

## Zaini (LKK Auto)

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**From:** Sharon Han <sharon.han@sg.cntaiping.com>  
**Sent:** Wednesday, 4 April 2018 11:25 AM  
**To:** Zaini (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Alfred Toh; Adeline Chng  
**Subject:** RE: <Seek Mandate> RE: Direct Settlement - Accident Involving SKE9222K (OI : CTI - TBA) AND SBL75Y (TP : CC6/CTI18001701/Uks3) on 27/01/2018

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

WITHOUT PREJUDICE

Our ref : SNM18D00543C02/2  
Your ref : CC6/CTI18001701/Uka3s2

Dear Zaini,

You may proceed to offer as per your advice below.

Thank you & regards

Sharon Han  
Motor Division  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-02  
Springleaf Tower Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6193  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]  
**Sent:** Wednesday, 4 April, 2018 10:27 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>  
**Subject:** <Seek Mandate> RE: Direct Settlement - Accident Involving SKE9222K (OI : CTI - TBA) AND SBL75Y (TP : CC6/CTI18001701/Uks3) on 27/01/2018

WITHOUT PREJUDICE

Your ref : SNM18D00543C02/2

Our ref : CC6/CTI18001701/Uka3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING SKE 9222K / SBL 75Y / OTHERS ON 27/01/2018**

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$6,608.00(all-in).

The summary is as follows: -

|                                      | Amount Claimed | Amount Revised               |
|--------------------------------------|----------------|------------------------------|
| 1. Cost of Repair (w/GST)            | \$ 19,316.00   | \$ 6,206.00                  |
| 2. Loss of Rental (4days x \$180.00) | \$ 720.00      | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA search fee                | \$ 2.00        | \$ 2.00                      |
| Total                                | \$ 20,038.00   | <u>\$ 6,608.00</u>           |

\*\*\*05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: [zaini@lkkauto.com](mailto:zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Zaini (LKK Auto)

**Sent:** Thursday, 22 March 2018 1:57 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: Direct Settlement - Accident Involving SKE9222K (OI : CTI - TBA) AND SBL75Y (TP : CC6/CTI18001701/Uks3) on 27/01/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SBL75Y at M/s FASTECH AUTO PTE LTD.

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 24.02.2018

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : SBL 75Y / SKE 9222K AND OTHER ON 27.01.2018**

We are the authorized repair workshop for the owner of motor vehicle no: **SBL 75Y**, which was involved in the captioned accident with your insured vehicle no: **SKE 9222K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

|                                      |                    |
|--------------------------------------|--------------------|
| 1) Cost of Repair (inclusive of GST) | \$ 6,206.00        |
| 2) Loss of Rental (4 days X S\$180)  | \$ 720.00          |
| 3) GIA Search Fee                    | \$ 2.00            |
|                                      | <u>\$ 6,928.00</u> |

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18001701/Uks3

28 FEBRUARY 2018

ONG CHEE HWA  
BLOCK 602 BEDOK RESERVOIR ROAD  
#06-540  
SINGAPORE 470602  
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING SKE 9222K / SBL 75Y / OTHERS ON 27.01.2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

DATE : 22.02.2018

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SBL 754 , SKE9222K  
& SLF 9749R

ALONG CTE Towards SLE Before AMK Ave 3 Exit

ON 27/1/2018

I/We, Chang Soh Khim

of (NRIC No./ROC No.) S 1651719D

of Blk 427 Yishun Avenue 11 #04-604 Singapore 760427

owner of vehicle no. SBL 754 in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SBL 754 at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settle receive whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the abovementioned claim cost  
which may arisen therewith.

Signature of Owner :



Name of Owner :

CHANG SOH KHIM

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3020731703 Claim No : SNM18D00543C02/2  
Claimant : CHANG SOH KHIM  
Amount : S\$6,608.00  
DOLLARS SIX THOUSAND SIX HUNDRED EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SBL75Y  
Insured Vehicle No. : SKE9222K

Date of Loss : 27/01/2018  
Place of Accident : CTE BETWEEN ANG MO KIO AVENUE 1 & AVENUE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG CHEE HWA  
Driver Name : ONG CHEE HWA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

|  |     |          |
|--|-----|----------|
| (1) General Damages  | S\$ |          |
| (2) Cost of Repair/ <del>Excess</del>                        | S\$ | 6,206.00 |
| (3) Loss of Use/Rental/Earning                               | S\$ | 400.00   |
| (4) GIA/Police Reports/<br>Investigation Results/Search Fees | S\$ | 2.00     |
| (5) Medical Reports/Expenses                                 | S\$ |          |
| (6) Survey Fees/P.T. Fees                                    | S\$ |          |
| (7) Cost including Disbursement                              | S\$ |          |
| TOTAL . . . . .  | S\$ | 6,608.00 |

Claimant Name : Chang Soh Khim NRIC No : S651719D  
Signature :  Date : 18/04/18

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 20119

Date : 24.02.2018  
Vehicle No : SBL 75Y  
Make/Model : HONDA VEZEL  
Chassis/Eng# :  
Accident Date : 27.01.2018  
Claim No :  
Reference : 0118 -20119  
Policy No :

Amount

To proceed on lump sum repair S\$ 5800.00

E. & O. E.

Total : S\$ 5800.00

GST @ 7% : S\$ 406.00

**Amount Due : S\$ 6206.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHANG SOH KHIM

Invoice : DCR-2018-02-03

Date : 01.02.2018

Agreement No : 19441

Payment Term : LOD

| DESCRIPTION   | AMOUNT                        |
|---|-------------------------------|
| Rental charges for vehicle : SLJ 5059D ( 0118-20119 )       | \$ 720.00                     |
| Rental Period from <u>28.01.2018</u> to <u>01.02.2018</u> . |                               |
| <hr/>   |                               |
| E. & O. E.  | Total \$ <u><u>720.00</u></u> |

LINA PANG

for Dynamic Car Rental



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 19441

|   |                |                |   |  |   |  |
|---|----------------|----------------|---|--|---|--|
| Name: <u>Chang Soh Khim (81651719D)</u>   |                |                | REG. No. <u>SLJ 5059D</u>   |  | MAKE MODEL: <u>Poyota Wish</u>              |  |
| ADDRESS   |                |                | DIESEL  |  | PETROL E 1/4 1/2 3/4 F                      |  |
|   |                |                | KM IN   |  | DATE & TIME IN <u>01-02-2018 @ 2.20pm</u>   |  |
|   |                |                | KM OUT  |  | DATE & TIME OUT <u>28-01-2018 @ 10.45am</u> |  |
|   |                |                | KM DRIVEN   |  | TIME USED                                   |  |
| NAMED DRIVER <u>Perh Wee Beng</u>   |                |                |   |  |   |  |
| DRIVING LICENCE NO. <u>S1723082D</u>  | DATE OF EXPIRY | PLACE OF ISSUE | HOURS   |  | @ \$\$                                      |  |
| PASSPORT NO.  | DATE OF ISSUE  | PLACE OF ISSUE | 4 DAYS  |  | @ \$ 180 = \$ 720 =                         |  |
| ADD NAMED DRIVER  |                |                | WEEKS   |  | @ \$  |  |
| DRIVING LICENCE NO.   |                |                | MONTHS  |  | @ \$  |  |
| PASSPORT NO.  |                |                | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)    |  | SUB-TOTAL \$ 720                            |  |
| DATE OF EXPIRY  |                |                |   |  | TOTAL RENTAL                                |  |
| DATE OF ISSUE   |                |                |   |  | DELIVERY FEE                                |  |
| PLACE OF ISSUE  |                |                |   |  | COLLECTION FEE                              |  |
| <b>IMPORTANT NOTES: restricted to Singapore use only</b><br>This vehicle is licenced to carry 04 passengers only.<br>No refund will be given for vehicle returns early.<br>No refund will be given for period left in vehicle.<br>Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair.<br>Hirer is liable to pay all parking fee and traffic summonses.<br><br>Vehicle return during office hour only.<br>No Service on Public Holiday and Sunday.<br>Driver must be above <u>23</u> and below 65 years of age with 2 years driving experience.<br><br>THIS VEHICLE IS USE WITHIN SINGAPORE ONLY<br>OUR INSURANCE DOES NOT COVER IN MALAYSIA<br><br>Hirer is responsible for Additional \$2,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.   |                |                | X<br>PER DAY \$ PER WEEK \$ PER MONTH \$  |  |   |  |
|   |                |                | BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) |  |   |  |
|   |                |                | X<br>PER DAY \$ PER WEEK \$ PER MONTH \$  |  |   |  |
|   |                |                | PREPAYMENT  |  | TOTAL CHARGE                                |  |
|   |                |                | CHECK   |  | DEPOSIT                                     |  |
|   |                |                | CASH  |  |   |  |
|   |                |                | RECEIPT NO.   |  | NETT CHARGE                                 |  |
|   |                |                | AMOUNT DUE / REFUND   |  |   |  |
| <b>ADDITIONAL CONDITIONS:</b><br>* Cover is based on AXA standard policy jacket(s)-Commercial Vehicle Policy Jacket<br>* Geographical areas: Singapore & West Malaysia.<br>* This quote is based on any authorized drivers provided he is in the Policyholder's Employ and/or is driving on their order or with their permission who:<br>a) is 18 years old and above;<br>b) is holding a valid relevant class of driving license.<br><br>* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who:<br>a) age 22 to 23 years old;<br>b) age 66 to 70 years old;<br>c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.<br><br>* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who:<br>a) is 16 years old to 21 years old and/or<br>b) is 71 years old and above and/or<br>c) with driving experience of less than 1 year on the relevant classes of driving license.<br><br>* Any traffic summons and parking offences.<br>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses.<br>* Hirer is liable to pay first \$2000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.<br><br>I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF. |                |                |   |  |   |  |
| OF THIS RENTAL AGREEMENT AND AGREE THEREOF.   |                |                |   |  |   |  |
| SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....  |                |                |   |  |   |  |
| X <u>[Signature]</u><br>DYNAMIC CAR RENTAL  |                |                | X <u>[Signature]</u><br>RENTER'S/DRIVER'S SIGNATURE                                   |  |   |  |

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-18-014763  
Date of Request: 29/01/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/01/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. SKE9222K  
Accident Date 27/01/2018

**Enquiry Result**

| TP Vehicle No. | Insurer                                       | Period of Insurance   | Insurer Tel. No. |
|----------------|---|-----------------------|------------------|
| SKE9222K       | China Taiping Insurance (Singapore) Pte. Ltd. | 27/05/2017-26/05/2018 | 6389 6111        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-014763  
Date of Request: 29/01/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/01/2018  
Enquiry By Tang Kok Wee, Allan  
TP Vehicle No. SKE9222K  
Accident Date 27/01/2018

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque