

Veron Chen (LKKAUTO)

From: Yeo, Jackson Peck Hong <JYeo@cl-int.com>
Sent: Friday, 25 May 2018 6:02 PM
To: Bryan Ang (LKKAUTO)
Cc: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments; Chin Hing Pang Aaron
Subject: RE: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816
Our ref: 51104625726

Thanks Bryan

From the pics it looks to me were pre damage don't seems to be post photos.

Jackson Yeo

Director

Cunningham Lindsey (Singapore) Pte Ltd
100 Beach Road #14-09/13
Shaw Tower
Singapore 189702

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From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Friday, 25 May, 2018 5:58 PM
To: Yeo, Jackson Peck Hong
Cc: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments; Chin Hing Pang Aaron
Subject: RE: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816 Our ref: 51104625726

Dear Jackson

There is nothing in the photographs to show that the side panel of the box has been replaced.

I suggest to offer TP as per our recommendation first.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo, Jackson Peck Hong [<mailto:JYeo@cl-int.com>]
Sent: Friday, 25 May 2018 5:51 PM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Chin Hing Pang Aaron
<aaronchin@tokiomarine.com.sg>

Subject: RE: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816 Our ref: 51104625726

Hi Bryan

Thank for the reply.

There are some photos attached with the TP's surveyor report which I am now attaching for your review.

Jackson Yeo

Director

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From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Friday, 25 May, 2018 4:49 PM

To: Yeo, Jackson Peck Hong

Cc: Veron Chen (LKKAuto); Admin-D (LKKAuto); SUR; assignments; Chin Hing Pang Aaron

Subject: Re: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816 Our ref: 51104625726

Dear Jackson

I understand that the TP survey report has indicated that the side panel of the rear box replaced including the side pillar amongst others. Such rear box for heavy commercial vehicles are not typically replaced unless very severely damaged. For this case, the damage to the box was not severely damaged. Hence our surveyor has recommended repair. Our recommended repair cost in our survey report is reasonable in his aspect.

Unless TP have photos to show replaced panel with damaged panel together than you may want to offer TP as per our recommendation. If there are photos, please forward the same for our review.

Bryan Ang
LKK Auto Consultants Pte Ltd

On 25 May 2018, at 16:22, Yeo, Jackson Peck Hong <JYeo@cl-int.com> wrote:

Dear Veron

I have just spoken to your surveyor and he said he can't answer me as he is now outside and to refer the matter to Bryan.

I would need an urgent response on your assessment. Your surveyor's assessment for the repair cost is S\$900.00. We have recently received the third party's surveyor report indicating the repair cost at S\$5,950.00 (after discount). Their Report is attached for your appraisal and comment.

The third party's solicitor has given us a dateline by 25 May 2018 (which is today) to make a settlement offer.

Please reply on an urgent basis.

Jackson Yeo
Director

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<image001.jpg>

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 25 May, 2018 3:45 PM
To: Bryan Ang (LKKAuto); Yeo, Jackson Peck Hong
Cc: Admin-D (LKKAuto); SUR; assignments; Chin Hing Pang Aaron
Subject: RE: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816 Our ref: 51104625726

Dear Jackson,

Enclosed herewith surveyor's assessment report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)
Sent: Thursday, 24 May 2018 6:37 PM
To: Yeo, Jackson Peck Hong <JYeo@cl-int.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Chin Hing Pang Aaron <aaronchin@tokiomarine.com.sg>
Subject: Re: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM ref: G1800816 Our ref: 51104625726

Dear Jackson

Let me check what is the issue and get back to you tomorrow morning.

Bryan Ang
LKK Auto Consultants Pte Ltd

On 24 May 2018, at 18:16, Yeo, Jackson Peck Hong <JYeo@cl-int.com> wrote:

Dear Catherine

We are deeply disappointed with the services of LKK Auto. Despite our many reminders and phone calls, your company has failed to provide us your surveyor's assessment report. We are now under tremendous pressure from the third party's solicitor to make a settlement offer. If we do not receive your Report by end of business day tomorrow, 25 May 2018, your Report is no longer needed and we shall advise Insurers to consider your appointment as cancelled without charges.

Jackson Yeo
Director

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<image001.jpg>

From: Yeo, Jackson Peck Hong
Sent: Wednesday, 25 April, 2018 4:56 PM
To: 'Catherine Chong (LKK Auto)'; 'sur@lkkauto.com'
Cc: 'assignments'; 'Chin Hing Pang Aaron'
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor) TM
ref: G1800816 Our ref: 51104625726

Dear Catherine

I have not received any response from your office despite my numerous emails requesting for your assessment report further to your surveyor's inspection of the TP's vehicle.

Please expedite on an urgent basis.

Jackson Yeo
Director

Cunningham Lindsey (Singapore) Pte Ltd
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From: Yeo, Jackson Peck Hong
Sent: Thursday, 29 March, 2018 11:01 AM
To: 'Catherine Chong (LKK Auto)'; sur@lkkauto.com
Cc: 'assignments'
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear All

Please advise when u can let us have your assessment report.

Tks

Jackson Yeo
Director

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<image001.jpg>

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 22 March, 2018 9:42 AM
To: Yeo, Jackson Peck Hong; sur@lkkauto.com
Cc: 'assignments'
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Jackson,

Thank you for your email.

Dear Veron,

FYNA. Our Ref: CS/CLS18001689/R1vb

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo, Jackson Peck Hong [<mailto:JYeo@cl-int.com>]
Sent: Thursday, 22 March, 2018 9:35 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: 'assignments' <assignments@lkkauto.com>
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Hi Catherine

Would appreciate your advice when we can expect your surveyor's assessment report.

Thanks

Jackson Yeo
Director

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From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 5 March, 2018 10:30 AM
To: Yeo, Jackson Peck Hong
Cc: 'assignments'
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Mr Jackson,

Please be informed that repairer arrange survey on 07.03.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yeo, Jackson Peck Hong [<mailto:JYeo@cl-int.com>]
Sent: Thursday, 1 March, 2018 9:47 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Subject: FW: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

CL ref: 511046225726/YEO
TM ref: G1800816

Dear Catherine

You would recall this matter which I believe your surveyor has yet to carry out the vehicle assessment due to the non- response from the Third Party's repairer.

Attach is a mail we just received from the third party's lawyer informing that the vehicle can now be inspected. We shall leave you to make the necessary arrangement for the inspection.

Please keep me posted once the arrangement has been fixed.

Thank you.

Jackson Yeo
Director

Cunningham Lindsey (Singapore) Pte Ltd
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<image001.jpg>

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Thursday, 1 March, 2018 9:32 AM
To: Yeo, Jackson Peck Hong; limkhim.ng@richlandlogistics.com
Subject: Re: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. YP 3479 C at 15 Pioneer Walk Singapore 627753.

Kindly contact the repairers, Mr. Steven Loo at 97308695 for pre-repair inspection arrangements.

Regards,
ST
--

BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
email : litigation@bonniekwok.com
GST Reg. No.: 201203547Z

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On 5 February 2018 at 10:32, Yeo, Jackson Peck Hong <JYeo@cl-int.com> wrote:

Without Prejudice

Dear Bonnie

Please be advised that to-date, the repairer has not reverted to our Surveyor on the date/time the survey can be carried out. We trust that you will seek your client or their workshop's co-operation on this matter.

In the interim, we are still waiting for the requisite information/details from you as mentioned in our email of 26 January 2018.

Jackson Yeo

Director

Cunningham Lindsey (Singapore) Pte Ltd

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<image001.jpg>

From: Yeo, Jackson Peck Hong
Sent: Tuesday, 30 January, 2018 9:49 AM
To: 'bonnie kwok'
Cc: limkhim.ng@richlandlogistics.com; Steven Loo
Subject: RE: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Bonnie

We have appointed LKK Auto Consultants Pte Ltd to assess the damage on a without prejudice basis. Our surveyors has informed us that they have contacted Steven and was told the vehicle was not at the workshop. We trust the repairer would be liaising with our surveyor on the arrangement.

Thank you.

Jackson Yeo

Director

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<image001.jpg>

From: bonnie kwok [<mailto:litigation@bonniekwok.com>]
Sent: Tuesday, 30 January, 2018 9:13 AM
To: Yeo, Jackson Peck Hong
Cc: limkhim.ng@richlandlogistics.com; Steven Loo
Subject: Re: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Sirs,

Our proposed list of surveyors for Single Joint Expert are as follows: -

1. Lim Yong Tian;
2. Ng Kong Beng Patrick;
3. Fong Kok Heng Stanley;
4. Louis S C Ng Cae Amimi;
5. Tan Chin Suan;
6. Danny Yap;
7. Ong Hock Leng;
8. Richard Wong Ah Kow;
9. Sim Siak Tong; and
10. Matthew Ng.

Kindly contact Mr. Steven of M/s LYS Engineering at 9730 8695 for pre-repair inspection arrangements.

Regards,
ST
--

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

[#08-12 People's Park Centre](#)

Singapore 058358

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FAX: 6536 2279

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On 26 January 2018 at 16:34, Yeo, Jackson Peck Hong <JYeo@cl-int.com> wrote:

WITHOUT PREJUDICE

Dear Bonnie Kwok

We are the loss adjusters acting for the Liability Insurers of Richland Logistics Services Pte Ltd.

We refer to your letter of 25 January 2018 to UMW Equipment & Engineering Pte Ltd which was forwarded to our Principal's Insured (who had rented the said vehicle, WC5394S from UMW Equipment).

Kindly be advised that our Principal's Insured have no knowledge or aware of such an accident involving YP3479C and WC5394S. Please provide us the necessary details for us and our Principal's Insured to investigate into the matter:-

1. Date, time and location of the accident.
2. Particulars of our Principal's Insured's driver, if there was an exchange of particulars.
3. Brief circumstances of the accident, with photographs if any.
4. Photographs of the damaged vehicle (YP3479C)
5. Any other pertinent information or documents.

Given the short notice, we regret that we are unable to appoint a motor assessor in time to carry out the pre-repair inspection this week. However our appointed motor assessor, LKK Auto Consultants Pte Ltd will be contacting the repairer to arrange for an inspection in due course.

Please note that our involvement should not be construed as an admission of liability on the part of our Principal, their policyholder or whosoever is concerned.

Thank you

Jackson Yeo

Director

Cunningham Lindsey (Singapore) Pte Ltd

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<image001.jpg>

From: Ng Lim Khim [mailto:limkhim.ng@richlandlogistics.com]
Sent: Friday, 26 January, 2018 12:26 PM
To: Yeo, Jackson Peck Hong
Cc: MingHao_Peh@jltasia.com; Kang Shuhan; Koh Kok Kwang Frankie
Subject: FW: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Hi Jackson

FYI, please.

Ng Lim Khim
Executive, Claims

RichLand Logistics Services Pte Ltd
[11 Bedok North Avenue 4 #05-01](#), Singapore 489949

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E limkhim.ng@richlandlogistics.com | W www.richlandlogistics.com

<image002.jpg>

From: Adrian Kong Lai Chung (UEEPL)
[mailto:kong.lai.chung@umweepl.com.sg]
Sent: Friday, 26 January, 2018 12:05 PM
To: litigation@bonniekwok.com
Cc: Ng Lim Khim <limkhim.ng@richlandlogistics.com>; Kang Shuhan
<sohhun.kung@richlandlogistics.com>; Tan Choon Leng (UEEPL)
<tan.choon.leng@umweepl.com.sg>; Leng Tat Beng (UEEPL)
<leng.tat.beng@umweepl.com.sg>; Raymond Leow Chun Wah (UEEPL)
<raymond.leow.cw@umweepl.com.sg>; Lim Bee Luan (UEEPL)
<lim.bee.luan@umweepl.com.sg>
Subject: Accident involving Vehicle WC5394S (TT702 Towing Tractor)

Dear Madam,

With regards on the subject to attached letter, please be informed that vehicle WC5394S is rented out to customer with below details on the day of accident;

Richland Logistics Services Pte Ltd

No 11 Bedok North Ave 4, #05-01, S489949.

Contact person: Mr Simon Ng/ Ms Kang Shuhan

Tel: 64197500

Kindly get in touch with the above for your necessary action.

Regards,

<image003.png>

Adrian Kong

Executive, IE Fleet Management

DID: [+65 6661 4649](tel:+6566614649) | Mobile: 98575430

Email: kong.lai.chung@umweepl.com.sg

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