

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CC3/AIG18001720/Ahb3

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0114/2018/MAS

28 March 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKF 618 G, Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SKF 618 G**, claimant,
Ms. Caroline Teng Su Fong, please find the related document as per attached.

1. A copy of the Original invoice no. 85012281 – S\$4,344.11
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Medical bills – Mr. Leow Meng Fai – S\$200.00
6. Loss of Use – S\$300.00 (S\$60.00 x 4 working days + 1 Sunday)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKF 618 G

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore

281 Alexandra Road

Singapore 159938

Main Telephone 6836 2223

Main Telefax 6471 3733

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Alexandra Service Centre

281 Alexandra Road

Singapore 159938

Telephone 6388 2223

Telefax 6475 1023

Ubi Service Centre

55 Ubi Road 1

Singapore 408699

Telephone 6388 2323

Telefax 6841 1485

Customer Service

Service Appointment

24-hour Breakdown Service

Email

customer.care@premiumauto.com.sg

6366 2323

9828 1233

INSURANCE INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120 079120

Invoice: 85012281

Date : 26/03/2018

Order : SKF0618G

Term : 30

Account: A0006 (T 0)

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIM DEPT

AIG BUILDING

78 SHENTON WAY

#07-16

SINGAPORE 079120

Regn No.: SKF0618G (V 36286)

Regn Date: 26/12/2017

Mileage: 1418

WIP No.: 53821

Model: A3 SEDAN 1.0 TFSI 8VMANG

Chassis: WAUZZZ8VXJ1024820

Engine: CHZ 584019

Dept: U

USB No.:

You have been assisted by :- UB-Carrine

()

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE REAR FITTINGS, DISMANTLE AND RENEW REAR BUMPER. REPAIR REAR LID. TRANSFER OLD FITTINGS AND ALIGN TO POSITION. RE-ORGANISE REAR CRASH MANAGEMEN COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V5807309	BEAM	1.00	500.50	400.40
X	A8V5807067G GRU	COVER	1.00	1697.00	1,357.60
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	1.00	82.70	66.16
X	A8P0853741 2ZZ	INSCRIPTION 'A3'	1.00	82.70	66.16
X	A8V7853742 2ZZ	AUDI SIGN	1.00	107.50	86.00
X	A8D0853419F	PACKING	1.00	14.50	11.60

Parts 1,987.92

Labour 0.00

Sublet 2,072.00

Menus 0.00

Lubricant 0.00

Sub-Total

4,059.92

7% GST

284.19

Grand Total

4,344.11



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, CAROLINE TENG SU FONG (the third party claimant) of 15 Seraya Lane
Singapore 437282 (address), owner of SKF618G (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKF618G that was damaged pursuant to the accident which occurred on 26/01/2018
(date) along UPPER BUKIT TIMAH RD TURNING LEFT TO CHOA CHU KANG (location) involving vehicle no/s
SDN7518G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 5 (day) of FEB (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

'Property claim and Leow Meng Fai Medical claim only'

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,344.11 (Repair Cost), S\$ 300.00 (Loss of rental/use), S\$ - (Disbursement), for vehicle no. SKF618G that was damaged pursuant to the accident which occurred on 26/1/2018 (date) along Upper bukit timah Rd turning left to Chua Chu Kang (location) involving vehicle no/s SDN7518G. This is pursuant to the inspection conducted on 29/1/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Caroline Teng Su Fong ("the third party claimant") of vehicle no. SKF618G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKF618G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of FEB (month) 2018 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)



BREAKDOWN OF PAYMENT

Vehicle No: SKF618G

Accident on 26/1/2018 at Upper bukit timah Rd turning left to Chua Chu Keng

Involving vehicle/s SDN7518G

1) Repair cost \$ 4,344.11

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 300.00

Payable to: Caroline Teng Su Fong

4) Medical fees	\$ 200.00
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Payable to: Leow Meng Fai

5) Others \$ _____

Payable to: _____

Your Ref: SDN7518G

PA/TP/0114/2018/TF

5 February 2018

Mr. Leow Meng Fai
15 Seraya Lane
Singapore 437282

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SKF618G/ SDN7518G
UPPER BUKIT TIMAH RD TURING LEFT TO CHOA CHU KANG
ON 26 JANUARY 2018.**

I am the authorized Driver of SKF618G, Leow Meng Fai.

I confirmed that I will be claiming for Medical Bill and hereby authorized your esteemed company to settle the Medical Bill directly with Premium Automobiles Pte Ltd.

My Passengers will submit claims separately.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Leow Meng Fai

Copy to Norah Khai, Premium Automobiles Pte Ltd

From: Singapore Bone and Joint Clinic quickbooks-email@intuit.com
Subject: Sales Receipt from Singapore Bone and Joint Clinic
Date: 27 January 2018 at 3:23 PM
To: MengFai@Singnet.com.sg

SB

Dear Leow,

Your sales receipt is attached.

Thank you for trusting us in your healthcare.

Yours In Health,
Singapore Bone and Joint Clinic

----- Sales Receipt -----

Tides @ 217 East Coast Road, #02-12
Singapore
Singapore 428915
Phone: 6346-6580
<http://www.SGBoneandJointClinic.com>
Company Registration No. : 201208400Z

Sale No.: 5965
Date: 27/01/2018
S\$0.00

Sold To:

Leow Meng Fai
15 Seraya Lane
Singapore 437282

Payment Method: NETS

Date	Activity	Service	Qty	Rate	Amount
27/01/2018	New Condition Consultation	New Condit	1	100.00	100.00
Total:					S\$100.00
Amount Received:					100.00
Balance Due:					S\$0.00

NETS

Singapore Bone and Joint Clinic
Tides @ 217 East Coast Road, #02-12
Singapore
Singapore 428915
Phone: 6346-6580
info@SGBoneandJointClinic.com
<http://www.SGBoneandJointClinic.com>



From: **Singapore Bone and Joint Clinic** quickbooks-email@intuit.com
Subject: Sales Receipt from Singapore Bone and Joint Clinic
Date: 3 February 2018 at 6:20 PM
To: MengFai@Singnet.com.sg

SB

Dear Leow,

Your sales receipt is attached.

Thank you for trusting us in your healthcare.

Yours In Health,
Singapore Bone and Joint Clinic

----- Sales Receipt -----

Tides @ 217 East Coast Road, #02-12
Singapore
Singapore 428915
Phone: 6346-6580
<http://www.SGBoneandJointClinic.com>
Company Registration No. : 201208400Z

Sale No.: 5984
Date: 03/02/2018
S\$0.00

Sold To:

Leow Meng Fai
15 Seraya Lane
Singapore 437282

Payment Method: NETS

Date	Activity	Service	Qty	Rate	Amount
03/02/2018	Follow-Up Treatment	Follow-Up	1	100.00	100.00
Total:					S\$100.00
Amount Received:					100.00
Balance Due:					S\$0.00

NETS

Singapore Bone and Joint Clinic
Tides @ 217 East Coast Road, #02-12
Singapore
Singapore 428915
Phone: 6346-6580
info@SGBoneandJointClinic.com
<http://www.SGBoneandJointClinic.com>



REPUBLIC OF SINGAPORE DRIVING LICENCE

Portrait of Leow Meng Fai

Licence Number: S71309501
Name: LEOW MENG FAI

Birth Date: 09 Sep 1971
Issue Date: 25 Oct 2014

Barcode: 002359507B

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S71309501

Portrait of Leow Meng Fai

Name: LEOW MENG FAI
廖明辉

Race: CHINESE
Date of Birth: 09-09-1971
Country of Birth: SINGAPORE

Sex: M

Barcode: S71309501

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars=<3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =<2500kg

EFFECTIVE DATE: 04 Oct 1989

NP 428A

Licence No: S71309501

2743081

Barcode

NRIC No. S71309501

Fingerprint

Blood Group: O+
Date of issue: 27-11-1995

15 SERAYA LANE
SINGAPORE 437282

NRIC No: S71309501
Date: 24-11-2006
No: 5665205



AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way
#07-16
AIG Building
Singapore 079120
Co.Reg.No.201009404M

27 Dec 2017

Ms. CAROLINE TENG SU FONG
15 SERAYA LANE
SERAYA VILLE
SINGAPORE 437282

Dear Ms. CAROLINE TENG SU FONG

AUDI AUTO PROTECTOR PRIVATE VEHICLE Insurance Policy 1700088351
Period Of Insurance: 26 Dec 2017 - 25 Dec 2018 For Vehicle Registration No. SKF618G

Thank you for placing your insurance policy with AIG Asia Pacific Insurance Pte. Ltd.

Your policy documents will be sent to you in a separate mail. A copy of the Proposal Form containing details of Information disclosed and declared to us prior to the inception of your motor insurance cover ("Disclosed Information") is enclosed.

Please take note that this insurance cover is incepted on the basis of the Disclosed Information contained in the Proposal Form. You have an obligation to disclose all facts which you know or ought to know in the Proposal Form fully and faithfully. Any inaccuracy, discrepancy and/or omission may result in the policy being void or affect your rights at the time of claim. Please notify us in writing or call our Customer Care Centre at +65 6419 3000 (9am - 5pm, Mondays to Fridays, excluding public holidays) within 15 days from the date of this letter to advise us of any inaccuracy, discrepancy and/or omission in the Disclosed Information. If we do not hear from you within this period, the Disclosed Information shall be taken to have been verified by you as true and accurate and we shall rely on the Disclosed Information as the basis of this insurance cover.

Please also take note that it is a fundamental and absolute Special Condition of the insurance that the total premium due must be paid to us, or via our agent or broker on or before the inception of your insurance cover. Otherwise, the insurance cover shall not attach and no benefits whatsoever shall be payable by us.

This letter also confirms your undertaking to pay to us the shortfall in premium for your motor insurance within 14 working days from the date of our notification in the event the No Claim Discount disclosed by you in the Proposal Form is incorrect thereby resulting in the shortfall in the premium paid. Your policy will lapse automatically upon the exhaustion of the premium paid term in the event you fail to pay the premium within the above said period.

Once again, thank you for choosing AIG as your preferred insurer.

Yours sincerely

Bucha Manik
Head of Auto