

ASS. REQ. BY: REP: CS/MSG18001617/ d3 Special Instruction

ASSIGNMENT (Office)

Member: Catherine Thia of MSIG Date/Time: 25/1/18 @ 1:30pm

Estimated Cost: \$1100

OD: TP/WS/TP RES/ OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SLE 8392Y Insured: FBJ 9946K

at Workshop no: Accord Auto Tel: 9740 0999

at 10, AMK Ind. Prk 2A # 03-11 Autoport

Policy No: MSD/VMFT/16-978980 Claim No: MSC/V/18-000143

Site Insured: Excess:

Make of Veh: DOA: 22/01/2018

CA / REV / REP. / REV 24 HRS: wp

Date/Time: 8:43am @ 26/1/18 Person Contacted: jessy Vehicle Dis: OUT

Date/Time: Action/Inspection: ✓ SLE 8392Y 01/10/18 - vehicle not in yet.

FBJ 9946K-x 2/11/18 - VNI yet

17/12/18 - temporary close case.

13/8/18 - called jessy vehicle still not in yet. - Reverted through mainmen

24/8/18 - VNI

5/9/18 - vehicle still not in

19/1/18 - vehicle not in (pending liability)

Called 21/12/18

View Sent Message

This mail is associated with :

*SLE8392Y (MSC/V/18-000143)
[FBJ9946K]

TP

TEO SIEW SUAN
Jan 22 2018 12:00AM
[LIM WYE WAH]
Accord Auto Services Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/12/2018 15:01 PM.
To catherine.thia@sg.cntalping.com
Subject SLE 8392Y

Dear Sir/Mdm,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2018		25 Jan 2018 13:30 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [\[Created by insurer\]](#)

Insured:	LIM WYE WAH, ID: 59207498F		
Main Claimant:	TEO SIEW SUAN, ID: 51474175E		
Vehicle Reg. No.:	SLE8392Y	Date of Loss:	22/01/2018 00:00 - :59
Claim Type:	TP / MSC/V/18-000143	Policy/Cover Note No.:	MSD/VMFT/16-978980 (TP, Fire & Theft) Coverage: 30/01/2017 - 29/01/2018
Vehicle Reg. No. (Insured):	FBJ9946K	Policy No. (Claimant):	
Repairer:	Accord Auto Services Pte Ltd (HQ) 10 Ang Mo Kio Ind Park 2A #03-11, AMK Auto Point, 568047 Ang Mo Kio - Tel: 64819517/85715140		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/01/2018]		
Adj Asg. Remarks:	pls assign Kenneth. PRI		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results:									

Rashitha Binte Shahuthuman

From: Rashitha Binte Shahuthuman
Sent: Thursday, 25 January, 2018 9:32 AM
To: 'Accord Auto(Claims)'; 'sur@lkkauto.com'
Cc: Catherine Thia; Rashitha Binte Shahuthuman
Subject: RE: FW: Accident Involving SLE8392Y & FBJ9946K on 22/01/2018
Attachments: SLE 8392Y - GIA Report.PDF

Dear LKK,

Please assign Kenneth to survey SLE8392Y @ Accord Auto Services. We will grant rights to you in merimen soon.

Thank u .

Rashitha

Senior Admin Officer

Direct line +65 6594 2582 | Direct fax +65 6225 7402 | Rashitha_shahuthuman@sg.msig-asia.com



MSIG

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]
Sent: Wednesday, 24 January, 2018 5:24 PM
To: Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com>
Cc: Catherine Thia <catherine_thia@sg.msig-asia.com>
Subject: Re: FW: Accident Involving SLE8392Y & FBJ9946K on 22/01/2018

Hi,

We would be appointing Kenneth Kong to conduct PRS.

Please revert the liability, owner will arrange for survey after the liability clear.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On 24 January 2018 at 17:13, Rashitha Binte Shahuthuman <rashitha_shahuthuman@sg.msig-asia.com> wrote:

OUR REF - TBA

WITHOUT PREJUDICE

Dear Sirs,

We refer to your fax.

We propose one of the motor surveyor name in the list below to conduct the joint pre-repair survey as the single joint expert.

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd

To facilitate an expeditious claim settlement, we hope you are agreeable for any of the above surveyor to be the SJE (Single Joint Expert) .

If not, you may wish to nominate any of the 9 surveyors listed below as the SJE, depending on their availability:

- 1) Adrian Ling
- 2) Kenneth Kong
- 3) Marcus Chua
- 4) Henry Ng
- 5) Lau Kwok Kwong
- 6) Frankie Pang
- 7) Ng You Han

8) Gary Soon

9) Chow Bo Xiong

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB: If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre-repair survey & post-repair inspection within the timeline stipulated under the NIMA protocol.

Thank you.

Rashitha

Senior Admin Officer

Direct line [+65 6594 2582](tel:+6565942582) | Direct fax [+65 6225 7402](tel:+6562257402) | Rashitha_shahuthuman@sg.msg-asia.com



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From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Wednesday, January 24, 2018 2:11 PM
To: Claims <claims@sg.msg-asia.com>
Cc: Gilbert Ng <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving SLE8392Y & FBJ9946K on 22/01/2018

Dear Sir/Mdm,

Kindly assist arrange Pre-Repair Survey for SLE8392Y, vehicle not in workshop and revert liability.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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