

Zaini (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 14 March 2018 4:41 PM
To: Zaini (LKK Auto); Admin A
Cc: Jowyn Tay; Hsiao Tong (LKKAuto); Alfred Toh
Subject: RE: <Seek Mandate> Direct Settlement - Accident Involving GBC7055G (OI : SNM18D00489C02/5) AND SHC2822X (TP : LKK REF - CC3/CTI18001721/K1ks3) on 25/01/2018

Follow Up Flag: Follow up
Flag Status: Flagged

LKK REF - CC3/CTI18001721/K1ks3
CTI REF - SNM18D00489C02/5 (GBC7055G)

Dear Zaini

We refer to your email of even date pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,189.24.

We await your payment advice to enable Jowyn to act accordingly.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

Disclaimer :

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From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Wednesday, March 14, 2018 4:18 PM
To: Lucas Lee <lucas.lee@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: <Seek Mandate> Direct Settlement - Accident Involving GBC7055G (OI : SNM18D00489C02/5) AND SHC2822X (TP : LKK REF - CC3/CTI18001721/K1ks3) on 25/01/2018

WITHOUT PREJUDICE

Your ref : SNM18D00489C02
Our ref : CC3/CTI18001721/K1ks3n2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBC 7055G & SHC 2822X ON 25/01/2018

We refer to the above matter.

This is a head to rear collision. As such, liability is down against our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at \$5,189.24(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,712.38	\$ 4,440.50
2. Loss of Rental (5days x \$98.25)	\$ 491.25	\$ 491.25 (5days x \$98.25)
3. Loss of Income (5days x \$80.00)	\$ 400.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA search fee	\$ 7.49	\$ 7.49
Total	\$ 8,611.12	<u>\$ 5,189.24</u>

***04 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 1 February 2018 4:22 PM

To: lucas.lee@sg.cntaiping.com

Cc: Joel Goh <joel.goh@sg.cntaiping.com>; claimsdept@sg.cntaiping.com; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving GBC7055G (OI : CTI- SNM18D00489C02) AND SHC2822X (TP : LKK REF - CC3/CTI18001721/K1ks3) on 25/01/2018

Dear Lucas,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

COMFORTDELGRO ENGINEERING

Our Ref : T 0118 / SHC2822X /WT(st)

Your Ref :

Date : 02-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
Shun Industrial Park A
Singapore 768732

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2822X YOUR INSURED GBC7055G
AND OTHER _____ ON 25.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHC2822X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBC7055G we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 4,440.50
2	5 days Loss of Rental @ \$ 98.25 per day	\$ 491.25
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 4,939.24

HIRER'S CLAIM

7	5 days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 5,339.24

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs : 7 pcs.
b) LTA search slip/s of : GBC7055G
c) GIA / Police report/s of : SHC2822X
d) Letter of authority from owner / hirer / operator
() Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI18001721/K1ks3

28 FEBRUARY 2018

HOE SENG (S.K) PTE LTD
7 SOON LEE STREET
#02-40/41 ISPACE
SINGAPORE 627608
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 7055G AND SHC 2822X ON 25.01.2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC2822X , GBC7055G
KAMPONG BAHRU ROAD****ON 25-Jan-18 11:00**

I / We

KOH HOCK SENG(Hirer) NRIC No.: **S1319473D**

and/or

(Relief) NRIC No.:

Taxi Number

SHC2822X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

25-Jan-2018

Name of Hirer

KOH HOCK SENG

Hirer NRIC

S1319473D

Signature :



Address

**51 NEW UPPER CHANGI ROAD #03-...
461051**

Contact No.

96704933

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1526821702 Claim No : SNM18D00489C02/5

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$5,180.00
DOLLARS FIVE THOUSAND ONE HUNDRED EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2822X

Insured Vehicle No. : GBC7055G

Date of Loss : 25/01/2018

Place of Accident : KAMPONG BAHRU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HOE SENG (S.K) PTE LTD

Driver Name : WILSON S/O JOSEPH RAJOO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,180.00
	=====
TOTAL	S\$ 5,180.00
	=====

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Claimant Name : _____ NRIC No : _____

Signature :  _____ Date : 26.3.18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2822X

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.12.2010

CHASSIS CODE
KMHET41VMAA803389

INV. NO/DATE
91354799 31.01.2018

JOB NO.
305110527

ODOMETER READING

JOB TYPE

Description : 3P 25.01.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,150.00
Add GST @ 7.000 %	290.50
Total Invoice amount	4,440.50

Issued by : CHEWBEELENG 31.01.2018 14:25:45
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TAKEN AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND IN ALL WITHIN 7 DAYS FROM SUCH DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND NOT PAID BY THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE DATE OF RECEIPT OF INVOICE).
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18010759

Date: 31 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/01/2018 @ 11:00 hrs
ALONG KAMPONG BAHRU ROAD
INVOLVING GBC7055G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2822X** (the "Taxi"). The Taxi was hired to **KOH HOCK SENG IC NO S1319473D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

54C 2822 X

[illegible]

Enquire Vehicle Insurer**Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name**

GBC7055G 25 Jan 2018 / 11:00:00 Successful

C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

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