

Thin Thin (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 March 2018 10:11 AM
To: Thin Thin (LKKAUTO); Admin A
Cc: Jowyn Tay; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: OUR REF: SNM18D00515C02/3/LKKDS & YR REF- (TP : CC6/CTI18001702/Uus3) on 25/01/2018

LKK REF: CC6/CTI18001702/Uus3
CTI REF: SNM18D00515C02/3 (GBA7383U)

Dear Thin Thin

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim in the first instance.

Meanwhile, please assist to check with Insured on the outcome of their claim against SKS9626E.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
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DID : +65 6389 6183
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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Monday, March 05, 2018 9:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM18D00515C02/3/LKKDS & YR REF- (TP : CC6/CTI18001702/Uus3) on 25/01/2018
Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your instruction as TP is chasing us for liability.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAuto)

Sent: Monday, 5 February 2018 11:39 AM

To: Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00515C02/3/LKKDS & YR REF- (TP : CC6/CTI18001702/Uus3) on 25/01/2018

Importance: High

Your Ref: SNM18D00515C02/3/LKKDS

Our Ref: CC6/CTI18001702/Uus3

Dear Jowyn,

ACCIDENT ON 25/01/2018 INVOLVING VEHICLES GBA 7383U AND SKS 9626E

We refer to the above matter.

TP reported that he was driving along Lor 2 Toa Payoh left lane, suddenly our insured cut into his lane and collided onto his vehicle. Please see attached TP's statement.

OI reported that he was travelling straight along Toa Payoh Lor 2 towards PIE. Suddenly TP came out from minor road beside of BLK 84B and collided onto his vehicle. Please see attached OI's statement.

We did call OI to verify the nature of accident. OI disputed on the liability and he mentioned that he was travelling straight and TP is coming out from minor road, fail to stop at the stop line and collided onto his vehicle left rear portion.

Meantime, we have requested the evidence from TP and they provide us the accident photo. Based on photos provided by TP, TP vehicle position is slanting position. Please see the photos provide from TP.

Based on the circumstances of accident, scenario from both parties, we are of opinion that our insured version is more credible and accurate.

As such, we intend to reject the claim and kindly let us have your instruction / approval please.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 31 January 2018 6:07 PM
To: Angie Foo <angie.foo@sg.cntaiping.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: FW: OUR REF: SNM18D00515C02/3/LKKDS & YR REF- (TP : CC6/CTI18001702/Uus3) on 25/01/2018

Dear Angie,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: Wednesday, 31 January 2018 6:02 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: OUR REF: SNM18D00515C02/3/LKKDS & YR REF- (TP : CC6/CTI18001702/Uus3) on 25/01/2018

Dear Shirley,

We refer to your email of 30th January 2018.

We attached our Insured's SAS Report , Assignment Letter and letter from Cheonghoh Law for your necessary action.

Kindly take note, our Insured is claiming Third Party SKS9626E -NTUC and the claim handler on this case is Ms Jowyn Tay 6389 6171.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
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Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 30 January, 2018 3:57 PM
To: Claims Dept of CTI; Jowyn Tay
Cc: Thin Thin (LKKAuto); Jas Khine (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GBA7383U (OI : CTI - TBA) AND SKS9626E (TP : CC6/CTI18001702/Uus3) on 25/01/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SKS 9626E at M/s Hup Motor Trading & Service - Tampines.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Thin Thin and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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