

INS. CASE OWNER:

CC 4 / ASM1800

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A: 19-01-18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

GBC 61130 - X; FBG 1729P - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(

days)

Loss of Use (LOU):

SS

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

SP #250W Repudiated

SP #250W

AXA

31/1/2018

GBC 61130 04 13

0 WS THREE CORPES EVA INV/VV
 GBC 6113D
 City Auto
 Blk 8 Sing Ming
 0332N

11:30 am
 owner waiting
 Remark: The veh had commenced its repair at the time of inspection.



Body or Market value
 DCA Accident Report Consistent? : Yes or No
 DCA Rep. Rep. Consistent? : Yes or No
 Est. Repairs 01 days Rep. Yes or No
 L.H. Sum 1-B-1 3 Val. Yes or No
 CA / REV / REP / 24 HRS Wp
 Date Person Contacted
 Vehicle IN / OUT

Truck Trailer
 215 m) Pick Up
 Navara 24H
 Silver
 115325
 MNTACU040A0600273

205 R16x8
 BS / DUN / EXNOVA BY FS LIZA MID / OHTSU / PIR / SUM
 TOYOTA

Front	Rear
Rib 9	Rib 3
Lob 9	Lob 3
DCA 19/1/18	DCA 31/1/18
Survey/Repair	✓
Date of Damages: Front / Rear / O/S / N/S / U/C / Roofed w/ Acc c/s	

1/2 File pass to Catherine

PIP #449.40 (Red # 220/ 307)

Case Time Re-Process
☐ : Prelim. Report
☐ : Final Report

Days Of Repair
 Resurvey No. of Trip

Survey Fee
 Transport

Add Fee:
☐ : 1st Fee
☐ : 2nd Fee
☐ : 3rd Fee
☐ : 4th Fee





CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8

SHENTON WAY

AXA TOWER

SINGAPORE 068811

Contact : -

Fax No. :

Estimate : QUOT201801-000706(00)

Date : 25/01/2018

Vehicle No : GBC6113D

Make/Model : NISSAN NAVARA 2.5L S/CAB MT
ABS D/AIRBAG TURBO

Mileage (km) : 0

Chassis No. : MNTACUD40A0600273

Accident Date : 19/01/2018 00:00:00

Claim No. : FBG1729P

Reference : GBC6113D

Policy No. : D17MTPCVE000586

S/No	Particular	Quantity	Unit Price	Amount S\$
NET ITEMS :				
1	Taillamp RH	1.0	261.40	261.40
				261.40
				0.00
				261.40
LABOUR :				
	*To knock and spray painting rear side panel	1.0	450.00	450.00
LABOUR Total S\$:				450.00

Not withorite
Renny After Pain
1 day

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 711.40

GST 7% S\$: 49.80

Amount Due S\$: 761.20

for CITY AUTO PTE LTD

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 26 January 2018 5:22 PM
To: assignments
Cc: Admin A
Subject: FW: Arrange survey for GBC6113D D.O.A: 19/01/2018
Attachments: GIA report.pdf; Estimate.pdf

12:00pm @ 30/1/18
person @ Yronica
vehicle Not In

Hi Cath,

Tp smart.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Thursday, 25 January, 2018 4:34 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Arrange survey for GBC6113D D.O.A: 19/01/2018

Dear Motor survey department,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Survey TP,

Your vehicle : FBG1729P

Our vehicle : GBC6113D

D.O.A : 19/01/2018

LOCATION : BLK 160, Sin Ming Drive #05-01 Sin Ming Auto City Singapore 575722

Thank you.

Best Regards,

Yronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



**Re:RE: Re:RE: Direct Settlement - Accident Involving
FBG1729P (OI : AXA - S8M007TS) and GBC6113D (TP :
LKK REF - CC4/ASM18001644/Kwa3) on 19.01.2018**

Type

🔔 Question

Message

we have repudiated the claim. Please inform TP workshop and close file on your end. Thanks.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 19 March 2019 8:01 AM
To: 'cityauto@singnet.com.sg'
Cc: Admin A
Subject: Your Ref: GBC6113D *Our Ref: CC4/ASM18001644/Kwa3 [ACCIDENT INVOLVING FBG 1729P & GBC 6113D ON 19/01/2018]

Your Ref: **GBC6113D**
Our Ref: CC4/ASM18001644/Kwa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING FBG 1729P & GBC 6113D ON 19/01/2018

We refer to the above matter.

Please be informed that our principal M/s AXA Insurance Pte Ltd had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18001644/Kpa3s2

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 20-03-2019



ATTN: STACEY NG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBG 1729P	Veh. Inspected	GBC 6113D
Policy No.		Coverage (\$)	0.00
Claim No.	S8M007TS	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model	NISSAN NAVARA (M)	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	MNTACUD40A0600273	Colour	SILVER
Odometer	115325	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205 R16 X8	YOKOHAMA	9 mm
L/H Front Tyre	205 R16 X8	YOKOHAMA	9 mm
R/H Rear Tyre	205 R16 X8	YOKOHAMA	3 mm
L/H Rear Tyre	205 R16 X8	YOKOHAMA	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/01/2018	Inspection Date	31/01/2018
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	1 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 6113D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	BROKEN		
	TAILLAMP RH (SN) (CONSISTENT)		261.40	261.40
			261.40	261.40
	LABOUR			
	TO KNOCK AND SPRAY PAINTING REAR SIDE PANEL.		450.00	180.00
			450.00	180.00
GRAND TOTAL			711.40	441.40
RECOMMENDED COST OF REPAIRS				441.40

Report Ref No. CC4/ASM18001644/Kpa3s2

KONG SENG CHEONG

Licensed Appraiser

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