

INSURER:
INS. CASE OWNER:

Stacy

CC # AXA 1800 1619, K job

LKK:
IDAC:

Surveyor: KSC

DOI: 20/1/18

Date / Time: 20/1/18

Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : PC 2811H
Name of Insured : TONG TAY TRANSPORT SERVICE PTE LTD
Insured Tel No. : _____ HP: _____
Excess Sec II : \$ _____ D.O.A. : 09/07/17

Claim No. : SGM007RL | 27361
Policy No. : P0219856
Make / Model : MITSUBISHI
Place of Accident : PIONEER RD NORTH

Is driver the owner? (YES / NO) Nature of Accident : _____
If NO, Driver Name / Age : HUI GENH 44m
Driver Tel No. : _____ (VA- YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability : % Final ? Yes / No

LIBB 95606 →



INSRS: city
WSP: ANTO
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
<u>21/1/18</u>	Non-Reporting ltr (1st):	
<u>204-</u>	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of:	
	After call ltr to Of:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to Of:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

LIBB 95606
PC 2811H - 16/07/17 (K 11/18) (K 11/18) (K 11/18)
* Smartclaim
TP MORE LIABLE, TO REQ TP EVIDENCE.
OI - MOVING IN ROUNDABOUT
TP - ENTERING ROUNDABOUT.
26-3-19 w/ VRONICA, CLOSED ON THEIR SIDE. REJECTED

PRELIMINARY ADVICE Date/Time: _____ Sent By: Jay
Y2
02-719

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$ _____ (_____ days) Reduction: % _____ Email Call

FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email Call

Final Liability: % 0 (Agreed / Assessed) BOLA S/N No. : 12
If NO or B 28, Ass. Lia : _____

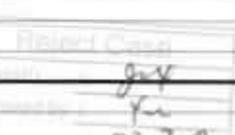
Repair Cost: \$ _____
Loss of Rental (LOR): \$ _____ (_____ days)
Loss of Use (LOU): \$ _____ (\$ x _____ days)
Loss of Income (LOI): \$ _____ (\$ x _____ days)
LOR only LOU only LOR + LOU LOR + LOI [Tick only one] 3/1/18

GIA/LTA Search: \$ _____
Medical: \$ _____
Disbursement: \$ _____ (e.g. Tow/ Independent)
Legal Cost: \$ _____

Total: \$ _____ Global Sum \$ \$: _____

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$ _____ Name 1: _____
Payee 2: (Strike if N.A.) \$ _____ Name 2: _____
Payee 3: (Strike if N.A.) \$ _____ Name 3: _____



REJECTED

\$350

ASS. REC. BY:

REF: AKA/

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop n/a _____ City Auto
 of _____ 8 SPN
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record) _____
 Make of Veh: _____

N/S	O/S

Remark: The veh had commenced its repair at the time of inspection.

Bar or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 05 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: GBR 9560G Yr Regn: 11, 10
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____

Make: Fiat Doblo cc 1248
 Colour: M. Grey AC: Insured / Std / NI / NA
 Sp. Reading: 163310 T/Radio: Insured / Std / NI / NA
 Eng/No: _____

CNo: EFA 263000 P.039443
 Gen. Cond: Good / Fair / Poor / Burnt

Steering: Good / Jammed / Leaked / Burnt or
 Brake: Good / Jammed / Leaked / Burnt or

Mod: Nil S/Rlm / STD A/Rlm or
 Tyre Size: F. Falken 185/65R15

R: Radar
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front		Rear
R/Bal. <u>8</u> mm		R/Bal. <u>9</u> mm
L/Bal. <u>8</u> mm		L/Bal. <u>9</u> mm
D.O.A. <u>9/3/17</u>		D.O.I. <u>26/1/18</u>

Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
015 Rec

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>29/1</u>	<u>File pass to Cathryn.</u>
	<u>4/3 2,6 850</u>

R (#1584 / 382)

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee	
Transportation	
S - RS	
Phone	
Other	
TOTAL	

Report Format : _____
 Lump Sum / L.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18001619/jb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 26-01-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	PC 2811H	Veh. Inspected	GBB 9560G
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	26/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	09/03/2017	Inspection Date	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



CITY AUTO PTE LTD

One Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AXA INSURANCE SINGAPORE PTE LTD

NO. 8
SHENTON WAY
AXA TOWER
SINGAPORE 068811

Contact: -

Fax No.:

Not Authorized
L1 Long B?
Resurvey After Paint
Safety

Estimate : QUOT201801-000701(00)

Date : 25/01/2018

Vehicle No. : GBB9560G

Make/Model : FIAT DOBLO CARGO 1.3MJ

Mileage (km) : 0

Chassis No. : ZFA26300009039443

Accident Date : 09/03/2017 00:00:00

Claim No. : PC2811H

Reference : GBB9560G

Policy No. : 09/03/2017

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear fender	1.0	2,400.00	<i>By</i> 2,400.00 ✓
2	Rear bumper	1.0	520.00	<i>R</i> 520.00 X
3	Rear centre roller railing	1.0	340.00	<i>In</i> 340.00 X
List Total :				3,260.00
10% Discount S\$				326.00
				<hr/> 2,934.00
LABOUR :				
	*To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts	1.0	650.00	650.00 <i>Good</i>
	*Spray painting on affected & replace parts	1.0	650.00	650.00 <i>Good</i>
LABOUR Total S\$:				<hr/> 1,300.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E

Total S\$: 4,234.00

GST 7% S\$: 296.38

Amount Due S\$: 4,530.38

JA

for CITY AUTO PTE LTD

◀ Re:RE: Re:ia (Immdiate Advise)

Type

📍 Question

Message

pls reject

Reply

<< RE: Re:ia (Immdiate Advise)

Type

i Information

Message

SPOKEN WITH MS. VRONICA OF CITY AUTO, THEY DON'T HAVE ANY EVIDENCE. SHE SAID THEY HAVE NOT YET REPAIRED THE CAR AND WILL DOUBLE CHECK. TOLD HER , BASED ON BOLA, THEIR CLIENT ENTERING THE ROUNDABOUT IS MORE DOWN. FOR YOUR APPROVAL TO DENY LIABILITY. - JOYLKK

[Reply](#)

Joy Irene (LKKAuto)

From: City Auto <cityauto@singnet.com.sg>
Sent: Tuesday, 26 March 2019 3:05 PM
To: Joy Irene (LKKAuto)
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: Liability for GBB9560G Your ref: PC2811H Our ref: GBB9560G D.O.A: 09/03/2017 ***LKK REF:CC4/ASM18001619/Kjb3

Dear Joy,

As spoken, please close the matter case since liability unclear.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]
Sent: Wednesday, 28 February, 2018 9:56 AM
To: City Auto
Cc: Admin A; Vivian Lau (LKKAuto)
Subject: RE: Liability for GBB9560G Your ref: PC2811H Our ref: GBB9560G D.O.A: 09/03/2017 ***LKK REF:CC4/ASM18001619/Kjb3

"WITHOUT PREJUDICE"

Dear Vronica,

We attach our insured's report for your reference.

We would like to request for any available evidence from your client for our review.

Please send us video or scene photographs if available.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Tuesday, 27 February 2018 6:28 PM
To: City Auto <cityauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: Liability for GBB9560G Your ref: PC2811H Our ref: GBB9560G D.O.A: 09/03/2017 ***LKK REF:CC4/ASM18001619/Kjb3

Dear Vronica,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Joy,

For your information and necessary action please.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]
Sent: Tuesday, 27 February 2018 2:50 PM
To: Admin A <admin-a@lkkauto.com>
Subject: Liability for GBB9560G Your ref: PC2811H Our ref: GBB9560G D.O.A: 09/03/2017

Dear Sir,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



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Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18001619/Kjb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 10-07-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 2811H	Veh. Inspected	GBB 9560G
Policy No.	P0219856	Coverage (\$)	0.00
Claim No.	S8M007RL	Excess (\$)	0.00
Assign From		Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model	FIAT DOBLO	c.c	1248
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	ZFA26300009039443	Colour	METALLIC GREY
Odometer	163310	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/65 R15	FALKEN	8 mm
L/H Front Tyre	185/65 R15	FALKEN	8 mm
R/H Rear Tyre	185/65 R15	RADAR	9 mm
L/H Rear Tyre	185/65 R15	RADAR	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	09/03/2017	Inspection Date	26/01/2018
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBB 9560G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR FENDER (CONSISTENT)	BENT	2,400.00	2,400.00
1	REAR BUMPER (CONSISTENT)	TO REPAIR SEE LABOUR	520.00	-
1	REAR CENTRE ROLLER RAILING (CONSISTENT)	SERVICEABLE	340.00	-
	LESS 10% DISCOUNT		-326.00	-240.00
			2,934.00	2,160.00
	LABOUR			
	TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		650.00	600.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		650.00	600.00
			1,300.00	1,200.00
	GRAND TOTAL		4,234.00	3,360.00
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,650.00

Report Ref No. CC4/ASM18001619/Kjb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	58M0078L	Vehicle Information	Incident Vehicle Registration #	QBB9560G
Reference	CC4/ASM18001619/HJ332	Make	Model	TPVD FIAT DOBLO-1.3 D JTD (M)
Loss Date	9 March 2017	Service Address	***	
Report Date	25 Jan 2018 9:54:00 AM	Primary Contact/Insured	TONG TAR TRANSPORT SERVICE PTE LTD 8 SOON LEE ROAD, 628073, Singapore	
Request Date	30 May 2019	Claim Handler	KHOR Saw Theng 656804754 ksawtheng.khor@axa.com.sg	
Due Date				
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)			
Type of Loss	Third Party Vehicle Damage			
Services	Pending verification - Direct Settlement			

Actions

Next Step Wait for Approve Invoice

Next Step

Additional Instructions

Messages Invoices History Documents Assessment Metrics Notes

Document Type	Document SubType	NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
+ Upload Document						
LKKInvoice1	[2].pdf	LKKInvoice1 [2].pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019

