

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 31 January, 2018 3:03 PM  
**To:** ONG LI LI; 'mt\_claim@lonpac.com'  
**Cc:** Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto); Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Li Li,

We refer to your below email.

We had checked with TP repairer, we were informed that TP vehicle had changed number plate.

We had requested for a copy of the Letter to confirm number plate has been changed and they will forward to us a copy once available.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** ONG LI LI [mailto:[llong@lonpac.com](mailto:llong@lonpac.com)]

**Sent:** Monday, 29 January, 2018 10:14 AM

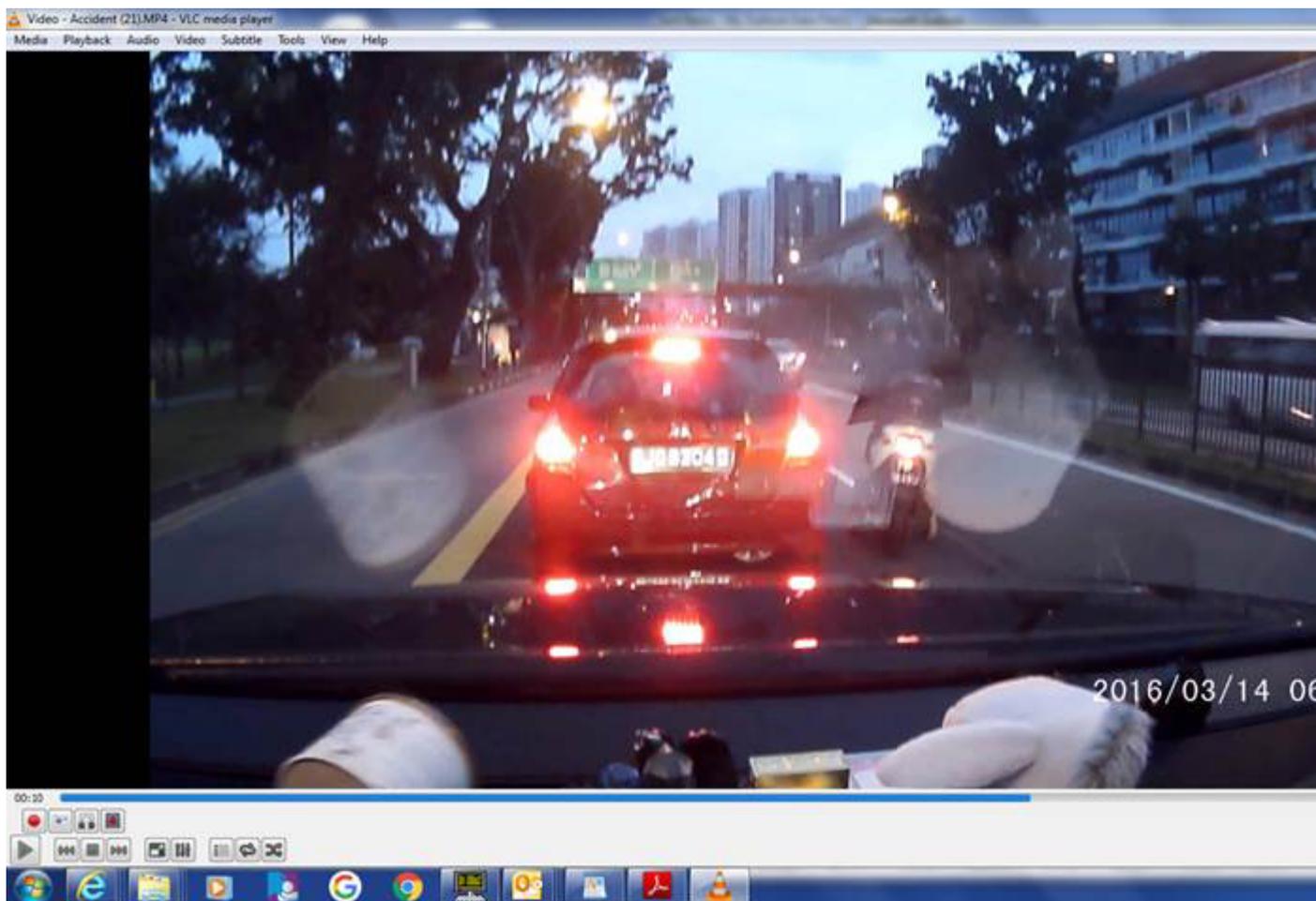
**To:** Shirley Hiew (LKK Auto); 'mt\_claim@lonpac.com'

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Vic

From the screenshot from Insured's video footage, the TP vehicle no. should be SJG6304D & not SLV6410C. Please check.



Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** ONG LI LI  
**Sent:** Friday, 26 January, 2018 4:51 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'mt\_claim@lonpac.com'  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - TBA) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Shirley

Pls see our Insured's GIA report attached- our Insured has indicated a different TP vehicle no. Kindly verify with Insured before proceeding further.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Friday, 26 January, 2018 4:32 PM  
**To:** 'mt\_claim@lonpac.com'  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin

A

**Subject:** Direct Settlement - Accident Involving SLC9940U (OI : LPC - TBA) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SLV 6410C at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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