang, Sam
Subject: TP CLAIM FR5690J AND SGX8187H ON 16/01/2018

Dear OIC ,

FYA ,

Your ref : SGX8187H

Our ref : FR5690J

RE : DS (PD & PI CLAIM)

- We are the appointed repairers for the above-mentioned vehicle no : F

R5690J.

-

The owner has instructed us to claim against

SGX8178H

- Kindly set an appointment date for your surveyor and arrange for an investigator officer to pay him a call to settle his PI claim directly .
- We will forwards repair estimate soonest .

Thank you .

Sincerely,

Kee Ger Ong

Motor Claim Dept

A.S.Phoon Pte Ltd

[Blk 36 Toh Guan Road East](#)

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