

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 15 April 2019 11:14 AM
To: Admin-D (LKKAuto); 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; SUR
Subject: RE: PRE-REPAIR SURVEY OF SJM5540M [External Confidential]

Dear Gerald,

Refer to email dated 28 February 2019.

Our assignment team did call the repairers and few times but no response, until 29th Jan 2018.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 2 April 2019 9:22 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY OF SJM540M [External Confidential]

Dear Gerald,

We have investigated the matters, according to the repairer, the delay of the repairs due to awaiting of the complete used front vehicle portion and its related spare parts from overseas until 26th Feb 2018(total waiting 28days).

Please see attached.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 1 March 2019 3:06 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY OF SJM540M [External Confidential]

Dear Gerald,

Thank you for the email.

We will look into the matter and revert to you in due course.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 28 February 2019 3:23 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE-REPAIR SURVEY OF SJM540M [External Confidential]

Lonpac External - Confidential

Our Ref : 17/18/18/VP05/020349

Your Ref : CS/LPC18001724/Ntd3s2

Dear Catherine,

We refer to our email of 23 January 2018 whereby we have informed you to appoint Mohamad Taufikh to conduct a pre-repair survey.

From the survey report submitted to us, we note that survey was conducted only on 30 January 2018 a week after our appointment.

Kindly enlighten us on the delay as the third party is claiming additional days for the rental of vehicle

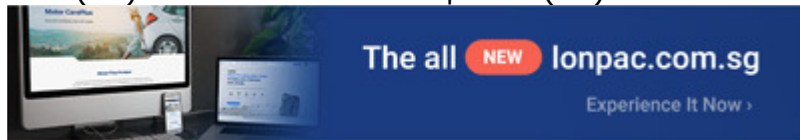
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.



This email has been checked for viruses by AVG antivirus software.
www.avg.com