

INS. CASE OWNER:

Bernie

CC 3 / AIG1800

1700, A W3%

LKK:  
IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

29/01/18

Date / Time:

24/1/18

Registered in Merimen:

24/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDN 75186

Name of Insured:

EMY FONG YIN

Insured Tel No.:

HP: 97459176

Excess Sec II :SS

D.O.A: 20/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

658452473354

Policy No.:

1700056960

Make / Model:

RM01

Place of Accident:

JURN OF LIAISON LIAISON ROAD WOODBURNS RD

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT: YES / NO, TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKF 6186



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
21/01/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
21/01/18	Notification ltr (if non-pickup):	
	Call OL: 21/01/18 2:58	
	After call ltr to OL: 20/02/18 - JIC	
	Documentation Check List: Handler Typist	
01/02/18	Notification ltr (if non-pickup):	
	After call ltr to OL:	
	Authorisation To Act:	
20/02/18	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
06/04/18	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

**PRELIMINARY ADVICE** Date/Time: Sent By:

**FINALIZATION** Date/Time: Confirm with: Confirm by:

Repair Cost: \$1P SS 4,059.92 (4 days) Reduction: 59 % Email: Call:

**FINAL SETTLEMENT** Date/Time: 06/04/18 Confirm with: MASTURA Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia: (OI BOLA - WOODBURNS RD)

Repair Cost: (W/G) SS 4,344.11

Loss of Rental (LOR): SS ( days)

Loss of Use (LOU): SS 300.00 (60 x 5 days)

Loss of Income (LOI): SS (5 x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)

GIA/LTA Search SS

Medical: SS 200.00

Disbursement: SS (e.g. Tow/ Independent)

Legal Cost SS

Total: SS 4,844.11 Global Sum SS: -

**FINAL PAYMENT** Date/Time: Confirm with: Email: Call:

Payee 1: SS 4,344.11 Name 1: PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N.A.) SS 300.00 Name 2: CAROLINE TENG GU HONG (OWNER)

Payee 3: (Strike if N.A.) SS 200.00 Name 3: LEOW HONG PAI (OWNER)





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18001720/Ahb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 29-01-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SDN 7518G	Veh. Inspected	SKF 618G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	29/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	26/01/2018	Inspection Date	29/01/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/TP/0114/2018/GW  
**Date** : 27-Jan-18

**Vehicle in workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Ms. Caroline Teng Su Fong  
**Address** : 15 Seraya Lane  
Singapore 437282  
**Telephone** : (HP)98468109  
**Type of Claim** : Third Party Claims  
**Policy No.** : 1700088351  
**Vehicle No** : **SKF 618 G**  
**Model Code** : Audi A3 Sedan 1.0 TFSI  
**Model / Year** : Dec-17  
**Engine No** : CHZ584019  
**Chassis No** : WAUZZZ8VXJ1024820  
**Mileage** : 1418  
**Date In** : 27-Jan-18  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 27-Jan-18  
**Place of Accident** : UPPER BUKIT TIMAH RD TURNING LEFT TO CHOA CHU KANG

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKF 618 G

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓	
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N \$ 280.00 X	
3	To remove rear fittings, dismantle and renew rear bumper and rear lid. Transfer old fittings and align to position. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,500.00	500.
4	To respray rear bumper, rear lid.	\$ 1,500.00	1100
5	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 3,752.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKF 618 G.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Deformed</i>	\$ 1,697.00 ✓	1,357.60
2	REAR BUMPER FIXING PARTS <i>3 Men</i>	\$ 166.00 +	
3	REAR BUMPER GUIDE SECTION-LH	\$ 14.00 +	
4	REAR BUMPER SPOILER <i>Men</i>	\$ 206.00 +	
5	REAR WHEEL HOUSING LINER - LH <i>Men</i>	\$ 32.00 +	
6	REAR LIGHT REFLECTOR-LH <i>Men</i>	\$ 35.00 +	
7	REAR BUMPER SENSOR <i>Not NCC</i>	2 \$ 421.00 X	
8	REAR BUMPER SEAL - O-RING <i>Not NCC</i>	4 \$ 14.00 X	
9	REAR BUMPER SIDE REINFORCEMENT <i>Bent</i>	\$ 501.00 ✓	400.40
10	REAR BUMPER SIDE SUPPORT-LH <i>Men</i>	\$ 57.00 +	
11	REAR LID <i>Repair</i>	\$ 2,310.00 +	
12	REAR LID ATTACHEMENT PARTS <i>Men</i>	\$ 253.00 +	
13	ADHESIVE PACKING <i>Men</i>	\$ 15.00 —	11.60
14	AUDI EMBLEM <i>3 Men</i>	\$ 108.00 —	86.00
15	INSCRIPTION "A3"	\$ 83.00 —	66.16
16	INSCRIPTION "TFSI"	\$ 83.00 —	66.16
17	SUNDRIES <i>Not NCC</i>	\$ 300.00 +	
<b>TOTAL SPARE PARTS</b>		<b>\$ 6,295.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 3,752.00</b>	
<b>GRANDTOTAL</b>		<b>\$ 10,047.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : Adrian L  
Surveyed Date : 29/01/18  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : Not Authorised , 04 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0114/2018/GW  
Date : 27-Jan-18

Vehicle in workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
4 days - ok - jb - 20 Feb 18  
Exclude 1 Sunday

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Caroline Teng Su Fong  
Address : 15 Seraya Lane  
Singapore 437282  
Telephone : (HP)98468109  
Type of Claim : Third Party Claims  
Policy No. : 1700088351  
Vehicle No : **SKF 618 G**  
Model Code : Audi A3 Sedan 1.0 TFSI  
Model / Year : Dec-17  
Engine No : CHZ584019  
Chassis No : WAUZZZ8VXJ1024820  
Mileage : 1418  
Date In : 27-Jan-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 27-Jan-18  
Place of Accident : UPPER BUKIT TIMAH RD TURNING LEFT TO CHOA CHU KANG



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKF 618 G

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00	\$ 280.00
2	To remove and transfer rear lid's convenience lock system and wire harness for tail lights.	S/N	\$ 280.00	NIL
3	To remove rear fittings, dismantle and renew rear bumper and rear lid. Transfer old fittings and align to position. Re-organise rear crash management components. Reinstall all parts removed.		\$ 1,500.00	\$ 500.00
4	To respray rear bumper, rear lid.		\$ 1,500.00	\$ 1,100.00
5	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,752.00</u>	<u>\$ 2,072.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKF 618 G.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,697.00	\$ 1,357.60
2	REAR BUMPER FIXING PARTS	\$ 166.00	
3	REAR BUMPER GUIDE SECTION-LH	\$ 14.00	
4	REAR BUMPER SPOILER	\$ 206.00	
5	REAR WHEEL HOUSING LINER - LH	\$ 32.00	
6	REAR LIGHT REFLECTOR-LH	\$ 35.00	
7	REAR BUMPER SENSOR	2 \$ 421.00	
8	REAR BUMPER SEAL - O-RING	4 \$ 14.00	
9	REAR BUMPER SIDE REINFORCEMENT	\$ 501.00	\$ 400.40
10	REAR BUMPER SIDE SUPPORT-LH	\$ 57.00	
11	REAR LID	\$ 2,310.00	
12	REAR LID ATTACHEMENT PARTS	\$ 253.00	
13	ADHESIVE PACKING	\$ 15.00	\$ 11.60
14	AUDI EMBLEM	\$ 108.00	\$ 86.00
15	INSCRIPTION "A3"	\$ 83.00	\$ 66.16
16	INSCRIPTION "TFSI"	\$ 83.00	\$ 66.16
17	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 6,295.00	\$ 1,987.92
TOTAL LABOUR CHARGES		\$ 3,752.00	\$ 2,072.00
GRANDTOTAL		\$ 10,047.00	\$ 4,059.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## Vic (LKKAuto)

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**From:** Boo seng yak <boojohnny@gmail.com>  
**Sent:** Tuesday, 20 February, 2018 2:59 PM  
**To:** Adrian Ling (LKKAuto); Vic (LKKAuto); CS A Team; Admin A; Carrine Leong; Nora Khai  
**Subject:** FINAL REVISION SKF618G - TP AIG - SURVEYED 29 JAN 18  
**Attachments:** PA01142018 - SKF 618 G - A3 1.0 TFSI - (AIG).xls

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$4059.92 @ 4 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb





AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way  
#07-16  
AIG Building  
Singapore 079120  
Co.Reg.No.201009404M

27 Dec 2017

Ms. CAROLINE TENG SU FONG  
15 SERAYA LANE  
SERAYA VILLE  
SINGAPORE 437282

Dear Ms. CAROLINE TENG SU FONG

AUDI AUTO PROTECTOR PRIVATE VEHICLE Insurance Policy 1700088351  
Period Of Insurance: 26 Dec 2017 - 25 Dec 2018 For Vehicle Registration No. SKF618G

Thank you for placing your insurance policy with AIG Asia Pacific Insurance Pte. Ltd.

Your policy documents will be sent to you in a separate mail. A copy of the Proposal Form containing details of Information disclosed and declared to us prior to the inception of your motor insurance cover ("Disclosed Information") is enclosed.

Please take note that this insurance cover is incepted on the basis of the Disclosed Information contained in the Proposal Form. You have an obligation to disclose all facts which you know or ought to know in the Proposal Form fully and faithfully. Any inaccuracy, discrepancy and/or omission may result in the policy being void or affect your rights at the time of claim. Please notify us in writing or call our Customer Care Centre at +65 6419 3000 (9am - 5pm, Mondays to Fridays, excluding public holidays) within 15 days from the date of this letter to advise us of any inaccuracy, discrepancy and/or omission in the Disclosed Information. If we do not hear from you within this period, the Disclosed Information shall be taken to have been verified by you as true and accurate and we shall rely on the Disclosed Information as the basis of this insurance cover.

Please also take note that it is a fundamental and absolute Special Condition of the insurance that the total premium due must be paid to us, or via our agent or broker on or before the inception of your insurance cover. Otherwise, the insurance cover shall not attach and no benefits whatsoever shall be payable by us.

This letter also confirms your undertaking to pay to us the shortfall in premium for your motor insurance within 14 working days from the date of our notification in the event the No Claim Discount disclosed by you in the Proposal Form is incorrect thereby resulting in the shortfall in the premium paid. Your policy will lapse automatically upon the exhaustion of the premium paid term in the event you fail to pay the premium within the above said period.

Once again, thank you for choosing AIG as your preferred insurer.

Yours sincerely

Bucha Manik  
Head of Auto

Your Ref: SDN7518G

PA/TP/0114/2018/TF

5 February 2018

Mr. Leow Meng Fai  
15 Seraya Lane  
Singapore 437282

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**

Dear Sir/ Mdm,

**ACCIDENT INVOLVING VEHICLES SKF618G/ SDN7518G  
UPPER BUKIT TIMAH RD TURING LEFT TO CHOA CHU KANG  
ON 26 JANUARY 2018.**

I am the authorized Driver of SKF618G, Leow Meng Fai.

I confirmed that I will be claiming for Medical Bill and hereby authorized your esteemed company to settle the Medical Bill directly with Premium Automobiles Pte Ltd.

My Passengers will submit claims separately.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Leow Meng Fai

Copy to Norah Khai, Premium Automobiles Pte Ltd

## BREAKDOWN OF PAYMENT

Vehicle No: SKF618G

Accident on 26/1/2018 at Upper bukit timah Rd turning left to Chua Chu Kang

Involving vehicle/s SDN7518G

1) Repair cost \$ 4,344.11

Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ -

Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or  
Rental Car \$ 300.00

Payable to: Caroline Teng Su Fong

4) Medical fees \$ 200.00

Payable to: Leow Meng Fai

5) Others \$

Payable to:



# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CC3/AIG18001720/Ahb3**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0114/2018/MAS

28 March 2018

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

total pages

## RE: INSURANCE CLAIM FOR SKF 618 G, Audi A3 SEDAN 1.0 TFSI

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SKF 618 G**, claimant,  
**Ms. Caroline Teng Su Fong**, please find the related document as per attached.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85012281 – S\$4,344.11
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of Breakdown of Payment attached
5. Medical bills – Mr. Leow Meng Fai – S\$200.00
6. Loss of Use – S\$300.00 (S\$60.00 x 4 working days + 1 Sunday)

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKF 618 G



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 FEBRUARY 2018

**GAN FONG YIN  
97 HAZEL PARK TERRACE  
SINGAPORE 678930**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC3/AIG18001720/Ahb3**

**YOUR REF : SDN 7518G**

**ACCIDENT INVOLVING SDN 7518G AND SKF 618G ALONG CHOA CHU KANG  
ROAD ON 26.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKF 618G against your motor insurance policy.

Based on the accident report, accident scenario and all available evidence and information at hand, it was reported that your vehicle had rear-ended to the Third-Party vehicle SKF 618G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
D/D: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

c.c. [gfongyin@gmail.com](mailto:gfongyin@gmail.com)  
(email)

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 20 February, 2018 4:58 PM  
**To:** gfongyin@gmail.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SDN 7518G\_ACCIDENT INVOLVING SDN 7518G AND SKF 618G ALONG CHOA CHU KANG ROAD ON 26.01.2018



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 FEBRUARY 2018

**GAN FONG YIN**  
**97 HAZEL PARK TERRACE**  
**SINGAPORE 678930**

**BY POST & BY EMAIL**

Dear Sir/Madam,

**OUR REF : CC3/AIG18001720/Ahb3**

**YOUR REF : SDN 7518G**

**ACCIDENT INVOLVING SDN 7518G AND SKF 618G ALONG CHOA CHU KANG ROAD ON 26.01.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKF 618G against your motor insurance policy.

Based on the accident report, accident scenario and all available evidence and information at hand, it was reported that your vehicle had rear-ended to the Third-Party vehicle SKF 618G. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

  *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, CAROLINE TENG SU FONG (the third party claimant) of 15 Seraya Lane  
Singapore 437282 (address), owner of SKF618G (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILIES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SKF618G that was damaged pursuant to the accident which occurred on 26/01/2018  
(date) along UPPER BUKIT TIMAH RD TURNING LEFT TO CHOJA CHU KANG (location) involving vehicle no/s  
SDN7518G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 5 (day) of FEB (month) 2018 (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"  
(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"  
(with chop)

'Property claim and Leow Meng Fai Medical claim only'

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 4,344.11 (Repair Cost), S\$ 300.00 (Loss of rental/use), S\$ 200.00 <sup>MEDICAL</sup> (Disbursement), for vehicle no. SKF618G that was damaged pursuant to the accident which occurred on 26/1/2018 (date) along Upper bukit timah Rd turning left to Chua Chu Kang (location) involving vehicle no/s SDN7518G. This is pursuant to the inspection conducted on 29/1/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Caroline Teng Su Fong ("the third party claimant") of vehicle no. SKF618G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKF618G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of APRIL (month) 2018 (year)

  
LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 119938  
Main Telephone: 6346 2223  
Main Telefax: 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 119938  
Telephone: 6346 2223  
Telefax: 6471 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408711  
Telephone: 6388 1211  
Telefax: 6388 1211

Customer Service  
Service Appointment: 6346 2223  
Hour Breakdown Service: 9828 1233  
Email: customer.care@premiumauto.com.sg

Page 1 17:55

**INS TAX INVOICE**  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012281 Date : 26/03/2018 Order : SKF06186 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SKF06186 (V 36286) Regn Date: 26/12/2017 Mileage: 1418 WIP No.: 53821

Model: A3 SEDAN 1.0 TFSI 8VMWNG Chassis: WAUZZZ8VXJ1024820 Engine: CHZ 584019 Dept: U

USB No.:

You have been assisted by :- UB-Carrine ( )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE REAR FITTINGS, DISMANTLE AND RENEW REAR BUMPER. REPAIR REAR LID. TRANSFER OLD FITTINGS AND ALIGN TO POSITION. RE-ORGANISE REAR CRASH MANAGEMEN COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	A8V5807309	BEAM Less 020%	1.00	500.50	400.40
X	A8V58070676 GRU	COVER Less 020%	1.00	1697.00	1,357.60
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI' Less 020%	1.00	82.70	66.16
X	A8P0853741 2ZZ	INSCRIPTION 'A3' Less 020%	1.00	82.70	66.16
X	A8V7853742 2ZZ	AUDI SIGN Less 020%	1.00	107.50	86.00
X	A8D0853419F	PACKING Less 020%	1.00	14.50	11.60

Parts 1,987.92  
Labour 0.00  
Sublet 2,072.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 4,059.92

7% GST 284.19

Grand Total 4,344.11



Received by

For & on behalf of  
Premium Automobiles Pte Ltd



From: **Singapore Bone and Joint Clinic** [quickbooks-email@intuit.com](mailto:quickbooks-email@intuit.com)  
Subject: Sales Receipt from Singapore Bone and Joint Clinic  
Date: 27 January 2018 at 3:23 PM  
To: [MengFai@Singnet.com.sg](mailto:MengFai@Singnet.com.sg)

Dear Leow,

Your sales receipt is attached.

Thank you for trusting us in your healthcare.

Yours in Health,  
Singapore Bone and Joint Clinic

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Sales Receipt

---

Tides @ 217 East Coast Road, #02-12  
Singapore  
Singapore 428915  
Phone: 6346-6588  
<http://www.SGBoneandJointClinic.com>  
Company Registration No. : 201208400Z

Sale No.: 5965  
Date: 27/01/2018  
S\$0.00

---

Sold To:

Leow Meng Fai  
15 Seraya Lane  
Singapore 437262

---

Payment Method: NETS

Date	Activity	Service	Qty	Rate	Amount
27/01/2018	New Condition Consultation	New Condit	1	100.00	100.00
Total:					S\$100.00
Amount Received:					100.00
Balance Due:					S\$0.00

NETS

Singapore Bone and Joint Clinic  
Tides @ 217 East Coast Road, #02-12  
Singapore  
Singapore 428915  
Phone: 6346-6588  
[info@SGBoneandJointClinic.com](mailto:info@SGBoneandJointClinic.com)  
<http://www.SGBoneandJointClinic.com>



From: **Singapore Bone and Joint Clinic** quickbooks-entail@intuit.com  
Subject: Sales Receipt from Singapore Bone and Joint Clinic  
Date: 3 February 2018 at 6:20 PM  
To: Meng Fai@Singnet.com.sg

381

Dear Leow,

Your sales receipt is attached.

Thank you for trusting us in your healthcare.

Yours In Health,  
Singapore Bone and Joint Clinic

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Sales Receipt

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Tides @ 217 East Coast Road, #02-12  
Singapore  
Singapore 428915  
Phone: 6346-6580  
<http://www.SGBoneandJointClinic.com>  
Company Registration No. : 201208400Z

Sale No.: 5984  
Date: 03/02/2018  
S\$0.00

---

Sold To:

Leow Meng Fai  
15 Seraya Lane  
Singapore 437282

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Payment Method: NETS

Date	Activity	Service	Qty	Rate	Amount
03/02/2018	Follow-Up Treatment	Follow-Up	1	100.00	100.00
Total:					S\$100.00
Amount Received:					100.00
Balance Due:					S\$0.00

NETS:

Singapore Bone and Joint Clinic  
Tides @ 217 East Coast Road, #02-12  
Singapore  
Singapore 428915  
Phone: 6346-6580  
[info@SGBoneandJointClinic.com](mailto:info@SGBoneandJointClinic.com)  
<http://www.SGBoneandJointClinic.com>



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2018 <a href="#">Edit Reg</a>		29 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,059.92</b> <a href="#">Edit Estimates</a>	<b>S\$4,059.92</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>GAN FONG YIN</b> , ID: S6977101G								
Main Claimant:	<b>CAROLINE TENG SU FONG</b> , ID: S7323015B								
Vehicle Reg. No.:	<b>SKF618G</b>	Date of Loss:	26/01/2018 14:00 - :59 [1 Months From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 6584524733SG</b>	Policy/Cover Note No.:	1700056950						
Vehicle Reg. No. (Insured):	<b>SDN7518G</b>	Policy No. (Claimant):	1700088351						
		Excess:							
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 07/02/2018]</b>								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SKF618G (6584524733SG)  
[SDN7518G]  
TP  
CAROLINE TENG SU FONG  
Jan 26 2018 2:00PM  
[GAN FONG YIN]  
Premium Automobiles Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>				
			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		<a href="#">Edit</a>
<b>Photos/Images</b>				
			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/03/18 09:39	General View		<a href="#">Load JPG</a>
2	20/03/18 09:39	Chassis Number		<a href="#">Load JPG</a>
3	20/03/18 09:39	General View		<a href="#">Load JPG</a>
4	20/03/18 09:39	General View		<a href="#">Load JPG</a>
5	20/03/18 09:39	General View		<a href="#">Load JPG</a>
6	20/03/18 09:39	General View		<a href="#">Load JPG</a>
7	20/03/18 09:39	General View		<a href="#">Load JPG</a>
8	20/03/18 09:39	General View		<a href="#">Load JPG</a>
9	20/03/18 09:39	General View		<a href="#">Load JPG</a>
10	20/03/18 09:39	General View		<a href="#">Load JPG</a>
11	20/03/18 09:39	General View		<a href="#">Load JPG</a>
12	20/03/18 09:39	General View		<a href="#">Load JPG</a>
13	20/03/18 09:39	General View		<a href="#">Load JPG</a>
14	20/03/18 09:39	General View		<a href="#">Load JPG</a>
15	20/03/18 09:39	General View		<a href="#">Load JPG</a>
<b>Documentation</b>				
			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/01/18 15:52	TP ESTIMATE		<a href="#">Load PDF</a>
2	29/01/18 15:52	TP GIA REPORT		<a href="#">Load PDF</a>
3	29/01/18 15:52	OI GIA REPORT		<a href="#">Load PDF</a>
4	30/01/18 17:44	TP ESTIMATE- MARKED		<a href="#">Load PDF</a>
5	20/02/18 16:58	EMAIL TO OI		<a href="#">Load PDF</a>
6	20/02/18 17:05	LETTER TO OI		<a href="#">Load PDF</a>
7	10/04/18 08:50	WORKSHOP INVOICE		<a href="#">Load PDF</a>
8	10/04/18 08:50	AUTHORISATION TO ACT FORM		<a href="#">Load PDF</a>
9	10/04/18 08:50	Release Voucher		<a href="#">Load PDF</a>
10	10/04/18 08:50	MEDICAL FEE		<a href="#">Load PDF</a>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To:

☐ Handling Insurer

Note:

Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDN7518G (Insd veh)	Model:	AUDI A3 1.4 SEDAN TFSI
	SKF618G (TP veh)		(AMBIENTE) (A)
Date of Accident:	26/01/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	10,750.29
Final Repair Cost	:	\$	4,344.11
Loss of Use	:	\$	300.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others: Medical fee	:	\$	200.00
	:	\$	
Final Settlement Sum	:	\$	4,844.11

5.00 days at \$60.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: \_\_\_\_\_  
 27  
 BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)  
 \* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 4,344.11
2)	Caroline Teng Su Fong	:	\$ 300.00
3)	Leow Meng Fai	:	\$ 200.00

JOANNE LEE KHANG MIN

10 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001720/AHB3Q2

Date: 10/04/2018

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700056950  
**Claimant Vehicle No :** SKF618G **Insured Vehicle No :** SDN7518G  
 Date of Loss: 26/01/2018 Nature of Claim: TP Claim No: 6584524733SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SKF618G**  
 Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CHZ584019  
 Reg. Date: 26/12/2017 (Man. Year: 2017) Chassis No: WAUZZZ8VXJ1024820  
 Colour: White Odometer: 1419 km  
 Engine Capacity: 999 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16  
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm  
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,295.00	1,987.92	4,307.08	68.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,752.00	2,072.00	1,680.00	44.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>10,047.00</b>	<b>4,059.92</b>	<b>5,987.08</b>	<b>59.59</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>703.29</b>	<b>284.19</b>	<b>419.10</b>	<b>59.59</b>
<b>Nett Amount (S\$)</b>	<b>10,750.29</b>	<b>4,344.11</b>	<b>6,406.18</b>	<b>59.59</b>
<b>+ Loss of Use (5.0 x S\$60.00/day) (S\$)</b>		<b>300.00</b>		
<b>+ Medical Costs (S\$)</b>		<b>200.00</b>		
<b>Nett Liability (S\$)</b>		<b>4,844.11</b>		

## INSPECTION

Date of Assignment: 29/01/2018  
 Date Inspected: 29/01/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)  
 55 Ubi Road 1  
 Singapore 408699  
 Estimated Period of Repair: 4.0 days

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**Adjuster:** ADRIAN LING**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,897.00 FS	*1,357.60 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	166.00 FS	*- FS
3	1		*REAR BUMPER GUIDE SECTION -LH	Not Necessary	14.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Not Necessary	206.00 FS	*- FS
5	1		*REAR WHEEL HOUSING LINER -LH	Not Necessary	32.00 FS	*- FS
6	1		*REAR LIGHT REFLECTOR -LH	Not Necessary	35.00 FS	*- FS
7	2		*REAR BUMPER SENSOR	Not Necessary	421.00 FS	*- FS
8	4		*REAR BUMPER SEAL -O-RING	Not Necessary	14.00 FS	*- FS
9	1		*REAR BUMPER SIDE REINFORCEMENT	Bent	501.00 FS	*400.40 FS
10	1		*REAR BUMPER SIDE SUPPORT LH	Not Necessary	57.00 FS	*- FS
11	1		*REAR LID	Repair	2,310.00 FS	*- FS
12	1		*REAR LID ATTACHMENT PARTS	Not Necessary	253.00 FS	*- FS
13	1		*ADHESIVE PACKING	Necessary	15.00 FS	*11.60 FS
14	1		*AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
15	1		*INSCRIPTION A3	Necessary	83.00 FS	*66.16 FS
16	1		*INSCRIPTION TFSI	Necessary	83.00 FS	*66.16 FS
17	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
Total Parts (S\$)					6,295.00	1,987.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO REMOVE AND TRANSFER REAR LIDS CONVENIENCE LOCK SYSTEM AND WIRE HARNESS FOR TAIL LIGHTS	New	280.00	0.00
3	TO REMOVE REAR FITTINGS ,DISMANTLE AND RENEW REAR BUMPER AND REAR LID .TRANSFER OLD FITTINGS AND ALIGN TO POSITION .RE-ORAGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,500.00	500.00
4	TO RESPRAY REAR BUMPER ,REAR LID	New	1,500.00	1,100.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>3,752.00</b>	<b>2,072.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;