

Vic (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 20 June, 2018 2:40 PM
To: Vic (LKKAuto)
Cc: Jenny Toh
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018

Our ref: VC011135

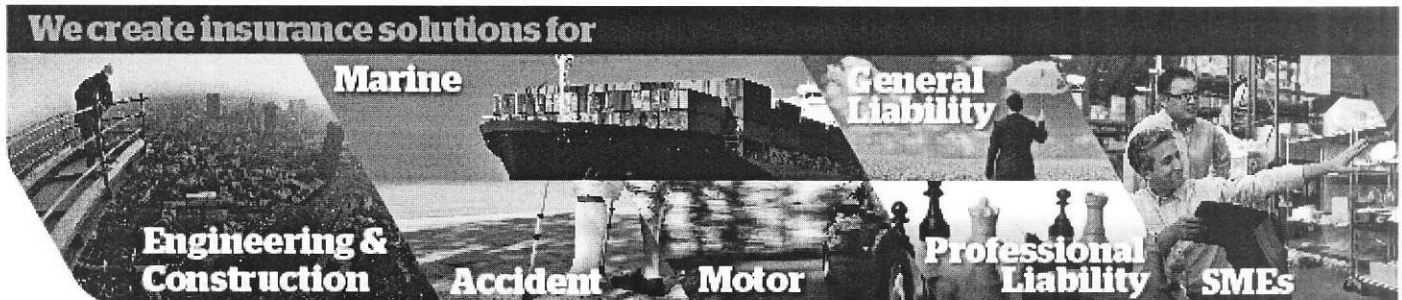
Hi Vic

Please proceed

Thank you.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 19 June, 2018 10:49 AM
To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018
Importance: High

Dear Joyce/Jenny,

We refer to the below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Thursday, 12 April, 2018 10:52 AM

To: Jenny Toh; Joyce Foo

Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018

YOUR REF – TBA

LKK REF – CC3/QBE18001714/K1hb3

=====

Dear Joyce/Jenny,

ACCIDENT INVOL VING VEHICLES SLG 9627D (OI) AND SHB 4588P (TP) ON 11/01/2018

We refer to the above matter.

This is a clear cut case where Insured Driver was exiting minor road and was changing lane towards the right most lane on the main road when collided to the TP vehicle.

We had spoken to the Insured Mr Guo, where he confirmed accident details. We had informed him of the TP claim and NCD issues and he agreed to settle the matter.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,728.39	\$ 2,928.37
Loss of Rental (\$125.00 x 2 days)	\$ 250.00	\$ 187.50 (\$125 x 1.5 days)
Loss of Income (\$80 x 2 days)	\$ 160.00	\$ 75.00 (\$50 x 1.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 4,145.88	\$ 3,198.36

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
To Offer	1.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

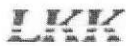
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 30 January, 2018 12:15 PM

To: Jenny Toh; Vic (LKKAuto)

Cc: syaheeda.othman@qbe.com; Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hs3) on 26/01/2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

We have inspected TP vehicle SHA 8616X at M/s Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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COMFORTDELGRO ENGINEERING

Our Ref : CC18010792/ SHA8616X /WT(st)

Date : 13-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA8616X YOUR INSURED
SLV2994K AND OTHER ON 26.01.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA8616X which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLV2994K we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,928.37
2	<u>2</u> days Loss of Rental @ <u>\$125.00</u> per day	\$ 250.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 3,185.86

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ <u>\$ 80.00</u> per days	\$ 160.00
Total Claims :		\$ 3,345.86

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopied photographs : 8 pcs.
b) LTA search slip/s of : SLV2994K
c) GIA / Police report/s of : SHA8616X
d) Letter of authority from owner / hirer / operator
() Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
(X) Photocopy/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1841 Email : williamtan@cdge.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/QBE18001714/K1hs3

20 MARCH 2018

GUO MENGXIANG
BLOCK 738 WOODLANDS CIRCLE
#07-373
SINGAPORE 730738

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 2994K AND SHA 8616X ON 26/01/2018

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHA8616X , SLV2994K
ALONG GEYLANG RD X JUNCTION SIMS WAY****ON 26-Jan-18 03:05**I / We **LEE CAI XUN** (Hirer) NRIC No.: **S0048082G**and/or **CHIA TEOW GWEE** (Relief) NRIC No.: **S0169625D**Taxi Number **SHA8616X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jan-2018**Name of Hirer **LEE CAI XUN**
Hirer NRIC **S0048082G**

Signature :

Address **480 PASIR RIS DRIVE 4 #05-459
510480**Contact No. **84282263**Name of Relief **CHIA TEOW GWEE**
Relief NRIC **S0169625D**

Signature :

Address **724 PASIR RIS ST 72 #06-137
510724**Contact No. **901218/12**

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs


Your Reference : CC18010792/SHA8616X/WT(st)
Our Reference : VC011135

I/We, CITYCAB PTE LTD do hereby acknowledge the sum of Singapore Dollars: Three Thousand One Hundred Ninety Only (S\$3,190.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'GUO MENGXIANG', over damage to my/our vehicle SHA 8616X from an accident involving SLV 2994K and SHA 8616X at/along GEYLANG ROAD TOWARDS SIMS WAY, which occurred on 26 JANUARY 2018 at about 0305 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'GUO MENGXIANG', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 21 of (month) June (year) 2018

Signature 

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
Claimant's Name 59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No. _____

Witness's Signature 

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
Witness's Name 59 LOYANG DRIVE
SINGAPORE 508969

FIN/NRIC No. _____

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Address

Company stamp if applicable

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270

TAX INVOICE

COMPANY REG. NO.: 199506048W
Repeat printout Page: 1

8010056

QBE INSURANCE (INT'L) LTD

29-10 1 RAFFLES QUAY SOUTH TOWER
SINGAPORE SG 048583

CONTACT NO: 62246633

Description : 3P 26.01.18

VEHICLE NO
SHA8616X

INV. NO/DATE
91355032 31.01.2018

MAKE
HYUNDAI

JOB NO.
305110857

MODEL
I-40

ODOMETER READING

DATE OF REG
22.10.2015

DATE/TIME IN
26.01.2018 11:15

CHASSIS CODE
KMHLB41UMGU079724

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0658	I40VC CAP ASSY-WHEEL HUB	1	150.70	25.00	113.02
0002	04-01-0103-2292	I40V3 COVER-FR BUMPER#	1	562.30	25.00	421.72
0003	04-01-0103-0574	I40VC PANEL-FENDER LH#	1	619.00	25.00	464.25
0004	04-01-0103-0781	I40V2 LAMP ASSY-HEAD LH#	1	1,388.00	25.00	1,041.00
0005	04-01-0103-0639	I40VC BRACKET-FR BUMPER S	1	22.40	25.00	16.80
SUB-TOTAL:				:		2,056.79

JOB NATURE

0001	L	PANEL BEATING	300.00	300.00
0002	L	SPRAY PAINTING CHARGE	360.00	360.00
0003	L	TUFF KOTE	20.00	20.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND FORGOTTEN TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91355032	2,928.37	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010056

QBE INSURANCE (INT'L) LTD

29-10 1 RAFFLES QUAY SOUTH TOWER
SINGAPORE SG 048583

CONTACT NO: 62246633

VEHICLE NO
SHA8616X

INV. NO/DATE
91355032 31.01.2018

MAKE
HYUNDAI

JOB NO.
305110857

MODEL
I-40

ODOMETER READING

DATE OF REG
22.10.2015

DATE/TIME IN
26.01.2018 11:15

CHASSIS CODE
KMHLB41UMGU079724

S/No	Part No.	Qty	Unit Price	%Disc	Net
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SUB-TOTAL :					680.00
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Items total	2,736.79
Add GST @ 7.000 %	191.58
Invoice amount	2,928.37

Issued by : KATHERINETAN 01.02.2018 11:09:27
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010056	91355032	2,928.37	

Our Ref: CC18010792



Date: 01 February 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 26/01/2018 @ 03:05 hrs
ALONG GEYLANG RD X JUNCTION SIMS WAY
INVOLVING SLV2994K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8616X** (the "Taxi"). The Taxi was hired to **LEE CAI XUN IC NO S0048082G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 8616 X

MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
26	6	6		FROM	TO		26	6	6		FROM	TO
26	6	6	275	8:00am	17:30	Peter	269	6	6	218	1730	0540
26	6	9	287	1730	0550	2 My	269	9	5	291	0640	1735
26	7	2	337	0640	1730	chiff	270	2	1	263	1745	0506
26	7	6	315	1745	0609	Acc	27	0	2	111	1115	-
26	7	8	254	0609	1730	Accident	14	-	-	011	1015	-
26	8	1	274	1730	0630	Repair						
26	8	4	280	1730	0630							
26	8	6	229	1730	0550							
26	8	9	290	0630	1730							
26	9	2	327	1745	0546							
26	9	4	184	1745	1730							

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLV2994K	26 Jan 2018 / 03:05:00	Successful	Q01	QBE INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHA8616X