

Veron Chen (LKKAUTO)

From: Lily Loi <Lily.Loi@ow.sg>
Sent: Wednesday, 4 July 2018 1:56 PM
To: Veron Chen (LKKAUTO); Kenneth Kong (LKKAUTO)
Cc: winson@ow.sg; adeline@ow.sg; riza@ow.sg; SUR
Subject: Re: FW: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron,

Confirm COR \$11,888.40 and 5 days.

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481
1011 |
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On 2/7/2018 5:24 PM, Veron Chen (LKKAUTO) wrote:

Dear Lily,

Confirmed amount \$11,888.40 before excess \$700 and GST

No of days: 5 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]
Sent: Thursday, 28 June 2018 12:11 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: winson@ow.sg; adeline@ow.sg; riza@ow.sg; SUR <sur@lkkauto.com>
Subject: Re: FW: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron,

Please refer to attachment.

Actually Kenneth have call in to ask for this issue on 13/6/2018 (Due to Supplier Invoice total amount not tally with estimate)

I have also email to him to clarify this issue on the same day.

*Please refer to the Supplier Invoice:-

8096753 1pc x \$162.00 - Ornamental Moulding = Front Girllle Logo Emblem Base (We listed in estimate and ordered this item. But Kenneth marked X)

8096348 2pcs x \$6 - Rivet (We order for 10pcs x \$6 pc. Only used 8pcs.)

*Please refer to estimate:

Part Item - Front Fender Inner Shield Front LH → \$72 (Should be \$65. Refer to Denlink Invoice No.: 202492)

Part Item - Front Fender Inner Shield Clips → Should be \$6 per piece instead of \$4 per piece. (\$6 x 8pcs = \$48)

Base on our Estimate : \$9,013 + \$331 (Supplementary) = \$9,344 is tally with Supplier Invoice amount.

\$9,344 + 10% Cost = \$10,278.40 + \$1,610 Labour = \$11,888.40 (Please confirm)

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

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On 28/6/2018 11:11 AM, Veron Chen (LKKAuto) wrote:

Dear Lily,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 28 June 2018 8:47 AM

To: Lily Loi <Lily.Loi@ow.sg>; Kenneth Kong (LKKAuto)
<KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>; SUR
<sur@lkkauto.com>

Subject: RE: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Lily,

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD-
\$180

Offer amount \$11,878.50 before excess \$700 @ 5 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]

Sent: Wednesday, 13 June 2018 9:21 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Kenneth Kong (LKKAuto)
<KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>

Subject: Re: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron/Kenneth,

This is OD claims that surveyed by Mr.Kenneth on 29/01/2018.

May we please ask for your update on this?

We wish to settle this within this week.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)

Motor Claims

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On 2/6/2018 1:26 PM, Lily Loi wrote:

[Second Reminder]

Dear Kenneth / Veron,

This is OD Claim was repaired and out on 06/02/2018.

Kindly finalise it ASAP.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

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6452 6868 | Fax: (+65) 6452 9223 |
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On 18/5/2018 2:32 PM, Veron Chen (LKKAuto) wrote:

Dear Lily,

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Will check and revert.

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Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-
4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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From: Lily Loi [<mailto:Lily.Lo@ow.sg>]

Sent: Friday, 18 May 2018 2:19 PM

To: Veron Chen (LKKAuto)

[<veronchen@lkkauto.com>](mailto:veronchen@lkkauto.com); winson@ow.sg;
adeline@ow.sg

Subject: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

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Dear Veron,

Please refer to attach for finalisation -? EF88G

Thank you

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Thanks & Best Regards,

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Lily Loi (Ms)

Motor Claims

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OPTIMA WERKZ PTE LTD

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| Tel: (+65) 6452 6868 | Fax: (+65)

6452 9223 |

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----- Forwarded Message -----

Subject:KINDLY ASSIST TO FINALIZE

Date:Fri, 11 May 2018 08:14:07 +0000

From:Veron Chen (LKKAuto) [<veronchen@lkkauto.com>](mailto:veronchen@lkkauto.com)

To:[<riza@ow.sg>](mailto:riza@ow.sg), Sharon Peh [<sharon@ow.sg>](mailto:sharon@ow.sg)

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Dear Riza/Sharon,

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Kindly advise vehicle status.

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If vehicle has been repaired, please finalize with us.

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? 1.? EF 88G-DOA: 24/1/18 (MSIG OD)

? 2.? SKX 2658H-DOA: 1/1/18 (MSIG OD)

? 3.? SLP 2618D-DOA: 14/4/18 (FCIL TP)

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Best Regards,
Veron Chen | Case Handler
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Ltd
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:sur@lkkauto.com | fax:
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