

## Vic (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Tuesday, 24 July, 2018 3:54 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahb3 ) on 23/01/2018

Hi Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 23 July, 2018 4:26 PM  
**To:** ONG LI LI  
**Cc:** Admin A; MT\_Claim\_SG; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahb3 ) on 23/01/2018

**Your Ref:** 17/18/18/VP05/020352  
**Our Ref:** CC6/LPC18001624/Ahb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES SLC 9940U (OI) AND SLV 6410C (TP) ON 23/01/2018 ALONG UPPER BUKIT TIMAH ROAD

We refer to the above matter.

We refer to the assignment dated 26<sup>th</sup> January 2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a clear-cut case where Insured vehicle had rear-ended the TP vehicle. As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**MG SOLUTION PTE LTD**" as below:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 13,373.16	\$ 4,280.00
Loss of Use (\$60 x 7 days)	\$ 420.00	\$ 420.00
LTA Search Fee	\$ 7.45	\$ 7.45
<b>TOTAL</b>	<del>\$ 13,801.05</del> <b>\$13,800.61</b>	<b>\$ 4,707.45</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekend / Downtime	1 day
<b>TOTAL</b>	<b>7 days</b>

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Monday, 19 March, 2018 3:37 PM

**To:** ONG LI LI

**Cc:** Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto); Vic (LKKAuto); 'mt\_claim@lonpac.com'

**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

**WITHOUT PREJUDICE**

Dear Li Li,

We refer further to our below email.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- Retain Registered Vehicle Number Letter

We are currently pending for TP LOD.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 31 January, 2018 3:38 PM

**To:** 'ONG LI LI'; 'mt\_claim@lonpac.com'

**Cc:** Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto)

**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Li Li,

We refer further to our below email.

Please find attached copy of the Transfer Letter for your reference.

Based on the letter, TP owner had already requested to retain the number plate SJG 6304D and was given until 21/01/2018 to use the number and must be replaced to SLV 6410C afterwards.

However, on the date of accident, 23/01/2018, the physical plate number of the TP vehicle still displays the SJG 6304D as per below screenshot.

As such, TP vehicle is SLV 6410C at the time of accident according to the attached letter.

We hope the above clarifies.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 31 January, 2018 3:03 PM  
**To:** 'ONG LI LI'; 'mt\_claim@lonpac.com'  
**Cc:** Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto); Vic (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Li Li,

We refer to your below email.

We had checked with TP repairer, we were informed that TP vehicle had changed number plate.

We had requested for a copy of the Letter to confirm number plate has been changed and they will forward to us a copy once available.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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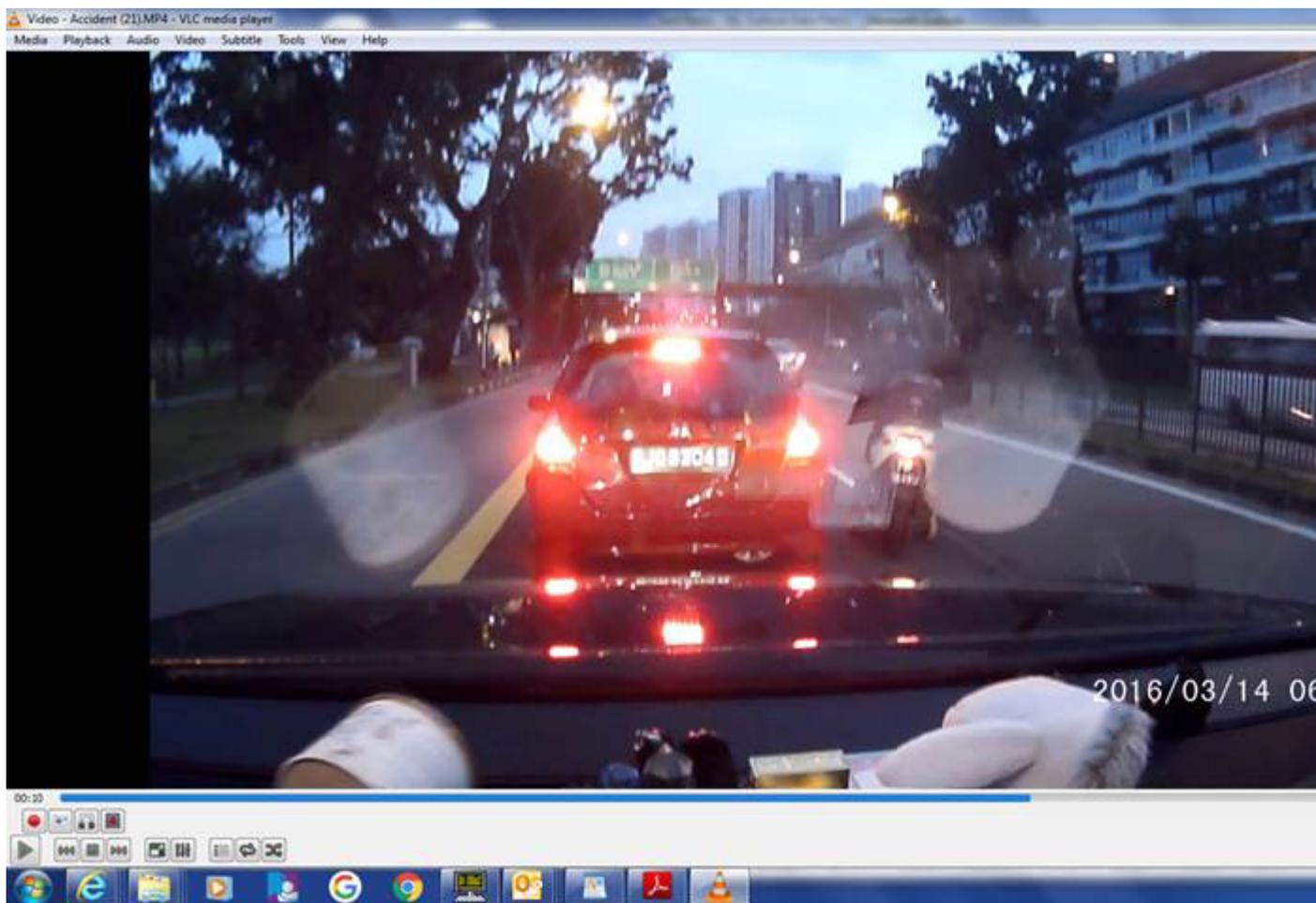
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**From:** ONG LI LI [<mailto:llong@lonpac.com>]  
**Sent:** Monday, 29 January, 2018 10:14 AM  
**To:** Shirley Hiew (LKK Auto); 'mt\_claim@lonpac.com'  
**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - 17/18/18/VP05/020352) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Vic

From the screenshot from Insured's video footage, the TP vehicle no. should be SJG6304D & not SLV6410C. Please check.



Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** ONG LI LI  
**Sent:** Friday, 26 January, 2018 4:51 PM  
**To:** 'Shirley Hiew (LKK Auto)'; 'mt\_claim@lonpac.com'  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SLC9940U (OI : LPC - TBA) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

Dear Shirley

Pls see our Insured's GIA report attached- our Insured has indicated a different TP vehicle no. Kindly verify with Insured before proceeding further.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Friday, 26 January, 2018 4:32 PM  
**To:** 'mt\_claim@lonpac.com'  
**Cc:** 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Asher Sng (LKKAuto); Admin

A

**Subject:** Direct Settlement - Accident Involving SLC9940U (OI : LPC - TBA) AND SLV6410C (TP : LKK REF - CC6/LPC18001624/Ahs3 ) on 23/01/2018

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SLV 6410C at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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