

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 31 January, 2018 11:16 AM
To: Claims Dept
Cc: Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Shu Pei (LKKAUTO)
Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018 **LKK REF:CC3/AIG18001720/hb3

Your Ref: SKF 618G
Our Ref: CC3/AIG18001720/Ahb3

“WITHOUT PREJUDICE”

Dear Jeffery,

ACCIDENT INVOLVING VEHICLES SDN 7518G AND SKF 618G ON 26/01/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

We propose LOU/R @ \$60/\$100 daily (subject to our principal's approval).

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 30 January, 2018 1:10 PM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO); claims@premiumauto.com.sg

Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018 **LKK
REF:CC3/AIG18001720/hb3

Dear Vic,

Any update on this case? Can we proceed with a Direct Settlement?

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 29 January, 2018 9:03 PM
To: 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018 **LKK
REF:CC3/AIG18001720/hb3

Dear Vic,

Kindly update on to this case.

Many thanks!

Best regards,
Jeffery Tan

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 29 January, 2018 3:56 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: FW: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018 **LKK
REF:CC3/AIG18001720/hb3

Dear Jeffery,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 29 January 2018 1:12 PM

To: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned vehicle.

Survey was carried out earlier this morning.

Your urgent revert is very much appreciated as the vehicle is IN since day 1 of the accident and the owner wants to claim from day 1.

Many thanks!

Best regards,
Jeffery Tan

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From: Claims Department [<mailto:claims@premiumauto.com.sg>]
Sent: Sunday, 28 January, 2018 8:12 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018

Dear all,

Attached above is the estimate for your reference.

Thank you

Best Regards,
Claims Advisor
Kee Siang

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55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 27 January, 2018 12:31 PM

To: 'Admin A'; 'Admin-B'

Cc: claims@premiumauto.com.sg

Subject: RE: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018

Dear all,

Attached third party report for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

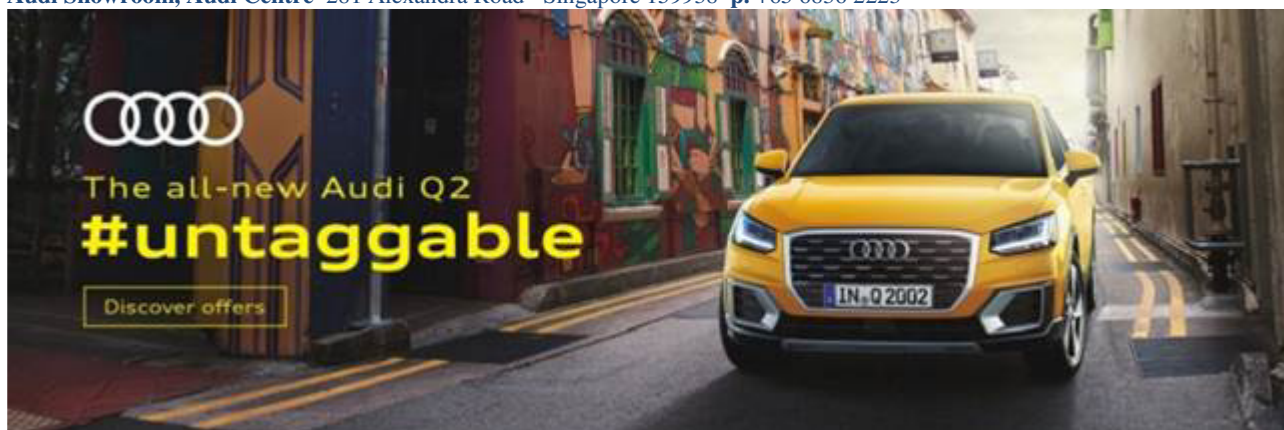
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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 27 January, 2018 12:28 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-B' <admin-b@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: Accident involving our client's vehicle SKF 618 G and your insured SDN7518G dated 26/01/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and letter request for direct settlement(AIG) for your reference.
we will forward you the estimate once is available.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

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