

ASS. REC. BY:

REF: CS/MSG18001699/Kvd3

Special Instructions:

Surveyor

From (Person):

Kenneth
Merimen Ong chin kiat

ASSIGNMENT (Office)

of MSG

Date/Time

29/1/18 @ 2:14pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

EF88G

Insured:

at Workshop m/s

Optima Werkz

Tel:

6484 9919

of

9A Serangoon North Ave 5

Policy No:

A29021463 QMY

Claim No:

547707

Sum Insured:

Excess:

\$700.00

Make of Veh:

(Client's Record)

D.O.A.

21/01/2018

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time

2:26pm @ 29/1/18

Person Contacted

Riza

Vehicle

IN/OUT

Date/Time

Action/Instruction

☒

Estimate

EF88G-NBA/MSG18001529/Y

D.O.A: 21/01/2018

30/1/18

Revert by merimen

30/1/18

Rate approved from Chen How by merimen

30/1/18

Informed Riza cla ex \$700 by email

2/2/18

Final fig \$11,888.40 confirmed by email (Red 2344.90, 1690)

Survey Department Check List (Case Handler)

Reference No.: CS/MSG/800/699/Kvd3
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 27/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18001699/Kvd3	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 29-01-2018	
		Code : MSG	
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.		Veh. Inspected	EF 88G
Policy No.	A29021463QMY	Coverage (\$)	0.00
Claim No.	547707	Excess (\$)	700.00
Assign From	MERIMEN (MSIG)	Assign Date	29/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	24/01/2018	Inspection Date	29/01/2018
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main:	25 Jan 2018		29 Jan 2018 14:14 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	NG TIAN TING, ID: S0117516E, Tel: +6596328226, Email: NOEMAIL		
Vehicle Reg. No.:	EF88G	Date of Loss:	24/01/2018 20:00 - :59
Claim Type:	OD / 547707	Policy/Cover Note No.:	A29021463QMY (Comprehensive) Coverage: 12/09/2017 - 11/09/2018
		Excess:	S\$700.00
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Ong Chin Kiat - 6594 2558]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 30/01/2018]		
Driver/Custodian:	NG TIAN TING (66 / Male), NRIC: S0117516E, Tel: +6596328226		
Adj Asg. Remarks:	to revert, thank you		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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This mail is associated with :

***EF88G (547707)**

OD

Jan 24 2018 8:00PM

[NG TIAN TING]

Optima Werkz Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 02/07/2018 17:08 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$11888.40) - EF88G - Claim Handler: Ong Chin Kiat

Approved:11888.40.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Ong Chin Kiat	Date: 29 Jun 2018

Preliminary Advice

Vehicle No	: EF88G	Accident Date	: 24/01/2018
Make	: MERCEDES-BENZ E300 AMG LINE (R19 LED)	Policy No.	: A29021463QMY
Assignment Date	: 29/01/2018	Excess	: S\$700.00
Date of Inspection	: 29/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: OPTIMA WERKZ PTE LTD (HQ) 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,233.30	(incl.supplementary \$364.10)
Revised Amount	:S\$	11,888.40	(incl.supplementary \$364.10)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	11,888.40	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	265,000.00
COE / PARF Rebate	:S\$	116,937.00
Salvage Value	:S\$	
Margin for Repair	:S\$	148,063.00

Remarks

☒ The vehicle is economical for repair.

☐ The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 30 January 2018 3:30 PM
To: riza@ow.sg; SUR
Subject: EF 88G-DOA:24/1/2018 (MSIG OD)

Dear Riza,

As instructed by our client MSIG , please proceed to repair the insured vehicle **EF 88G (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***EF88G (547707)**

OD

Jan 24 2018 8:00PM

[NG TIAN TING]

Optima Werkz Pte Ltd

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 30/01/2018 15:22 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9641.50) - EF88G - Claim Handler: Ong Chin Kiat

Approved:9641.50.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Ong Chin Kiat	Date: 30 Jan 2018
<u>Preliminary Advice</u>	

Vehicle No	: EF88G	Accident Date	: 24/01/2018
Make	: MERCEDES-BENZ E300 AMG LINE (R19 LED)	Policy No.	: A29021463QMY
Assignment Date	: 29/01/2018	Excess	: S\$700.00
Date of Inspection	: 29/01/2018	Est. Duration of Repair	: 5.00
Inspection At	: OPTIMA WERKZ PTE LTD (HQ) 9A SERANGOON NORTH AVE 5 SINGAPORE 554500		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,869.20
Revised Amount	:S\$	9,641.50
Check Items (Estimated)	:S\$	2,493.90
Total	:S\$	12,135.40
Lump Sum Repair	:S\$	
Total Loss Consideration		
New for Old Value	:S\$	
Pre-Accident Value	:S\$	265,000.00
COE / PARF Rebate	:S\$	116,937.00
Salvage Value	:S\$	
Margin for Repair	:S\$	148,063.00

Remarks

☒	The vehicle is economical for repair.
☐	The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7516E
Vehicle Details	
Vehicle No.:	EF88G
Vehicle to be Exported:	No
Intended De-registration Date:	29 Jan 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E300 AMG AUTO
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	27492031123121
Chassis No.:	WDD2383482F015198
Maximum Power Output:	180.0 kW (241 bhp)
Open Market Value:	\$63,904.00
Original Registration Date:	12 Sep 2017
First Registration Date:	12 Sep 2017
Transfer Count:	0
Actual ARF Paid:	\$87,028.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Sep 2027
PARF Rebate Amount:	\$65,271.00
Intended COE Rebate Details	
COE Expiry Date:	11 Sep 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$53,711.00
COE Rebate Amount:	\$51,666.00
Total Rebate Amount:	\$116,937.00

The information contained herein is correct as at 29 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	25/01/2018 15:49
Date Of Accident	24/01/2018 20:40
Exact Location Of Accident	CHANGI AIRPORT TERMINAL 4 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	EF88G
Insured/Policyholder	
Name Of Registered Owner	NG TIAN TING
NRIC No	S0117516E
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96328226
Alternative Phone No	OTHERS-96328226

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E300 AMG
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29021463 QMY
Cover Note Number	

Driver

Name of Driver	NG TIAN TING
NRIC No	S0117516E
Date Of Birth	15/07/1951
Occupation	INDOOR
Date Of Driving Pass	27/09/1969
Driving Experience	48 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96328226
Fax Number	
Contact Number	OTHERS-96328226
EMail Address	NOEMAIL

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

25.1.2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

25/01/2018

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Fax: 62564315

Date : 26 January 2018

TO MOTOR CLAIM DEPT

MSIG INSURANCE PTE LTD

16 Raffles Quay #24-01

Hong Leong Building

Singapore 048581

Vehicle No: EF88G

Model: MERCEDES BENZ E300 AMG

Chassis: WDD2383482F015198

Policy No: A29021463QMY

Date of Accident: 24/01/2018

ESTIMATE

QTY	DESCRIPTION	UNIT	S\$	AMOUNT S\$
1	FRONT BONNET			Am \$1,390.00
1	FRONT FENDER LH			Am \$620.00
1	FRONT FENDER INNER SHIELD FRONT LH			diy \$72.00
8	FRONT FENDER INNER SHIELD CLIP		\$4.00	m \$32.00
1	FRONT HEADLAMP LH			CM \$3,475.00
1	FRONT HEADLAMP LED MODULE LH			m \$365.00
1	FRONT HEADLAMP CONTROL MODULE LH			nd \$390.00
1	FRONT BUMPER			Buc / CM \$1,175.00
1	FRONT BUMPER SIDE GARNISH LH			diy \$55.00
1	FRONT BUMPER SIDE RETAINER LH			CM \$13.00
1	FRONT BUMPER INNER SUPPORT FRAME			CM \$37.00
10	FRONT BUMPER CLIP		\$6.00	m \$60.00
8	FRONT BUMPER RIVET		\$6.00	m \$48.00
1	FRONT BUMPER LOWER CENTRE GRILLE			CM \$89.00
1	FRONT BUMPER TOP RUBBER SEAL			m \$18.00
1	FRONT BUMPER TOP BEAM			CM \$127.00
1	FRONT BUMPER INNER SPONGE			CM \$108.00
1	FRONT BUMPER REINFORCEMENT			Bu \$312.00
1	FRONT BUMPER LOWER UNDER COVER			m \$150.00
1	FRONT GRILLE			m \$266.00
1	FRONT GRILLE LOGO EMBLEM			m \$83.00
1	FRONT GRILLE LOGO EMBLEM BASE			m \$45.00
1	FRONT GRILLE CHROME MOULDING			CM \$398.00
1	FRONT GRILLE TOP BRACKET			CM \$205.00
1	FRONT SUPPORT PANEL			R \$490.00
1	FRONT BRACE PANEL			Am \$49.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SUB TOTAL	\$10,072.00
COST +10%	\$1,007.20
PARTS TOTAL	\$11,079.20

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date : 26 January 2018

TO MOTOR CLAIM DEPT MSIG INSURANCE PTE LTD

16 Raffles Quay #24-01
Hong Leong Building
Singapore 048581

Vehicle No: EF88G
Model: MERCEDES BENZ E300 AMG
Chassis: WDD2383482F015198
Policy No: A29021463QMY
Date of Accident: 24/01/2018

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00	600
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00	750
TO TUFF KOTE / ANTI-RUST	\$40.00	nn X
TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP & WATER LEAKAGE TEST	\$80.00	200
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$350.00	150
TO DISMANTLE & REPLACED AIRCON SYSTEM, VACUUM WITH FLUSHING/REFILL AIRCON GAS/OIL	\$120.00	nn X
TO DISMANTLE & REPLACED RADIATOR WITH HIGH PRESSURE TEST	\$120.00	nn X
TO DISMANTLE & REPLACED FRONT BUMPER PARKING SENSOR	\$80.00	60
LABOUR TOTAL		\$2,790.00
WINSON	Total	\$13,869.20

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date :	31 January 2018	TO MOTOR CLAIM DEPT
		MSIG INSURANCE PTE LTD
Vehicle No:	EF88G	16 Raffles Quay #24-01
Model:	MERCEDES BENZ E300 AMG	Hong Leong Building
Chassis:	WDD2383482F015198	Singapore 048581
Policy No:	A29021463QMY	
Date of Accident:	24/01/2018	

SUPPLEMENTARY

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	FRONT BUMPER LOWER CENTER GRILLE CHROME GARNISH		CM \$278.00
	SUB TOTAL		\$278.00
	COST +10%		\$27.80
	SUB TOTAL		\$305.80

WINSON	Total	\$305.80
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OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Fax: 62564315

Date : 26 January 2018

TO MOTOR CLAIM DEPT

MSIG INSURANCE PTE LTD

16 Raffles Quay #24-01

Hong Leong Building

Singapore 048581

Vehicle No: EF88G

Model: MERCEDES BENZ E300 AMG

Chassis: WDD2383482F015198

Policy No: A29021463QMY

Date of Accident: 24/01/2018

ESTIMATE

QTY	DESCRIPTION	UNIT	SS	AMOUNT	SS
1	FRONT BONNET			Am	\$1,390.00
1	FRONT FENDER LH			Am	\$620.00
1	FRONT FENDER INNER SHIELD FRONT LH			Am	\$72.00
8	FRONT FENDER INNER SHIELD CLIP		\$4.00	Am	\$32.00
1	FRONT HEADLAMP LH			Am	\$3,475.00
1	FRONT HEADLAMP LED MODULE LH			Am	\$365.00
1	FRONT HEADLAMP CONTROL MODULE LH			Am	\$390.00
1	FRONT BUMPER			Am / CMA	\$1,175.00
1	FRONT BUMPER SIDE GARNISH LH			Am	\$55.00
1	FRONT BUMPER SIDE RETAINER LH			CMA	\$13.00
1	FRONT BUMPER INNER SUPPORT FRAME			CMA	\$37.00
10	FRONT BUMPER CLIP		\$6.00	Am	\$60.00
8	FRONT BUMPER RIVET		\$6.00	Am	\$48.00
1	FRONT BUMPER LOWER CENTRE GRILLE			CMA	\$89.00
1	FRONT BUMPER TOP RUBBER SEAL			Am	\$18.00
1	FRONT BUMPER TOP BEAM			CMA	\$127.00
1	FRONT BUMPER INNER SPONGE			CMA	\$108.00
1	FRONT BUMPER REINFORCEMENT			Am	\$312.00
1	FRONT BUMPER LOWER UNDER COVER			Am	\$150.00
1	FRONT GRILLE			CMA	\$266.00
1	FRONT GRILLE LOGO EMBLEM			Am	\$83.00
1	FRONT GRILLE LOGO EMBLEM BASE			Am	\$45.00
1	FRONT GRILLE CHROME MOULDING			CMA	\$398.00
1	FRONT GRILLE TOP BRACKET			Am	\$205.00
1	FRONT SUPPORT PANEL			Am	\$490.00
1	FRONT BRACE PANEL			Am	\$49.00
				SUB TOTAL	\$10,072.00
				COST +10%	\$1,007.20
				PARTS TOTAL	\$11,079.20

9064 /
900.40 /
9904.40 /



For N/S
Not Authorized
Returning B4 paint
Ex B700
Solangs

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date : 26 January 2018

Vehicle No: EF88G
Model: MERCEDES BENZ E300 AMG
Chassis: WDD2383482F015198
Policy No: A29021463QMY
Date of Accident: 24/01/2018

TO MOTOR CLAIM DEPT
MSIG INSURANCE PTE LTD
16 Raffles Quay #24-01
Hong Leong Building
Singapore 048581

ESTIMATE

LABOUR CHARGES:

TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	\$1,000.00	600
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00	750
TO TUFF KOTE / ANTI-RUST	\$40.00	X
TO CHECK WIRING, REPLACED WITH FOCUS HEADLAMP & WATER LEAKAGE TEST	\$80.00	20
TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	\$350.00	180
TO DISMANTLE & REPLACED AIRCON SYSTEM, VACUUM WITH FLUSHING/REFILL AIRCON GAS/OIL	\$120.00	X
TO DISMANTLE & REPLACED RADIATOR WITH HIGH PRESSURE TEST	\$120.00	X
TO DISMANTLE & REPLACED FRONT BUMPER PARKING SENSOR	\$80.00	60
LABOUR TOTAL	\$2,790.00	1780.00
WINSON	Total	\$13,869.20

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date : 31 January 2018

TO MOTOR CLAIM DEPT
MSIG INSURANCE PTE LTD

Vehicle No: EF88G

16 Raffles Quay #24-01

Model: MERCEDES BENZ E300 AMG

Hong Leong Building

Chassis: WDD2383482F015198

Singapore 048581

Policy No: A29021463QMY

Date of Accident: 24/01/2018

SUPPLEMENTARY

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	FRONT BUMPER LOWER CENTER GRILLE CHROME GARNISH		CM \$278.00 ✓
1	FRONT BUMPER LOWER UNDER LH SIDE COVER		CM \$53.00 ✓
		SUB TOTAL	\$331.00
		COST +10%	\$33.10
		SUB TOTAL	\$364.10 ✓

WINSON

Total

\$364.10

P - 9904.40

L - 1780

S - 364.10

12,048.50

P/P



明義汽車私人有限公司
MIN GHEE AUTO PTE. LTD.

TAX INVOICE

Head Office : 8, Jalan Lembah Kallang, #01-01 Min Ghee Building
 Singapore 338564.
 Tel: 6298 3888 Fax: 6297 0863 (Accounts)
 E-mail : info@minghee.com
 Website : http://www.minghee.com

GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E

ACCOUNT NUMBER : OPTIMA WERE2 PTE LTD
 6, FUNG CHONG ROAD,
 SINGAPORE 159143
Telephone No : 64721313

ORDER NO. 20905613E

ROUTE
 SMI
 AT SIA FAN

INV NO : 8096753

DATE	93792/2010	PAGE	1
TERM	50 Days Net	SALESMAN	Onig Hal Choon
CUSTOMER REF	BF80G	OUR REF.	20206

DELIVER TO:
 OPTIMA WERE2 PTE LTD
 2A SERANGOON NORTH AVENUE



PART NO.	LOC	QUANTITY	UNIT PRICE	AMOUNT
1 M5A213 885 02 00	1B-11	1 PC	162.00	162.00

OD#183

GOODS RECEIVED IN GOOD ORDER
 AND CONDITION
 SIGN & COMPANY'S STAMP

*GOODS SOLD ARE NOT RETURNABLE
 *OVERDUE ACCOUNTS SHALL
 BEAR INTEREST AT UOB'S PREVALING
 LENDING RATE
 *CASH INVOICE MUST BE
 PAID WITHIN 7 DAYS
 FROM DATE OF INVOICE

Exclusive Distributor



MADE IN JAPAN
 Stockists



TOTAL	SIN	162.00
ADD GST	7%	11.34
AMOUNT DUE	SIN	173.34

DATE
 ALL CHEQUES MUST BE MADE PAYABLE TO
 MIN GHEE AUTO PTE. LTD.

For MIN GHEE AUTO PTE. LTD.



MIN GHEE AUTO PTE. LTD. TAX INVOICE
 Head Office : 8, Jalan Lembah Kailang, #01-17 'In Ghee Building'
 Singapore 339564
 Tel: 6298 3883 Fax: 6297 0863 (Accounts)
 E-mail : info@minghee.com
 Website : http://www.minghee.com

INV NO : 8096348

DATE	31/01/2018	PAGE	1
TERM	30 Days Net	SALESMAN	Eng Bee Chuan
CUSTOMER REF	BF886	OUR REF	18888

DELIVER TO:
 UETIKA WISAKA EYE LTD.
 #2 DEBARMOON MORN



GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E
 ACCOUNT NUMBER: 02TINAW2 TIME: 11:57
 UETIKA WISAKA EYE LTD.
 6, KUNG THONG ROAD,
 SINGAPORE 159143

Phone: 6298 3883 Fax: 6297 0863

PART NO.	PARTICULARS	LOC	QUANTITY	UNIT PRICE	AMOUNT
1 MBA238 880 01 06	FRONT FENDER	1B-6F	1 PC	620.00	620.00
2 MBA238 885 70 00	TRIM BUMPER	1A-51	1 PC	1,175.00	1,175.00
3 MBA213 885 67 00	COVER BUMPER	1A-51	1 PC	55.00	55.00
4 MBA238 885 63 00	MOUNTING RAIL	1A-51	1 PC	13.00	13.00
5 MBA213 885 23 00	BASIC MOUNTING	1A-51	1 PC	29.00	29.00
6 MBA213 885 65 00	COVER BUMPER	1A-51	1 PC	127.00	127.00
7 MBA213 620 17 01	CONSOLE	1A-51	1 PC	108.00	108.00
8 MBA213 885 52 01	IMPACT ABSORBER	1A-51	1 PC	266.00	266.00
9 MBA238 889 14 00	BEAM	1A-51	1 PC	83.00	83.00
10 MBA000 817 32 00	MERCEDES STAR	1A-51	1 PC	395.00	395.00
11 MBA238 885 06 00	BEAM	1A-51	1 PC	205.00	205.00
12 MBA238 888 62 00	U-SHAPED	1A-51	1 PC	49.00	49.00
13 MBA213 898 00 00	HOOD	1A-51	1 PC	1,390.00	1,390.00
14 MBA238 880 01 00	ORNAMENTAL	1A-51	1 PC	275.00	275.00
15 MBA213 885 70 00	CROSS MEMBER	1A-51	1 PC	312.00	312.00
16 MBA212 620 01 30	RIVET	1A-51	6 PCS	6.00	36.00
17 MBA124 590 04 92					

Handwritten signature and number: GBE5043T

GOODS RECEIVED IN ACCORDANCE WITH CONDITIONS

OVERSEAS ACCOUNTS SHALL BEAR INTEREST AT LOB'S PREVALING LENDING RATE

CASH INVOICE MUST BE PAID WITHIN 7 DAYS FROM DATE OF INVOICE

SGS COMPANY'S STAMP

DATE

ALL CHEQUES MUST BE MADE PAYABLE TO MIN GHEE AUTO PTE. LTD.

Exclusive Distributor

HdK
C.V. JOINT
 MADE IN JAPAN

Stockists

MOTOWA

Mercedes-Benz

BMW

KIA

HYUNDAI

FUCHS

KANAE

bigSAFE³

MONDA

TOYOTA

TOTAL

ADD GST

AMOUNT DUE

Handwritten signature

For MIN GHEE AUTO PTE. LTD.

Min Ghee Auto Pte. Ltd.

8, Jalan Lembah Kailang, #01-17 'In Ghee Building'

Singapore 339564

Tel: 6298 3883 Fax: 6297 0863

E-mail: info@minghee.com

Website: http://www.minghee.com



MIN GHEE AUTO PTE. LTD. TAX INVOICE

Head Office : 8, Jalan Lembah Kallang, #01-01, Chee Building
Singapore 339564.
Tel: 6296 3886 Fax: 6297 0863 (Accounts)
E-mail : info@minghee.com
Website : http://www.minghee.com

INV NO : 8096348

DATE	31/01/2016	PAGE	2
TERM	30 Days Net	SALESMAN	ong Hal Choc
CUSTOMER REF.	5F88G	OUR REF.	18645

DELIVER TO:
OPTIMA WERKZ PTE LTD
9A SERANGOON NORTH 5



GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E REG NO. 198905613E

ACCOUNT NUMBER: OPTIMAW1 TIME: 12:57

OPTIMA WERKZ PTE LTD
6, KUNG CHONG ROAD,
SINGAPORE 159143

159143

Telephone No : 64721313

PART NO.	PARTICULARS	LOC	QUANTITY	UNIT PRICE	AMOUNT
18 MBA003 990 94 97 64	BLIND RIVET	1D-3B	10 PCS	6.00	60.00
19 MEA124 990 04 92	RIVET	1E-12C	10 PCS	6.00	60.00

GOODS RECEIVED IN GOOD ORDER AND CONDITION	GOODS SOLD ARE NOT RETURNABLE	TOTAL	SIN
	CREDIT ACCOUNTS SHALL BEAR INTEREST AT UOB'S PREVALENT LENDING RATE	ADD GST	7%
	*CASH INVOICE MUST BE PAID WITHIN 7 DAYS FROM DATE OF INVOICE	AMOUNT DUE	SIN
SIGN & COMPANY'S STAMP			5,373.00
			376.11
			5,749.11

Exclusive Distributor



CV 2000
MADE IN JAPAN
Stockists



DATE

ALL CHECKS MUST BE MADE PAYABLE TO
MIN GHEE AUTO PTE LTD.

For MIN GHEE AUTO PTE. LTD.

MERCEDES-BENZ Tel: 6296 3886 Fax: 6296 1450

Mitsubishi



明義汽車私人有限公司
MIN GHEE AUTO PTE. LTD.

Head Office : 8, Jalan Lembah Kallang, #01-01 Min Ghee Building
Singapore 339564.

Tel: 6298 3888 Fax: 6297 0863 (Accounts)

E-mail : info@minghee.com

Website : http://www.minghee.com

TAX INVOICE

INV NO : 8096525

DATE	01/02/2018	PAGE	1
TERM	30 Days Net	SALESMAN	Ong Hai Choon
CUSTOMER REF.	SF880	OUR REF.	19996

DELIVER TO:
OPTIMA WERK2 PTE LTD
9A SERANGGOM NORTH AVE 5
159143



GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E

ACCOUNT NUMBER: OPTIMAWI TIME: 12:34

OPTIMA WERK2 PTE LTD
6, KUNG CHONG ROAD,
SINGAPORE 159143

Telephone No : 64721313

PART NO.	HEADLINE UNIT	PARTICULARS	LOG	QUANTITY	UNIT PRICE	AMOUNT
1	MEAT13 906 95 04			1 PC	3,475.00	3,475.00

OD#183

GOODS RECEIVED IN GOOD ORDER
AND CONDITION

*GOODS SOLD ARE NOT RETURNABLE
*OVERDUE ACCOUNTS SHALL
BEAR INTEREST AT MIB'S PREVAILING
LENDING RATE
*CASH PAYMENT MUST BE
MADE WITHIN 7 DAYS
FROM DATE OF INVOICE

SIGN & COMPANY'S STAMP

DATE

ALL CHECKQUES MUST BE MADE PAYABLE TO
MIN GHEE AUTO PTE. LTD.

Exclusive Distributor

HDK

ON-DUTY
MADE IN JAPAN

Stockists



FOR MIN GHEE AUTO PTE. LTD.



MIN GHEE AUTO PTE LTD.
 Head Office : 8, Jalan Lembah Kelang, #01-01, Ghee Building
 Singapore 339554.
 Tel: 6296 3868 Fax: 6297 0663 (Accounts)
 E-mail : info@minghee.com
 Website : http://www.minghee.com

TAX INVOICE

INV NO : 8096446

GST REG. NO.: M2-0090482-6 CO REG. NO.: 198905613E

ACCOUNT NUMBER: OPTIMA WERKZ PTE LTD
 5, HUNG CHONG ROAD,
 SINGAPORE 159143
 Telephone NO : 64721912 159143

ROUTE
 SM1

DATE	01/02/2018	PAGE	1
TERM	30 Days Net	SALESMAN	Ong Hai Choc
CUSTOMER REF.	EF88G	OUR REF.	19736

DELIVER TO:
 OPTIMA WERKZ PTE LTD
 9A SERANGOON NORTH AVE 5



PART NO.	PARTICULARS	LOC	QUANTITY	UNIT PRICE	AMOUNT
1 MEA213 520 25 00	COVER F ENGINE	3A-3C	1 PC	53.00	53.00

GOODS RECEIVED IN GOOD ORDER AND CONDITION

*GOODS SOLD ARE NOT RETURNABLE
 *OVERDUE ACCOUNTS SMALL
 BEAR INTEREST AT UOB'S PREVALUING
 LENDING RATE
 *CASH INVOICE MUST BE
 PAID WITHIN 7 DAYS
 FROM DATE OF INVOICE

Exclusive Distributor



CY 40RE
 MADE IN JAPAN

Stockists



SIGN & COMPANY'S STAMP

DATE

ALL CHECKS MUST BE MADE PAYABLE TO
 MIN GHEE AUTO PTE LTD.

For MIN GHEE AUTO PTE. LTD.



GOLDENLINK AUTO PTE LTD

TAX INVOICE



Invoice To

OPTIMA WERKZ PTE LTD
6 KUNG CHONG ROAD
SINGAPORE 169143

W0709

INVOICE NO: WL433825

DATE: 01-02-2018 09:33

PAGE: 1 / 1

SALESMAN: PCS

TERMS: 30 DAYS

PO REF :

SNO	ITEMCODE	DESCRIPTION	QUANTITY	UNITPRICE	AMOUNT
	Remark :	EF88G		(SGD)	(SGD)
		SEND TO 9A SERANGOON NORTH AVE 5			
1	205 900 8726	HEADLAMP CONTROL MODULE LH	1	390.00	390.00

ODH 185

GOLDENLINK AUTO PTE LTD

Products received and checked to be
in good condition

SUB-TOTAL 390.00

ADD G.S.T 7% 27.30

TOTAL (SGD) 417.30

Authorised Signature

Customer's Signature / Company Stamp

Products purchased are to be installed in accordance to manufacturer's standards and procedures.

Cheques to be made payable to GOLDENLINK AUTO PTE LTD.

Any overdue account shall be chargeable with interest at the prevailing prime rate from time to time of DBS Bank Limited.
Request for the return of any unused product (in original and good condition) may be considered on a case by case basis
and subject to applicable terms and conditions. Such request must be accompanied by the original invoice and lodged
within 14 days of delivery of your order.



bizSAFE₃

Goldenlink Auto Pte Ltd

Head Office 8 Changi South Lane #02-01 Singapore 486113

Tel: 6336 4903 [Accounts] 6336 2380 [Supply Chain] Fax: 6339 5618 Co. Reg No: 197060238 GST Reg No: 19-0667123-4

www.goldenlink.com.sg



GOLDENLINK AUTO PTE LTD

TAX INVOICE



* 1 V S M 2 0 2 4 9 2 *

Invoice To

OPTIMA WERKZ PTE LTD W0708
9A SERANGOON NORTH AVE 5
SINGAPORE 554500

INVOICE NO: SM202492

DATE: 01-02-2018 16:23

PAGE: 1 / 1

SALESMAN: NKW

TERMS: 30 DAYS

PO REF :

SNO	ITEMCODE	DESCRIPTION	QUANTITY	UNITPRICE	AMOUNT
	Remark :	EF88G		(SGD)	(SGD)
1	238 690 1503	FENDER COVER FRT LH	1	65.00	65.00

02#1183

00#0178

Scan-p24409

Comp 017705

GOLDENLINK AUTO PTE LTD

Products received and checked to be
in good condition

SUB-TOTAL 65.00

ADD G.S.T 7% 4.55

TOTAL (SGD) 69.55

Authorised Signature

Customer's Signature / Company Stamp

Products purchased are to be installed in accordance to manufacturer's standards and procedures.

Cheques to be made payable to GOLDENLINK AUTO PTE LTD.

Any overdue account shall be chargeable with interest at the prevailing prime rate from time to time of DBS Bank Limited. Request for the return of any unused product in original and good condition may be considered on a case by case basis and subject to applicable terms and conditions. Such request must be accompanied by the original invoice and lodged within 14 days of delivery of your order.



bizSAFE

Goldenlink Auto Pte Ltd

Head Office: 8 Changi South Lane #02-01 Singapore 486113

Tel: 6336 4903 (Accounts) 6336 2380 (Supply Chain) Fax: 6339 5618

www.goldenlink.com.sg

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 2 July 2018 5:24 PM
To: 'Lily Loi'; Kenneth Kong (LKKAuto)
Cc: winson@ow.sg; adeline@ow.sg; riza@ow.sg; SUR
Subject: RE: FW: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Lily,

Confirmed amount \$11,888.40 before excess \$700 and GST

No of days: 5 days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [mailto:Lily.Loi@ow.sg]
Sent: Thursday, 28 June 2018 12:11 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Cc: winson@ow.sg; adeline@ow.sg; riza@ow.sg; SUR <sur@lkkauto.com>
Subject: Re: FW: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron,

Please refer to attachment.

Actually Kenneth have call in to ask for this issue on 13/6/2018 (Due to Supplier Invoice total amount not tally with estimate)

I have also email to him to clarify this issue on the same day.

*Please refer to the Supplier Invoice:-

8096753 1pc x \$162.00 - Ornamental Moulding = Front Girllle Logo Emblem Base (We listed in estimate and ordered this item. But Kenneth marked X)

8096348 2pcs x \$6 - Rivet (We order for 10pcs x \$6 pc. Only used 8pcs.)

*Please refer to estimate:

Part Item - Front Fender Inner Shield Front LH → \$72 (Should be \$65. Refer to Denlink Invoice No.: 202492)

Part Item - Front Fender Inner Shield Clips → Should be \$6 per piece instead of \$4 per piece. (\$6 x 8pcs = \$48)

Base on our Estimate : \$9,013 + \$331 (Supplementary) = \$9,344 is tally with Supplier Invoice amount.

\$9,344 + 10% Cost = \$10,278.40 + \$1,610 Labour = \$11,888.40 (Please confirm)

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

On 28/6/2018 11:11 AM, Veron Chen (LKKAuto) wrote:

Dear Lily,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 28 June 2018 8:47 AM

To: Lily Loi <Lily.Loi@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>; SUR <sur@lkkauto.com>

Subject: RE: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Lily,

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD-\$180

Offer amount \$11,878.50 before excess \$700 @ 5 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]

Sent: Wednesday, 13 June 2018 9:21 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>

Subject: Re: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron/Kenneth,

This is OD claims that surveyed by Mr.Kenneth on 29/01/2018.

May we please ask for your update on this?

We wish to settle this within this week.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD

6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |

9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |

551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz

On 2/6/2018 1:26 PM, Lily Loi wrote:

[Second Reminder]

Dear Kenneth / Veron,

This is OD Claim was repaired and out on 06/02/2018.

Kindly finalise it ASAP.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)

Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 |
Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486
9919 | Fax: (+65) 6481 1011|
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 |
Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

On 18/5/2018 2:32 PM, Veron Chen (LKKAuto) wrote:

Dear Lily,

?

Will check and revert.

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

?

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]

Sent: Friday, 18 May 2018 2:19 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>;
winson@ow.sg; adeline@ow.sg

Subject: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

?

Dear Veron,

Please refer to attach for finalisation -? EF88G

Thank you

?

Thanks & Best Regards,

?

Lily Loi (Ms)

Motor Claims

?

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65)
6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 |
Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011|
551 Upp Thomson Road Singapore 574415 | Tel: (+65)
6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

----- Forwarded Message -----

Subject:KINDLY ASSIST TO FINALIZE

Date:Fri, 11 May 2018 08:14:07 +0000

From:Veron Chen (LKKAuto) <veronchen@lkkauto.com>

To:riza@ow.sg <riza@ow.sg>, Sharon Peh <sharon@ow.sg>

?

Dear Riza/Sharon,

?

Kindly advise vehicle status.

?

If vehicle has been repaired, please
finalize with us.

?

?

? 1.? EF 88G-DOA: 24/1/18 (MSIG OD)

? 2.? SKX 2658H-DOA: 1/1/18 (MSIG OD)

? 3.? SLP 2618D-DOA: 14/4/18 (FCIL TP)

?

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email

:sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

?

?

?

Veron Chen (LKKAUTO)

From: Lily Loi <Lily.Loi@ow.sg>
Sent: Friday, 18 May 2018 2:19 PM
To: Veron Chen (LKKAUTO); winson@ow.sg; adeline@ow.sg
Subject: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)
Attachments: EF88G - FINALISE.pdf

Dear Veron,

Please refer to attach for finalisation -? EF88G

Thank you

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481
1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

----- Forwarded Message -----

Subject: KINDLY ASSIST TO FINALIZE
Date: Fri, 11 May 2018 08:14:07 +0000
From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
To: riza@ow.sg <riza@ow.sg>, Sharon Peh <sharon@ow.sg>

Dear Riza/Sharon,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

1. EF 88G-DOA: 24/1/18 (MSIG OD)
2. SKX 2658H-DOA: 1/1/18 (MSIG OD)
3. SLP 2618D-DOA: 14/4/18 (FCIL TP)

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email : sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Lily Loi <Lily.Loi@ow.sg>
Sent: Thursday, 28 June 2018 12:11 PM
To: Veron Chen (LKKAUTO); Kenneth Kong (LKKAUTO)
Cc: winson@ow.sg; adeline@ow.sg; riza@ow.sg; SUR
Subject: Re: FW: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)
Attachments: 28062018113846.pdf

Dear Veron,

Please refer to attachment.

Actually Kenneth have call in to ask for this issue on 13/6/2018 (Due to Supplier Invoice total amount not tally with estimate)

I have also email to him to clarify this issue on the same day.

*Please refer to the Supplier Invoice:-

8096753 1pc x \$162.00 - Ornamental Moulding = Front Girle Logo Emblem Base (We listed in estimate and ordered this item. But Kenneth marked X)

8096348 2pcs x \$6 - Rivet (We order for 10pcs x \$6 pc. Only used 8pcs.)

*Please refer to estimate:

Part Item - Front Fender Inner Shield Front LH → \$72 (Should be \$65. Refer to Denlink Invoice No.: 202492)

Part Item - Front Fender Inner Shield Clips → Should be \$6 per piece instead of \$4 per piece. (\$6 x 8pcs = \$48)

Base on our Estimate : \$9,013 + \$331 (Supplementary) = \$9,344 is tally with Supplier Invoice amount.

\$9,344 + 10% Cost = \$10,278.40 + \$1,610 Labour = \$11,888.40 (Please confirm)

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
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9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

On 28/6/2018 11:11 AM, Veron Chen (LKKAUTO) wrote:

Dear Lily,

Please refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Thursday, 28 June 2018 8:47 AM

To: Lily Loi <Lily.Loi@ow.sg>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>; SUR <sur@lkkauto.com>

Subject: RE: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Lily,

TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD-\$180

Offer amount \$11,878.50 before excess \$700 @ 5 working days.

Kindly confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lily Loi [mailto:Lily.Loi@ow.sg]

Sent: Wednesday, 13 June 2018 9:21 AM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>

Cc: winson@ow.sg; adeline@ow.sg; OW_Riza <riza@ow.sg>

Subject: Re: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)

Dear Veron/Kenneth,

This is OD claims that surveyed by Mr.Kenneth on 29/01/2018.

May we please ask for your update on this?

We wish to settle this within this week.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223 |
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On 2/6/2018 1:26 PM, Lily Loi wrote:

[Second Reminder]

Dear Kenneth / Veron,

This is OD Claim was repaired and out on 06/02/2018.

Kindly finalise it ASAP.

Thank you.

Thanks & Best Regards,

Lily Loi (Ms)
Motor Claims

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 |
Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 | Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 |
Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz
On 18/5/2018 2:32 PM, Veron Chen (LKKAuto) wrote:

Dear Lily,

?

Will check and revert.

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

?

From: Lily Loi [<mailto:Lily.Loi@ow.sg>]
Sent: Friday, 18 May 2018 2:19 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>;
winson@ow.sg; adeline@ow.sg
Subject: Finalise - EF88G DOA: 24.01.18 (OD Claim-MSIG)
?

Dear Veron,

Please refer to attach for finalisation -? EF88G

Thank you

?

Thanks & Best Regards,

?

Lily Loi (Ms)
Motor Claims

?

OPTIMA WERKZ PTE LTD
6 Kung Chong Road Singapore 159143 | Tel: (+65)
6472 1313 | Fax: (+65) 6472 2112 |
9A Serangoon North Avenue 5 Singapore 554500 |
Tel: (+65) 6486 9919 | Fax: (+65) 6481 1011 |
551 Upp Thomson Road Singapore 574415 | Tel: (+65)
6452 6868 | Fax: (+65) 6452 9223 |
www.ow.sg
www.facebook.com/optimawerkz

----- Forwarded Message -----

Subject:KINDLY ASSIST TO FINALIZE

Date:Fri, 11 May 2018 08:14:07 +0000

From:Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

To:riza@ow.sg <riza@ow.sg>, Sharon Peh <sharon@ow.sg>

?

Dear Riza/Sharon,

?

Kindly advise vehicle status.

?

If vehicle has been repaired, please
finalize with us.

?

?

? 1.? EF 88G-DOA: 24/1/18 (MSIG OD)

? 2.? SKX 2658H-DOA: 1/1/18 (MSIG OD)

? 3.? SLP 2618D-DOA: 14/4/18 (FCIL TP)

?

?

?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email
:sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi
Avenue 1, #02-25 | S(408933)
?
?

?

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	25 Jan 2018		29 Jan 2018 14:14 Edit Adj Rpt	S\$11,888.40 Edit Estimates	S\$11,888.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	NG TIAN TING, ID: S0117516E, Tel: +6596328226, Email: NOEMAIL								
Vehicle Reg. No.:	EF88G	Date of Loss:	24/01/2018 20:00 - :59 [4 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 547707	Policy/Cover Note No.:	A29021463QMY (Comprehensive) Coverage: 12/09/2017 - 11/09/2018						
		Excess:	S\$700.00						
Repairer:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5, 554500 Serangoon - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Ong Chin Kiat - 6594 2558]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/02/2018]								
Driver/Custodian:	NG TIAN TING (66 / Male), NRIC: S0117516E, Tel: +6596328226								
Adj Asg. Remarks:	to revert, thank you								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (02/07/2018): Alert - Adj Mandate Approved (S\$11888.40) - EF88G - Claim Handler: Ong Chin Kiat - MSIG_SG (30/01/2018): Alert - Adj Mandate Approved (S\$9641.50) - EF88G - Claim Handler: Ong Chin Kiat									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*EF88G (547707)
OD
Jan 24 2018 8:00PM
[NG TIAN TING]
Optima Werkz Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Video			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:03	Video - Accident [Unked Accident Report Documents]	Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:08	Accident Statement	Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/01/18 11:32	Adjuster Immediate Advice	Load HTM	
2	29/06/18 17:23	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/01/18 10:03	General View	Load JPG	☒
2	30/01/18 10:03	General View	Load JPG	☒
3	30/01/18 10:03	General View	Load JPG	☒
4	30/01/18 10:03	General View	Load JPG	☒
5	30/01/18 10:03	General View	Load JPG	☒
6	30/01/18 10:03	General View	Load JPG	☒
7	30/01/18 10:03	General View	Load JPG	☒
8	30/01/18 10:03	General View	Load JPG	☒
9	30/01/18 10:03	General View	Load JPG	☒
10	30/01/18 10:03	General View	Load JPG	☒
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14	30/01/18 10:04	General View	Load JPG	☒
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16	30/01/18 10:04	General View	Load JPG	☒
17	30/01/18 10:04	General View	Load JPG	☒
18	30/01/18 10:04	General View	Load JPG	☒
19	30/01/18 10:04	General View	Load JPG	☒
20	30/01/18 10:04	General View	Load JPG	☒
21	27/06/18 16:54	Reinspection Photo	Load JPG	☒
22	27/06/18 16:54	Reinspection Photo	Load JPG	☒
23	27/06/18 16:54	Reinspection Photo	Load JPG	☒
24	27/06/18 16:54	Reinspection Photo	Load JPG	☒
25	27/06/18 16:54	Reinspection Photo	Load JPG	☒
26	27/06/18 16:54	Reinspection Photo	Load JPG	☒
27	27/06/18 16:54	Reinspection Photo	Load JPG	☒
28	27/06/18 16:54	Reinspection Photo	Load JPG	☒
29	27/06/18 16:54	Reinspection Photo	Load JPG	☒

Video			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
30	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
31	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
32	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
33	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
34	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
35	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
36	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
37	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
38	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
39	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
40	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
41	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
42	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
43	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
44	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
45	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
46	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
47	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
48	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
49	27/06/18 16:54	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	26/01/18 16:10	COE PARF - EF88G	 Load PDF	
2	26/01/18 16:10	TP SJR6856U GIA Report	 Load PDF	
3	29/01/18 13:54	Estimate	 Load PDF	
4	29/01/18 13:59	email from Optima Werkz to arrange OD survey	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/01/18 11:33	ESTIMATE	 Load PDF	
2	29/06/18 17:38	SURVEYOR MARKING	 Load PDF	
3	29/06/18 17:38	SUPPLEMENTARY	 Load PDF	
4	02/07/18 09:58	PARTS INVOICE	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:03	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:08	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:03	Accident Photo	 Load JPG	☒
2	25/01/18 16:03	Accident Photo	 Load JPG	☒
3	25/01/18 16:03	Accident Photo	 Load JPG	☒
4	25/01/18 16:03	Accident Photo	 Load JPG	☒
5	25/01/18 16:03	Accident Photo	 Load JPG	☒
6	25/01/18 16:03	Accident Photo	 Load JPG	☒
7	25/01/18 16:03	Accident Photo	 Load JPG	☒

Video			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
8	25/01/18 16:03	Accident Photo	 Load JPG	☒
9	25/01/18 16:04	Accident Photo	 Load JPG	☒
10	25/01/18 16:04	Accident Photo	 Load JPG	☒
11	25/01/18 16:04	Accident Photo	 Load JPG	☒
12	25/01/18 16:04	Accident Photo	 Load JPG	☒
13	25/01/18 16:04	Accident Photo	 Load JPG	☒
14	25/01/18 16:04	Accident Photo	 Load JPG	☒
15	25/01/18 16:04	Accident Photo	 Load JPG	☒
16	25/01/18 16:04	Accident Photo	 Load JPG	☒
17	25/01/18 16:05	Accident Photo	 Load JPG	☒
18	25/01/18 16:05	Accident Photo	 Load JPG	☒
19	25/01/18 16:05	Accident Photo	 Load JPG	☒
20	25/01/18 16:05	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	National Assessment Centre Services (Bukit Merah)	Thumbnail	Print
1	25/01/18 16:06	Sketch Plan	 Load JPG	☒
2	25/01/18 16:06	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18001699/KVD3Q2

Date: 06/07/2018

REFERENCE

Insured/Claimant:	NG TIAN TING	Policy No:	A29021463QMY	
Date of Loss:	24/01/2018	Nature of Claim:	OD	Claim No: 547707

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	EF88G		
Make & Model:	MERCEDES-BENZ E300 AMG LINE (R19 LED), 2.0 (A)	Engine No:	27492031123121
Reg. Date:	12/09/2017 (Man. Year: 2017)	Chassis No:	WDD2383482F015198
Colour:	Black	Odometer:	5356 km
Engine Capacity:	1991 cc		
Market Value/New Car Price:	S\$265,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	255/35Z R18	Rear Tyre Size:	285/30Z R20
Front Left Side:	Michelin 9 mm	Rear Left Side:	Michelin 9 mm
Front Right Side:	Michelin 9 mm	Rear Right Side:	Michelin 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,460.90	10,278.40	1,182.50	10.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,790.00	1,610.00	1,180.00	42.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,250.90	11,888.40	2,362.50	16.58
- Excess (S\$)	700.00	700.00	0.00	0.00
(S\$)	13,550.90	11,188.40	2,362.50	17.43
+ GST 7.00/7.00% (S\$)	948.56	783.19	165.37	17.43
Nett Amount (S\$)	14,499.46	11,971.59	2,527.87	17.43

INSPECTION

Date of Assignment:	29/01/2018		
Date Inspected:	29/01/2018	Inspected At:	Optima Werkz Pte Ltd (HQ) 9A Serangoon North Ave 5 Singapore 554500
Estimated Period of Repair:	5.0 days		

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Jul 2018)
Parts:	143	MERCEDES-BENZ E300 AMG LINE (R19 LED) 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for EF88G)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET (WCP)	Buckled	1,390.00 F	*1,390.00 F
2	1		*FRONT FENDER LH (WCP)	Buckled	620.00 F	*620.00 F
3	1		*FRONT FENDER INNER SHIELD FRONT LH (WCP)	Distorted	72.00 F	*65.00 F
4	8		*FRONT FENDER INNER SHIELD CLIP (WCP)	Necessary	48.00 F	*48.00 F
5	1		*FRONT HEADLAMP LH (WCP)	Cracked	3,475.00 F	*3,475.00 F
6	1		*FRONT HEADLAMP LED MODULE LH (WCP)	Serviceable	365.00 F	*- F
7	1		*FRONT HEADLAMP CONTROL MODULE LH (WCP)	Dented	390.00 F	*390.00 F
8	1		*FRONT BUMPER (WCP)	Buckled / Cracked	1,175.00 F	*1,175.00 F
9	1		*FRONT BUMPER SIDE GARNISH LH (WCP)	Distorted	55.00 F	*55.00 F
10	1		*FRONT BUMPER SIDE RETAINER LH (WCP)	Cracked	13.00 F	*13.00 F
11	1		*FRONT BUMPER INNER SUPPORT FRAME (WCP)	Cracked	37.00 F	*37.00 F
12	10		*FRONT BUMPER CLIP (WCP)	Necessary	60.00 F	*60.00 F
13	8		*FRONT BUMPER RIVET (WCP)	Necessary	48.00 F	*48.00 F
14	1		*FRONT BUMPER LOWER CENTRE GRILLE (WCP)	Cracked	89.00 F	*89.00 F
15	1		*FRONT BUMPER TOP RUBBER SEAL (WCP)	Serviceable	18.00 F	*- F
16	1		*FRONT BUMPER TOP BEAM (WCP)	Cracked	127.00 F	*127.00 F
17	1		*FRONT BUMPER INNER SPONGE (WCP)	Cracked	108.00 F	*108.00 F
18	1		*FRONT BUMPER REINFORCEMENT (WCP)	Buckled	312.00 F	*312.00 F
19	1		*FRONT BUMPER LOWER UNDER COVER (WCP)	Serviceable	150.00 F	*- F
20	1		*FRONT GRILLE (WCP)	Mtg Cracked	266.00 F	*266.00 F
21	1		*FRONT GRILLE LOGO EMBLEM (WCP)	Necessary	83.00 F	*83.00 F
22	1		*FRONT GRILLE LOGO EMBLEM BASE (WCP)	Serviceable	45.00 F	*- F
23	1		*FRONT GRILLE CHROME MOULDING (WCP)	Cracked	398.00 F	*398.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
24	1		*FRONT GRILLE TOP BRACKET (WCP)	Cracked	205.00 F	*205.00 F
25	1		*FRONT SUPPORT PANEL (WCP)	Repair	490.00 F	*- F
26	1		*FRONT BRACE PANEL (WCP)	Bent	49.00 F	*49.00 F
27	1		*FRONT BUMPER LOWER CENTER GRILLE CHROME GARNISH (WCP)	Cracked	278.00 F	*278.00 F
28	1		*FRONT BUMPER LOWER UNDER LH SIDE COVER (WCP)	Cracked	53.00 F	*53.00 F
F=Franchise part.						
					Sub Total (S\$)	10,419.00 9,344.00
					+ Margin on L,N Items 10.00/10.00% (S\$)	1,041.90 934.40
					Total Parts (S\$)	11,460.90 10,278.40

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACED WITH PANEL BEATING ALL ACCIDENT PORTION	New	1,000.00	600.00
2	TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	New	1,000.00	750.00
3	TO TUFF KOTE /ANTI-RUST	New	40.00	0.00
4	TO CHECK WIRING ,REPLACED WITH FOCUS HEADLAMP & WATER LEAKAGE TEST	New	80.00	20.00
5	TO DIAGNOSTIC CHECK & RESET MEMORY TO IDENTIFICATION STANDARD	New	350.00	180.00
6	TO DISMANTLE & REPLACED AIRCON SYSTEM,VACUUM WITH FLUSHING /REFILL AIRCON GAS/OIL	New	120.00	0.00
7	TO DISMANTLE & REPLACED RADIATOR WITH HIGH PRESSURE TEST	New	120.00	0.00
8	TO DISMANTLE & REPLACED FRONT BUMPER PARKING SENSOR	New	80.00	60.00
Gross Labour Cost (\$\$)			2,790.00	1,610.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >