

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 11 April, 2018 8:52 PM
To: 'Janet Tan'
Cc: Admin A; Vivian Lau (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: Our ref:DM18HO00247/JT-SLP8243L / SLQ8689D TP CLAIM DOA:23.01.2018
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: AGNES

WITHOUT PREJUDICE

Your ref: DM18HO00247/JT
LKK ref: CC4/EQI18001711/M1wa3

Dear Janet,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SLP 8243L

Date of survey: 03.04.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Monday, 29 January, 2018 12:00 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Our ref:DM18HO00247/JT-SLP8243L / SLQ8689D TP CLAIM DOA:23.01.2018

Dear Janet,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 29 January 2018 10:37 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Our ref:DM18HO00247/JT-SLP8243L / SLQ8689D TP CLAIM DOA:23.01.2018

Dear all,

Please attend to this PRS.

Proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Monday, January 29, 2018 10:20 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Cc: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Yusof Bin Hashim

<yusof.hashim@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye

<jianye.tay@cyclecarriage.com.sg>

Subject: RE: Our ref:DM18HO00247/JT-SLP8243L / SLQ8689D TP CLAIM DOA:23.01.2018

Dear Janet,

We choose LKK.

Best regards

Coco Lu

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, 29 January, 2018 10:10 AM

To: Andre Chow En De

Cc: Don Bong Kiong Hua; Coco Lu Ting; Yusof Bin Hashim; Edwin Abcede Caina; Tay Jian Ye
Subject: Our ref:DM18HO00247/JT-SLP8243L / SLQ8689D TP CLAIM DOA:23.01.2018

Without Prejudice
Save As To Costs

Dear all,

For pre repair survey request, please email to elaine.cheong@eqinsurance.com.sg;
bazlin.ahmad@eqinsurance.com.sg; janet.tan@eqinsurance.com.sg or fax your request to 6223 4190.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|---|--|
| 1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 | 2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia |
| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin | 8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee |
| 9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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