

Vic (LKKAuto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 16 August, 2018 3:56 PM
To: Vic (LKKAuto)
Subject: FW: India ref:MCT18010785/001/MP- Accident Involving SHD4625E & SLS9289H on 25.01.18
Attachments: 785-01.mp4

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Manivel Priyadarshini [mailto:manivel@iii.com.sg]
Sent: Thursday, 16 August 2018 3:53 PM
To: 'Pegasus Engineering' <claims@pegasusengrg.com.sg>
Cc: sur@lkkauto.com; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: India ref:MCT18010785/001/MP- Accident Involving SHD4625E & SLS9289H on 25.01.18

Dear Sir/Madam,

We refer to your below email,

Herewith enclosed video footage for your perusal.

The video footage clearly shows that our insured was travelling in his own lane ,where your client had encroached into our insured lane.

In view of the video evidence , we are denying all liability against our insured driver.

Thank you

With regards

Priya Manivel

Motor Claims Department

India International Insurance Pte Ltd

Tel : 63476100, Ext-284

Email : manivel@iii.com.sg

From: Pegasus Engineering [<mailto:claims@pegasusengrg.com.sg>]

Sent: Thursday, 16 August, 2018 3:19 PM

To: Motor Claim - III

Cc: sur@lkkauto.com; Catherine Chong (LKK Auto); Manivel Priyadarshini

Subject: Re: Third Party Survey - SLS9289H Your Insured - SHD4625E D.O.A - 25.01.2018

Dear Sir/Mdm,

Refer to above matter,

We have submitted LOD on 13.04.2018 but yet to receive offer

Please let us have your reply asap.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd
(CO)

51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Jan 29, 2018 at 11:03 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLS9289H](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: 29 January, 2018 9:30 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: Re: Third Party Survey - SLS9289H Your Insured - SHD4625E D.O.A - 25.01.2018

Dear Gabriel,

We select LKK Auto Consultants Pte Ltd.

Please arrange survey on 30.01.2018

Thanks & Regards,

Alvin Low

-CO

Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Mon, Jan 29, 2018 at 9:09 AM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: 27 January, 2018 5:51 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Lalitha Krishnan - III <lalitha@iii.com.sg>

Subject: Third Party Survey - SLS9289H Your Insured - SHD4625E D.O.A - 25.01.2018

Our ref: SLS9289H

Your ref: SHD4625E

DOA: 25.01.2018`

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report
- b. Copy of the estimated cost of repair.

Pursuant to paragraph 6.2 of Pre-Action Protocol for NIMA Cases, please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thanks & Regards,

Alvin Low

-CO

Pegasus Engineering & Trading Pte Ltd

51 Defu Lane 10

Singapore 539216

Tel : 6858 1846

Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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