

15/02/18

INS. CASE OWNER

Ennet

CC4/AXA18001613 / Klys3

LKK:

IDAC:

Surveyor:

KALVIN

DOI:

25/01/18

Date / Time:

25/01/18

Registered in Merimen:

01/02/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 9706Y

Claim No.:

C0468112

Name of Insured:

TRANS-CAB SERVICES PTE LTD

Policy No.:

VFX/11680520

Insured Tel No.:

HP:

Make / Model:

CHEVROLET EPICA - 2.0 (1)

Excess Sec II :SS

5,000.00

D.O.A.:

22/01/18

Place of Accident:

SERANGOON ROAD

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

CHUA KIM YEOW

OI GIA REPORT: ☒ YES / NO : TP GIA REPORT: ☒ YES / NO

Driver Tel No.:

9691 2529

(V/L: ☒ YES / NO)

Insured Liability:

Final ? Yes / No

SLG 9621U

SHD 9706Y

OI

SHC 8624L

TP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP: C0468 (Comp)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 8624L - CC4/1117007027/Siddh 021 24/01/18
 SHD 9706Y - CC3/10213018415/Ksathul 021 24/01/18
 - CC2/1015002338/Ksathul 021 24/01/18
 - CC1/1000000000/Ksathul 021 24/01/18
 - CC4/AXA18001613/Klys3 021 24/01/18

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

24/2/18

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorization To Act

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

01/02/18 (Sun)

23/01/18 @ 1:18

3-veh chain collision. OI was 2nd.
 Sent official email to OI company

27/02/18 @ 2:00

file pass to typist to prepare report

RECEIVED 7 FEB 2018

RECEIVED 18 MAR 2018

PRELIMINARY ADVICE

Date/Time:

01/02/18

Sent By:

Shirley New

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

266.18

2 days Reduction:

49

%

Email

Call

FINAL SETTLEMENT

Date/Time:

06/03/18

Confirm with:

William

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

0

Repair Cost:

SS

1,354.81

Loss of Rental (LOR):

SS

500.00

4 days

Loss of Use (LOU):

SS

200.00

3 x 4 days

Loss of Income (LOI):

SS

15

x days

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search:

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost:

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

2,054.81

Global Sum SS:

2,054.81

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,050.00

Name 1:

Comfortdelgeo Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Kalin

REF

12-11-2011

SHC8624L

10 Dec 2011

Estimated Cost

Type of Car: 12 Cyls: 5000cc: 1000cc: 0 Prime Mover

CO: TP: WS: TP: RES: CO: RES: EVA: INV: MV

Truck: Trailer

To: Roadside No

Make: Hyundai Z40 168

Reference No

Colour: Blue 40 Ins: 0 Std: NI/NA

On

So: Reading: 327998 7 Road: Ins: 0 Std: NI/NA

Insured

Engine

Policy No

O/R: KM HCB 414M 44082926

Damage

Gen: Cont: Good: 0 Poor: Burnt

Sum Insured

Excess

Steering: Inord: 0 Jammed: Leaked: Burnt: 0

Client's Record

Brake: Inord: 0 Jammed: Leaked: Burnt: 0

Make of van

Mod: NI / S/Rm: STD: 40

Policy Condition

Remark: The veh had commenced its repair at the time of inspection



Est. or Market Value

BS: DUN: EXNOVA: GY: FS: LZA: MIC: OHTSU: PIR: SUMI

CAD: Accident Room Consistent? Yes or No

TOYO/YOKO: 0 Wed/4

CAD: PR: Seen Consistent? Yes or No

Front: Rear

Est. Repair: days: Res: Yes or No

R: Est: 7 --- R: Est: 7 ---

Cum Sum: %: Eval: Yes or No

L: Est: 7 --- L: Est: 7 ---

CA / REV / REP: 24 HRS

D.O.A: 22/1/8 D.O.A: 25/1/8

Date

Person Contacted

Action: IN/OUT

Survey held at: (PHEC/4)

Des. of Damages: Frt: Rear: 0 S: N/S: U/C: Rooftop: 0

Rear

The U/C: Chassis/Frma: Body Structure: affected due to collision

Date: Time: Action: Information

26/1/12, 1:40 PIP 51266-18/2 Apr.

AXA
PIP

Submitting Fee: Fee

☐

Prel. Report

Days Of Repair:

Submitting Fee: Fee

☐

Final Report

Resurvey No. of Trip

Report Format

Lump Sum: f.8

Add Fee:

☐

1000000

☐

1000000

☐

1000000

☐

1000000



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA18001613/K1ys3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 26-01-2018		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 9706Y	Veh. Inspected	SHC 8624L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/01/2018	Inspection Date	25/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS. WE HAVE NOT AUTHORISED REPAIRS.				

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: 3798690 JC NO: 305109078

CUSTOMER COMFORT TRANSPORTATION PTE LTD MS 7010045 CUSTOMER NO 383 SIN MING DRIVE ADDRESS Singapore SINGAPORE 575717 65508755 (R) (O) (P)		REGN NO SHC8624L	MILEAGE
		MAKE HYUNDAI	FUEL E 1/2 F
		MODEL I-40	DATE/TIME IN 22.01.2018 08:30
		YR OF MANU 10.12.2015	TARGET DATE
		CHASSIS CODE RMLB41UMGU082926	COMPLETION DATE/TIME

COUNT CARD NO.

Accident Date: 22.01.2018
NATURE: 3P 22.02.18

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC8624L	CHIANG @	Vehicle No.: SHC8624L	
Signature/Date		Name of Service Advisor	Date
returned to Service Reception upon collection		To be kept by Security Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8624L

DATE 22/1/2018 16:01

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper ✓			\$ 603.60
	Rear Bumper Reinforcement ?			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket ?			\$ 49.00
	Rear Bumper Clips ✓			\$ 22.00
	Rear Bumper Sponge ?			\$ 143.40
	Rear Bumper Under Cover ✓			\$ 225.00
	SUB TOTAL			\$ 1,907.35
	LESS 20%			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor ✓			\$ 135.70
	Rear Bumper Rubber Mat ✓			\$ 50.00
				\$ 185.70
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 200.00 180
	Wiring Charge			\$ 50.00 X
	R/Refix Reverse Sensor			\$ 120.00 20
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,461.58

Kalvin LKK

25/1/18 1000 hrs.

2 Days.

P/P

Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are on a "best price" basis
- Third party claims are on a "best price" basis
- No liability for consequential damage
- Supplies are on a "best price" basis and subject to availability
- is subject to the approval of the insurance company

Acknowledged by Repairer
Signature:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Ernest Tay

Date: 01 Feb 2018

Preliminary Advice

Insured Vehicle No	: SHD9706Y	Accident Date	: 22/01/2018
TP Vehicle No	: SHC8624L	Assignment Date	: 01/02/2018
Make	: HYUNDAI I40	Est. Duration of Repair	: 2 days
Date of Inspection	: 25/01/2018		
Inspection At	: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive Singapore 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesrear.... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,461.58
Revised Amount	:S\$	1,266.18
Check Items (Estimated)	:S\$	845.40
Total	:S\$	2,111.58

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : We have not authorized repairs.

603.60	504.35	135.70	200.00	180.00
22.00	360.00	50.00	180.00	20.00
225.00	49.00		20.00	50.00
	143.40			100.00

400.00

185.70

0.00

350.00

1056.75

850.60

1907.35

0.00

750.00

850.60

0.00

400.00

1056.75

0.00

350.00

850.60

170.12

680.48

185.70

400.00

1056.75

}

CHECK ITEM

1266.18

1056.75

211.35

845.40

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305109078
Date : 25/01/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156


FINALIZATION FORM


To : LKK Fax :
Attn : KALVIN
Vehicle Reg No : SHC8624L 22/01/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA SHD9706Y
- The finalized amount shall be:

(a) Spare Parts after List discount	\$866.18
(b) Labour Charges	\$400.00
Total for Part-By-Part Repair Cost	\$1,266.18
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	
- Estimated normal period for repairs: 2 working days.
- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
- Thank you for your assistance. We confirm the estimates and finalized amount

Signature : 
Name : CHIANG
Tel : 62148314
Fax : 65468156

Signature : 
Name : Kahi
Date : 26/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305109078
REGN NO : SHC8624L
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 10.12.2015
DATE/TIME IN : 22.01.2018 08:30
ACCIDENT DATE : 22.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0004 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70	2.00-	135.70
0005 04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	0.20	50.00

SUB-TOTAL : 866.18

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 20-22	REMOVE/REFIX REVERSE SENSOR	20.00

SUB-TOTAL : 400.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305109078
REGN NO : SHC8624L
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 10.12.2015
DATE/TIME IN : 22.01.2018 08:30
ACCIDENT DATE : 22.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,266.18

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 8624L

DATE 22/1/2018 16:01

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper			\$ 603.60
	Rear Bumper Reinforcement			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH)		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket			\$ 49.00
	Rear Bumper Clips			\$ 22.00
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	Rear Bumper Under Cover			\$ 225.00
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	LESS 20%			\$ 381.47
	DISCOUNTED TOTAL			\$ 1,525.88
	Rear Bumper Reverse Sensor			\$ 135.70
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 185.70
	Labour Charge			200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	R/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 750.00
	ESTIMATE TOTAL			\$ 2,461.58

Kalin LKA

25/1/18 1000 hrs.

2 Days.

P/P

Before Paint photo

LKA Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during survey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No "legal medical" bill is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : T 0118/ SHC8624L /WT(st)

Your Ref :

Date : 29-Jan-18

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 196006048N

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
363 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 759158

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
Yishun Industrial Park A
Singapore 768732

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8624L YOUR INSURED SHD9706Y
AND OTHER SLG9621U ON 22.01.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHC8624L which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SHD9706Y we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,354.81
2	<u>4</u> days Loss of Rental @ \$ 125.00 per day	\$ 500.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,862.30

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 2,182.30

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 4 pcs
- b) LTA search slip/s of : SHD9706Y
- c) GIA / Police report/s of : SHC8624L
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Jas Khine (LKKAUTO)

From: Jas Khine (LKKAUTO)
Sent: Tuesday, 27 February 2018 1:28 PM
To: claims@transcab.com.sg
Cc: 'icewong@ava-ins.com'; 'ireneng@ava-ins.com'; 'foonghon@ava-ins.com'
Subject: ACCIDENT INVOLVING SHD 9706Y, SHC 8624L & OTHER VEHICLE ALONG/AT SERANGOON ROAD ON 22/01/2018

27 FEBURARY 2018

Transcab Taxi
Singapore

Dear Sir/Mdm,

OUR REF : CC4/AXA18001613/K1ys3
YOUR REF : SHD 9706Y

ACCIDENT INVOLVING SHD 9706Y, SHC 8624L & OTHER VEHICLE ALONG/AT SERANGOON ROAD ON 22/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **M/s Comfortdelgro Engineering Pte Ltd** acting on behalf of the owner of **SHD 9706Y** against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (chain collision) where your vehicle was the 2nd vehicle, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) will be withheld for the time being, pending for the final allocation of liability.

We also wish to advise that there is an excess of S\$5,000.00 attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim. The applicability of the excess is as follows:

- (1) Any settlement equal to or above the excess, you shall be liable to make the payment of S\$5,000.00; or
- (2) Any settlement below the excess, you shall be liable for the amount settled.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s)

arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to jaskhine@lkkauto.com within 7 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at jaskhine@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jas Khine
LKK Auto Consultants Pte Ltd
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

This is a computer generated letter and no signature is required.

Cc Motor Claims Department
AXA Insurance Pte Ltd

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****I 40 SHC8624L , SHD9706Y , SLG 9621U
SERANGOON ROAD NEAR SHOP NO 521****ON 22-Jan-18 03:20**

I / We

ONG BEE CHEE(Hirer) NRIC No.: **S0029206J**

and/or

TANG CHAI HING(Relief) NRIC No.: **S1415124I**

Taxi Number

SHC8624L

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

22-Jan-2018

Name of Hirer

ONG BEE CHEE

Hirer NRIC

S0029206J

Signature :



Address

**99 CASHEW ROAD #13-06
679670**

Contact No.

96456291

Name of Relief

TANG CHAI HING

Relief NRIC

S1415124I

Signature :



Address

**23 HUME AVE #07-02
598729**

Contact No.

98319305



redefining / insurance

CLAIM REF : C0468112
INSURED : TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, **Comfortdelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 22/01/18, we are authorised to and do hereby give this discharge for ourselves and on behalf of **Comfortdelgro Engineering Pte Ltd** and the Hirer, COMFORT TRANSPORTATION PTE LTD of vehicle no. SHC 8624L.

Now we **Comfort Transportation Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Two Thousand And Fifty only (S\$2,050.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (SHD 9706Y) arising out of an accident with (SHC 8624L) on 22/01/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9706Y arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **Comfortdelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SHD 9706Y.

Dated this 6th day of March 2018

Signed by [Signature]
(AUTHORISED SIGNATORY)

Company Stamp COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 503008

Witness : [Signature]
Name : [Signature]
I/C No : CLAIMS DEPARTMENT
Address : COMFORTDELGRO ENGINEERING PTE LTD
55 LOYANG DRIVE
SINGAPORE 503008

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8624I

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.12.2015

CHASSIS CODE
KMHLB41UMGU082926

INV. NO/DATE
91354260 29.01.2018

JOB NO.
305109078

ODOMETER READING

DATE/TIME IN
22.01.2018 08:30

Description : 3P 22.01.18

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPER	1	603.60	20.00	482.88
0002	04-01-0103-0738	140VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0005	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL			:			866.18

JOB NATURE

0001	I.	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	20.00	20.00

WE HEREBY WARRANT ALL INFORMATION AND MATERIALS SUPPLIED TO YOU TO BE TRUE AND CORRECT. WE WILL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO YOUR PROPERTY OR PERSONAL INJURY OR DEATH OF ANY PERSON ARISING FROM THE USE OF ANY INFORMATION OR MATERIALS SUPPLIED TO YOU.

WE DO NOT WARRANT ANY INFORMATION OR MATERIALS SUPPLIED TO YOU TO BE TRUE AND CORRECT. WE WILL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO YOUR PROPERTY OR PERSONAL INJURY OR DEATH OF ANY PERSON ARISING FROM THE USE OF ANY INFORMATION OR MATERIALS SUPPLIED TO YOU.

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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91354260	1,354.81	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHC8624I

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
10.12.2015

CHASSIS CODE
KMHLB41UMGU082926

INV. NO/DATE
91354260 29.01.2018

JOB NO.
305109078

ODOMETER READING

DATE/TIME IN
22.01.2018 08:30

S/No Part No.

Qty Unit Price %Disc Net

SUB-TOTAL: 400.00

Items total 1,266.18

Add GST @ 7.000 % 88.63

Invoice amount 1,354.81

Issued by : KATHERINETAN 29.01.2018 14:01:55

Repair type : CLSO/57/57

Payment type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91354260	1,354.81	

Our Ref: CT18010617

Date: 29 January 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/01/2018 @ 03:20 hrs
ALONG SERANGOON ROAD NEAR SHOP NO 521
INVOLVING SHD9706Y, SLG 9621U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8624L** (the "Taxi"). The Taxi was hired to **ONG BEE CHEE IC NO S0029206J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Proceed Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2018		01 Feb 2018 10:35 Edit Adj Rpt	S\$1,266.18 Edit Estimates	S\$1,266.18 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by Insurer]

Insured: **TRANS-CAB SERVICES PTE LTD**, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SG

Main Claimant: **COMFORT TRANSPORTATION PTE LTD**, Co. Reg. No.: 199303821R

Vehicle Reg. No.:	SHC8624L	Date of Loss:	22/01/2018 03:00 - :59
Claim Type:	TP / C0468112	Policy/Cover Note No.:	P1680520 (Third Party Only)
Vehicle Reg. No. (Insured):	SHD9706Y	Policy No. (Claimant):	MCOM0015
		Excess:	S\$5,000.00

Repairer: **ComfortDelGro Engineering Pte Ltd (Loyang)** 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300

Handling Insurer: **AXA Insurance Pte Ltd (HQ)** - Tel: 6338 7288 ... [Handled by **Ernest Tay** - 6880 4835]

Claimant's Insurer: **India International Insurance Pte Ltd (HQ)** - Tel: 63476100

Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **KALVIN ANG WEI KUN**] ... [Final Rpt due 12/02/2018]

Driver/Custodian (Insured): **CHUA KIM YEOW** (), NRIC: S1370585B, Tel: +6596912528

Adj Asg. Remarks: Please submit IA and seek mandate.

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8624L (C0468112)
[SHD9706Y]
TP
COMFORT TRANSPORTATION PTE LTD
Jan 22 2018 3:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/18 11:35	Adjuster Immediate Advice	Load HTM	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	23/01/18 09:11	EMAIL_ABS	Load PDF	
2	23/01/18 09:11	SHC8624L ESTIMATE & TP GIA_ABS	Load PDF	
3	23/01/18 09:11	SHD9706Y INSD GIA_ABS	Load PDF	
4	25/01/18 09:20	NEW EMAIL	Load PDF	
5	25/01/18 09:20	ESTIMATE & GIA REPORT	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/02/18 11:36	TP GIA REPORT 1	Load PDF	
2	01/02/18 11:36	TP GIA REPORT 2	Load PDF	
3	01/02/18 11:36	TP GIA REPORT 3	Load PDF	
4	01/02/18 11:36	TP ESTIMATE- MARKED	Load PDF	
5	09/03/18 09:04	WORKSHOP INVOICE	Load PDF	
6	09/03/18 09:04	AUTHORISATION TO ACT FORM	Load PDF	
7	09/03/18 09:04	DISCHARGE VOUCHER	Load PDF	
8	09/03/18 09:04	RENTAL RECEIPT	Load PDF	
9	09/03/18 09:04	LOD	Load PDF	
10	09/03/18 09:04	LETTER TO OI	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid #ccc; margin-bottom: 5px; padding: 5px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) </div> <div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHD9706Y (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC8624L (TP veh)		
Date of Accident:	22/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	2,633.89
Final Repair Cost	:	\$	2,050.00
Loss of Token Sum	:	\$	4.00 days at \$50.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,050.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No — BOLA Scenario No: _____	
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____0_____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,050.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Mar
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA18001613/K1YS3Q2

Date: 09/03/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1680520

Claimant Vehicle No : SHC8624L

Insured Vehicle No :

SHD9706Y

Date of Loss: 22/01/2018

Nature of Claim:

TP

Claim No: C0468112

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8624L

Make & Model: HYUNDAI I40, 1.7 D (A)

Engine No: D4DFU579576

Reg. Date: 10/12/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMGU082926

Colour: Blue

Odometer: 327998 km

Engine Capacity: 1685 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: West Lake 7 mm

Rear Left Side:

West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,711.58	866.18	845.40	49.39
Miscellaneous Items	0.00	0.00	0.00	
Labour	750.00	400.00	350.00	46.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,461.58	1,266.18	1,195.40	48.56
+ GST 7.00/7.00% (S\$)	172.31	88.63	83.68	48.56
Nett Amount (S\$)	2,633.89	1,354.81	1,279.08	48.56
+ Loss of Use (4.0 x S\$50.00/day) (S\$)		200.00		
+ Car Rental (4.0 x S\$125.00/day) (S\$)		500.00		
Nett Liability (S\$)		2,054.81		
Global Sum Settlement (S\$)		2,050.00		

INSPECTION

Date of Assignment: 01/02/2018

Date Inspected: 25/01/2018 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Mar 2018)
Parts:	143	HYUNDAI I40 1.7 D (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC8624L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH) (CONSISTENT)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET (CONSISTENT)	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS (CONSISTENT)	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE (CONSISTENT)	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER (CONSISTENT)	Cut	225.00 FL	*225.00 FL
8	1		*REAR BUMPER REVERSE SENSOR (CONSISTENT)	Shorted	135.70 FS	*135.70 FS
9	1		*REAR BUMPER RUBBER MAT (CONSISTENT)	Necessary	50.00 FS	*50.00 FS
					Sub Total (S\$)	2,093.05 1,036.30
					- List Item Discount on L Items 20.00/20.00% (S\$)	381.47 170.12
					Total Parts (S\$)	1,711.58 866.18

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (\$\$)			750.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >