

ASS 380 BY

Menimen

Taufik
Irene Tan

ASSIGNMENT (Office)

MSIG

25/01/2018 @ 4:44pm

OD: (P) WS / TP RES / OD RES / EVA / INV / MV / CS

To Report Vehicle No. SKF 4456 E

SKJ 16655

At Workshop No. Mova Automotive

6272 3892

at Blk 100R, Bukit Merah Lane 3 #01-04

Policy No. MSD / VPCP / 17-000413

Claim No. MSC / V / 18-000121

Sum Insured

Make of Veh.

(Client's Brand)

20/01/2018

CA / REV / REP. / REV 24 HRS 'wp'

Date Time 8:30am @ 26/1/18

Person Contacted Nitha

WSP Treatment

Vehicle IN / OUT

Date Time Action / Instruction

SKF 4456 E - X

SKJ 16655 - X

06/2/18 @ 5.13pm revised to Irene via Menimen.

28/1/18 @ 2:37pm confirmed with Jia Yu LS @ 3750, 4 days.

(Feed @ 3294.84, 47%)

GLA / FR / SST

Comments: Yes or No

Est. Repair

4 days

Res: Yes or No

Lump Sum

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle: IN / OUT

D.O.A.

D.O.I

5/2/18 @ 2:40pm

Survey held at

Mova RM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop dt

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Part price check 20/7

RECEIVED 01 AUG 2018

[Signature]
1/8/18

Date Time File Passed

1/8/18

Date Time File Returned

☐

Prel. Report

☐

Final Report

Days Of Repair: 4

Resurvey No. of Trip: 1

Survey Fee

Transport

1st Fee

2nd

3rd

Add Fee:

☐

Site Insp

☐

Inter-visit

☐

Track

☐

Weekly

Report Format

MR-TP

Lump Sum / 1.8

3750



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18001627/T1qd3

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 26-01-2018



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 1665S	Veh. Inspected	SKF 4456E
Policy No.	MSD/VPCP/17-000413	Coverage (\$)	0.00
Claim No.	MSC/V/18-000121	Excess (\$)	0.00
Assign From	MERIMEN (IRENE TAN)	Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	20/01/2018	Inspection Date
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2018		25 Jan 2018 16:44 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD, Co. Reg. No.: 197901535G		
Main Claimant:	NORIKO MATSUMOTO, ID: S7461094C		
Vehicle Reg. No.:	SKF4456E	Date of Loss:	20/01/2018 11:00 - :59
Claim Type:	TP / MSC/V/18-000121	Policy/Cover Note No.:	MSD/VPCP/17-000413 (Comprehensive) Coverage: 13/03/2017 - 12/03/2018
Vehicle Reg. No. (Insured):	SKJ1665S	Policy No. (Claimant):	
		Excess:	S\$3,300.00
Repairer:	Mova Automotive Pte Ltd (HQ) Block 1008 Bukit Merah Lane 3 #01-04/06/08/94, 159722 Bukit Merah - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/01/2018]		
Driver/Custodian (Insured):	BOISSELET TANGUY MARC MARIE-JOSEPH (), NRIC: G3268430R, Tel: +6598508019		

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Jia Yu <jiaYu@moVa.com.sg>
Sent: Friday, 27 July 2018 2:33 PM
To: Shiau Chan (LKKAUTO)
Cc: Taufikh (LKKAUTO)
Subject: RE: Outstanding Pending Finalise

Hi Shiau Chan,

Okay. Confirmed at \$3750.00 with 4 repair days.
Thank you.

Best Regards,

JiaYu

Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Friday, 27 July 2018 1:44 PM
To: Jia Yu
Cc: Taufikh (LKKAUTO); SUR
Subject: RE: Outstanding Pending Finalise

Dear Jia Yu,

WITHOUT PREJUDICE

Offer Lump Sum \$3,750.00 and 4 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Yu <jiaYu@moVa.com.sg>
Sent: Friday, 27 July 2018 11:06 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Subject: RE: Outstanding Pending Finalise

Hi Shiau Chan,

The List Price given is too low.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 06 Feb 2018

Preliminary Advice

Insured Vehicle No	: SKJ1665S	Accident Date	: 20/01/2018
TP Vehicle No	: SKF4456E	Assignment Date	: 25/01/2018
Make	: VOLKSWAGEN TOURAN	Est. Duration of Repair	: 4.00
Date of Inspection	: 05/02/2018		
Inspection At	: MOVA AUTOMOTIVE PTE LTD (HQ) BLOCK 1008 BUKIT MERAH LANE 3 #01-04/06/08/94 SINGAPORE 159722		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,044.84
Revised Amount	:S\$	4,774.13
Check Items (Estimated)	:S\$	477.66
Total	:S\$	5,251.79
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

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Mar 2012, Audi A4 1.8 TFSI @ \$71,888 - CNY Deal!



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Good As New, Hassle Free, View
To Appreciate...
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19 vehicles

TOURAN 1.4

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	TOURAN 1.4		Any	Any	2012	Any	Any	Any	Available
	Volkswagen	Touran 1.4A TSI	\$58,000	\$10,040 /yr	19-Sep-2012	1,390 cc	95,000 km	MPV	Available
New Arrival! Breaking News. Offer For The Month. Free Insurance For All Customer With 40% NCD And Above. Low Mileage Done. Cheapest In Town! Getting A Safety, Superb Handling, Comfortable Luxury And F...									
Posted: 03-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$55,000	\$10,800 /yr	28-Feb-2012	1,390 cc	62,000 km	MPV	Available
Agent Maintained. Mint Condition, Extremely Well Maintained Interior. 6 Months Warranty For Engine And Gearbox. Current Bank Interest At 2.78% For This Month! Get This Before It's Sold. We Welcome Tra...									
Tradelt.Com Pte Ltd									
Posted: 03-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$56,800	\$10,070 /yr	27-Aug-2012	1,390 cc	-	MPV	Available
Graded B by STA									
Car Serviced By Agent. STA 120 Points Evaluated. Up To 90% Loan! Flexible Repayment With Our In House Financing. Opt Extended Warranty Available. Owning A Car Is So Much Easier With Us. View To Believ...									
Universe Motoring									
Posted: 03-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$59,800	\$10,660 /yr	07-Sep-2012	1,390 cc	69,000 km	MPV	Available
1 Owner Only.Fully Service By Agent.Low Mileage Done At 13000km Per Year.High Paper And Export Value Of \$55000.Value For Money.This Shall Be The Best Unit In Town.100% Accident Free.Owner Never Miss A...									
Posted: 03-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
Car Buying	Car Selling	Car Aftermarket							
Car Ownership	On The Move	Lifestyle	Buy Tyres Online! Latest Special Offers from Tyrepack						
	Volkswagen	Touran 1.4A TSI	\$57,800	\$10,310 /yr	24-Aug-2012	1,390 cc	92,000 km	MPV	Available
Most Popular Mid Size European Style MPV, Ideal For Family Comfort And Sporty 7 Seater. Low Mileage! Please Consult Our Sales Person.									
Posted: 03-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$51,800	\$9,980 /yr	13-Mar-2012	1,390 cc	87,000 km	MPV	Available
1 Owner, Low Mileage Clocked! Immaculate Condition, Cheaper Depreciation Than Most Of The Japanese Made Mpv But Comes With More Functions And Safety Precaution. Low Fuel Consumption, Road Tax And Run...									
Posted: 02-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	Volkswagen	Touran 1.4A TSI	\$57,800	\$10,570 /yr	16-Jul-2012	1,390 cc	-	MPV	Available
1 Owner, Very Well Maintained, No Gearbox Issue As Mechatronic Replaced Early 2017, Servicing An Wear And Tear Done Together With Vehicle Checks, Powerful, Economical, Stable, Safe 7 Seater MPV For Yo...									
Posted: 02-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen									
	ikswagen	Touran 1.4A TSI	\$53,800	\$10,870 /yr	17-Jan-2012	1,390 cc	77,216 km	MPV	Available



High CGE At \$48801, No Gimmicks! Down Payment \$5380 With Monthly \$1100, VW Service Record, 1 Owner, Mileage Done 12800Km Yearly, Road Tax Till 7/2018, Turbo Charged Engine, Dark Blue In Colour, Serv...

Posted: 02-Feb-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$55,800** **\$10,100 /yr** **18-Jul-2012** **1,390 cc** **66,000 km** **MPV** **Available**

No Gimmick On Price, Selling At Above Price, Super Low Mileage Of Only 66,000km With Full Agent Service And Maintain With Record, Expat Own, Accident Free, Tip Top Condition With Zero Repair, Welcome ...

Posted: 30-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$60,800** **\$10,850 /yr** **11-Sep-2012** **1,390 cc** **42,000 km** **MPV** **Available**

1 Owner! Very Low Mileage Of 42,000KM Done, Super Well Maintained By Owner, 100% Accident Free, View To Believe, STA/Vicom Evaluation Welcome, Flexible Loan Available, High Trade-In For Your Car, Call...

Posted: 29-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$51,800** **\$9,580 /yr** **15-May-2012** **1,390 cc** **95,000 km** **MPV** **Available**

Low Mileage Clocked! Immaculate Condition, Cheaper Depreciation Than Most Of The Japanese Made Mpv But Comes With More Functions And Safety Precaution. Low Fuel Consumption, Road Tax And Running Cost!...

Posted: 27-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran Sport 1.4A TSI **\$65,800** **\$10,780 /yr** **31-Oct-2012** **1,390 cc** **-** **MPV** **Available**

Up To 90% Loan! Flexible Repayment With In House Financing. All Vehicle Inspected By Our Professional Team For Highest Quality With Opt Extended Warranty Available. Owning A Car Is So Much Easier With...

Universe Motoring

Posted: 25-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$55,800** **\$10,290 /yr** **18-Jun-2012** **1,390 cc** **62,700 km** **MPV** **Available**

Price Reduced For CNY! 7 Seaters MPV. Super Low Mileage. Agent Maintained. No Repairs Needed. Clean And Neat Interior. Showroom Condition. 10%-20% Down Payment Scheme Available. Please Call For Viewin...

Posted: 19-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$53,800** **\$10,010 /yr** **21-May-2012** **1,390 cc** **118,000 km** **MPV** **Available**

1 Owner Only, Cheapest 7 Seater In Market, 100% Accident Free, Any Workshop, STA/VICOM Inspection Welcome. 6 Months Warranty, Call Us Now For Viewing/Test Drive!

Posted: 14-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$57,000** **\$10,020 /yr** **11-Sep-2012** **1,390 cc** **76,934 km** **MPV** **Available**

HP/DSG Tuned By Monster Tune For Optimal Performance. Exhaust Pipe Changed To Increase HP. Tyres Changed To 16" Instead Of The Usual 14". In Car Android Entertainment System Fitted. Audi Ignition Coil...

Posted: 11-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$59,800** **\$10,770 /yr** **28-Aug-2012** **1,390 cc** **100,000 km** **MPV** **Available**

1 Owner. Fully Agent Maintained. Highest Demand 7 Seaters MPV That You Can See On The Roads And Every Carpark Daily! The Best Condition In Town! Power And Responsive! Must View! Bank Loan And In House...

Posted: 03-Jan-2018 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$67,800** **\$11,910 /yr** **15-Nov-2012** **1,390 cc** **89,000 km** **MPV** **Available**

1 Owner, Low Mileage 7 Seater MPV. 2 Tone Leather Seats. Well Maintained Tip Top Condition.

Think One Automobile & Trading

Posted: 30-Dec-2017 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$59,800** **\$11,050 /yr** **11-Jul-2012** **1,390 cc** **56,000 km** **MPV** **Available**

The Touran Rides With Easy Fluidity Over Most Surfaces, Softening All But The Worst Bumps, And Only Fidgeting A Little Over Scruffy Town Roads. The Steering Is Predictable And Well-weighted, There Lo...

Accendore Autolution Pte Ltd

Posted: 14-Dec-2017 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen



Volkswagen Touran 1.4A TSI **\$56,000** **\$11,270 /yr** **06-Feb-2012** **1,390 cc** **87,300 km** **MPV** **Available**

Great Condition. Well Maintained. Call Us To Arrange For Viewing.

F1 Autos Pte Ltd

Posted: 04-Dec-2017 Tags: 2012 Volkswagen Touran, Volkswagen Touran, Volkswagen, Touran, Used Volkswagen

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1094C
Vehicle Details	
Vehicle No.:	SKF4456E
Vehicle to be Exported:	No
Intended De-registration Date:	06 Feb 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TOURAN 1.4L AT TSI 1T32B4
Primary Colour:	Grey
Manufacturing Year:	2012
Engine No.:	CAV406414
Chassis No.:	WVGZZZ1TZCW101091
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$21,810.00
Original Registration Date:	30 May 2012
First Registration Date:	30 May 2012
Transfer Count:	0
Actual ARF Paid:	\$21,810.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 May 2022
PARF Rebate Amount:	\$15,267.00
Intended COE Rebate Details	
COE Expiry Date:	29 May 2022
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$56,501.00
COE Rebate Amount:	\$24,362.00
Total Rebate Amount:	\$39,629.00

The information contained herein is correct as at 06 Feb 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/01/2018 09:33
Date Of Accident	20/01/2018 11:30
Exact Location Of Accident	NAPIER RD TOWARDS GRANGE RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKF4456E
Insured/Policyholder	
Name Of Registered Owner	NORIKO MATSUMOTO
NRIC No	S7461094C
Email Address	NORIKOM21@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91725896
Alternative Phone No	OTHERS-NOPHONE

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	TOURAN 1.4L AT TSI 1T32B4
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	NORIKO MATSUMOTO
NRIC No	S7461094C
Date Of Birth	21/04/1974
Occupation	INDOOR
Date Of Driving Pass	08/09/2008
Driving Experience	9 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91725896
Fax Number	
Contact Number	OTHERS-NOPHONE
EMail Address	NORIKOM21@GMAIL.COM

Address	1 MOONBEAM VIEW
Postcode	277256
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : CHARLES EDWARD GRANDISON BROWN GENDER: : MALE
Passenger 2	NAME: : EMA BROWN GENDER: : FEMALE
Passenger 3	NAME: : HARUKI BROWN GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BUKIT TIMAH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 1 DUKE ROAD , POSTCODE: 268914 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-4629999 - FAX NO: 64628933
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

-

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ1665S
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GiA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GiA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GiA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

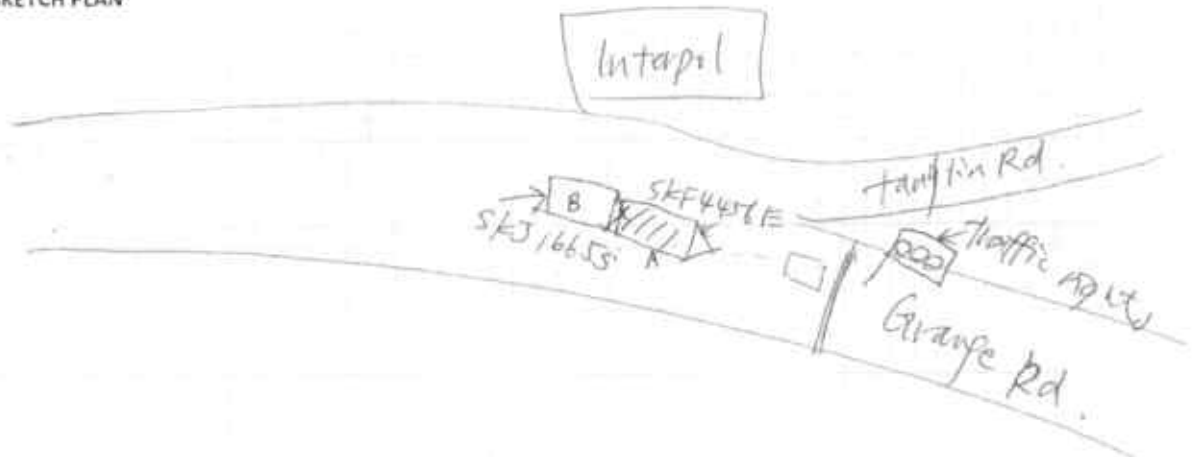

 Policyholder's Signature
 Date & Time:
 22/1/18, 930hrs.

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/File No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time: 22/1/18
930 hrs.

Driver's Signature

Date & Time:

Reporting Centre Personnel's Signature

Name: _____
NRIC/FIN No.: _____

Annex D

NOTICE OF REPORTING

This is to confirm that Noriko Matsumoto, S7461094C has reported to the Police a non-injury traffic accident which occurred along Napier Rd towards Grange Rd on 20/01/2018, at about 1130hrs involving the following vehicles:

- 1) SKF4456E – Complainant (C/N: 91725896)
- 2) SKJ1665S – Boisselet Tanguy Marc Marie-Joseph, G3268430R (C/N: 98508019)

2 On the above mentioned date and time, I was travelling along Napier Rd towards Grange Rd.

3 I was approaching the junction in front of Interpol when the traffic light was red. I was slowing down to make a complete stop when I suddenly felt an impact coming from the back of my vehicle. There were several stationary vehicles in front of me.

4 I got out of my vehicle and noticed another vehicle had collided into the back of my vehicle. The other driver and I then exchanged particulars. There was a dent on my rear tailgate and scratches on the rear bumper. I wish to state that there were no injuries and no government property damaged. No police or ambulance were at scene.

5 If this accident was reported to the Police within 24 hours of its occurrence, then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: Sgt Qarissa Zaini

Date: 21/01/2018 Time: 1230hrs

S/D Ref: eSD 28

Police Post/ Unit: Bukit Timah NPC

Original - to be issued to informant

Duplicate - to be submitted to Traffic Police



Main Office:

Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : (65) 6476 3333
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:

Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0085864-2

Estimate

22/01/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1

Veh # :- SKF4456E

Veh Model :- VOLKSWAGEN TOURAN

Estimate# :- CK416948

Claim # :-

ACC. Date :- 20/01/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
LIST ITEMS :				
1.	REAR BOOT	1 PC	2,185.45	2,185.45
2.	REAR BOOT LOGO	1 PC	134.20	134.20
3.	REAR BOOT EMBLEM "TOURAN"	1 PC	126.15	126.15
4.	REAR BOOT EMBLEM "TSI"	1 PC	89.65	89.65
5.	REAR NUMBER PLATE LAMP L+R	2 PC	85.90	171.80
6.	REAR BOOT LOCK	1 PC	226.35	226.35
7.	REAR BUMPER	1 PC	1,380.25	1,380.25
8.	REAR BUMPER INNER GARNISH	1 PC	116.35	116.35
9.	REAR BUMPER BRACKET L+R	2 PC	68.30	136.60
10.	REAR BUMPER REINFORCEMENT	1 PC	725.60	725.60
11.	REAR END PANEL TOP GARNISH	1 PC	185.20	185.20
12.	REAR LOWER BUMPER - REPAIR	1 PC		
13.	REAR END PANEL - REPAIR	1 PC		
LIST TOTAL S\$				5,477.60
10% DISCOUNT S\$				-547.76
				4,929.84
SPECIAL NET ITEMS :				
1.	REAR WINDSCREEN SEALANT	1 PC	40.00	40.00
2.	REAR NUMBER PLATE	1 PC	45.00	45.00
3.	REVERSE SENSOR	1 PC	250.00	250.00
SPECIAL NET TOTAL S\$				335.00
LABOUR :				
TO REPAIR REAR END PANEL & REAR LOWER BUMPER. TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED AREAS				550.00
TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS				800.00
TO REMOVE & REFIX REAR WINDSCREEN GLASS				150.00
TO REMOVE & REFIX REAR BOOT MECHANISM, REAR WIPER MOTOR & LOCKING SYSTEM				80.00
TO REMOVE & REFIX REAR BOOT COMPARTMENT TRMS, COVERING & OTHER ATTACMENT PARTS				80.00
TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING				60.00
TO RUST PROOF AFFECTED AREAS				60.00
LABOUR TOTAL S\$				1,780.00

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Tel : (65) 6272 3892
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

Estimate

22/01/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1 130556
Veh # :- SKF4456E
Veh Model :- VOLKSWAGEN TOURAN
Estimate# :- CK416948
Claim # :-
ACC. Date :- 20/01/18
Terms :- C.O.D Days
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$ 7,044.84

GST @ 7 % 493.14

AMOUNT DUE S\$ 7,537.98

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanglin 27425-49
WP
5/3/18 Lumpsun
Resurvey After repair
4 days.
sur @ LKKauto.com

[Signature]
12/2/18

Shiau Chan (LKKAUTO)

From: Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>
Sent: Friday, 27 July 2018 1:03 PM
To: Shiau Chan (LKKAUTO)
Subject: RE: KINDLY ASSIST TO CHECK PARTS PRICES OF VOLKSWAGEN TOURAN

Best Regards

Oh Aik Seong
(Body & Paint Dept)
Aftersale

Volkswagen Group Singapore Pte Ltd
No: 17 Tuas Ave 9

Mobile No: +65-85187912

aikseong.oh@vw.com.sg
<http://www.vw.com.sg>



From: Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]
Sent: Friday, July 27, 2018 10:58 AM
To: Oh, Aik Seong (VWG Singapore)
Subject: KINDLY ASSIST TO CHECK PARTS PRICES OF VOLKSWAGEN TOURAN

Dear Ah Seong,

Kindly assist to check part prices of SKF 4456E, VOLKSWAGEN TOURAN 1.4L AT 1T32B4, chassis number WVGGZZ1TZCW10xxx are as below:

1. REAR BOOT 1957.00
2. REAR BUMPER 1329.72

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: (65) 6476 3333
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel: (65) 6272 3892
Fax: (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0068664-2

Estimate

22/01/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
16, RAFFLES QUAY
#24-01 HONG LEONG BUILDING
SINGAPORE 048581.

Attention :- XA013

Page # :- 1

Veh # :- SKF4456E

Veh Model :- VOLKSWAGEN TOURAN

Estimate# :- CK416948

Claim # :-

ACC. Date :- 20/01/18

Terms :- C.O.D Days

Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
1.	REAR BOOT	1 PC	2,185.45	2,185.45
2.	REAR BOOT LOGO	1 PC	134.20	134.20
3.	REAR BOOT EMBLEM "TOURAN"	1 PC	126.15	126.15
4.	REAR BOOT EMBLEM "TSI"	1 PC	89.65	89.65
5.	REAR NUMBER PLATE LAMP L+R	2 PC	85.90	171.80
6.	REAR BOOT LOCK	1 PC	226.35	226.35
7.	REAR BUMPER	1 PC	1,380.25	1,380.25
8.	REAR BUMPER INNER GARNISH	1 PC	116.35	116.35
9.	REAR BUMPER BRACKET L+R	2 PC	68.30	136.60
10.	REAR BUMPER REINFORCEMENT	1 PC	725.60	725.60
11.	REAR END PANEL TOP GARNISH	1 PC	185.20	185.20
12.	REAR LOWER BUMPER - REPAIR	1 PC		
13.	REAR END PANEL - REPAIR	1 PC		
LIST TOTAL S\$				5,477.60
10% DISCOUNT S\$				-547.76
				4,929.84

SPECIAL NET ITEMS :				
1.	REAR WINDSCREEN SEALANT	1 PC	40.00	40.00
2.	REAR NUMBER PLATE	1 PC	45.00	45.00
3.	REVERSE SENSOR	1 PC	250.00	250.00
SPECIAL NET TOTAL S\$				335.00

LABOUR :
TO REPAIR REAR END PANEL & REAR LOWER
BUMPER. TO REMOVE & REPLACE ALL ACCIDENT
DAMAGED PARTS & REALIGN ALL AFFECTED AREAS

TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS

TO REMOVE & REFIX REAR WINDSCREEN GLASS

TO REMOVE & REFIX REAR BOOT MECHANISM, REAR
WIPER MOTOR & LOCKING SYSTEM

TO REMOVE & REFIX REAR BOOT COMPARTMENT
TRMS. COVERING & OTHER ATTACHMENT PARTS

TO REMOVE & REFIX REVERSE SENSOR & CHECK
WIRING

TO RUST PROOF AFFECTED AREAS

LABOUR TOTAL S\$

PARTS (L19): \$3699.40 - 10%

= \$3329.46

PARTS (S20): \$240.00

LABOUR: \$1210.00

Total: \$4779.46

Cumsum (-20%):

\$3800.00

4 days.

450 - 550.00

500 - 800.00

120 - 150.00

40 - 80.00

40 - 80.00

50 - 60.00

30 - 60.00

1,780.00

Estimate

22/01/2018

MSIG INSURANCE (S) PTE LTD (SGX CENTRE)
 16, RAFFLES QUAY
 #24-01 HONG LEONG BUILDING
 SINGAPORE 048581.

Attention :- XA013

Page # :- 1 130556
 Veh # :- SKF4456E
 Veh Model :- VOLKSWAGEN TOURAN
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 ACC. Date :- 20/01/18
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 Remarks :-

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 Singapore 159722

Tel : (65) 6272 3892
 Fax : (65) 6270 8314
 Co. Reg. 198904033G
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S

AMOUNT S\$

7,044.84

GST @ 7 %

493.14

Jaay

AMOUNT DUE S\$

7,537.98

Customer's Signature/Co. Stamp MOVA AUTOMOTIVE PTE LTD

PARTS (LST): \$4100.35 - 10%
 = \$3690.31

PARTS (SN): \$240.00

LABOUR: \$1210.00

Total: \$5140.31

Lumpsum (-20%): \$4100.00

4 days.

Tanpoh 97495749
 'cop'

5/3/18 Lumpsum

Resumy After repair

4 days.

sur @ kuantan

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jan 2018		25 Jan 2018 16:44 Edit Adj Rpt	S\$3,750.00 Edit Estimates	S\$3,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TOKYO CENTURY LEASING (SINGAPORE) PTE LTD, Co. Reg. No.: 197901535G								
Main Claimant:	NORIKO MATSUMOTO, ID: S7461094C								
Vehicle Reg. No.:	SKF4456E	Date of Loss:	20/01/2018 11:00 - :59 [67 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/18-000121	Policy/Cover Note No.:	MSD/VPCP/17-000413 (Comprehensive) Coverage: 13/03/2017 - 12/03/2018						
Vehicle Reg. No. (Insured):	SKJ1665S	Policy No. (Claimant):							
		Excess:	S\$3,300.00						
Repairer:	Mova Automotive Pte Ltd (HQ) No. 22 Jalan Kilang, #07-01, Mova Building, 159419 Bukit Merah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 24/02/2018]								
Driver/Custodian (Insured):	BOISSELET TANGUY MARC MARIE-JOSEPH (), NRIC: G3268430R, Tel: +6598508019								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKF4456E (MSC/V/18-000121)
[SKJ1665S]**

TP

NORIKO MATSUMOTO

Jan 20 2018 11:00AM

[TOKYO CENTURY LEASING (SINGAPORE) PTE LTD]

Mova Automotive Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Assessment Reports				1 per page v	☒
No	Finalized On		Thumbnail		Print
1	23/01/18 14:31	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Accident Statement From: SC - Reg. No: SKJ1665S, Claimant: TOKYO CENTURY LEASING (SINGAPORE) PTE LTD	Load HTM		
No	Finalized On		Thumbnail		Print
1	06/02/18 17:11	LKK Auto Consultants Pte Ltd (HQ) Adjuster Immediate Advice	Load HTM		

Photos/Images				3 per page v	☒
No	Relabel/Reorder		Thumbnail		Print
1	01/08/18 15:22	LKK Auto Consultants Pte Ltd (HQ) Odometer Reading	Load JPG		☒
2	01/08/18 15:22	Chassis Number	Load JPG		☒
3	01/08/18 15:22	General View	Load JPG		☒
4	01/08/18 15:22	General View	Load JPG		☒
5	01/08/18 15:22	General View	Load JPG		☒
6	01/08/18 15:22	General View	Load JPG		☒
7	01/08/18 15:22	General View	Load JPG		☒
8	01/08/18 15:22	General View	Load JPG		☒
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29	01/08/18 15:23	General View	Load JPG		☒
30	01/08/18 15:23	General View	Load JPG		☒
31	01/08/18 15:23	General View	Load JPG		☒
32	01/08/18 15:23	General View	Load JPG		☒

Assessment Reports			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
				☒
33	01/08/18 15:23	General View	Load JPG	☒
34	01/08/18 15:23	General View	Load JPG	☒
35	01/08/18 15:23	General View	Load JPG	☒
36	01/08/18 15:23	General View	Load JPG	☒
37	01/08/18 15:23	Reinspection Photo	Load JPG	☒
38	01/08/18 15:23	Reinspection Photo	Load JPG	☒
39	01/08/18 15:23	Reinspection Photo	Load JPG	☒
40	01/08/18 15:23	Reinspection Photo	Load JPG	☒
41	01/08/18 15:23	Reinspection Photo	Load JPG	☒
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43	01/08/18 15:23	Reinspection Photo	Load JPG	☒
44	01/08/18 15:23	Reinspection Photo	Load JPG	☒
45	01/08/18 15:23	Reinspection Photo	Load JPG	☒
46	01/08/18 15:23	Reinspection Photo	Load JPG	☒
47	01/08/18 15:23	Reinspection Photo	Load JPG	☒
48	01/08/18 15:23	Reinspection Photo	Load JPG	☒
49	01/08/18 15:23	Reinspection Photo	Load JPG	☒
50	01/08/18 15:23	Reinspection Photo	Load JPG	☒
51	01/08/18 15:23	Reinspection Photo	Load JPG	☒
52	01/08/18 15:23	Reinspection Photo	Load JPG	☒
53	01/08/18 15:23	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	23/01/18 14:31	TP SKF4456E GIA report From: SC - Reg. No: SKJ16655, Claimant: TOKYO CENTURY LEASING (SINGAPORE) PTE LTD	Load PDF	
2	23/01/18 14:32	tp request pri	Load PDF	
3	23/01/18 14:33	TP PRI Estimates	Load PDF	
4	25/01/18 16:46	TP agree on Common SJE (LKK)	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18001627/QD3Q2

Date: 03/08/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/17-000413
Claimant Vehicle No :	SKF4456E	Insured Vehicle No :	SKJ1665S
Date of Loss:	20/01/2018	Nature of Claim:	TP
		Claim No:	MSC/V/18-000121

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKF4456E	Engine No:	CAV406414
Make & Model:	VOLKSWAGEN TOURAN, 1.4 TSI (A)	Chassis No:	WVGZZZ1TZCW101091
Reg. Date:	30/05/2012 (Man. Year: 2012)	Odometer:	53569 km
Colour:	Grey		
Engine Capacity:	1390 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Yokohama 6 mm	Rear Left Side:	Yokohama 6 mm
Front Right Side:	Yokohama 6 mm	Rear Right Side:	Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,264.84	3,507.99	1,756.85	33.37
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,780.00	1,210.00	570.00	32.02
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,044.84	4,717.99	2,326.85	33.03
Approved Total (Overridden) (S\$)		3,750.00		
(S\$)	7,044.84	3,750.00	3,294.84	46.77
+ GST 7.00/7.00% (S\$)	493.14	262.50	230.64	46.77
Nett Amount (S\$)	7,537.98	4,012.50	3,525.48	46.77

INSPECTION

Date of Assignment:	25/01/2018	
Date Inspected:	05/02/2018 Inspected At:	Mova Automotive Pte Ltd (HQ) Block 1008 Bukit Merah Lane 3 #01- 04/06/08/94 Singapore 159722
Estimated Period of Repair:	4.0 days	

Adjuster: MOHD RASUL**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Aug 2018)
Parts: M1-MPV	VOLKSWAGEN TOURAN 1.4 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKF4456E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT	Bent	2,185.45 FL	*1,869.95 FL
2	1		*REAR BOOT EMBLEM TOURAN	Necessary	126.15 FL	*126.15 FL
3	1		*REAR BOOT EMBLEM TSI	Necessary	89.65 FL	*89.65 FL
4	2		*REAR NUMBER PLATE LAMP L+R	Not Necessary	171.80 FL	*- FL
5	1		*REAR BOOT LOCK	Not Necessary	226.35 FL	*- FL
6	1		*REAR BUMPER	Deformed	1,380.25 FL	*1,226.50 FL
7	1		*REAR BUMPER INNER GARNISH	Cracked	116.35 FL	*116.35 FL
8	2		*REAR BUMPER BRACKET L+R	Cracked (1 PCS ONLY)	136.60 FL	*68.30 FL
9	1		*REAR BUMPER REINFORCEMENT	Not Necessary	725.60 FL	*- FL
10	1		*REAR END PANEL TOP GARNISH	Not Necessary	185.20 FL	*- FL
11	1		*REAR LOWER BUMPER (NPA)	Repair	0.00 FL	*- FL
12	1		*REAR END PANEL (NPA)	Repair	0.00 FL	*- FL
13	1		*REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
14	1		*REAR NUMBER PLATE	Not Necessary	45.00 FS	*- FS
15	1		*REVERSE SENSOR	Not Working	250.00 FS	*200.00 FS
16	1		*REAR BOOT LOGO	Necessary	134.20 FL	*134.20 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,812.60	3,871.10
- List Item Discount on L Items 10.00/10.00% (\$\$)	547.76	363.11
Total Parts (\$\$)	5,264.84	3,507.99

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR REAR END PANEL & REAR LOWER BUMPER .TO REMOVE & REPLACE ALL ACCIDENT DAMAGED PARTS & REALIGN ALL AFFECTED AREAS	New	550.00	450.00
2	TO SPRAY PAINT ON ACCIDENT AFFECTED AREAS	New	800.00	500.00
3	TO REMOVE & REFIX REAR WINDSCREEN GLASS	New	150.00	120.00
4	TO REMOVE & REFIX REAR BOOT MECHANISM ,REAR WIPER MOTOR & LOCKING SYSTEM	New	80.00	40.00
5	TO REMOVE & REFIX REAR BOOT COMPARTMENT TRIMS ,COVERING & OTHER ATTACHMENT PARTS	New	80.00	40.00
6	TO REMOVE & REFIX REVERSE SENSOR & CHECK WIRING	New	60.00	30.00
7	TO RUST PROOF AFFECTED AREAS	New	60.00	30.00
Gross Labour Cost (S\$)			1,780.00	1,210.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >