

INSURANCE

INS. CASE OWNER

Jacyln
Kior Chuan

CC 3 / AIG18001712 / K1P53

LKK
IDAC

Surveyor:

KALVIN

DOI:

26/01/18

Date / Time

26/01/18

Registered in Meritum:

29/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.

CLN 800T

Claim No.

126576073759

Name of Insured

BOO CHEE RUEY

Policy No.

2400467423

Insured Tel No.

HP: 96720990

Make / Model

BMW 630CI-3.0 (A)

Excess Sec II : \$5

D.O.A: 24/01/18

Place of Accident

JUNCTION OF UPPER SERANGKOW RD

Is driver the owner?

YES / NO

Nature of Accident:

2 RINGGOL DR

If NO, Driver Name / Age:

Driver Tel No.:

(VA) YES / NO

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final? Yes / No

SNC 3635



INSRS:

WSP: CDG5 (copy)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

12/02/18 (HT)
* To get video from TP.
* PIR?
9/4/18 - Rec'd email from Jacyln: Policy ✓
16/5/18 - Sent letter to CI to inform TP
11/11/18 ✓ TP video RECEIVED 16 NOV 2018
DV pass to CDG5
16/11/18 - DV sent
- All pass to Mrs. Kior Chuan to close

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Ceelia

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: \$5

34W.00

Loss of Rental (LOR):

\$5

1922.58

18 days

106.81

Loss of Use (LOU):

\$5

5

days

Loss of Income (LOI):

\$5

9W.00

50

days

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search:

\$5

2.49

Medical:

\$5

Disbursement:

\$5

150.00

(e.g. Tow Independent)

Legal Cost:

\$5

Total:

\$5

628V.04

Global Sum \$5:

628V.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

628V.00

Name 1:

Comfort Dolgw Engineering Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

CONFIDENTIAL

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#320k #20.

Kahn

REF

SOLICITANT

SHC 3635 16 Dec 2010

Risk

Class

Estimated Cost

Truck / Trailer

DD / TP / WS / TP RES / DD RES / EVA / INV / MV

To inspect vehicle at

Make Model Year

at Workshop No

Color

at

So Reason

Insured

Eng No

Policy No

C No

Claims No

Get Cond Good / Fair / Poor / Burnt

Sum Insured

Excess

Steering In order / Jammed / Leaked / Burnt or

Client's Record

Brake In order / Jammed / Leaked / Burnt or

Make of veh

Mod Nil / S Rim / S Rim

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Sel on Market Value

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / HTSU / PIR / SUMI

CAD Accident Report Consistent? Yes or No

TOYO / YOKO or

GIA / PR / Sec Consistent? Yes or No

Front Rear

Est Repair Days Fee Yes or No

R Bl L Bl

Lmt Sum % 3 Val Yes or No

D O A

CA / REV / REP / 24 HRS

Surveyed at

Date Person Contacted

Vehicle IN / OUT

Des of Damages Frt / Rear / DS / NS / U / C / Rooftop or

Date Time Appt Inspection

The U / C Chassis / frame / Body Structure affected client collect

TOTAL LOSS.

DOA: 24/1/18
Derogon: 5/2/18 12 days.

Bak Value: \$16077.48 (est)

LTD Rebate + Wreck value: \$12634.00 (est)

Nett Bak Value: \$3443.48

Link Time Risk Pass

☐

Preli. Report

Days Of Repair:

Link Time Risk Return

☐

Final Report

Resurvey No. of Trip

Survey Fee

Report Format

Add Fee

☐

GPA / 100

☐

100 / 100

☐

100 / 100

☐

100 / 100

Lump Sum / L.E



34019






LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|-----------------------------|------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD | | Ref : CC3/AIG18001712/K1ps3 | | |
| 78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120 | | Date : 29-01-2018 | |  |
| | | Code : AIG | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SLN 8005T | Veh. Inspected | SHC 363S | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 29/01/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | - | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 24/01/2018 | Inspection Date | 26/01/2018 | |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO: 305110525

CUSTOMER

REGN NO:

SHC 363S

MILEAGE

CITYCAB PTE LTD
/MS: 7010070
CUSTOMER NO: 383 SIN MING DRIVE
ADDRESS: Singapore SINGAPORE 575717
65551188

MAKE:

HYUNDAI

FUEL

E.....1/2.....F

MODEL:

SONATA

24.01.2018 20:25

YR OF MANUF

16.12.2010

TARGET DATE

CHASSIS CODE

KMHET41VMAA798058

COMPLETION DATE/TIME:

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 24.01.2018
NATURE: ACCIDENT REPAIR (AR)

| S/NO | LABOR CODE | DESCRIPTION |
|------|------------|-------------|
|------|------------|-------------|

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHC 363S

Vehicle No.: SHC 363S

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

DATE 25/1/2018 14:55

MODEL : HYUNDAI SONATA

Page 1 of 2

| Qty | Parts Description/ Labour | Type | Unit Price | Amount | |
|---|--|------|------------|------------------------|-------------|
| | Boot Lid City Cab Logo & Tel No. Sticker ✓ | | | \$ 30.00 | Nett |
| | Rear Bumper Reverse Sensor ✓ | | | \$ 135.70 | Nett |
| | Rear Bumper Advertisement Logo ✓ | | | \$ 50.00 | Nett |
| | Rear Fender Advertisement Logo (LH/RH) ✓ | | \$ 100.00 | \$ 200.00 | Nett |
| | Rear Fender Comfort Sticker (RH) ✓ | | | \$ 30.00 | Nett |
| | Rear Windscreen Sealant ✓ | | | \$ 46.00 | Nett |
| | Rear Tyre (RH) ✓ <i>50%</i> | | | \$ 216.00 | Nett |
| | | | | \$ 707.70 | |
| | Labour Charge | | | | |
| | Panel Beating | | | \$ 1,800.00 | |
| | Spray Painting Charge | | | \$ 1,200.00 | <i>1050</i> |
| | Wiring Charge | | | \$ 50.00 | <i>20</i> |
| | Tuff Kote | | | \$ 100.00 | <i>50</i> |
| | Rear Chassis Alignment Charge | | | \$ 400.00 | <i>60</i> |
| | Remove/Refix Cushion & Upholstery Rear | | | \$ 150.00 | <i>50</i> |
| | Remove/Refix Rear Windscreen Glass | | | \$ 120.00 | <i>100</i> |
| | Remove/Refix Reverse Sensor | | | \$ 120.00 | <i>20</i> |
| | Remove/Refix Undercarriage (RR) | | | \$ 400.00 | <i>150?</i> |
| | Remove/Refix Exhaust Pipe | | | \$ 150.00 | <i>50</i> |
| | Rear Wheel Alignment | | | \$ 120.00 | <i>60</i> |
| | TOTAL LABOUR | | | \$ 4,610.00 | |
| | ESTIMATE TOTAL | | | \$ 15,207.46 | |
| <p><i>1/2/11/11/11</i></p> <p><i>26/1/18</i></p> <p><i>TBA Rep Air</i></p> <p><i>40</i></p> <p><i>After Rep 14</i></p> <p><i>To check Book value</i></p> | | | | | |
| <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before after spray painting • To display damaged parts during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modifications allowed • Surveyor's decision must be reviewed and it is subject to final approval from Insurance Company <p>Accepted by Repairer</p> | | | | | |
| This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company. | | | | | |

Enquire PARF/COE Rebate for Registered Vehicle

V6A 24/1-8

| | |
|--------------------------------|---|
| Vehicle Owner Particulars | |
| Owner ID Type: | Company |
| Owner ID: | 2839G |
| Vehicle Details | |
| Vehicle No.: | SHC363S |
| Vehicle to be Exported: | Yes |
| Intended De-registration Date: | 29 Jan 2018 |
| Vehicle Make: | HYUNDAI |
| Vehicle Model: | SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO |
| Primary Colour: | Yellow |
| Manufacturing Year: | 2010 |
| Engine No.: | D4EAA912842 |
| Chassis No.: | KMHET41VMAA798058 |
| Maximum Power Output: | 110.0 kW (147 bhp) |
| Open Market Value: | \$15,641.00 |
| Original Registration Date: | 16 Dec 2010 |
| First Registration Date: | 16 Dec 2010 |
| Transfer Count: | 0 |
| Actual ARF Paid: | \$15,641.00 |
| Intended PARF Rebate Details | |
| PARF Eligibility: | Yes |
| PARF Eligibility Expiry Date: | 15 Dec 2018 |
| PARF Rebate Amount: | \$9,384.00 |
| Intended COE Rebate Details | |
| COE Expiry Date: | 15 Dec 2018 |
| COE Category: | A - Car (1600cc & below) |

| | |
|---|--------------------|
| COE Period(Years): | 8 |
| PQP Paid: | \$26,886.00 |
| COE Rebate Amount: | \$2,945.00 |
| Total Rebate Amount: | \$12,329.00 |
| Message | |
| Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier. | |

The information contained herein is correct as at 29 Jan 2018

OK

$$\textcircled{1} \text{ cost of taxi} = 67795.15$$

$$\text{ARF b76} = 9384.00$$

$$\begin{aligned} \text{Depreciation} &= (67795.15 - 9384) \div 96 \\ &= 608.45 \end{aligned}$$

$$\begin{aligned} \textcircled{2} \text{ Book value} &= (608.45 \times 11) + 9384 \\ &= 16076.95 \end{aligned}$$

$$\begin{aligned} \textcircled{3} \text{ Net value} &= 16076.95 - 12329 \\ &= \underline{\underline{\$3747.95}} \end{aligned}$$

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 March 2018 11:19 AM
To: 'Chan, Kian-Chuan'
Subject: Your ref: 1265760737SG *Our Ref: CC3/AIG18001712/K1ps3 [ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018]
Attachments: Email_.pdf

Your ref: **1265760737SG**
Our Ref: CC3/AIG18001712/K1ps3

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018

We refer to the above matter.

We have conducted investigation as per instruction from Ms Priscilla Sim(AIG). Insured involved in three accident as follows: -

1. 24/10/2017
2. 12/12/2017
3. **24/01/2018**

We have uploaded a copy of our investigation report in Merimen for your perusal.

Kindly advise if there is any policy issue for this matter and advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 April 2018 8:55 AM
To: 'Kesaval, Jaclyn-M'
Subject: RE: Your ref: 1265760737SG *Our Ref: CC3/AIG18001712/K1ps3 [ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018]
Attachments: Email_.pdf

Hi Jaclyn,

We refer to the above matter and our email dated 13/03/2018.

We understand that the matter is now handling by you.

Kindly advise if there is any policy issue for this matter and advise if we may proceed Direct Settlement with third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 March 2018 11:19 AM
To: 'Chan, Kian-Chuan' <Kian-Chuan.Chan@aig.com>
Subject: Your ref: 1265760737SG *Our Ref: CC3/AIG18001712/K1ps3 [ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018]

Your ref: **1265760737SG**
Our Ref: CC3/AIG18001712/K1ps3

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Kesaval, Jaclyn-M <Jaclyn-M.Kesaval@aig.com>
Sent: Monday, 9 April 2018 10:44 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your ref: 1265760737SG *Our Ref: CC3/AIG18001712/K1ps3 [ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018]

Hi Hsiao Tong,

In terms of policy, OI is clear.

However, please get evidence from TP for liability.

Thank you.

Jaclyn M K
AIG
Complex Claims Examiner
Claims | AIG Asia-Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel: +(65) 6419 1953 | Fax: +(65) 6635 7416

Jaclyn-M.Kesaval@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, April 09, 2018 8:55 AM
To: Kesaval, Jaclyn-M
Subject: RE: Your ref: 1265760737SG *Our Ref: CC3/AIG18001712/K1ps3 [ACCIDENT INVOLVING SLN 8005T(OI) / SHC 363S(TP)/ OTHERS ON 24/01/2018]

Hi Jaclyn,

We refer to the above matter and our email dated 13/03/2018.

We understand that the matter is now handling by you.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Your ref: **1265760737SG**

WITHOUT PREJUDICE

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3. **24/01/2018**

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 2 October 2018 10:14 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Dear Sir/Madam

The rental for replacement taxi started from 11/2/18. /

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

24/1/18
↓
11/2/18
? 18 days.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Saturday, 29 September 2018 2:28 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Hi Cecilia,

Thank you for your email.

We noted that you are claiming total loss for this matter.

Kindly advise if there is any replacement taxi was given to your hirer after the accident.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 12 September 2018 10:42 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Dear Sir / Madam,

Thank you for your email.

Please note that : -

| LKK ref | Officer in charge |
|-----------------------|------------------------|
| CC3/AIG18001712/K1pa3 | Hsiao Tong – 6742 3197 |

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 12 September, 2018 8:43 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER

Importance: High

Without Prejudice

Dear Sir/Madam

Please refer to our LOD dated 30/07/2018 and revert with your settlement offer soon. Our hirer is chasing.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

| | |
|-----------------|------------|
| TP Veh | SHC 363S |
| Date of Reg | 16.12.2010 |
| DOA | 24.01.2018 |
| COE Expiry Date | 15.12.2018 |

\$

(I) Estimated Book Value

| | |
|--------------------------------------|-------------------------|
| Unit Cost | |
| Import Duty | |
| Registration Fee | |
| PQP Paid | |
| ARF Paid | |
| Estimated Per Taxi Purchase Price | <u>67,795.15</u> |
| Estimated Per Taxi Purchase Price | 67,795.15 |
| Less 60% of ARF Paid | <u>9,384.60</u> |
| Estimated Full Lifespan Depreciation | <u>58,410.55</u> |
| Estimated Full Lifespan Depreciation | 58,410.55 |
| Times Balance Life (11/96 months) | <u>6,692.88</u> |
| Add 60% of ARF Paid | <u>9,384.60</u> |
| Estimated Book Value | <u><u>16,077.48</u></u> |

(II) Adjusted LTA Rebate

| | |
|-----------------------------------|-----------------------------|
| PARF Rebate | |
| PQP Paid | |
| Times Balance Life (06/96 months) | <u> </u> |
| Adjusted COE Rebate | <u> </u> |
| PARF Rebate | |
| Add Adjusted COE Rebate | <u> </u> |
| Adjusted LTA Rebate | <u><u>12,329.00</u></u> |

(Summary) Estimated Nett Value

| | |
|--------------------------|------------------------|
| Estimated Book Value | 16,077.48 |
| Less Adjusted LTA Rebate | <u>12,329.00</u> |
| Estimated Net Value | <u><u>3,748.48</u></u> |

- \$305

 3448.48

Hsiao Tong (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 14 November 2018 2:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$6,380.00** for property damage only. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Please forward Discharge Voucher for execution and your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 14 November 2018 10:33 AM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Hi Cecilia,

Apologise for late response.

We are prepared to improve our offer at a global sum of \$6,380.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Friday, 26 October 2018 9:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Dear Hsiao Tong

Please refer to our proposal of \$6470 & revert.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok

Sent: Friday, 12 October 2018 3:34 PM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: Re: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Dear Hsiao Tong

You had omitted the tow fee of \$150 in your offer.

We propose GS \$6470. Please revert.

Thank you.

Best Regards

Cecilia Lee

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 11 October 2018 5:48 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Hi Cecilia,

We refer to the above matter and our RTM on 11/10/2018.

We propose settlement at a global sum of \$6,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 2 October 2018 10:14 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Dear Sir/Madam

The rental for replacement taxi started from 11/2/18.

Thank you.

Best Regards

Cecilia Lee

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 29 September 2018 2:28 PM
To: Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Without Prejudice

Hi Cecilia,

Thank you for your email.

We noted that you are claiming total loss for this matter.

Kindly advise if there is any replacement taxi was given to your hirer after the accident.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 12 September 2018 10:42 AM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER *** LKK REF: CC3/AIG18001712/K1pa3

Dear Sir / Madam,

Thank you for your email.

Please note that : -

| LKK ref | Officer in charge |
|-----------------------|------------------------|
| CC3/AIG18001712/K1pa3 | Hsiao Tong - 6742 3197 |

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Wednesday, 12 September, 2018 8:43 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SHC363S / SLN 8005T DOA 24/01/2018 - REMINDER FOR OFFER

Importance: High

Without Prejudice

Dear Sir/Madam

Please refer to our LOD dated 30/07/2018 and revert with your settlement offer soon. Our hirer is chasing.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Caution: This email originated from outside of the organization.

[EXTERNAL]Caution: This email originated from outside of the organization.

Our Ref : TL CC18010755/ SHC 363S /CL(st)

Date : 23-Jul-18

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC 363S YOUR INSURED
SLN8005T AND OTHER SLC1920E ON 24.01.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC 363S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLN8005T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | |
|--------------------|--|--------------------|
| 1 | Total Loss Value | \$ 3,498.83 |
| 2 | 30 days Loss of Rental @ \$ 106.81 per day | \$ 3,204.30 |
| 3 | Survey Report Fees (Surveyed by M/s LKK) | \$ - |
| | LTA Search Fees X | \$ 7.49 |
| 5 | GIA / Police Report Fees | \$ - |
| 6 | Towing Fee | \$ 150.00 |
| Sub Total : | | \$ 6,860.62 |

HIRER'S CLAIM

| | | |
|-----------------------|--|--------------------|
| 7 | 30 days Loss of Income @ \$ 80.00 per days | \$ 2,400.00 |
| Total Claims : | | \$ 9,260.62 |

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 8 pcs.
b) LTA search slip/s of : SLN8005T
c) GIA / Police report/s of : SHC 363S
d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of I () T/police compound
() Witness statement/s (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept. ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 15 Braddell Road Singapore 570701
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6260 9755

www.cdge.com.sg

Company Registration No. 198800009

Workshops

Braddell
205 Braddell Road
Singapore 570701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758158

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 15 May 2018 6:01 PM
To: 'Priscilla-LK.Sim@aig.com'
Cc: SUR; Naz (LKKAuto)
Subject: RE: OD / 1265760737SG / SLN 8005T
Attachments: LKKInvoice1_Investigation Report.pdf

Hi Ms Priscilla,

Attached is a copy of LKK invoice as requested.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 15 May 2018 9:25 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD / 1265760737SG / SLN 8005T

Hi Hsiao Tong,

FYNA. [CC3/AIG18001712/K1pa3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]
Sent: Monday, 14 May 2018 11:30 AM
To: SUR (sur@lkkauto.com) <sur@lkkauto.com>
Subject: OD / 1265760737SG / SLN 8005T

Hi



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 T

Date : 8 February 2018

To : **M/s AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way #08-16
AIG Building
Singapore 079120
(Motor Claims Department)

INVESTIGATION REPORT:

Our Ref : CC3/AIG18001712/N

Claim No : 1265760737SG

Insured : SLN 8005T

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

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immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

TAX INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #08-16
CHARTIS BUILDING

SINGAPORE 079120 ✓
ATTN: Priscilla Sim LK ✓

INV No. AC1805068 ✓
INV Date 15/05/2018 ✓
Reference CI/AIG18001712/N ✓
Code AIG ✓

**PROFESSIONAL SERVICE FEE**

Vehicle No. SLN 8005T ✓

Insured Veh.

Claim No. 1265760737SG ✓

Policy No.

Accident Date 24/01/2018 ✓

Inspection Date

| Description | Total |
|------------------------|-----------------|
| Investigation Report ✓ | 350.00 ✓ |
| Subtotal | 350.00 ✓ |
| GST (7%) | 24.50 ✓ |
| Grand Total | 374.50 ✓ |

We shall be glad if you could forward the payment at your early convenience.

Cheque should be crossed and made payable to 'LKK Auto Consultants Pte Ltd'

LKK Auto Consultants Pte Ltd

AIG: SLN 8005T - CTL

Naz (LKKAUTO)

Wed 7/2/2018 11:49 AM

Sent Items

To: Priscilla-LK.Sim@aig.com <Priscilla-LK.Sim@aig.com>;

Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>;

Dear Ms Priscilla,

I have received the assignment and will proceed with the investigation. I have arranged for an interview with the Insured later today, 7 February 2018. I will keep you updated.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAUTO)

Sent: Tuesday, 6 February 2018 12:47:50 PM

To: Naz (LKKAUTO)

Subject: FW: SLN8005T - CTL

3501-
8

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK [<mailto:Priscilla-LK.Sim@aig.com>]

Sent: Friday, 2 February 2018 11:28 AM

To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Subject: FW: SLN8005T - CTL

Hi Bryan

Kindly obtain statement and conduct investigation and check with Traffic Police any charges against insured.

Involved in three accidents

1. 24/10/2017
2. 12/12/2017
3. 21/01/2018 (latest, CTL) – left the scene / third party's vehicle not taken

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18001712/K1pa3

21 MAY 2018

BOO CHEE RUEY
102 PUNGGOL DRIVE
#18-25 RIVERPARC RESIDENCE
SINGAPORE 828800

Dear Sir/Madam,

ACCIDENT INVOLVING SLN 8005T & SHC 363S ON 24/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 363S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGSONATA SHC363S ,
PONGGOL CENTRAL TWDS PONGGOL EAST X JUNCTION TO TPE.

ON 24-Jan-18 20:25

I / We

LIM KIAT CHUA

(Hirer) NRIC No.: S1191849B

and/or

TAN CHOW YONG

(Relief) NRIC No.: S1823116F

Taxi Number

SHC363S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

25-Jan-2018

Name of Hirer

LIM KIAT CHUA

Hirer NRIC

S1191849B

Signature :



Address

618 BEDOK RESERVOIR ROAD #04-1...
470618

Contact No.

86209882

Name of Relief

Tan Chow Yong

Relief NRIC

S1823116F

Signature :



Address

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,380.00 (Global Sum) for vehicle no. SHC 363S that was damaged pursuant to the accident which occurred on 24/01/2018 (date) along PUNGGOL CENTRAL > PUNGGOL EAST X JUNCTION TO TPE (location) involving vehicle no/s SLN 8005T.

This is pursuant to the inspection conducted on 26/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC 363S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 363S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 16 NOV 2018 (month) 20 (year)



AWC

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Our Ref: CC18010755



Date: 09 March 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

| | |
|-------------|---|
| ACCIDENT ON | 24/01/2018 @ 20:25 hrs |
| ALONG | PONGGOL CENTRAL > PUNGGOL EAST X JUNCTION TO TPE |
| INVOLVING | SLN8005T, SLC1920E |

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0363S** (the "Taxi"). The Taxi was hired to **LIM KIAT CHUA IC NO S1191849B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$106.81** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|--------------------------------------|
| SLN8005T | 24 Jan 2018 / 20:25:00 | Successful | A04 | AIG ASIA PACIFIC INSURANCE PTE. LTD. |

Previous OK

高 GAO

Express Towing Services

You Call, We Tow - Fast . Secured . Reliable



2180
2140
2220

M9981

Blk 27 Marine Crescent Ville #10-01 Singapore 440027 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 133289

Date:

24/1/18

寶號 Messrs: Comfort delgro

車號 Vehicle No: 8HC3638 車型 Model No: Sonato

時間(日/夜) Time (day/night): _____ Contact No: 93676047

由 Location: 160B Punggol Central

到 To: Layang

Cash \$: 150.00 其他 Others: _____

經手人 Authorised By: _____ Tow Truck Driver Name: Danh

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☒ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

10 Sin Ming Drive Singapore 575701
Tel: 1800-CALL LTA (1800-2255 582) Fax: (65) 6553 5329

Our ref: 0502180601N053094364

05 Feb 2018

CITYCAB PTE LTD
383 SIN MING DRIVE
GAS BUILDING
SINGAPORE 575717



Dear MR YEE HON WAI

DE-REGISTRATION STATUS OF VEHICLE SHC363S

The above-mentioned vehicle was de-registered on 05 Feb 2018. If the vehicle has yet to be disposed of, you should by no later than 05 May 2018, scrap it (including the engine and chassis) at an Appointed Scrapyard or submit to LTA, valid documentary proof that the vehicle has been permanently exported out of Singapore. Otherwise, it constitutes an offence under the Road Traffic Act and you may be prosecuted in Court.

2. We have granted the following rebate(s), where applicable, to you. You may use the rebate(s) if there are no outstanding matters with the vehicle, e.g. no road tax arrears, submitted valid documentary proof that the vehicle has been permanently exported out of Singapore to LTA etc.

PARF Rebate Amount : \$9,384.00
PARF Rebate Reference No. : 1850454PP0000
Expiry Date of PARF Rebate : 04 Feb 2019

COE Rebate Amount : \$2,890.00
COE Rebate Reference No. : 1850454PC0000
Expiry Date of COE Rebate : 04 Feb 2019

3. The PARF rebate may only be used to offset the Additional Registration Fee (ARF), Registration Fee (RF), Quota Premium (QP) and Used Car Surcharge, where applicable, of a motor car to be registered in your name. The COE rebate may be used to offset the ARF, RF, QP and Used Car Surcharge, where applicable, of any motor vehicle to be registered in your name. The COE rebate can also be used to offset the Prevailing Quota Premium (PQP) payable for revalidating the COE of a vehicle that is currently registered in your name. You may also transfer the PARF/COE rebate(s) together or separately to a third party. A fee of \$15.00 is payable for each transfer.

4. Alternatively, you may apply to encash the PARF/COE rebate(s) rebate before the expiry of the rebate. You can download the application form (Form FR02) for encashment of the rebate(s) from <http://www.onemotoring.com.sg> and mail the completed Form FR02 to LTA, 10 Sin Ming Drive, Singapore 575701, Attn: VRL Service Operations Division, at least 2 weeks before the expiry date of your PARF/COE rebate(s). For your convenience, you may also login to e-Services@ONE.MOTORING (Vehicle Hub > Update Owner Particulars) using your NRIC number/FIN and SingPass or User ID/Password or EASY (for firm and organisation) to register your Refund Bank Account for GIRO refund BEFORE applying online for the encashment (Ownership > PARF/COE Rebate > Apply to encash rebate).

5. Any unused portion of the road tax will be refunded to you automatically.

Fleet Management System
Sales Contract Vehicles Listing

Contract Ref : C4689

Contract Date : 14/02/2018

Tender Ref : GP-TQ17195

Tender Date : 02/10/2017

Buyer : VTECH

| S/No. | Vehicle Number | Model | Scrap Date | Amount |
|-------|----------------|----------------------|------------|----------|
| 1 | SHC0363S | SONATA 2.0A CRD 2007 | 05/02/2018 | \$305.00 |
| 2 | SHA8472T | SONATA 2.0A CRD 2007 | 07/02/2018 | \$305.00 |
| 3 | SHC7610H | SONATA 2.0A CRD 2007 | 01/02/2018 | \$305.00 |
| 4 | SHA9533U | SONATA 2.0A CRD 2007 | 23/01/2018 | \$305.00 |
| 5 | SHC0084Y | SONATA 2.0A CRD 2007 | 16/01/2018 | \$305.00 |

\$1,525.00

*** End of Report ***

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|---|---------------|--|--|--|------------|---|
| Main | 26 Jan 2018 Edit Reg | | 26 Jan 2018 00:00 Edit Adj Rpt | \$43,400.00 Edit Estimates | \$43,400.00 View Rpt | | Pending for Survey Report Cancel Case |

| Main | Reference | Claim Details | Documents | Show All | | | | | |
|---|--|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS [Created by adjuster] | | | | | | | | | |
| Insured: | BOO CHEE RUEY, ID: S8001805C | | | | | | | | |
| Main Claimant: | CITYCAB PTE LTD, Co. Reg. No.: 199502839G | | | | | | | | |
| Vehicle Reg. No.: | SHC363S | Date of Loss: | 24/01/2018 21:00 - :59 [85 Months and 8 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 1265760737SG | Policy/Cover Note No.: | 2100467423 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SLN8005T | Policy No. (Claimant): | D-18088937MFSH | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] | | | | | | | | |
| Claimant's Insurer: | MS First Capital Insurance Ltd (HQ) - Tel: 62222311 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 07/02/2018] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED View All Compose Case Mail | | | | | | | | | |
| There are no mail for this case. | | | | | | | | | |
| ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete | | | | | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

***SHC363S (1265760737SG)**
[SLN8005T]
TP
CITYCAB PTE LTD
Jan 24 2018 9:00PM
[BOO CHEE RUEY]
ComfortDelGro Engineering Pte Ltd

| | | | | | | | | | | | | | | | | | | | | |
|-------------------------|-----------------|---|---------------|--|--|--------------------|--|--|--------------|--|--|--------------|--|-----------|------------|-------|-------------------------------------|-----------------|--|--|
| Upload Documents | | | Upload Photos | | | Compose New Letter | | | Upload Video | | | Upload Audio | | | View | | | View in Browser | | |
| Video | | | | | | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | | | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | | Thumbnail | | Print | | | | |
| 1 | 11/10/18 17:50 | SHC 363S vs SLN 8005T - TP VIDEO | | | | | | | | | | | | 1 | Load MP4 | | | | | |
| Letters/Correspondences | | | | | | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | | | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | | Thumbnail | | Print | | | | |
| 1 | (Draft) | Third Party Express Settlement – Payment Breakdown | | | | | | | | | | | | 1 | Edit | | | | | |
| Assessment Reports | | | | | | | | | | | | | | | 1 per page | | <input checked="" type="checkbox"/> | | | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | | | | | | | | | | | | Thumbnail | | Print | | | | |
| 1 | 31/01/18 14:55 | Accident Statement From: OD - Reg. No: SLN8005T, Claimant: BOO CHEE RUEY | | | | | | | | | | | | 1 | Load HTM | | | | | |
| Photos/Images | | | | | | | | | | | | | | | 3 per page | | <input checked="" type="checkbox"/> | | | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | | | | | | | | | | | | Thumbnail | | Print | | | | |
| 1 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 2 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 3 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 4 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 5 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 6 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 7 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 8 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 9 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 10 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 11 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 12 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 13 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 14 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 15 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 16 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 17 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 18 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 19 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 20 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 21 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 22 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 23 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 24 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 25 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 26 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |
| 27 | 29/01/18 17:48 | General View | | | | | | | | | | | | 1 | Load JPG | | <input checked="" type="checkbox"/> | | | |

| Video | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|-----------------------------------|------------|-------------------------------------|
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| | | | | <input checked="" type="checkbox"/> |
| 28 | 29/01/18 17:48 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 29 | 29/01/18 17:48 | General View | Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 30/01/18 13:23 | TP GIA REPORT | Load PDF | |
| 2 | 30/01/18 13:23 | TP ESTIMATE- MARKED | Load PDF | |
| 3 | 13/03/18 09:19 | SLN 8005T INTERVIEW REPORT | Load PDF | |
| 4 | 20/11/18 15:05 | LKKInvoice1 Investigation Report | Load PDF | |
| 5 | 22/11/18 10:27 | AUTHORISATION TO ACT FORM | Load PDF | |
| 6 | 22/11/18 10:27 | Release Voucher | Load PDF | |
| 7 | 22/11/18 10:27 | RENTAL RECEIPT | Load PDF | |
| 8 | 22/11/18 10:27 | LTA SEARCH | Load PDF | |
| 9 | 22/11/18 10:27 | DE-REGISTRATION LETTER | Load PDF | |
| 10 | 22/11/18 10:27 | TOWING FEE | Load PDF | |
| 11 | 22/11/18 10:27 | WRECK VALUE | Load PDF | |
| 12 | 22/11/18 10:28 | LETTER TO OI | Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No: | SLN8005T (Insd veh) | Model: | HYUNDAI SONATA NF 2.0 |
| | SHC363S (TP veh) | | CRDI AT ABS 2WD 4DR |
| Date of Accident: | 24/01/2018 | | TURBO (A) |

| | | | |
|-----------------------------------|---|---|-------------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 0.00 |
| Total Loss | : | \$ | 6,380.00 |
| Loss of Use | : | \$ | 18.00 days at \$50.00 per day |
| Rental (if any) | : | \$ | 18 days |
| LTA / GIA Search Fee | : | \$ | |
| Others:Towing Fee | : | \$ | |
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 6,380.00 |

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks TOTAL LOSS _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------------------|---|-------------|
| 1) | ComfortDelGro Engineering Pte Ltd | : | \$ 6,380.00 |
| 2) | | : | \$ |
| 3) | | : | \$ |
| 4) | | : | \$ |
| 5) | | : | \$ |

JOANNE LEE KHANG MIN

22 Nov
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001712/K1PA3Q2
Date: 22/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100467423
Claimant Vehicle No : SHC363S **Insured Vehicle No :** SLN8005T
 Date of Loss: 24/01/2018 Nature of Claim: TP Claim No: 1265760737SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC363S**
 Make & Model: HYUNDAI SONATA NF, 2.0 CRDI AT ABS 2WD 4DR TURBO (A) Engine No: D4EAA912842
 Reg. Date: 16/12/2010 (Man. Year: 2010) Chassis No: KMHET41VMAA798058
 Colour: Yellow Odometer: 896685 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|--|-------------|-----------------|------------------|--------|
| Parts | 0.00 | 0.00 | 0.00 | |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 0.00 | 0.00 | 0.00 | |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Calculated Gross Total (S\$) | 0.00 | 0.00 | 0.00 | |
| Approved Total (Overridden) (S\$) | | 3,400.00 | | |
| Nett Amount (S\$) | 0.00 | 3,400.00 | -3,400.00 | |
| + Loss of Use (18.0 x S\$50.00/day) (S\$) | | 900.00 | | |
| + Car Rental (18.0 x S\$106.81/day) (S\$) | | 1,922.58 | | |
| + Doc/Search Fee (S\$) | | 7.49 | | |
| + Other Costs (S\$) | | 150.00 | | |
| Nett Liability (S\$) | | 6,380.07 | | |
| Global Sum Settlement (S\$) | | 6,380.00 | | |

INSPECTION

Date of Assignment: 26/01/2018
 Date Inspected: 26/01/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 0.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

PLEASE BE INFORMED OWNER THAT THE VEHICLE NOT ECONOMICAL FOR REPAIR.

BOOK VALUE : \$16,077.48

LTA REIMBURSEMENT VALUE (RV) : \$12,634.00

NETT VALUE : \$3,443.48

IN VIEW OF THE ABOVE, THE VEHICLE IS UNECONOMICAL TO BE REPAIRED.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

| |
|---|
| Report was unsubmitted during this print-out. |
|---|

< END OF ESTIMATES >