

Vic (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 20 June, 2018 2:40 PM
To: Vic (LKKAuto)
Cc: Jenny Toh
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018

Our ref: VC011135

Hi Vic

Please proceed

Thank you.

Jenny Toh
Senior Assistant, Claims
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1225
Email: jenny.toh@qbe.com
Visit us on the web at www.qbe.com.sg



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 19 June, 2018 10:49 AM
To: Jenny Toh <jenny.toh@qbe.com>; Joyce Foo <joyce.foo@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018
Importance: High

Dear Joyce/Jenny,

We refer to the below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 12 April, 2018 10:52 AM

To: Jenny Toh; Joyce Foo

Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hb3) on 26/01/2018

YOUR REF – TBA

LKK REF – CC3/QBE18001714/K1hb3

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Dear Joyce/Jenny,

ACCIDENT INVOL VING VEHICLES SLG 9627D (OI) AND SHB 4588P (TP) ON 11/01/2018

We refer to the above matter.

This is a clear cut case where Insured Driver was exiting minor road and was changing lane towards the right most lane on the main road when collided to the TP vehicle.

We had spoken to the Insured Mr Guo, where he confirmed accident details. We had informed him of the TP claim and NCD issues and he agreed to settle the matter.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,728.39	\$ 2,928.37
Loss of Rental (\$125.00 x 2 days)	\$ 250.00	\$ 187.50 (\$125 x 1.5 days)
Loss of Income (\$80 x 2 days)	\$ 160.00	\$ 75.00 (\$50 x 1.5 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 4,145.88	\$ 3,198.36

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
To Offer	1.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 30 January, 2018 12:15 PM

To: Jenny Toh; Vic (LKKAuto)

Cc: nyaheeda.othman@qbe.com; Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLV2994K (OI : QBE - TBA) AND SHA8616X (TP : LKK REF - CC3/QBE18001714/K1hs3) on 26/01/2018

WITHOUT PREJUDICE

Dear Jenny,

We refer to the above matter.

We have inspected TP vehicle SHA 8616X at M/s Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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