

Accident Photo



Accident Photo



Accident Photo



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/0100/2018/CCS  
Date : 24-Jan-18

Vehicle IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Premium Leasing Pte Ltd  
Address : 9 Leng Kee Road  
Singapore 159090  
Telephone : (office) 6471 2123  
Type of Claim : Own Damage Claims  
Policy No. : 999994958/100775852-00000  
Vehicle No : **SKR 3460 K**  
Model Code : Audi A6 C7 2.0 TFSI MU  
Model / Year : Jan-15  
Engine No : CDN 412954  
Chassis No : WAUZZZ4G4EN175271  
Mileage :  
Date In : 22-Jan-18  
Liability : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu / 87779609  
Accident Date : 21-Jan-18  
Place of Accident : East Coast Carpark Cold Big Splash

# Premium Automobiles

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### Estimated Labour Charges for Accident Vehicle SKR 3460 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ <del>480.00</del> 480	
2	To dismantle and renew front bumper, lhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ <del>2,450.00</del> 1250	
3	To respray front bumper and lhs front fender.	\$ <del>1,600.00</del> 1100	
4	To renew lhs front rim with tyre. Carry out wheel alignment.	S/N \$ 280.00 X	
5	To renew glove box assy.	S/N \$ 280.00 X	
6	To carry out diagnostic checks.	S/N \$ 192.00	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 5,282.00</b>	

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### Material List for Accident Vehicle Regn No. SKR 3460 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 2,326.00	70% ✓
2	FRONT BUMPER CLOSING ELEMENT	\$ 163.00	?
3	FRONT CLOSING ELEMENT SPOILER	\$ 216.00	?
4	FRONT BUMPER HEADLIGHT WASHER COVER - LH/RH-X 1 ✓	\$ 98.00	Scr ✓
5	FRONT BUMPER SUPPORT - LH/RH-X 1 ✓	\$ 21.00	neu ✓
6	FRONT BUMPER GUIDE - LH	\$ 32.00	neu ✓
7	FRONT BUMPER BRACE - LH	\$ 25.00	neu ✓
8	FRONT BUMPER INNER FOAM	\$ 85.00	?
9	FRONT BUMPER GRILLE - LH	\$ 134.00	Scr ✓
10	FRONT BUMPER TOW CAP	\$ 34.00	X Scr
11	FRONT PARKING AID SENSOR	\$ 211.00	?
12	FRONT FENDER - LH	\$ 1,220.00	Torn ✓
13	FRONT FENDER ATTACHMENT PARTS	\$ 36.00	neu ✓
14	FRONT FENDER STONE GUARD FILM - LH	\$ 105.00	?
15	FRONT FENDER BOLT SET	\$ 11.00	neu ✓
16	FRONT FENDER BRACE - LH	\$ 72.00	neu ✓
17	FRONT WHEEL HOUSING LINER - LH	\$ 246.00	DE ✓
18	1 SET ATTACHMENT FOR WHEEL LINER	\$ 68.00	neu ✓
19	FRONT WHEEL SPOILER - LH	\$ 202.00	?
20	HEADLIGHT - LH	\$ 2,903.00	Scr ✓
<b>SUB-TOTAL SPARE PARTS CHARGES</b>		<b>\$ 8,208.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKR 3460 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	HEADLIGHT MOUNTING - LH	\$ 103.00	?
22	HEADLIGHT WASH CYLINDER - LH	\$ 208.00	?
23	WASH CYLINDER ELBOW FITTING	\$ 23.00	?
24	FRONT ALUMINIUM RIM - LH	\$ <del>726.00</del>	X old damage
25	FRONT TYRE - LH ( PIRELLI )	\$ 770.00	X SVC
26	GLOVE BOX ASSY	\$ 1,852.00	X SVC
27	SUNDRIES	\$ 300.00	?
<b>TOTAL SPARE PARTS CHARGES</b>		<b>\$ 12,190.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 5,282.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 17,472.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 31 January 2018 3:35 PM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** SKR3460K OD AIG

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKR3460K (Excess \$1200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

\*SKR3460K (4150707410SG)  
OD  
Jan 21 2018 6:00AM  
[PREMIUM LEASING PTE LTD]  
Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 31/01/2018 13:17 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10155.00) - SKR3460K - Claim Handler: Dally Amri, Mimi Zarina

Approved:10155.00:RE-INSPECTION REQUIRE ON SUPPLEMENTARY PARTS AND HIDDEN PARTS.

### DOCUMENTS SUMMARY

There are no documents.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Jan 2018		27 Jan 2018 12:04 <a href="#">Edit Adj Rpt</a>	<b>S\$10,154.50</b> <a href="#">Edit Estimates</a>	<b>S\$10,154.50</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>PREMIUM LEASING PTE LTD</b> , Co. Reg. No.: 201009676M								
Vehicle Reg. No.:	<b>SKR3460K</b>	Date of Loss:	21/01/2018 06:00 - :59 [35 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 4150707410SG</b>	Policy/Cover Note No.:	999994958/100775852-00000 (Comprehensive)						
		Excess:	S\$1,200.00						
Repairer:	<b>Premium Automobiles Pte Ltd (Benoi)</b> 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Dally Amri, Mimi Zarina</b> ] MimiZarina.DallyAmri@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 06/02/2018]								
Driver/Custodian:	KEN YEO WEE CHUAN (45 / Male), NRIC: S7239767C, Tel: +6597800490								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>• AIG_SG (07/02/2018): Alert - Adj Mandate Approved (S\$10155.00) - SKR3460K - Claim Handler: Dally Amri...</li> <li>• AIG_SG (01/02/2018): Alert - Adj Mandate Approved (S\$0.00) - SKR3460K - Claim Handler: Dally Amri, Mi...</li> <li>• AIG_SG (31/01/2018): Alert - Adj Mandate Approved (S\$10155.00) - SKR3460K - Claim Handler: Dally Amri...</li> <li>• AIG_SG (29/01/2018): SKR3460K / OD / 21/01/2018 / Coverage &amp; Excess update</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

**\*SKR3460K (4150707410SG)**  
**OD**  
**Jan 21 2018 6:00AM**  
**[PREMIUM LEASING PTE LTD]**  
**Premium Automobiles Pte Ltd**

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**View** [View in Browser](#) ▼

<b>Assessment Reports</b>			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/01/18 14:28	<b>Adjuster Immediate Advice</b>	Load HTM	

**Photos/Images** 3 per page ▼

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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3	29/01/18 14:13	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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23	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
24	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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29	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
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31	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
32	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
33	29/01/18 14:14	<b>General View</b>	Load JPG <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
34	29/01/18 14:14	General View	Load JPG	<input checked="" type="checkbox"/>
35	29/01/18 14:14	General View	Load JPG	<input checked="" type="checkbox"/>
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37	29/01/18 14:14	General View	Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	29/01/18 14:12	Certificate of Insurance	Load PDF	
2	29/01/18 14:12	Driver's Driving License	Load PDF	
3	29/01/18 14:12	Singapore Accident Statement	Load PDF	
4	29/01/18 14:12	Police Report	Load PDF	
5	31/01/18 08:23	estimate	Load PDF	

## Linked Accident Report Documents

View

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/01/18 20:56	Accident Statement	Load HTM	
2	24/01/18 19:08	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>

  

Photos/Images			3 per page	<input checked="" type="checkbox"/>
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3	22/01/18 20:55	Police Report	Load JPG	<input checked="" type="checkbox"/>
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13	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
14	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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16	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
17	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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21	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
22	22/01/18 20:55	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page ▾	<input checked="" type="checkbox"/>
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2	24/01/18 19:15	<b>Sketch Plan #2</b>	 Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

### DOCUMENTS CHECKLIST




There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18001659/R1TBS2  
**Date:** 29/11/2018

### REFERENCE

Insured/Claimant: PREMIUM LEASING PTE LTD Policy No: 999994958/100775852-00000  
Date of Loss: 21/01/2018 Nature of Claim: OD Claim No: 4150707410SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR3460K**  
Make & Model: AUDI A6, 2.0 TFSI (A) Engine No: CDN412954  
Reg. Date: 30/01/2015 (Man. Year: 2014) Chassis No: WAUZZZ4G4EN175271  
Colour: Black Odometer: 69147 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$117,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17  
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm  
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,190.00	7,132.50	5,057.50	41.49
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,282.00	3,022.00	2,260.00	42.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>17,472.00</b>	<b>10,154.50</b>	<b>7,317.50</b>	<b>41.88</b>
<b>- Excess (S\$)</b>	<b>1,200.00</b>	<b>1,200.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>16,272.00</b>	<b>8,954.50</b>	<b>7,317.50</b>	<b>44.97</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,139.04</b>	<b>626.82</b>	<b>512.22</b>	<b>44.97</b>
<b>Nett Amount (S\$)</b>	<b>17,411.04</b>	<b>9,581.32</b>	<b>7,829.72</b>	<b>44.97</b>

### INSPECTION

Date of Assignment: 27/01/2018  
Date Inspected: 26/01/2018 Inspected At: Premium Automobiles Pte Ltd (Benoi)  
24 Benoi Sector  
Singapore 629857  
Estimated Period of Repair: 5.0 days

**Adjuster:** MOHD RASUL

**Manager:** DENISE TAY KWEE CHENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS \$1,616.00 NETT)

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	2,326.00 FS	*2,326.00 FS
2	1		*FRONT BUMPER CLOSING ELEMENT	*Check	163.00 FS	*- FS
3	1		*FRONT CLOSING ELEMENT SPOILER	*Check	216.00 FS	*- FS
4	1		*FRONT BUMPER HEADLIGHT WASHER COVER - LH/RH	N/s Scratched	98.00 FS	*49.00 FS
5	1		*FRONT BUMPER SUPPORT - LH/RH	N/S Necessary	21.00 FS	*10.50 FS
6	1		*FRONT BUMPER GUIDE - LH	Necessary	32.00 FS	*32.00 FS
7	1		*FRONT BUMPER BRACE - LH	Necessary	25.00 FS	*25.00 FS
8	1		*FRONT BUMPER INNER FOAM	*Check	85.00 FS	*- FS
9	1		*FRONT BUMPER GRILLE - LH	Scratched	134.00 FS	*134.00 FS
10	1		*FRONT BUMPER TOW CAP	Serviceable	34.00 FS	*- FS
11	1		*FRONT PARKING AID SENSOR	*Check	211.00 FS	*- FS
12	1		*FRONT FENDER - LH	Torn	1,220.00 FS	*1,220.00 FS
13	1		*FRONT FENDER ATTACHMENT PARTS	Necessary	36.00 FS	*36.00 FS
14	1		*FRONT FENDER STONE GUARD FILM - LH	*Check	105.00 FS	*- FS
15	1		*SET FRONT FENDER BOLT	Necessary	11.00 FS	*11.00 FS
16	1		*FRONT FENDER BRACE - LH	Necessary	72.00 FS	*72.00 FS
17	1		*FRONT WHEEL HOUSING LINER - LH	Deformed	246.00 FS	*246.00 FS
18	1		*SET ATTACHMENT FOR WHEEL LINER	Necessary	68.00 FS	*68.00 FS
19	1		*FRONT WHEEL SPOILER - LH	*Check	202.00 FS	*- FS
20	1		*HEADLIGHT - LH	Scratched	2,903.00 FS	*2,903.00 FS
21	1		*HEADLIGHT MOUNTING - LH	*Check	103.00 FS	*- FS
22	1		*HEADLIGHT WASH CYLINDER - LH	*Check	208.00 FS	*- FS
23	1		*WASH CYLINDER ELBOW FITTING	*Check	23.00 FS	*- FS
24	1		*FRONT ALUMINIUM RIM - LH (OLD DAMAGE)	Serviceable	726.00 FS	*- FS
25	1		*FRONT TYRE - LH (PIRELLI)	Serviceable	770.00 FS	*- FS
26	1		*GLOVE BOX ASSY	Serviceable	1,852.00 FS	*- FS
27	1		*SUNDRIES	*Check	300.00 FS	*- FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>12,190.00</b>	<b>7,132.50</b>
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Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER AND HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	2,450.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	New	1,600.00	1,100.00
4	TO RENEW LHS FRONT RIM WITH TYRE. CARRY OUT WHEEL ALIGNMENT.	New	280.00	0.00
5	TO RENEW GLOVE BOX ASSY.	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>5,282.00</b>	<b>3,022.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >