cs|Eq118 001630/4vd3 n2 Marculs 25/1/18 B 4.39pm Yer Pei Li EGI XD8221X XPESF QX 6455 2957 VFix Auto 60 Kaki BK+ Ave 6 DSMCV1800170 24/01/2018 CA / REV / REP. / REV 24 HRS Wp? 8.5/am@26/118 Irene D.O.A: 15/11/2017 XD7839X-NA INCITO21890/13 D.6.A: 26/11/2016 XD8221x-CS MSG 16022885/Gtbn2

Email preli revised to Pei Li

XD7839X 1013 applile VOLVO FMX370 12f37 XD 7839X Vfix Auto 327074 60 Kaki Bkf Ave 6 YV2JIE10904748123 After 10 am 315/for 225 Pamary The year residommences is receivations time of inspection DA REL REP 24 - RE WP 29/1/18 confirm L/S & 4300 with michaele. (Red '6760.80, 619) RECEIVED 3 0 JAN 2018

Daja Differan

30/1- typist

TP LS \$ H300/2

Survey Department Check List (Case Handler) Reference No.: (S EGI 18001630 Uvd3 Policy Type: OD / TP / TP RES / TL / EVA **Typist** Case Handler): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Admin (Y-Date N-Date (1) Office Assign Form Reference No. Customer Code C Assign From N Assign Date C Veh No (Inspected) C Veh No (Insured) C V D.O.A C Policy No C Claim No C Insurance Authorisation (CA /REV/REP) C Report Type C Weekend Charges C V Survey held at/Repairer N C Excess): Case handler to make sure the surveryor completed all required information. Surveyor ((1) Assignment Form Vehicle No C V Regn Month/Year C Vehicle Type N Make & Model N Engine Capacity. (C.C) C V Colour N Odometer. (Sp.Reading) C Chassis No C General Condition N Steering N -Brake N Modification (Modi) V Tyre Size C Tyre Make N Tyre Balance Date of Inspection Survey held

C	Date of inspection	~	
N	Survey held		
N	Des.of Damages		2 2 2
(2) Syste	em - (Views/Merimen)		
C	Damaged Vehicle Photographs Uploaded		
(3) Wor	kshop Estimate/Assignment Form		
N	ALL Parts condition		
C	Market Value for OD cases		
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)		
C	Days of repair		
C	Finalised Amount		
C.	Re-inspection Cases to Finalize within 5 Days		
(4) Syst	tem - (Views/Merimen)	J-M-12 (M-42) (F-	
C	Resurvey photo Uploaded		
	Check By: VERON 30/1/18		

Check By:	VERON	30/1/18
•	Case Handler	Date



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1			n Internationale Des Experts En Auton			
ERG	O INSURANCE PT	TE LTD	Ref : CS/EGI180016	330/Uvd3		
#04-	MASEK BOULEVA 01 SUNTEC TOW! GAPORE 038985		Date: 26-01-2018 Code: EGI			
1.		Policy Pa	rticulars :- THIRD PARTY CLA	IM		
	Insured Veh.	XD 8221X	Veh. Inspected	XD 7839X		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From	YEE PEI LI	Assign Date	26/01/2018		
2.		Veh	icle Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer -		Steering	Steering		
	Brakes		Modification			
	General					
3.	Model Colly C	CONTRACTOR AND ADDRESS.	Conditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.	A SEALCH PROPERTY.	10 000 100 100 100	Description of Damages			
•			General Information			
5.	Accident Date	24/01/2018	Inspection Date	Ave Co All - Co		
	Survey held at	VFIX AUTO SERVICE				
	Survey neiu at		6, ARK@KB, 417892 KAKI BUKIT			
5a.	Super pro-		Remarks			
	A)THE INSPECTION	ON WAS CONDUCTED	ON A"WITHOUT PREJUDICE" BA	SIS. SED REPAIRS.		

Veron Chen (LKKAuto)

From:

Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent:

Tuesday, 30 January 2018 9:31 AM

To:

Veron Chen (LKKAuto)

Cc:

SUR

Subject:

RE: XD8221X / TP : XD7839X/LKK / DOA : 24/01/2018

Veron,

Claim no. is DSMCV1800170.

Rgds Pei Li

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 30 January, 2018 8:25 AM To: Survey Report (ERGO Insurance Pte. Ltd.)

Cc: SUR

Subject: RE: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Dear Pei Li,

Enclosed preliminary revised of vehicle XD 7839X

Date of survey: 29/1/2018 Number of days:3 days

Kindly provides us the claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 26 January 2018 8:57 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com> Cc: SUR <sur@lkkauto.com>

Subject: RE: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Thursday, 25 January 2018 4:39 PM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Subject: OI: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Dear Catherine,

Please assist to conduct these survey:-

S/N	VEH TO BE SURVEY	W/SHOP NAME	PERSON TO CONTACT	OUR REF	OIC	REMARKS
1	XD 7839X	VFIX AUTO SERVICES PTE LTD @ 60 KAKI BUKIT AVE 6 ARK@KB	6455 2957	XD8221X/RH	ROHAINI	DOA : 24/01/2018 WP

Note: To survey on without prejudice basis. Please obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor) ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Tel.: 65 6829 9199 DID: 65 6829 9194

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 30 January 2018 8:25 AM

To:

'Survey Report (ERGO Insurance Pte. Ltd.)'

Cc:

SUR

Subject:

RE: XD8221X / TP : XD7839X/LKK / DOA : 24/01/2018

Attachments:

PRELI REVISED.pdf

Dear Pei Li.

Enclosed preliminary revised of vehicle XD 7839X

Date of survey: 29/1/2018 Number of days:3 days

Kindly provides us the claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 26 January 2018 8:57 AM

To: 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>; assignments

<assignments@lkkauto.com> Cc: SUR <sur@lkkauto.com>

Subject: RE: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) [mailto:Survey.Report@ergo.com.sg]

Sent: Thursday, 25 January 2018 4:39 PM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Subject: OI: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Dear Catherine,

Please assist to conduct these survey:-

S/N	VEH TO BE SURVEY	W/SHOP NAME	PERSON TO CONTACT	OUR REF	OIC	REMARKS
1	XD 7839X	VFIX AUTO SERVICES PTE LTD @ 60 KAKI BUKIT AVE 6 ARK@KB	6455 2957	XD8221X/RH	ROHAINI	DOA : 24/01/2018 WP

Note: To survey on without prejudice basis. Please obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are insured and TP's SAS (note: reports not to be released to any Third Party). No estimates was provided.

Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor) ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985

Tel.: 65 6829 9199 DID: 65 6829 9194

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Auto Consultants Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref:

PLEASE ADVISED

Our Ref:

CS/EGI18001630/Uvd3

Date: 30/1/2018

The Motor Claims Department

M/s: ERGO Insurance Pte Ltd

Without Prejudice

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.XD 7839X

We thank you for your instruction on

25/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on

29/1/2018

at the premises of M/s

VFIX AUTO SERVICE PTE LTD

and have the following to report:-

Workshop Estimate Amount

: S\$11,060.80

Revised Estimate Amount

: S\$4,300.00 (LUMP SUM)

"Check" Items Amount

: S\$

Market Value

: S\$

LTA Reimbursement Value

: S\$

Nett Value

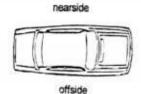
: S\$

Description of Damage:

The vehicle sustained damages at the

front portion

rear



front

Comments/Present Status:

Damages Consistent

Yours faithfully,

MARCUS CHUA

Licensed Appraiser

Nivitha (LKK Auto)

From:

Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent:

Thursday, 25 January 2018 4:39 PM

To:

'admin-d@lkkauto.com'

Subject:

OI: XD8221X / TP: XD7839X/LKK / DOA: 24/01/2018

Attachments:

XD8221X - SAS.pdf; XD7839X- SAS.pdf

Dear Catherine,

Please assist to conduct these survey:-

S/N	VEH TO BE SURVEY	W/SHOP NAME	PERSON TO CONTACT	OUR REF	OIC	REMARKS
1	XD 7839X	VFIX AUTO SERVICES PTE LTD @ 60 KAKI BUKIT AVE 6 ARK@KB	6455 2957	XD8221X/RH	ROHAINI	DOA : 24/01/2018 WP

Note: To survey on without prejudice basis. Please obtain estimate and advise the consistency of damages to third party vehicle that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

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Kindly acknowledge receipt of this email.

Thank you.

Yee Pei Li

Claims Assistant (Motor) ERGO Insurance Pte. Ltd. 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985

Tel.: 65 6829 9199 DID: 65 6829 9194

Website: www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Company	
Owner ID:	8963W	
Vehicle Details		
Vehicle No.:	XD7839X	
Vehicle to be Exported:	No	
Intended De-registration Date:	29 Jan 2018	
Vehicle Make:	VOLVO	
Vehicle Model:	FMX370 64R SLEEPER CAB	
Primary Colour:	White	
Manufacturing Year:	2013	
Engine No.:	D11294672	
Chassis No.:	YV2J1E1D9DA748123	
Maximum Power Output:		
Open Market Value:	\$111,122.00	
Original Registration Date:	02 Oct 2013	
First Registration Date:	02 Oct 2013	
Transfer Count:	1	
Actual ARF Paid:	\$5,557.00	
Intended PARF Rebate Det	ails	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:		
PARF Rebate Amount:	\$0.00	
Intended COE Rebate Deta	ails	
COE Expiry Date:	01 Oct 2023	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$71,001.00	
COE Rebate Amount:	\$40,272.00	
Total Rebate Amount:	\$40,272.00	

The information contained herein is correct as at 29 Jan 2018



ERGO INSURANCE PTE LTD 5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985

Vfix Auto Service Pte Ltd 60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 Email: vfixauto@gmail.com Tel: 64489268 Fax: 64452368

DATE ACC DATE REF NO.

: 25/01/2018

: 28/01/2018 : VFIX-TP20180407

POLICY NO

ESTIMATE -

Attention: Motor Claim Department

RE: VEHICLE NO: XD7839X VOLVO FMX

DESC	PII	PTION	AMOUNT S\$	
1	1	WIPER LINKAGE	17 883.60 °C	X /
2	1	WIPER GARNISH	(ne 741.00	2
3	1	FRONT BONNET	(ne 1,810.20	
4	1	FRONT BONNET GRILLE	5 0 1,155.00	_
5	1	FRONT BONNET DAMPER	1140.00	X
6	2	FRONT BONNET LOCK	142.00 4 7 284.00	
7	2	FRONT BONNET CATCH	76.00 17 152.00	
8	1	FRONT PANEL	1,145.00	
9	2	CABIN SHOCK ABSORBER FRONT	350.00 0/57 700.00	
10	1	AIR CON CONDENSER	750.00	
			7,760.80	
			48062 4050	32
			4326.38 349	218

LABOUR & MISCELLANEOUS: 1,400.00 To remove damaged parts with all necessary components/ 1 attachments apply hot-works where necessary replace new parts refit align into position with all necessary components attachments To spray paint replaced/repaired body panels inclusive of preparatory 1,000.00 2 works and painting materials To remove, refit cabin interior components, garnishes, roof lining 300.00 3 with all necessary attachments 150.00 To remove, replace air con condenser and recharge gas 4 200.00 To remove, replace front windscreen glass and water test 5 To remove, refit dashboard meter with all accessories components 250.00 6 3,300.00

SINGAPORE DOLLARS: ELEVEN THOUSAND AND SIXTY AND CENTS EIGHTY ONLY

Vfix Auto Service Pte Ltd



Ln - Auto Consultants hence notify

- the Repairer of the following:
 a resurvey before latter spray painting
- To Jisplay damaged partis) during resurvey
- . Pilets prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- * N. isecul modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	TO 1995 4 2 2 5 1 1 1	Affiliated to Federation Intern	ationale Des Experts En Auton	
RGC	INSURANCE PT	E LTD	Ref : CS/EGI180016	30/Uvd3n2
#04-0	MASEK BOULEVA 1 SUNTEC TOWE APORE 038985		Date: 01-02-2018 Code: EGI	
		Policy Particul	ars :- THIRD PARTY CLA	IM
	Insured Veh.	XD 8221X	Veh. Inspected	XD 7839X
	Policy No.		Coverage (\$)	0.00
	Claim No.	DSMCV1800170	Excess (\$)	0.00
	Assign From	YEE PEI LI	Assign Date	25/01/2018
2.		Vehicle P	articulars & Condition	
	Make & Model	VOLVO FMX370 (A)	c.c	10837
	Engine No.	HIDDEN	Year of Reg.	2013
	Chassis No.	YV2J1E1D9DA748123	Colour	WHITE
	Odometer	327074	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	315/80 R22.5	MIRAGE	6 mm
	L/H Front Tyre	315/80 R22.5	MIRAGE	6 mm
	R/H Rear Tyre	315/80 R22.5 (D/D)	MIRAGE	6/6 6/6 mm
	L/H Rear Tyre	315/80 R22.5 (D/D)	MIRAGE	6/6 6/6 mm
4.			ription of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT TH	E FRONT PORTION.	
5.	A STATE OF THE STA	070,000,000	neral Information	
	Accident Date	24/01/2018	Inspection Date	29/01/2018
	Survey held at	VFIX AUTO SERVICE PTE	LTD	
		60 KAKI BUKIT AVE 6, AR SINGAPORE 417892	K@KB, 417892 KAKI BUKIT	
5a.			Remarks	
	A)THE INSPECTION	ON WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BA NS, WE HAVE NOT AUTHOR	ASIS. RISED REPAIRS.
5b.	B)IN ACCORDAN		mate Days of Repair	

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 7839X

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
-1	WIPER LINKAGE	NOT NECESSARY	883.60	14
	WIPER GARNISH	CRACKED	741.00	741.00
1	FRONT BONNET	CRACKED	1,810.20	1,810.20
1	FRONT BONNET GRILLE	BROKEN	1,155.00	1,155.00
	FRONT BONNET DAMPER	NOT NECESSARY	140.00	-
2	FRONT BONNET LOCK @\$142.00	NOT NECESSARY	284.00	
	FRONT BONNET CATCH @\$76.00	NOT NECESSARY	152.00	12
1	FRONT PANEL	TO REPAIR SEE LABOUR	1,145.00	-
2	CABIN SHOCK ABSORBER FRONT @\$350.00	O/S TWISTED	700.00	350.00
	AIR CON CONDENSER	BENT / PUNCTURE	750.00	750.00
	LESS 10% DISCOUNT			-480.62
			7,760.80	4,325.58
	LABOUR			
	TO REMOVE DAMAGED PARTS WITH ALL NECESSARY COMPONENTS/ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPLACE NEW PARTS REFIT ALIGN INTO POSITION WITH ALL NECESSARY COMPONENTS ATTACHMENTS.INCLUSIVE OF THE REPAIR OF FRONT PANEL.		1,400.00	
	TO SPRAY PAINT REPLACED/REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS.		1,000.00	
	TO REMOVE, REFIT CABIN INTERIOR COMPONENTS, GARNISHES, ROOF LINING WITH ALL NECESSARY ATTACHMENTS.	NOT NECESSARY	300.00	
	TO REMOVE, REPLACE AIR CON CONDENSER AND RECHARGE GAS.		150.00	
	TO REMOVE, REPLACE FRONT WINDSCREEN GLASS AND WATER TEST.	NOT NECESSARY	200.00	
	TO REMOVE, REFIT DASHBOARD METER WITH ALL ACCESSORIES COMPONENTS.	NOT NECESSARY	250.00	
	ACCESSORIES COMIT STEETING		3,300.0	1,100.0
	GRAND TOTAL		11,060.8	5,425.5

Report Ref No. CS/EGI18001630/Uvd3n2



Page No.: 2 of 2

	4 200 00
RECOMMENDED COST OF LUMP SUM REPAIRS	4,300.00
RECOMMENDED COST OF LOWIP SOM KET AIRS	
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CS/EGI18001630/Uvd3n2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.