

ASS. REC. BY:

REF: CS/SMO18001620/Uvb12

Special Instructions

Surveyor: Marcell

ASSIGNMENT (Office)

From (Person): Grace Teo

of SMO

Date/Time: 26/01/2018 @ 3:27pm

Estimated Cost: _____

Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GR5718C

Insured: GBD 7391E

at Workshop m/s: Fasteeh Auto

Tel: 6746 5405

of 1, Kaki Bkt Ave 6 #01-46 Autobay

Policy No: _____

Claim No: CMTD1800443/AGC

Sum Insured: _____

Excess: _____

Make of Veh: _____

(Client's Record)

D.O.A. 26/01/2018

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement: _____

Date/Time: 3:31pm @ 26/1/18

Person Contacted: Nancy

Vehicle: IN / OUT

Date/Time

Action/Instruction (✓) Estimate

29/1/18 Informed Grace pending workshop est by email

5/2/18 Email preli revised to Grace Teo

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: GR571FC
 at Workshop m/s: H:
 of _____
 Insured: GBD7391E
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: GR571FC Yr Regn: 3,00
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or (M)
 Make: Toyota Hiace c.c. 2986
 Colour: Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 613699 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: LH16200085ff
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 185-214
 R: _____

(Policy Condition)

Remark: **The veh had commenced its repair at the time of inspection.**

N/S	O/S

Bal. or Market Value: 16k.
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 12 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Delium
 Front R/Bal. 6 mm Rear R/Bal. 6 mm
 L/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 26/1/18 D.O.I. 26/1/18
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear

CA / REV / REP. / 24 HRS 3005-3
 Date: _____ Person Contacted: _____
 Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction
2/1/18 1/5 @ 10,000 confirmed with Alu. (Reel 16,407.70, 625)
2/1/18 2/5 @ 10,000 confirmed with Alu. (Reel 16,407.70, 625)
2/1/18 3/2020 2yrs 2mths.

RECEIVED 05 FEB 2018

Date/Time, File Pass to? : Preli. Report
 : Final Report

Days Of Repair: 12
 Resurvey No. of Trip: 2

Date/Time, File Return to?
 2) sp - typist

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech. Invs (\$)
 : Weekend (\$)

Survey Fee:	
Transportation:	
S + RS, SI	
Photos	
Others	
TOTAL	<u>450</u>

Report Format: TP
 Lump Sum / I.B.I.: (\$ 10,000)

Survey Department Check List (Case Handler)

Reference No.: TS/S106/800/620/UVB

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **):** Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **):** Case handler to make sure the surveyor completed all required information.

(1) Assignment Form		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp. Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des. of Damages	✓			

(2) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Damaged Vehicle Photographs Uploaded	✓			

(3) Workshop Estimate/Assignment Form		Y-Date	N-Date	Y-Date	N-Date
N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)		Y-Date	N-Date	Y-Date	N-Date
C	Resurvey photo Uploaded	✓			

Check By: VERON 5/5/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



Auto
Consultants
Pte Ltd

Company Registration No. 19960719

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 625643

Your ref: CMTD1800443/AGC
Our ref: CS/SMO18001620/Uvb

DATE: 5/2/2018

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO. GR 5718C

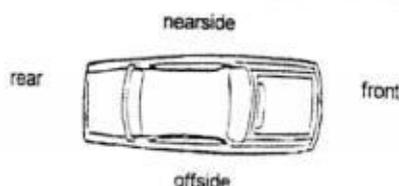
We thank for your instruction on 26/1/2018

Please be informed that we had conducted the inspection of the above mentioned vehicle on 26/1/2018 at the premises of M/s FASTECH AUTO PTE LTD and have the following to report:-

Workshop Estimate Amount	:S\$26,407.70
Revised Estimate Amount	:S\$10,000.00 (LUMP SUM)
"Check" Items Amount	:S\$
Market Value	:S\$
LTA Reimbursement Value	:S\$
Nett Value	:S\$

Description of Damage:

The vehicle sustained damages at the rear portion



Comments/Present Status:
Damages Consistent

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 5 February 2018 10:42 AM
To: 'Teo, Grace'
Cc: 'Chan, Shu Hui Agnes'; 'Henry, Irene James'; SUR
Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018
Attachments: GR 5718C PRELI ADVISED.pdf

Dear Grace,

Enclosed preliminary revised of vehicle GR 5718C
Date of survey: 26/1/2018
Number of days:12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 29 January 2018 10:12 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Grace,

Please be informed that we have inspected the vehicle GR 5718C on 26/1/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, 26 January, 2018 3:36 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'SUR'

<sur@lkkauto.com>

Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, 26 January 2018 3:27 PM

To: admin-d@lkkauto.com; assignments@lkkauto.com

Cc: Lina <lina.pang@fastechauto.com.sg>; jason@fastechauto.com.sg; Chan, Shu Hui Agnes

<agnes.chan@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Dear **LKK AUTO CONSULTANTS**,

Please make arrangement to conduct the survey for GR5718C.

Please be informed that Agnes Chan the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [<mailto:lina.pang@fastechauto.com.sg>]

Sent: Friday, January 26, 2018 2:56 PM

To: Teo, Grace

Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes; Henry, Irene James
Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Grace Teo,

Please arrange LKK Auto Consultants to survey the car .

Thank you,

Regards,

Lina

Fastech Auto Pte Ltd

Tel : 6741 7244 Fax : 6745 8520

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Friday, January 26, 2018 2:39 PM
To: Lina <lina.pang@fastechauto.com.sg>
Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Your Reference: 1712-48

Without Prejudice

Date: 26th January 2018

Attention:
M/S FASTECH AUTO PTE LTD

Dear Lina,

ACCIDENT INVOLVING GBD7391E & GR5718C ON 26.01.2018

We refer to your Notice of Accident dated 26/01/2018.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	

2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [<mailto:lina.pang@fastechauto.com.sg>]

Sent: Friday, January 26, 2018 1:31 PM

To: Claims - Motor Survey

Cc: jason@fastechauto.com.sg

Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF: GR 5718C

Hi Sir/Madam,

My client claiming your insured GBD7391E.

Please kindly arrange PRS for GR 5718C.

Date of accident 26.01.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Lina
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 29 January 2018 10:12 AM
To: 'Teo, Grace'
Cc: 'Chan, Shu Hui Agnes'; 'Henry, Irene James'; SUR
Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Grace,

Please be informed that we have inspected the vehicle GR 5718C on 26/1/2018.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 26 January, 2018 3:36 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Friday, 26 January 2018 3:27 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Lina <lina.pang@fastechauto.com.sg>; jason@fastechauto.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Dear LKK AUTO CONSULTANTS,

Please make arrangement to conduct the survey for GR5718C.

Please be informed that Agnes Chan the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [<mailto:lina.pang@fastechauto.com.sg>]

Sent: Friday, January 26, 2018 2:56 PM

To: Teo, Grace

Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes; Henry, Irene James

Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Grace Teo,

Please arrange LKK Auto Consultants to survey the car .

Thank you,

Regards,

Lina

Fastech Auto Pte Ltd

Tel : 6741 7244 Fax : 6745 8520

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Friday, January 26, 2018 2:39 PM

To: Lina <lina.pang@fastechauto.com.sg>

Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Your Reference: 1712-48

Date: 26th January 2018

Attention:
M/S FASTECH AUTO PTE LTD

Dear Lina,

ACCIDENT INVOLVING GBD7391E & GR5718C ON 26.01.2018

We refer to your Notice of Accident dated 26/01/2018.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [<mailto:lina.pang@fastechauto.com.sg>]

Sent: Friday, January 26, 2018 1:31 PM

To: Claims - Motor Survey

Cc: jason@fastechauto.com.sg

Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF: GR 5718C

Hi Sir/Madam,

My client claiming your insured GBD7391E.

Please kindly arrange PRS for GR 5718C.

Date of accident 26.01.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Lina
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 26 January 2018 3:27 PM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Lina; jason@fastechauto.com.sg; Chan, Shu Hui Agnes; Henry, Irene James
Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Dear LKK AUTO CONSULTANTS,

Please make arrangement to conduct the survey for GR5718C.

Please be informed that Agnes Chan the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [mailto:lina.pang@fastechauto.com.sg]

Sent: Friday, January 26, 2018 2:56 PM

To: Teo, Grace

Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes; Henry, Irene James

Subject: RE: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Dear Grace Teo,

Please arrange LKK Auto Consultants to survey the car .

Thank you,

Regards,

Lina

Fastech Auto Pte Ltd

Tel : 6741 7244 Fax : 6745 8520

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Friday, January 26, 2018 2:39 PM

To: Lina <lina.pang@fastechauto.com.sg>

Cc: jason@fastechauto.com.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1800443/AGC - ACCIDENT INVLG GBD7391E & GR5718C ON 26.01.2018

Our Reference: CMTD1800443/AGC

Your Reference: 1712-48

Without Prejudice

Date: 26th January 2018

Attention:

M/S FASTECH AUTO PTE LTD

Dear Lina,

ACCIDENT INVOLVING GBD7391E & GR5718C ON 26.01.2018

We refer to your Notice of Accident dated 26/01/2018.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

--	--	--	--

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Lina [<mailto:lina.pang@fastechauto.com.sg>]

Sent: Friday, January 26, 2018 1:31 PM

To: Claims - Motor Survey

Cc: jason@fastechauto.com.sg

Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF: GR 5718C

Hi Sir/Madam,

My client claiming your insured GBD7391E.

Please kindly arrange PRS for GR 5718C.

Date of accident 26.01.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,

Lina

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18001620/Uvb

50 RAFFLES PLACE
#05-01/06
SINGAPORE LAND TOWERSINGAPORE 048623

Date : 26-01-2018



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 7391E	Veh. Inspected	GR 5718C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	26/01/2018	Inspection Date	26/01/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

<p>A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.</p>

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	3005B
Vehicle Details	
Vehicle No.:	GR5718C
Vehicle to be Exported:	No
Intended De-registration Date:	26 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE DIESEL
Primary Colour:	Green
Manufacturing Year:	2000
Engine No.:	5L4891757
Chassis No.:	LH1620008588
Maximum Power Output:	-
Open Market Value:	\$24,308.00
Original Registration Date:	28 Mar 2000
First Registration Date:	28 Mar 2000
Transfer Count:	1
Actual ARF Paid:	\$1,216.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	27 Mar 2020
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$20,029.00
COE Rebate Amount:	\$4,345.00
Total Rebate Amount:	\$4,345.00

The information contained herein is correct as at 26 Jan 2018

OK

CONNECTING CAR BUYERS & SELLERS.
We'll handle your loans, insurance & other paperwork for FREE.

Find out more

SGCARMART CONNECT
HELPING BUYERS & SELLERS

Hiace Price Range Depreciation > 10 year(s) Vehicle Type Submit Advanced Search

Home » Used Cars » Direct Owners » Toyota Hiace (COE till 03/2020)

Tools & Tips

- Car Buying
- Car Selling
- Car Aftermarket
- Car Ownership
- On The Move
- Lifestyle

Car Tyres



Buy, Sell, Trade



Unrivald pre-owned watch inventory.

Compare

Toyota Hiace (COE till 03/2020)

Overview Financial Accessories Similar Research Photos Map

DIRECT OWNER

Add to Shortlist Add to Compare Add a Note Report Error More Actions Share

Car Details

Price	\$18,800
Depreciation	\$8,630 /yr
Reg Date	19-Jun-2000 (2yrs 2mths 5days COE left)
Lifespan	18-Jun-2020
Manufactured	2000
Mileage	-
Transmission	Manual
Engine Cap	2,986 cc
Curb Weight	1,500 kg
Fuel type	Diesel
Features	-
Accessories	-
Description	Registered On 19/6/2000, COE Till 31/3/2020, 1 Careful Owner, Low Mileage, Road Tax Till 6/2018, New Paint, Very Good, Regular Servicing, Tip Top Condition, 100% Loan At 4% Interest Rate, Trade In Welcome.
COE	\$20,029
OMV	\$24,673
ARF	\$1,234
Dereg Value	\$4,362 as of today (change)
No. of Owners	1
Type of Veh	Van
Category	COE Car, Direct Owner Sale
Availability	Available

Add to Shortlist Add to Compare Add a Note

Posted on: 08-Jan-2018 | Last Updated on: 15-Jan-2018
Tags: Toyota Hiace, 2000 Toyota Hiace, Toyota, Hiace, Used Toyota

Upfront Payment [» more Financial info](#)

Transfer Fee	\$25	
Down Payment	\$1,880 (change)	Maximum 90% Loan
1st Instalment	\$714	
Total Upfront Payment	\$2,619 (excluding insurance)	



100% FREE PAPERWORK SUPPORT FOR BOTH BUYER & SELLER

Seller Information

Contact Person(s) Eric Ang
Contact No. 91181690

USEFUL FORMS

- » Indemnity form
- » Receipt
- » M01
- » Sales agreement
- » Hand-over form

Instructions on how to complete a seller to end-consumer deal

Regardless of buying or selling, we'll handle your paperwork, loans & insurance for FREE.



Useful Services



Make sure of this car condition with STA Evaluation.

Vehicle Evaluation



Find out the market value for your car. Get a free Car Valuation.

Free Valuation



Hiace Price Range Depreciation > 10 year(Vehicle Type Submit

Advanced Search

Home » Used Cars » Avil Motors Pte Ltd » Toyota Hiace (COE till 10/2019)

Tools & Tips

- Car Buying
- Car Selling
- Car Aftermarket
- Car Ownership
- On The Move
- Lifestyle

Car Rental



Spring clean with Dyson technology this new year.

Learn more



dyson

Compare

Toyota Hiace (COE till 10/2019)

Overview Financial Accessories Similar Research Photos Map

Add to Shortlist Add to Compare Add a Note Report Error

More Actions Share

Car Details

Price	\$17,800
Depreciation	\$10,100 /yr
Reg Date	20-Dec-2004 (1yr 9mths 5days COE left)
Lifespan	19-Dec-2024
Manufactured	2004
Mileage	-
Transmission	Manual
Engine Cap	2,986 cc
Fuel type	Diesel
Features	-
Accessories	-
Description	We Provide Door Step Viewing, Excellent Condition, New Paint, New Seats! High Loan, High Trade In, 3 Days Delivery, Call Now Before It's Sold!
COE	\$25,133
OMV	\$21,926
ARF	\$1,097
Dereg Value	\$8,855 as of today (change)
No. of Owners	2
Type of Veh	Van
Category	COE Car
Availability	Available

Add to Shortlist Add to Compare Add a Note

Posted on: 29-Dec-2017 | Last Updated on: 22-Jan-2018
Tags: Toyota Hiace, 2004 Toyota Hiace, Toyota, Hiace, Used Toyota

Upfront Payment » more Financial info

Transfer Fee	\$25	
Down Payment	\$1,780 (change)	Maximum 90% Loan
1st Instalment	\$823	
Total Upfront Payment	\$2,628 (excluding insurance)	

Estimates based on 90% loan at 4.5% interest rate. Check with seller for exact figure.

Items for Toyota Hiace » View All



Seller Information

Company	Avil Motors Pte Ltd » dealer's pricelist » 32 vehs sold 26 vehs available
Address	60 Jalan Lam Huat #03-46 Search cars-nearby this location
Location	Carros Centre
Office No	64756698
Contact Person(s)	Eric 93848636 Mr Lim 85896789 Henry 90675508

Useful Services

STA VEHICLE INSPECTION
Make sure of this car condition with STA Evaluation.
Vehicle Evaluation

Find out the market value for your car. Get a free Car Valuation.
Free Valuation

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	26/01/2018 15:58
Date Of Accident	26/01/2018 10:50
Exact Location Of Accident	TPE> YISHUN NEAR PUNGGOL EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GR5718C
-----------------------------	---------

Insured/Policyholder

Name Of Registered Owner	PHONEMAN COMMUNICATION
Co Reg No	52893005B
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	HIACE
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE

Are you claiming under your own insurance policy for repair to your vehicle?	NO
--	----

If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5074106545-02
Cover Note Number	

Driver

Name of Driver	TOH THIAM HUAT
NRIC No	S1603516E
Date Of Birth	11/06/1963
Occupation	OUTDOOR
Date Of Driving Pass	18/11/1980
Driving Experience	37 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83597918
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address BLK 248 YISHUN AVE 09 #01-241
 Postcode 760248
 Was driver an employee of the Insured's Company YES
 If No, Relationship of the Driver with the Insured
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident CHAIN COLLISION
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles involved in the accident
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO BELOW STATEMENT/SKETCH PLAN:

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBD7391E
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name SOMPO INSURANCE SINGAPORE PTE. LTD.
 Nature Of Damage
 No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number GBF8605Y
 Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SLL9583U
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name TOH THIAM HUAT
Approximate Age
Injuries Sustain NECK AND BACK PAIN
Injured person in which vehicle? GR5718C
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance?
Address BLK 248 YISHUN AVE 09 #01-241
Postcode 760248

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



[Handwritten signature]

X

[Handwritten signature]

26 JAN 2010

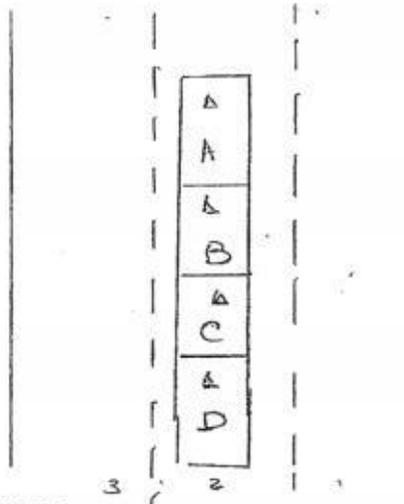
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC KAKI BUKIT (VAC)
 23 KAKI BUKIT AVE 4
 Reporting Centre, Personnel's Signature
 Name: Tel: 67416697
 NRIC/FIN No.: Fax: 67492305
 Email: vacf-b@singnet.com.sg

SKETCH PLAN

TPE TOWARDS
Yishun near
to PUNQA01
EXIT.



A: GR5718C
B: GBD7891E
C: GBF 8605Y
D: SLL9583U

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

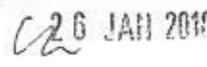
On 26/01/2018, at 1050 hrs, I was travelling along,
TPE towards Yishun near to PUNQA01, Exit. I was
stationary due to front traffic. Suddenly vehicle B.
I felt an impact. I was involved in a 4 vehicles
Chain collision.

Vehicle A: Driver only
~~Vehicle B: Driver only~~

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC (MAY) SUNDAY (SAC)
23 KAKI BOULT AVE 4
Reporting Centre Personnel's Signature
Singapore 413955
Name: Tel: 67416697
NRIC/FIN No.: Fax: 67492305



Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	WANG BINGDI	ID No.	S8476222I
Related Vehicle	GBF8605Y (Van)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	TOH THIAM HUAT	ID No.	S1603516E
Related Vehicle	GR5718C (Van)	Contact No.	83597918
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	04	Degree of Injury	Slight
Driver			
Name	KARTHIKEYAN CHANDRAN	ID No.	S8709904J
Related Vehicle	SLL9583U (Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 26/1/18 at about 1050hrs, I was driving my van, GR5718C, a grey Toyota, along TPE towards SLE and had just entered TPE from Punggol Road. I was travelling along lane 2 when the traffic started to slow down as there was a jam. I was slowing to a stop when I heard collisions from behind me. Shortly afterwards, I felt an impact from my rear. I stopped my vehicle and alighted.

This was when I saw that there was a 4-car chain collision and my car was the first car. All the drivers came out uninjured and only the third vehicle had one passenger who was also unharmed. We then exchanged particulars and we were advised by a passing Cisco officer on a motorcycle that we can make



Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

Report No. T/20180127/2153

CONTINUATION OF REPORT

our way off from scene if nobody is injured as there was no government property damaged and all the vehicles involved were Singapore-registered vehicles. I managed to drive van off to the workshop from scene.

After I left, I started feeling aches and pains on the back of my neck and shoulder thus I went to a clinic for a check up and was given 4 days of MC. My boss thus advised me to lodge a police report regarding this incident.

The vehicles involved were in the following order:

- 1) GR5718C (my grey Toyota Van)
- 2) GBD7391E, a grey Nissan lorry (took picture of the driver particulars however picture was blur)
- 3) GBF8605Y, a white Nissan van
- 4) SLL9583U, a black Honda car

The drivers are as reflected above. No traffic police nor ambulance came to scene. I do not have any in-vehicle cameras. I am unsure if any other vehicle has cameras. This is the first time such an incident happen, I do not personally know any of the other drivers or passengers.



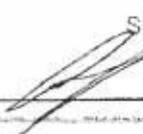
Police Station Of Origin:
Yishun North N.P.C
31 Yishun Central SINGAPORE 768827
Tel No: 1800-8529999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: F / Staff Sgt SZE WEIJIE, WILSON	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 27/01/2018 19:43
Officer In Charge Of Case: TP / AEIT / SI ANG YI TING, STEPHANIE Contact No.: 65476414	Classification Of Case:
Authentication Stamp NP168	Signature: 

Singapore Police Force

FASTECH AUTO PTE LTD

VEHICLE NO: GR5718C

NOT Approved
 4/5 \$10,000/-
 12 day.
 26/1/18
 Teha gho. Atharajm-

Qty Particular Amount S\$

List Item:

845.10	1 PCS	REAR WINDSCREEN	shotted	\$ 1,845.10	✓
	1 PCS	REAR WINDSCREEN RUBBER	twi/nee	\$ 288.50	50% s.w 144.25 s.w
	1 PCS	REAR WINDSCREEN WIPER ARM	best	\$ 121.10	✓
	1 PCS	REAR WIPER ARM MOTOR	gm/shhd	\$ 422.50	✓
1248.10	1 PCS	TAILGATE	3.05 s.w	\$ 1,620.10	✓
	1 PCS	TAILGATE REAR LOGO	nee	\$ 65.50	✓
	1 PCS	TAILGATE 'HIACE' STICKER	nee	\$ 48.20	✓
	1 PCS	TAILGATE OUTER GARNISH	best/one	\$ 344.30	✓
	1 PCS	TAILGATE INNER LOCK	twi/gm	\$ 289.60	✓
	1 PCS	TAILGATE INNER PANEL	best	\$ 245.10	✓
	1 PCS	TAILGATE WEATHERSTRIP	twi	\$ 311.20	50% s.w 155.60 s.w
	2 PCS	TAILGATE DAMPERS @\$399.10		\$ 798.20	X
	1 PCS	TAILGATE LOCK REMOTE	shhd	\$ 245.30	✓
	1 PCS	REAR BUMPER	D.S	\$ 408.10	✓
	2 PCS	REAR BUMPER SIDE BRACKETS @\$45.50	N/S one	\$ 91.00	1/2 c
	1 SET	REAR BUMPER CLIPS	nee	\$ 48.00	✓
	1 PCS	REAR END PANEL OUTER	3.05 s.w	\$ 662.10	✓
	1 PCS	REAR END PANEL INNER	3.05 s.w	\$ 899.30	✓
	1 PCS	REAR END PANEL TOP STEEL PLATE	best	\$ 248.30	✓
	2 PCS	TAILLAMPS @\$303.20	N/S 2.00 s.w	\$ 606.40	✓
	1 PCS	TAILLAMP FILLER PANEL N/S	3.05 s.w	\$ 392.30	✓
1845.10	1 PCS	REAR BODY PANEL N/S	3.05 s.w/guc	\$ 2,150.10	✓
	1 PCS	REAR BODY PANEL INNER N/S	n	\$ 1,645.50	X
	1 PCS	REAR BODY PANEL RAILING N/S	twi	\$ 366.80	✓
	1 PCS	REAR BODY PANEL TOP GARNISH N/S	n	\$ 145.20	X
648.50	1 PCS	REAR BODY PANEL INNER SIDE PANEL N/S	20/twi	\$ 1,245.50	✓
	1 PCS	FUEL LIP PANEL N/S	best	\$ 166.50	✓
	1 PCS	REAR SPARE TYRE BRACKET	n	\$ 285.30	X
	1 PCS	REAR EXHAUST	n	\$ 899.10	X
	1 PCS	SLIDING DOOR N/S	n	\$ 1,245.10	X
	1 PCS	REAR WASHER TANK N/S	nee	\$ 168.30	✓
965.10	1 PCS	REAR DIESEL TANK	20/twi	\$ 2,140.10	✓
	List Item Total:			\$ 20,457.70	25%

11345.1
 8508.82

Special Nett Item:

1 SET	REAR BUMPER REVERSE SENSOR	shhd	\$ 280.00	200 s.w
1 PCS	TAILGATE 60KM/HR STICKER	nee	\$ 20.00	10 s.w
1 PCS	TAILGATE '8' PAX STICKER	nee	\$ 20.00	10 s.w
1 PCS	REAR LICENCE PLATE	best	\$ 20.00	14 s.w
1 PCS	REAR WOODEN BOARD	one	\$ 800.00	480 s.w
Special Nett Total:			\$ 1,140.00	

1013.85

Labour Charge:

TO CHECK WIRING	\$ 80.00	30
-----------------	----------	----

TO DISMANTLE & REPLACE REVERSE SENSOR	\$	100.00	50
TO DISMANTLE & REPLACE REAR WINDSCREEN	\$	150.00	60
TO DISMANTLE & REFIX REAR EXHAUST	11 \$	100.00	x
TO SPRAY RUST PROOFING	\$	120.00	✓
TO DISMANTLE & REFIX FUEL TANK	\$	100.00	60
TO DISMANTLE & REFIX INNER WOODEN BOARD	\$	180.00	80
TO MOUNT VEHICLE ON CAR O-LINER	11 \$	380.00	x
LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN	:	\$ 1,800.00	1600
TO PUTTY & SPRAY PAINTING	\$	1,800.00	1000
Labour Charge Total:	\$	4,810.00	

ESTIMATE PARTS AND LABOUR GRAND TOTAL

\$ 26,407.70

3000
1252267
10018

L&K Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO18001620/Uvbn2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 07-02-2018



Code : SMO

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 7391E	Veh. Inspected	GR 5718C
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1800443/AGC	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE (M)	c.c	2986
Engine No.	HIDDEN	Year of Reg.	2000
Chassis No.	LH1620008588	Colour	BLUE
Odometer	613699	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185 R14	DELIUM	6 mm
L/H Front Tyre	185 R14	DELIUM	6 mm
R/H Rear Tyre	185 R14	DELIUM	6 mm
L/H Rear Tyre	185 R14	DELIUM	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	26/01/2018	Inspection Date	26/01/2018
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **12 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GR 5718C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR WINDSCREEN	SHATTERED	1,845.10	845.10
1	REAR WINDSCREEN WIPER ARM	BENT	121.10	121.10
1	REAR WIPER ARM MOTOR	JAMMED / SHORTED	422.50	422.50
1	TAILGATE	BADLY DENTED	1,620.10	1,248.10
1	TAILGATE REAR LOGO	NECESSARY	65.50	65.50
1	TAILGATE "HIACE" STICKER	NECESSARY	48.20	48.20
1	TAILGATE OUTER GARNISH	BENT / CRACKED	344.30	344.30
1	TAILGATE INNER LOCK	TWISTED / JAMMED	289.60	289.60
1	TAILGATE INNER PANEL	BENT	245.10	245.10
2	TAILGATE DAMPERS @\$399.10	NOT NECESSARY	798.20	-
1	TAILGATE LOCK REMOTE	SHORTED	245.30	245.30
1	REAR BUMPER	DISTORTED	408.10	408.10
2	REAR BUMPER SIDE BRACKETS @\$45.50	N/S CRACKED	91.00	45.50
1	SET REAR BUMPER CLIPS	NECESSARY	48.00	48.00
1	REAR END PANEL OUTER	BADLY DENTED	662.10	662.10
1	REAR END PANEL INNER	BADLY DENTED	899.30	899.30
1	REAR END PANEL TOP STEEL PLATE	BENT	248.30	248.30
2	TAILLAMPS @\$303.20	N/S BROKEN / O/S CRACKED	606.40	606.40
1	TAILLAMP FILLER PANEL N/S	BADLY DENTED	392.30	392.30
1	REAR BODY PANEL N/S	BADLY DENTED / BUCKLED	2,150.10	1,845.10
1	REAR BODY PANEL INNER N/S	TO REPAIR SEE LABOUR	1,645.50	-
1	REAR BODY PANEL RAILING N/S	TWISTED	366.80	366.80
1	REAR BODY PANEL TOP GARNISH N/S	NOT NECESSARY	145.20	-
1	REAR BODY PANEL INNER SIDE PANEL N/S	DENTED / TWISTED	1,245.50	648.50
1	FUEL LIP PANEL N/S	BENT	166.50	166.50
1	REAR SPARE TYRE BRACKET	TO REPAIR SEE LABOUR	285.30	-
1	REAR EXHAUST	NOT NECESSARY	899.10	-
1	SLIDING DOOR N/S	TO REPAIR SEE LABOUR	1,245.10	-
1	REAR WASHER TANK N/S	DEFORMED	168.30	168.30
1	REAR DIESEL TANK	DENTED / TWISTED	2,140.10	965.10

Report Ref No. CS/SMO18001620/Uvbn2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 25% DISCOUNT		-	-2,836.28
			19,858.00	8,508.82
	<u>SPECIAL NETT ITEMS</u>			
1	REAR WINDSCREEN RUBBER (50%)(SN)	TWISTED / NECESSARY	288.50	144.25
1	TAILGATE WEATHERSTRIP (50%)(SN)	TWISTED	311.20	155.60
1	SET REAR BUMPER REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	TAILGATE 60KM/HR STICKER (SN)	NECESSARY	20.00	10.00
1	TAILGATE "8" PAX STICKER (SN)	NECESSARY	20.00	10.00
1	REAR LICENCE PLATE (SN)	BENT	20.00	14.00
1	REAR WOODEN BOARD (SN)	CRACKED	800.00	480.00
			1,739.70	1,013.85
	<u>LABOUR</u>			
	TO CHECK WIRING.		80.00	30.00
	TO DISMANTLE & REPLACE REVERSE SENSOR.		100.00	50.00
	TO DISMANTLE & REPLACE REAR WINDSCREEN.		150.00	60.00
	TO DISMANTLE & REFIX REAR EXHAUST.	NOT NECESSARY	100.00	-
	TO SPRAY RUST PROOFING.		120.00	120.00
	TO DISMANTLE & REFIX FUEL TANK.		100.00	60.00
	TO DISMANTLE & REFIX INNER WOODEN BOARD.		180.00	80.00
	TO MOUNT VEHICLE ON CAR O-LINER.	NOT NECESSARY	380.00	-
	LABOUR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN. INCLUSIVE OF THE REPAIR OF REAR BODY PANEL INNER N/S,REAR SPARE TYRE BRACKET AND SLIDING DOOR N/S.		1,800.00	1,600.00
	TO PUTTY & SPRAY PAINTING.		1,800.00	1,000.00
			4,810.00	3,000.00
	GRAND TOTAL		26,407.70	12,522.67
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			10,000.00

Report Ref No. CS/SMO18001620/Uvbn2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.