

Date In: 29/11/18 15:29	Job description	Date & Time Completed	Done by
Ref No: NA/ INC 180017191h4	SAS e-filing		
Veh No: SJL 3184 B	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 29/11/18 18:00	i-Motor Claim Form	MT/09 80021	30/11/18 09:12
TP / Reporting Only	i-Motor W/O (Within: OD 2hrs, TP 4hrs)		
	i-Photo Uploaded		
TP Insurer:	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (	Tel: (	Fax: (
TP Particulars: (	Veh No: (	INC () / Non-INC ()
Owner / Driver: (	Tel: (	
Policy No: (	Period: (	Cover Type: (
Confirmed by: (	Date: (	Time: (
Insured/Driver Liability: (	% [Note-Est Status (WO): N: 0-20%; P: 21-79%; F: 80-100%]	
Year of Registration: (	Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:-

() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.

() Total Loss Case: to e-mail Insurer URGENTLY.

Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks:- (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

NA 1800702	Invoice Preparation Checklist	Ant (\$)	Ant (\$)
		1st Bill	Add Bill
Claimant's Particulars:-	1) AR: Accident Reporting (\$30);	30.00	
Driver/Owner:	2) DA: Damage Assessment (\$100); INC (\$30)	80.00	
Contact No:	3) TF: Towing Fee \$40/\$45		
Damaged Portion:	4) FT: Follow-Through Survey \$120		
	5) FT: Follow-Through Survey (Resurvey) \$30		
	For claiming against INC Only (wef 10 Jan 2005)		
	6) TR: Re-inspection \$75		
	7) N1: Idac DA + SMRT Survey \$160		
	8) NTUC Additional Services:-		
	ON:		
QC Checked by (Engr-In-Charge):	*N5: Courtesy Car / Tpt Allowance \$5		
	*N6: Repair Co-ordination \$10	10.00	
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$5		
Auditors Comments:-	TP (N11): TP (Non-INC) against INC \$20		
Dat. 1:	9) N12: Idac Mobile \$0		
Dat. 2 / 3:	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	29/01/2018 15:29
Date Of Accident	28/01/2018 18:00
Exact Location Of Accident	KSL D'SECRET GARDEN JLN KEMPAS INDAH UTAMA JOHOR
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJL3184B
Insured/Policyholder	
Name Of Registered Owner	TAY PUAY JOO
NRIC No	S1526792E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97702112
Alternative Phone No	OFFICE-97702112

Vehicle Particulars

Manufacturer	KIA
Model	PICANTO 1.1(A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5052170569-06
Cover Note Number	-

Driver

Name of Driver	TAY PENG HONG LAWRENCE
NRIC No	S1785519J
Date Of Birth	21/01/1967
Occupation	INDOOR
Date Of Driving Pass	09/03/1987
Driving Experience	30 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82286667
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 188D RIVERVALE DR #15-1030
Postcode	544188
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SIBLING
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	NO COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : WENDY GENDER: : FEMALE
Passenger 2	NAME: : KAREN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MY VEH WAS PARKED AT THE KSL D'SECRET GARDEN, JLN KEMPAS INDAH UTAMA JOHOR, WHEN I WAS EXITING FROM THE LOT. MY VEH ACCIDENTALLY HIT ONTO THE CARPARK PILLAR, THE PLACE WAS DARK.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

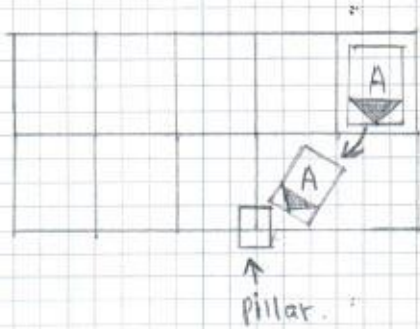
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



A = 502 3184 B

BSL D'Secret Garden, Jln Kempas Indah Utama Johor

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1785519J



Name
TAY PENG HONG LAWRENCE



郑炳烽

Race
CHINESE

Date of Birth
21-01-1967

Country of Birth
SINGAPORE

Sex
M



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S1785519J

Name
TAY PENG HONG LAWRENCE

Birth Date: 21 Jan 1967

Issue Date: 14 Feb 2003




000199518D

A0103975




NRIC No: S1785519J

Blood Group: AB+ Date of Issue: 09-02-2002

Address
APT BLK 188D RIVERVALE DRIVE
#15-1030
SINGAPORE 544188

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
09 Mar 1987

NP 428A




Licence No: S1785519J

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.		Date of Accident	28/01/2018 15:21						
Vehicle No.(For Motor)	SJL3184B	Search							
Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
☐	5052170569-06	TAY PUAY JOO	S1526792E	GPC	drive CLASSIC	SJL3184B	SJL3184B	24/11/2017	23/11/2018
Continue									

Claim Handling

Accident MT/0980021

Policy No.	5052170569-06	Vehicle No.	SJL3184B	GST Registration No.	
Policyholder Name	TAY PUAY JOO			Policyholder NRIC	S1521
Product Code	PRIVATE CAR INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	97702112	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	
KFK	☒ No ☐ Yes	TCA	☒ No ☐ Yes	eCode Reason	
NCD Protection	Yes	NCD Entitlement(%)	50	Private Hire	No

▼ Accident Details

Report Date	30/01/2018 09:07	Accident Report Within 24 hrs	Yes	Accident Type	Other
Date of Accident	28/01/2018	Time of Accident hh:mm	18:00	Country of Accident	Outs
Reporting Centre		Orange Force		ICM No.	
Accident Location	KSL D'SECRET GARDEN JLN KEMPAS INDAH UTAMA JOHOR				

▼ Benefits

Coverage		Sum Insured	
Excess Waiver		9999999.99	
Transport Allowance		9999999.99	

▼ Excess

Own damage Excess	0.00	Additional Excess	0.00	Windscreen Excess	
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

▼ GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

▼ Policyholder Mailing Address

Address 1	BLK 188D #15-1030	Address 2	RIVERVALE DRIVE	Address 3	SING
Address 4		Address Type	Singapore address	Post Code	54411
Unit No.		Related Policy Number	5052170569-06		

▼ OI Driver Info

Driver Name	TAY PENG HONG LAWRENCE	Driver Type	Named Driver		
Unnamed driver Name		Driver NRIC	S1785519J	Driver DOB	21/10
Register Date of Driver License	01/01/2000	Driver Age	50	Driving Experience	18
Contact No.(Mobile)	82286667	Contact No.(Office)		Contact No.(Home)	
Address 1	BLK 188D #15-1030	Address 2	RIVERVALE DRIVE	Address 3	SING
Address 4		Address Type	Singapore address	Post Code	54411
Unit No.	15-1030				
Does he own a Singapore Registered car?	☐ Yes ☒ No	Driver Vehicle No.		Driver Insurer Company	

Declaration

Breathalyzer or Blood Test Reading?	0 mg	Any injury?	☐ Yes ☒ No
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Modification History

Claim 001 **New**

Claim Type *	OD-MD	Insured Name	TAY PUAY JOO	Insured NRIC	S1521
Contact No.(Mobile)	97702112	Contact No.(Home)	63882716	Contact No.(Office)	66451
Email Address	judith.tay@income.com.sg	OI Vehicle Number	SJL3184B	TP Vehicle Number	
Claim Description	SJL3184B ON 28 Jan 2018			Name of Preferred Workshop	0
Preferred Workshop Contact No.	0	Insured Liability *	Fully at Fault	GIA report	Recei
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	Date Received	30/01
Date Registered	30/01/2018 09:11	Claim Close Date			
Report Taken By	LIEW SHAN HUI				
☒ Print AK letter					

Save Submit

Attachment

Accident No.	MT/0980021	Claim No.	001
Last Doc. Received	☒ Yes ☐ No	Upload Date	30/01/2018 09:12

Path *	Category *	Confidential	Urgency *
Browse... Clear	Please Select	NO	Normal
Browse... Clear	Please Select	NO	Normal
Browse... Clear	Please Select	NO	Normal
Browse... Clear	Please Select	NO	Normal
Browse... Clear	Please Select	NO	Normal
Browse... Clear	Please Select	NO	Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Descripti
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:12	NRIC/ Driving License	Normal	NRIC/ Driving License
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	SAS	Normal	SAS 2018-1
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) on 30 Jan 2018 09:11	Photos	Normal	Photos 2018-

Video List

Uploaded By/Date	Folder Date	File Name	Source
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Display in New Window

Scan and uploading

ASSESSMENT FORM

By CSO - Nature of Accident

- 1) Vehicle hit Vehicle: ☐ 2) Vehicle hit 77th ☐
- a) Motorist ☐ b) Pedestrian ☐
- c) Motorcycle ☐ d) Animal ☐
- e) Bicycle ☐
- 3) Vehicle hit Road Side Objects: ☐
- a) Govm Property ☐ b) Road Work Object ☐
- (Eg: signboard, barrier, tree, etc)
- c) Private Property ☐
- 4) Vehicle drop into drain ☐
- 5) Damage due to Act of God: ☐
- a) Fallen Object ☐ b) Flood ☐
- c) Other ☐
- 6) Parked & Found Damaged: ☐
- a) Vandalism ☐ b) Hit by Moving Object ☐
- 7) Theft Case ☐
- a) Stolen ☐ b) Damage found ☐
- when recovered.
- 8) Fire ☐
- a) Whilst driving ☐ b) Parked ☐
- 9) Accident date more than 24hrs ☐

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ☐
- 2) SRS Light on ☐
- 3) ABS Light on ☐

By Assessor - 1) Vehicle Information

Veh. No: STL 3184 B Reg. No: 24 Nov 2008

Type: ☒ Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover / ☐ Truck / ☐ Trailer or

Make & Model: Kia Rcontri 1.1 CC: 1086

Colour: Brown Transmission Type: ☒ Auto / ☐ Manual

Eng. No: 88727 Sp. Reading: 88727

C/Nr: KNABA 24339 T 681999

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt / ☐ Iron

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod.: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size: F: 165/60R14 - Falcon

R: - Roadstone

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or As above

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

Parallel Import: Yes / ☒ No

Repair Type: ☒ LS / ☐ I.B.1

No of Repair Days: 6

Towed-In: Yes / ☐ No

Towing Required: ☒ Yes / ☐ No

Vehicle in Idac: ☒ Yes / ☐ No

D.O.U. 29/1/2018 Time: 5.20 pm

By Assessor - 2) Comments

- 1) Damages not due to recent accident.
- 2) Damages do not seem hit onto:
- a. Vehicle ☐ b. Motorcycle ☐ c. Bicycle ☐ d. Pedestrian ☐
- e. Animal ☐ f. Govm Object ☐ g. Road Work Object ☐
- h. Private Property ☐ i. Drain ☐ j. Road Kerb/Grass/Verge ☐
- 3) Vehicle does not seem damaged as a result of:
- a. Fallen Object ☐ b. Flood ☐ c. Vandalism ☐ d. Fire ☐
- e. Moving Object ☐ f. Stolen ☐ g. Stolen & Recovered ☐

Time Started: Time Completed:

- 1) CSO
- 2) PAB
- 3) Enrle Oversee/Consulted Time

MOTOR CAR (Tr)

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991380	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper	DD	✓	1
1005	992341	Frt Bumper Clips	NEC	✓	5
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer	NEC	✓	2
1008	991433	Frt Bumper Reinforcement	DD	✓	1
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge	BR	✓	1
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille	CRA	✓	1
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille	CRA	✓	1
1022	991328	Frt Grille Emblem	NEC	✓	1
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel	CRA	✓	1
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet	8x6	✓	1
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

Vehicle No: **SJL 3184B**

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield	CRA	✓	1
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994463	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991922	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Stroker			

Claim Handling

Task Transfer Exit

Accident MT/0980021

IDS SAI SUB

Policy No.	5052170569-06	Vehicle No.	SJL3184B	GST Registration No.	
Policyholder Name	TAY PUAY JOO	Cover Type	Drive CLASSIC	Policyholder NRIC	S1526792E
Product Code	PRIVATE CAR INSURANCE	Contact No.(Office)		Loading	0
Contact No.(Mobile)	97702112	Special Remark		Contact No.(Home)	
Email Address		TCA	☒ No ☐ Yes	eCode	No
KPK	☒ No ☐ Yes	NCD Entitlement(%)	50	eCode Reason	
NCD Protection	Yes			Private Hire	No
Accident Details		Accident Report Within 24 hrs		Accident Type	Other
Report Date	30/01/2018 09:07	Time of Accident hh:mm		Country of Accident	Outside Singapore
Date of Accident	28/01/2018	Orange Force		ICM No.	
Reporting Centre	NATIONAL ASSESSMENT CENTRE				
Accident Location	KSL D'SECRET GARDEN JLN KEMPAJ INDAH UTAMA JOHOR				

Benefits		Sum Insured			
Coverage		99999999.99			
Excess Waiver		99999999.99			
Transport Allowance					
Excess					
Own damage Excess	0.00	Additional Excess	0.00	Windscreen Excess	100.00
Unnamed Driver Excess	0.00	Outside Singapore OD Excess	0.00		
Third Party Excess	0.00	Outside Singapore TP Excess	0.00		

GST Registered Information		GST Registration Date			
GST Registered	No	GST Status Verified		Yes	
GST Registration No.					
Modification History					

Policyholder Mailing Address		Address 2		Address 3	
Address 1	BLK 188D #15-1030	RIVERVALE DRIVE		SINGAPORE 544188	
Address 4		Address Type		Post Code	
Unit No.		Singapore address		544188	
01 Driver Info		Related Policy Number			
Driver Name	TAY PENG HONG LAWRENCE	5052170569-06			
Unnamed driver Name		Driver Type		Named Driver	
Register Date of Driver License	01/01/2000	Driver NRIC		S1765519J	
Contact No.(Mobile)	82286667	Driver Age		50	
Address 1	BLK 188D #15-1030	Contact No.(Office)			
Address 4		Address 2		RIVERVALE DRIVE	
Unit No.	15-1030	Address Type		Singapore address	
Does he own a Singapore Registered car?	☐ Yes ☒ No	Address 3		SINGAPORE 544188	
		Post Code		544188	
		Driver Vehicle No.			
		Driver Insurer Company			

Declaration		Any injury?		☐ Yes ☒ No	
Breathalyser or Blood Test Reading?	0 mg				
Modification History					

Investigation

Claim 001 OD-MD		IDS SAI SUB			
Claim Case Officer Zuraimie Bin Mantau					
Claim Type	OD-MD	Insured Name	TAY PUAY JOO	Insured NRIC	S1526792E
Contact No.(Mobile)	97702112	Contact No.(Home)	63862716	Contact No.(Office)	66455530
Email Address	judith.tay@income.com.sg	01 Vehicle Number	SJL3184B	TP Vehicle Number	
Claim Description	SJL3184B ON 28 Jan 2018	Name of Preferred Workshop	0		
Preferred Workshop Contact No.	0	Insured Liability	Fully at Fault		
Require Finalisation	Yes	Preferred Repair Option	Preferred Workshop, Name unknown	GIA report	Received
Date Registered	30/01/2018 09:13	Claim Close Date		Date Received	30/01/2018 09:26
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
☒ Print AK letter					
Modification History					

Special Claim Creation Approval		Reason	
Approval			
Remarks			

damage assessment Attachment

Vehicle Info		Vehicle Model		Engine Capacity	
Vehicle Make	KIA	PICANTO			
Date of Registration	24/11/2008	Class No.		KNABA24339T681999	
Towing Required *	☒ Yes ☐ No	Vehicle in IDAC *		☒ Yes ☐ No	
Type of Tender *	Own Damage	Assessor Name *		SIMON	
		Survey Current Status			

IDAC/Workshop Name	NATIONAL ASSESSMENT CENTRE	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAVA
Windscreen Parts & Labour Cost		Total Loss *	☐ Yes ☒ No
Market Value(\$)		Scrap Value(\$)	
		Economical Repair Value(\$)	
REMARK:NO OF REPAIR DAYS:6 DAYS.1X AIRCON SUCTION PIPE(LOW PRESSURE) - UNCONFIRM.			
Remark			

Damage Listing							
Find a Part	No.	Part No.	Description	Qty *	Repair Code *		
1091	1	16000101	BUMPER (FRONT)	1	Replace		X
Not Applicable	2	16002401	BUMPER CLIPS (FRONT)	6	Replace		X
ABS	3	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace		X
ABSORBER	4	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace		X
ACCELERATOR	5	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace		X
ACTUATOR	6	16005901	BUMPER SPONGE (FRONT)	1	Replace		X
ADVERTISEMENT STICKER	7	16003201	BUMPER GRILLE (FRONT)	1	Replace		X
AIR BAG	8	16002702	BUMPER FOG LAMP (FRONT RIGHT)	1	Unconfirm		X
AIR BLOWER	9	27100101	GRILLE (FRONT)	1	Replace		X
AIR BOX	10	27100801	GRILLE EMBLEM (FRONT)	1	Replace		X
AIR CHAMBER BOX	11	41300101	SUPPORT PANEL (FRONT)	1	Replace		X
AIR CLEANER	12	27700102	HEAD LAMP (RIGHT)	1	Unconfirm		X
AIR COMPRESSOR	13	149001	BONNET	1	Replace		X
AIR CON	14	149043	BONNET RUBBER (LONG)	1	Unconfirm		X
AIR CON (VAN)	15	112023	AIR CON CONDENSER	1	Unconfirm		X
AIR COOLER	16	112044	AIR CON DISCHARGE PIPE	1	Unconfirm		X
AIR DISTRIBUTOR	17	344001	RADIATOR	1	Unconfirm		X
AIR FILTER	18	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Replace		X
AIR FLOW							
AIR GRILLE							
AIR HORN							
AIR INTAKE							
AIR RESONATOR BOX							
AIR THROTTLE BODY AND SENSOR							
ALARM							
ALTERNATOR							
ALUMINIUM PANEL - SIDE							
Save Submit							



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: S2L 31843 Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: HOCK WAH MOTOR

Collection Date: 30/1/18 Time: 1730 with Keys: Yes / No

Tow Truck No: YH 13884 Tow Man: ONG FENG BENG NRIC: S10434474

Signature: _____

For office use

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In
Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Zuraimee Bin Mantau <zuraimee.mantau@income.com.sg>
Sent: Tuesday, 30 January 2018 4:15 PM
To: Hock Wah
Cc: 'LKK Paya Ubi'; Zuraimee Bin Mantau
Subject: Vehicle SJL3184B, OD Claim No: MT/0980021-001, DOA: 21/01/2018

Dear Hock Wah Motor

Excess Waiver. Transport Allowance benefit at \$50/day up to 7 days applicable.

Vehicle is at NAC Paya Ubi.

Please arrange to take away the vehicle and update owner, Mr Lawrence Tay at 82286667 on the repair status.

Strictly no further supplementary is allowed.

**Please forward the invoice and DV within 7 working days to us once repairs has been done.
Update the 'Repair Status' when repairs are done.**

XX

Our Ref: MT/CA/OD/051/0980021-001/ZBM
30 Jan 2018
HOCK WAH MOTOR WORKSHOP PTE LTD
BLK 3011 BEDOK NORTH AVE 4 #01-2008/10/12
BEDOK INDUSTRIAL PARK E
SINGAPORE 489977

Dear Sir

CLAIM NUMBER: MT/0980021-001
REPAIR OF VEHICLE NUMBER: SJL3184B

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 30 Jan 2018

Make: KIA

Model: PICANTO

Estimated Repair Days: 4

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: Transport Allowance and Excess Waiver

Excess Applicable: 0.0

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimee Bin Mantau at 64307891 or email us at motor@income.com.sg.

Thank you

Zuraimee Bin Mantau
Senior Executive, Motor Insurance
T +65 6430 7891
www.income.com.sg



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