

ASS. REC. BY:

REF: CS/CTI18001675/Utd3n2 Special Insurance

Surveyor
Meimien

Marcus

ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CTI

Date/Time: 26/1/18 @ 4.28pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKJ 412

Insured:

YP 2341 Y

at Workshop m/s:

Zero Gravity

Tel:

67412845

of

2 Kaki Bkt Ave 2 #01-25 Autohub

Policy No:

DMCVSN16 24511701

Claim No:

SNM18D00482C02

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24/01/2018

CA / REV / REP. / REV 24 HRS 'w/p'

29/01/18

H.O.D. Endorsement:

Date/Time:

5.46pm @ 29/1/18

Person Contacted:

Stanley

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SKZ 412 - NA / MSG 13019 219/r3

D.O.A: 15/10/2013

YP 2341 Y - X

mercaj

CTI

29/1/18

SKJ 417

417

0

SK2 412
Zero Gravity

2kaki Bkt Ave 2 #01-25 Autohub

C

CA/

Toyota wsl
Silver
16299

1798

JTDG A 20 W X0J006781

C
C
C
C

195/65 R15



BS DUN BANG A 0 FS J04 W0 DTEL PR SLV
TOYO YOKO

From	To
6	6
24/1/18	29/1/18

Roof ty & Neo

20/3/18 4/5 #9500 confirmed with Stanley (Red. 9788.09, 50%)

RECEIVED 27 MAR 2018

☐ Prel Report
☐ Final Report

Days Of Report 10
Resurvey No. of Time 2

TP
18 \$9500f

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jan 2018		26 Jan 2018 16:28 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KIAT & KIAT CONTRACTOR		
Main Claimant:	CHONG JHOO SHIN, ID: S8031566Z		
Vehicle Reg. No.:	SKJ41Z	Date of Loss:	24/01/2018 14:00 - :59
Claim Type:	TP / SNM18D00482C02	Policy/Cover Note No.:	DMCVSN1624511701
Vehicle Reg. No. (Insured):	YP2341Y	Policy No. (Claimant):	
		Excess:	S\$0.00
Repairer:	Zero Gravity (Kaki Bukit) 2 Kaki Bukit Ave 2, #01-25 Kaki Bukit Autohub, 417921 Kaki Bukit - Tel:		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 06/02/2018]		
Adj Asg. Remarks:	PLEASE SURVEY THIRD PARTY, CHECK CONSISTENCY OF THE DAMAGES ON WITHOUT PREJUDICE BASIS. KINDLY LET US HAVE YOUR RECOMMENDED REPAIR AMOUNT IF THERE IS NO ESTIMATE PROVIDED DURING PRE REPAIR INSPECTION.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Survey Department Check List (Case Handler)

Reference No. : 2018001675/4443
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Nivitha): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (Marcus): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)	✓			
C	Days of repair	✓			
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
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Check By: Alvin 22/3/18
Case Handler Date

*C: Critical *N: Non-Critical

21/05/2

Nivitha (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 26 January 2018 4:27 PM
To: assignments
Subject: FW: OUR REF: PRS/SNM18D00482C02/1 & YR REF: SKJ41Z -TO CONDUCT PRE REPAIR SURVEY -SKJ41Z
Attachments: SNM18D00482C02 20180126 FR ZERO GRAVITY -SKJ41Z PRI LTR.pdf

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo [mailto:angie.foo@sg.cntaiping.com]
Sent: Friday, 26 January 2018 4:11 PM
To: Zero Gravity <zero_gravity@singnet.com.sg>
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: OUR REF: PRS/SNM18D00482C02/1 & YR REF: SKJ41Z -TO CONDUCT PRE REPAIR SURVEY -SKJ41Z

Without Prejudice

Dear Tiffany,

We refer to your email on even date.

We had appointed Marcus Chua of M/S LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Please ensure that your client's vehicle is available for survey within 2 working days.

REMARKS:

Dear Marcus,

Please arrange to conduct survey, checking consistency of the damages on without prejudice.

Kindly take note, the claim handler on this case is Chong Boon Sen 63896171.

Thank you.

Regards,
Angie Foo
Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower

Singapore 079909
Co.Reg.No.200208384E
DID: 6389 6186
Fax: 6224 7478 /6224 7175
Email: angie.foo@sg.cntaiping.com
Email: claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Zero Gravity [mailto:zero_gravity@singnet.com.sg]
Sent: Friday, 26 January, 2018 3:59 PM
To: Angie Foo
Subject: RE: OUR REF: PRS/SNM18D00482C02/1 & YR REF: SKJ41Z -TO CONDUCT PRE REPAIR SURVEY -SKH41J

Dear Sir/Madam

We would like to choose surveyor is MARCUS CHUA
Please arrange surveyor as soon as possible
Kindly let us have your reply asap.

Thanks & Best regards

Have a good day!

Tiffany
Zero Gravity
[Tel:67412845](tel:67412845)/[67412170](tel:67412170)
[Fax:67412170](tel:67412170)

From: Angie Foo [<mailto:angie.foo@sg.cntaiping.com>]
Sent: 26 January, 2018 3:35 PM
To: zero_gravity@singnet.com.sg
Cc: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: PRS/SNM18D00482C02/1 & YR REF: SKJ41Z -TO CONDUCT PRE REPAIR SURVEY -SKH41J

WITHOUT PREJUDICE

Dear Tiffany,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

TAY BENG HEE
SAMUEL PHUN
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
DEREK OH SIONG WEE

KALVIN ANG
MARCUS CHUA
SIMON HO
LOW SAR HUEI
HONG FOOK CHOY

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Kindly let us hear from you.

REMARKS

Kindly take note, the claim handler on this case is Chong Boon Sen 6389 6171

Thank you.

Regards,
 Angie Foo
 Executive
 Motor Division
 Claims Department
 China Taiping Insurance (Singapore) Pte Ltd
 3 Anson Road #16-00
 Springleaf Tower
 Singapore 079909
 Co.Reg No.200208384E
 DID: 6389 6186
 Fax: 6224 7478 /6224 7175
 Email: angie.foo@sg.cntaiping.com
 Email: claimsdept@sg.cntaiping.com
 Website: www.sg.cntaiping.com

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From: Claims Dept of CTI
Sent: Friday, 26 January, 2018 3:26 PM
To: Angie Foo
Subject: SKJ41Z & YP2341Y Accident day:24/01/2018

From: Zero Gravity [mailto:zero_gravity@singnet.com.sg]
Sent: Friday, January 26, 2018 12:10 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SKJ41Z & YP2341Y Accident day:24/01/2018

Your Vehicle: YP2341Y
 Our Vehicle: SKJ41Z

Dear Sir/Madam
 Please check attachment of SKJ41Z & YP2341Y PRI to arrange surveyor.
 Please provide the surveyor list to us

Kindly let us have your reply asap.

Thanks & Best regards

Have a good day!

Tiffany

Zero Gravity

Tel:67412845/67412170

Fax:67412170

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Date / Time : 26/01/2018 12:05pm
BY FAX NO: E-mail
..... China TaiPing Insurance

Motor Claim Department
Dear Sirs/Madam,

PRE-REPAIR INSPECTION
YOUR INSURED VEHICLE REGISTRATION NO..... YP2341Y
ACCIDENT ON 24/01/2018 BETWEEN YP2341Y & SKI41Z
&

We are the repairers of motor vehicle registration
no..... SKI41Z

TAKE NOTICE that the aforesaid vehicle has an accident with your
insured vehicle.

The aforesaid vehicle is available for pre-repair inspection at
ZERO GRAVITY

2 KAKI BUKIT AVE 2
#01-25 KAKI BUKIT AUTOHUB
SINGAPORE 417921.
Tel: 67412845

Yours faithfully,



Zero Gravity



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CS/CTI18001675/Utd3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 29-01-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 2341Y	Veh. Inspected	SKZ 41Z
Policy No.	DMCVSN1624511701	Coverage (\$)	0.00
Claim No.	SNM18D00482C02	Excess (\$)	0.00
Assign From	MERIMEN (CHONG BOON SEN)	Assign Date	29/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/01/2018	Inspection Date	29/01/2018
Survey held at	ZERO GRAVITY 2 KAKI BUKIT AVE 2 #01-25 KAKI BUKIT AUTOHUB SINGAPORE 417921		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC

Owner ID: 1566Z

Vehicle Details

Vehicle No.: SKJ41Z

Vehicle to be Exported: No

Intended De-registration
Date: 29 Jan 2018

Vehicle Make: TOYOTA

Vehicle Model: WISH 1.8 CVT

Primary Colour: Silver

Manufacturing Year: 2017

Engine No.: 2ZR1944843

Chassis No.: JTDGG20WX0J006781

Maximum Power Output: 105.0 kW (140 bhp)

Open Market Value: \$19,955.00

Original Registration Date: 11 Apr 2017

First Registration Date: 11 Apr 2017

Transfer Count: 0

Actual ARF Paid: \$19,955.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 10 Apr 2027

PARF Rebate Amount: \$14,966.00

Intended COE Rebate Details

COE Expiry Date: 10 Apr 2027

COE Category: B - Car above 1600cc or
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$54,000.00

COE Rebate Amount: \$49,679.00

Total Rebate Amount: \$64,645.00

The information contained herein is correct as at 29 Jan 2018

OK



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3 vehicles

Toyota Wish

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota Wish		Any	Any	2017	Any	Any	Any	Available
	Toyota Wish	1.8A	\$100,800	\$9,420 /yr	18-Sep-2017	1,798 cc	7,200 km	MPV	Available
Almost New & As Good As New! Elegance Model From Borneo Motors! No Need To Explain Further! Immaculate Condition! Best Selling Japanese MPV For All Family. Accident Free! Perfect For Multiple Usage, F...									
Posted: 27-Jan-2018 Tags: 2017 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota									
	Toyota Wish	1.8A X	\$99,800	\$9,460 /yr	31-Jul-2017	1,797 cc	3,090 km	MPV	Available
\$10K Down Payment With The Lowest Installment Of \$1.3k Only! In House Loan/Balloon Scheme Available With 100% Fast Approval Rate! Uncertainty On Government VES Rebate For New Cars So Why Wait? Facelif...									
Le Motor Enterprise									
Posted: 25-Jan-2018 Tags: 2017 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota									
	Toyota Wish	1.8A	\$97,000	\$9,460 /yr	12-Apr-2017	1,798 cc	7,500 km	MPV	Available
Single Owner, Truly Zero Accident, Low Mileage Under 8k Km, Leather Seats, Recording Camera, Reverse Camera, Borneo Motor 3 Years Service, Lifetime Toyota Shield Infinity With Up To 30% Discount On Se...									
Carro									
Posted: 23-Jan-2018 Tags: 2017 Toyota Wish, Toyota Wish, Toyota, Wish, Used Toyota									

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	25/01/2018 15:01
Date Of Accident	24/01/2018 15:55
Exact Location Of Accident	GEYLANG LOR 25 CARPARK
Country/State of Loss	SINGAPORE
VEHICLE INFORMATION	
Vehicle Registration Number	SKJ41Z
Insured/Policyholder	
Name Of Registered Owner	CHONG JOO SHIN
NRIC No	S8031566Z
Email Address	ALANCHONG80@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81633681
Alternative Phone No	OFFICE-81633681
Vehicle Particulars	
Manufacturer	TOYOTA
Model	WISH-1.8 CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VPAP1925335
Cover Note Number	
Driver	
Name of Driver	CHONG JOO SHIN
NRIC No	S8031566Z
Date Of Birth	25/09/1980
Occupation	OUTDOOR
Date Of Driving Pass	22/10/2001
Driving Experience	16 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81633681
Fax Number	
Contact Number	OFFICE-81633681
Email Address	ALANCHONG80@GMAIL.COM

Address	25 TAMPINES CENTRAL 7 #09-31
Postcode	528610
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	EUNOS NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 629 BEDOK RESERVOIR ROAD #01-1620 , POSTCODE: 470629 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4439999 - FAX NO: 62444376
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)


Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO


DETAILS OF OTHER VEHICLE INVOLVED	
Vehicle Registration Number	YP2341Y
Vehicle Make/Model/Colour	ISUZU/BLUE
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	KOH CHEE HONG
NRIC/Passport Number	S1175658A
Contact Number	91225515
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	

SKETCH PLAN

IMPORTANT NOTICE

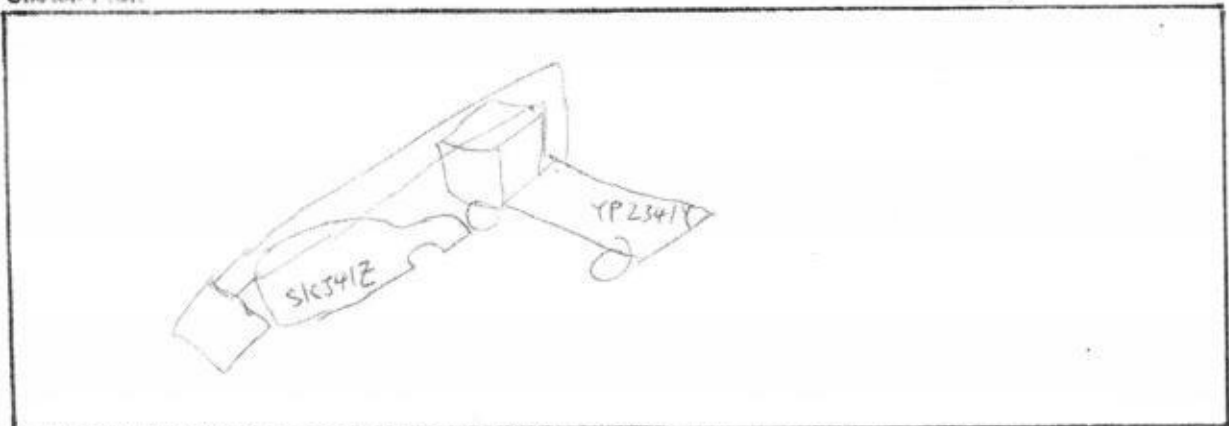
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
 - (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.


Policyholder's Signature / Date & Time


Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Describe Circumstances of the Accident

On the 24/1/18 at about 1655 hrs, I was at 1 Marina Boulevard for a training when I noticed I had a missed call. I called back and the other party introduced himself as police officer and he said that a crane had dropped on top of my vehicle. I rushed down to Bayland Lorong 25 carpark as my vehicle is parked there. When I reached there, I saw the top rear portion of my vehicle was quite badly damaged and the police officer said that they had removed the crane. The police officer recorded my statement and I exchanged particulars with the crane's driver and his manager.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Abandiong 25/1/18
1.43pm

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

[Signature]



**SINGAPORE
POLICE FORCE**



G/20180125/2065

1 of 2

POLICE REPORT (NP299)

Report No. G/20180125/2065

Police Station Of Origin
Eunos NPP
629 Bedok Reservoir Road #01-1620
SINGAPORE 470629
Tel No: 1800-4439999

Date/Time Report Made 25/01/2018 13:17	Vide Report No. G/20180124/0133	Station Diary No. 18
Name Of Informant CHONG JOO SHIN	Address 25 TAMPINES CENTRAL 7 #09-31 SINGAPORE 528610	
ID Type / ID No. NRIC NO / S8031566Z	Contact No. Home/Office Mobile 81363681	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation FINANCIAL PLANNER	Sex Male	Age 37
Institution/School Name	Date of Birth 25/09/1980	Race Chinese
Date/Time Of Incident 24/01/2018 16:55	Location Of Incident 1 MARINA BOULEVARD ONE MARINA BOULEVARD SINGAPORE 018989	

Brief details.

On the 24/01/2018 at about 1655 hrs, I was at 1 Marina Boulevard for a training when I noticed I had a missed call. I called the number back and the other party introduced himself as a police officer and he said that a crane had dropped on top of my vehicle. I rushed down to Geylang Lorong 25 as my vehicle was parked at that area. When I reached there, I saw that top rear portion of my vehicle was quite badly damaged and the police officer said that they had already removed the crane. The police officer then recorded my statement and I exchanged particulars with the crane's driver and his manager. I am lodging this report for insurance claims.

Signature Of Officer Recording The Report: G / Sgt 2 ONG YU XIANG
Signature Of Interpreter: Not applicable
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / SI ALIDEN BIN HAMAD Contact No.: 62447200

Signature Of Informant:
Date/Time: 25/01/2018 13:17
Classification Of Case:

Authentication Stamp POLICE FORCE SIGNATURE



SINGAPORE
POLICE FORCE



G/20180125/2065

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20180125/2065

Signature Of Officer Recording The Report: *Uy*

G / Sgt 2 ONG YU XIANG

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
SI ALIDEN BIN HAMAD
Contact No.: 62447200

Signature Of Informant: *aliden*

Date/Time:
25/01/2018 13:17

Classification Of Case:

Authentication Stamp



SINGAPORE
POLICE FORCE

Uy

SIGNATURE



ZERO GRAVITY

2 Kaki Bukit Avenue 2, #01-25 Kaki Bukit Autohub, Singapore 417921
 Tel: +65 67412845 Fax No: +65 67412170
 Email: zero_gravity@singnet.com.sg
 Buss.Reg.No.: 52888887X

QUOTATION

No : QT-000123

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

105 CECIL STREET

#16/01-02 THE OCTAGON

SINGAPORE 069534

Attention: Motor Claim Department

TEL : 63896111

FAX : 62221033

Your Ref. : YP2341Y
 Vehicle No. : SKJ41Z
 Make & Model : TOYOTA WISH
 Chasis No. : JTDGG20WX0J006781
 Engine No. : 2ZR1944843
 Accident Date : 24-01-2018
 Policy No. : VPA/P1925335
 Date : 26-01-2018
 Page : 1 of 3

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
1	ROOF <i>30d/30</i>	1.0 PCS	2,644.15	2,644.15
2	ROOF CARPET <i>merged/de</i>	1.0 PCS	4,414.10	4,414.10
3	ROOF CARPET CLIP <i>ner</i>	5.0 PCS	14.90	74.50
4	ROOF MOULDING (L/H) <i>ner</i>	1.0 PCS	222.10	222.10
5	ROOF MOULDING (R/H) <i>ner</i>	1.0 PCS	222.10	222.10
6	ROOM LAMP (ROOF) <i>one</i>	1.0 PCS	160.00	160.00
7	GARNISH (REAR PILLAR) SIDE <i>17</i>	2.0 PCS	858.10	1,716.20
8	REAR SPOILER <i>Torn</i>	1.0 PCS	764.10	764.10
9	REAR SPOILER LIGHT <i>one</i>	1.0 PCS	186.00	186.00
10	SHORT ANTENNA <i>one</i>	1.0 PCS	121.35	121.35
11	SHORT ANTENNA BASE <i>one</i>	1.0 PCS	435.00	435.00
12	WINDSCREEN (REAR) <i>5 shot/hut</i>	1.0 PCS	1,095.95	1,095.95
13	WINDSCREEN MOULDING (REAR) <i>ner</i>	1.0 PCS	65.00	65.00
14	WINDSCREEN MOULDING (FRONT) <i>ner</i>	1.0 PCS	65.30	65.30
15	REAR BOOT GARNISH (TOP) <i>de/rur</i>	1.0 PCS	292.10	292.10
16	REAR BOOT GARNISH (SIDE) <i>17</i>	2.0 PCS	334.10	668.20
17	REAR BOOT INNER TRIM BOARD <i>cut 465.10</i>	1.0 PCS	556.10	556.10
18	REAR BOOT <i>30d/30</i>	1.0 PCS	1,145.95	1,145.95
19	REAR BOOT CHROME STRIP <i>17</i>	1.0 PCS	197.10	197.10
20	WIPER ARM <i>17</i>	1.0 PCS	121.35	121.35
21	WIPER BLADE <i>17</i>	1.0 PCS	72.10	72.10
22	WASHER NOZZLE <i>ner/one</i>	1.0 PCS	50.10	50.10
23	REAR BOOT STOPPER BUSH <i>17</i>	2.0 PCS	71.66	143.32
24	LOGO (T) <i>ner</i>	1.0 PCS	72.30	72.30
25	LOGO (ELEGANCE) <i>ner</i>	1.0 PCS	65.30	65.30
26	LOGO (VALVE MATIC) <i>ner</i>	1.0 PCS	83.00	83.00



ZERO GRAVITY

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 Engine No. : 2ZR1944843
 Accident Date : 24-01-2018
 Policy No. : VPA/P1925335
 Date : 26-01-2018
 Page : 2 of 3

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
27	REAR BOOT INNER LOCK <i>so/jm</i>	1.0	PCS 560.45	560.45
28	REAR BOOT WEATHERSTRIP <i>tw</i>	1.0	PCS 439.10	439.10
29	REAR BOOT ABSORBER <i>11</i>	2.0	PCS 223.10	446.20
30	<i>tail lamp</i> LAMP (L/H/R) <i>one</i>	1.0	PCS 334.10	334.10
31	<i>tail lamp</i> LAMP (R/H/R) <i>one</i>	1.0	PCS 334.10	334.10
32	LAMP (REAR) <i>11</i>	2.0	PCS 160.00	320.00
33	REAR BUMPER <i>no/oe</i>	1.0	PCS 767.10	767.10
34	EXHAUST MUFFLER <i>12</i>	1.0	PCS 1,068.10	1,068.10
35	SHOCK ABSORBER (REAR) <i>8uc</i>	2.0	PCS 171.10	342.20
36	Discount 25 %			-5,066.03
37	SubTotal (S)			15,198.09
38	SEALANT (WINDSCREEN) <i>ner</i>	2.0	BTL 35.00	70.00
39	WINDOW FILM <i>ner</i>	1.0	PCS 150.00	150.00
40	REVERSE CAMERA <i>11</i>	1.0	PCS 450.00	450.00
41	SubTotal (S)			670.00
42	PANEL BEATING & REPLACING OF THE ABOVE	1.0	X 1180	1,200.00
43	TO PUTTY AND RE-SPRAY AFFECTED PORTION	1.0	X 800	1,000.00
44	TO REMOVE AND REFIT COMPONENTS / FACILITATE THE REPAIR	1.0	X 80	120.00
45	TO CHECK WIRING SYSTEM & ENSURE FUNCTION OF COMPONENT	1.0	X 20	80.00
46	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS	1.0	X 20	50.00
47	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	1.0	X 120	150.00
48	TO REMOVE AND REFIT FRONT WINDSCREEN GLASS	1.0	X 120	150.00
49	TO REMOVE AND REPLACE DAMAGED EXHAUST SYSTEM	1.0	X 60	120.00
50	TO CHECK UNDERCARRIAGE AND REPALCE DAMAGED PARTS	1.0	X 117	250.00
51	TO COMPUTERISE ADJUST WHEEL ALIGNMENT	1.0	X 60	100.00
52	TO TRANSFER REAR BOOT FITTING	1.0	X 60	120.00

12171.9
 9128.92

2660



ZERO GRAVITY

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Vehicle No. : SKJ41Z
Make & Model : TOYOTA WISH
Chasis No. : JTDGG20WX0J006781
Engine No. : 2ZR1944843
Accident Date : 24-01-2018
Policy No. : VPA/P1925335
Date : 26-01-2018
Page : 3 of 3

Thank you for your inquiry. We are pleased to submit our quote as follows:

Item	Description	Qty	U/ Price S\$	Amount S\$
53	TO REMOVE REVERSE SENSOR/CAMERA	1.0 X	52	80.00
54	SubTotal (LABOUR)			3,420.00

11888.52

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SINGAPORE DOLLAR NINETEEN THOUSAND TWO HUNDRED EIGHTY EIGHT AND CENTS
NINE ONLY

E. & O.E

Total	S\$	19,288.00
Discount	S\$	0.00
Net Total	S\$	19,288.00

Terms: C.O.D.

Customer's Signature/Co. Stamp

ZERO GRAVITY

Any claim for faulty workmanship is limited solely to the rectification free of cost of such work, no claim for loss consequential or otherwise being admissible. Any objections to the validity of these charges must be made seven (7) days from the date of this invoice otherwise it is assumed that this bill is accepted as correct.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118001675/UTD3N2

Date: 28/03/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN1624511701
Claimant Vehicle No :	SKJ41Z	Insured Vehicle No :	YP2341Y
Date of Loss:	24/01/2018	Nature of Claim:	TP
		Claim No:	SNM18D00482C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKJ41Z	Engine No:	2ZR1944843
Make & Model:	TOYOTA WISH, 1.8 (A)	Chassis No:	JTDGG20WX0J006781
Reg. Date:	11/04/2017 (Man. Year: 2017)	Odometer:	16299 km
Colour:	Silver		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	15,868.09	9,318.92	6,549.17	41.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,420.00	2,570.00	850.00	24.85
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,288.09	11,888.92	7,399.17	38.36
Approved Total (Overridden) (S\$)		9,500.00		
Nett Amount (S\$)	19,288.09	9,500.00	9,788.09	50.75

INSPECTION

Date of Assignment:	26/01/2018	
Date Inspected:	29/01/2018	Inspected At:
		Zero Gravity (Kaki Bukit)
		2 Kaki Bukit Ave 2, #01-25 Kaki Bukit
		Autohub
		Singapore 417921
Estimated Period of Repair:	12.0 days	

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 28 Mar 2018)
Parts: M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKJ41Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ROOF	Badly Dented	2,644.15 FL	*1,645.10 FL
2	1		*ROOF CARPET	Warped/Deformed	4,414.10 FL	*2,655.10 FL
3	5		*ROOF CARPET CLIP	Necessary	74.50 FL	*32.50 FL
4	1		*ROOF MOULDING (L/H)	Necessary	222.10 FL	*168.90 FL
5	1		*ROOF MOULDING (R/H)	Necessary	222.10 FL	*168.90 FL
6	1		*ROOM LAMP (ROOF)	Cracked	160.00 FL	*160.00 FL
7	2		*GARNISH (REAR PILLAR) SIDE	Not Necessary	1,716.20 FL	*- FL
8	1		*REAR SPOILER	Torn	764.10 FL	*764.10 FL
9	1		*REAR SPOILER LIGHT	Cracked	186.00 FL	*186.00 FL
10	1		*SHORT ANTENNA	Cracked	121.35 FL	*121.35 FL
11	1		*SHORT ANTENNA BASE	Cracked	435.00 FL	*435.00 FL
12	1		*WINDSCREEN (REAR)	Shattered	1,095.95 FL	*1,095.95 FL
13	1		*WINDSCREEN MOULDING (REAR)	Necessary	65.00 FL	*65.00 FL
14	1		*WINDSCREEN MOULDING (FRONT)	Necessary	65.30 FL	*65.30 FL
15	1		*REAR BOOT GARNISH (TOP)	Deformed/Twisted	292.10 FL	*292.10 FL
16	2		*REAR BOOT GARNISH (SIDE)	Not Necessary	668.20 FL	*- FL
17	1		*REAR BOOT INNER TRIM BOARD	Cut	556.10 FL	*465.10 FL
18	1		*REAR BOOT	Badly Dented	1,145.95 FL	*1,145.95 FL
19	1		*REAR BOOT CHROME STRIP	Not Necessary	197.10 FL	*- FL
20	1		*WIPER ARM	Not Necessary	121.35 FL	*- FL
21	1		*WIPER BLADE	Not Necessary	72.10 FL	*- FL
22	1		*WASHER NOZZLE	Necessary/Cracked	50.10 FL	*50.10 FL
23	2		*REAR BOOT STOPPER BUSH	Not Necessary	143.32 FL	*- FL
24	1		*LOGO (T)	Necessary	72.30 FL	*72.30 FL
25	1		*LOGO (ELEGANCE)	Necessary	65.30 FL	*65.30 FL
26	1		*LOGO (VALVE MATIC)	Necessary	83.00 FL	*83.00 FL
27	1		*REAR BOOT INNER LOCK	Dented/Jammed	560.45 FL	*560.45 FL
28	1		*REAR BOOT WEATHERSTRIP	Twisted	439.10 FL	*439.10 FL
29	2		*REAR BOOT ABSORBER	Not Necessary	446.20 FL	*- FL
30	1		*TAIL LAMP (L/H/R)	Cracked	334.10 FL	*334.10 FL
31	1		*TAIL LAMP (R/H/R)	Cracked	334.10 FL	*334.10 FL
32	2		*LAMP (REAR)	Not Necessary	320.00 FL	*- FL
33	1		*REAR BUMPER	Dented/Deformed	767.10 FL	*767.10 FL
34	1		*EXHAUST MUFFLER	Repair	1,068.10 FL	*- FL
35	2		*SHOCK ABSORBER (REAR)	Serviceable	342.20 FL	*- FL
36	2		*BTL SEALANT (WINDSCREEN)	Necessary	70.00 FS	*40.00 FS
37	1		*WINDOW FILM	Necessary	150.00 FS	*150.00 FS
38	1		*REVERSE CAMERA	Not Necessary	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	20,934.12	12,361.90
- List Item Discount on L Items 25.00/25.00% (\$\$)	5,066.03	3,042.98
Total Parts (\$\$)	15,868.09	9,318.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & REPLACING OF THE ABOVE	New	1,200.00	1,180.00
2	TO PUTTY AND RE-SPRAY AFFECTED PORTION	New	1,000.00	800.00
3	TO REMOVE AND REFIT COMPONENTS/FACILITATE THE REPAIR	New	120.00	80.00
4	TO CHECK WIRING SYSTEM & ENSURE FUNCTION OF COMPONENT	New	80.00	20.00
5	TO CHECK WIRING SYSTEM, FOCUS LIGHTINGS	New	50.00	20.00
6	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	150.00	120.00
7	TO REMOVE AND REFIT FRONT WINDSCREEN GLASS	New	150.00	120.00
8	TO REMOVE AND REPLACE DAMAGED EXHAUST SYSTEM	New	120.00	60.00
9	TO CHECK UNDERCARRIAGE AND REPLACE DAMAGED PARTS	New	250.00	-
10	TO COMPUTERISE ADJUST WHEEL ALIGNMENT	New	100.00	60.00
11	TO TRANSFER REAR BOOT FITTING	New	120.00	60.00
12	TO REMOVE REVERSE SENSOR/CAMERA	New	80.00	50.00
Gross Labour Cost (S\$)			3,420.00	2,570.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >