

INS. CASE OWNER:

Sherini

CC 4/III1800 1611, R1 jg3g2

LKK:
IDAC:

Surveyor:

Hsn1

DOI:

ASSIGNMENT

40/1/18

Date / Time:

26/1/18

Registered in Merimen:

26/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 4602X

Name of Insured:

LTA

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

15/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

NONI KAM HENI

Driver Tel No.:

(V/L YES / NO)

Claim No.:

MIT1610484

Policy No.:

MCOM015

Make / Model:

Mynori

Place of Accident:

700 LINT RD TWD STU RD

OI GIA REPORT YES / NO:

YES

TP GIA REPORT YES / NO

YES

Insured Liability:

%

Final ? Yes / No

SKL 3240E

INSRS:
WSP:
Tel:
Liability:
RMKS:

CARCRAFTERS

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
24/1/18	Non-Reporting ltr (1st):	
2-2-18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	NA
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
30-4-18	Notification ltr (if non-pickup):	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	(days) Reduction:
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	SS	
Loss of Rental (LOR):	SS	(days)
Loss of Use (LOU):	SS	(days)
Loss of Income (LOI):	SS	(days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]
GIA/LTA Search:	SS	
Medical:	SS	
Disbursement:	SS	(e.g. Tow/ Independent)
Legal Cost:	SS	
Total:	SS	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	Name 1:
Payee 2: (Strike if N.A.):	SS	Name 2:
Payee 3: (Strike if N.A.):	SS	Name 3:

Rame

REF:

II

8153H

ASSIGNMENT

From: Date: 30/1/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKL 3239R

at Workshop/mis: Carcrafters

of: 48 Toh Guan Road East #D5-155

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

I am
owner waitingRemark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAO Accident Report Consistent? : Yes or No:

GIA / PR Seen: Consistent? : Yes or No:

Est. Repairs: 3 days Res: Yes or No:

Lum Surp: % 3 Val: Yes or No:

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SKL 3239R Vt Regn: 2013 04

Type: M/Cat / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or:

Make: Audi A5 2.0 Yr: 1984

Colour: Grey A/C: Insured / Std / Nil / NA

Sp. Reading: 42717 T/Radio: Insured / Std / Nil / NA

Eng/No:

C.No: WAN 2228T 20A 664 716

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / STD / STD AIRim or

Tyre Size: F: 245/40ZR18

R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

Rear:

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D/OA: 15/01/18 D/OI: 30/01/18

Survey held at: Carcrafters

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Fnt

The U/C / Chassis frame / Body Structure affected due to collision

Date: Time: Action / Instruction

30/01/18 Insured with yhp carcrafters fairal at amount of \$1,900.00/
3 days Lump

R (\$ 6,040.47/76%)

OneTime File Pass to:



Preli. Report

DateTime File Return to:



Final Report

DateTime File Return to:

DateTime File Return to:

Report Format:

Lump Sum / LE 1:3

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transporter:

Fuel:

Food:

Other:

Total:

Add Fee:



Site/Inst: \$



Inter. Exp: \$



Techn. Exp: \$



Veh. Exp: \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18001611/jb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 26-01-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 4602X	Veh. Inspected	SKL 3239R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	15/01/2018	Inspection Date		
Survey held at	CARCRAFTERS SINGAPORE PTE LTD 48 TOH GUAN ROAD EAST #05-155 ENTERPRISE HUB SINGAPORE 608586			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

1

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 26 January 2018 9:19 AM
To: Faisal - CarCrafters Singapore; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sherini Pillai
Subject: RE: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)
Attachments: SAS2347682(2).pdf

9.41am @ 26/01/2018
vehicle Not In
person @ Tony

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKL3239R and let us have your report urgently.

This claim will be handled by Ms Sherini.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]
Sent: 25 January, 2018 5:35 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Natalie Lee <natalie@iii.com.sg>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Farez - CarCrafters Singapore <farez@carcrafters.sg>
Subject: Re: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Hi Gabriel Wee,

We decided to choose LKK Auto Consultant to survey our client vehicle.

Please let us know the liability before we arrange with the appointed surveyor.

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916

Fax:(65) 6267 9313
Towing:(65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg

On Thu, Jan 25, 2018 at 5:24 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: 25 January, 2018 3:18 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Natalie Lee <natalie@iii.com.sg>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Farez - CarCrafters Singapore <farez@carcrafters.sg>

Subject: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SHD 4602 X, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$160 per day x no. of days as recommended by your appointed surveyor and loss of use per day amount.

Kindly have your surveyor to contact us Faisal @ 86831844 located at Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note to ensure that your insured driver has make a report of accident.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East, #05-155 Enterprise Hub

Singapore 608586

Tel: (65) 6267 9916

Fax: (65) 6267 9313

Towing: (65) 6795 5005

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www.carcrafters.sg

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Joy Irene (LKKAUTO)

From: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>
Sent: Monday, 5 February 2018 11:57 AM
To: Sherini Pillai; Motor Claim - III; Joy Irene (LKKAUTO)
Cc: Tony - CarCrafters Singapore; Fareez - CarCrafters Singapore; Admin-D (LKKAUTO)
Subject: SUBMISSION OF DOCUMENTS CLAIM SKL3239R
Attachments: LOD SKL3239R.pdf

Dear Sherini,

Attached is the finalized documents as agreed with your surveyor for COR lump sum amount
\$1,900.00 before GST with 3 working days repaired.

Documents including DV, LOA, repairer invoice and LOD for your perusal.

Please reply for acknowledgement receipt of this email.

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East
#05-155, Enterprise Hub
Singapore 608586
(Co. Reg No.: 201405620M)

Tel: 6267 9916
Fax: 6267 9313
www.carcrafters.sg

SATISFACTION CUM DISCHARGE VOUCHER

Claim No:

T/P/ OD Invoice No:

☐ COMPREHENSIVE ☒ THIRD PARTY ☐ OD CLAIM ☐ WINDSCREEN

Messrs: Lee Kum Ling

I/We hereby declare that the repairs to my/our motor vehicle model: Audi A5 2.0
Vehicle Registration No. SKL 3039R have been completed by CarCrafters Singapore
Pte Ltd at 48 Toh Guan Road East, #05-155, Enterprise Hub, Singapore 608586 to my/our
satisfaction. I/We agree that the payment of their account for such repairs shall be in full
settlement and discharge of all claims under Policy No. GA280935 in view of the
damage caused to My/Our said motor vehicle's accident on 15/1/2018 @ 240hrs

Driver's Signature: [Signature]

Owner's Signature: _____

Name: Leo Poh Teow Kanny

Name: _____

NRIC: S783842C

NRIC: _____

Witness Signature: [Signature]

Dated: 3/2/2018

CarCrafters Singapore Pte Ltd

Time Discharged: 1915hrs

Note:

Upon conclusion with the Third Party claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.

Print Received Message

This mail is associated with :

***SKL3239R (MCT18010484)**
[SHD4602X]

TP

LEE KUM LING

Jan 15 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

CarCrafters Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/04/2018 09:52 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2333.00) - SKL3239R - Claim Handler: Sherini Pillai

Approved:2333.00.



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East
#05-155 Enterprise Hub
Singapore 608586

Tel: +65 62679916
Fax: +65 6267 9313
www.carcrafters.sg

Our Ref: File 210 – SKL 3239 R

WITHOUT PREJUDICE

Date: 5TH FEBRUARY 2018 (AR Registered)

Attention: Motor Claim Department

India International Insurance Pte Ltd
64 Cecil Street #05 IOB Building
Singapore 049711

Dear Sir / Ma'am,

TRAFFIC ACCIDENT INVOLVING SKL 3239 R & SHD 4602 X ALONG JOO CHIAT ROAD TOWARDS EAST COAST ROAD DATED ON 15/01/2018 @ 2140HRS

We have been authorized by LEE KUM LING, the owner of vehicle number: SKL 3239 R, to claim against the party/parties responsible for the damages arising from the above-mention accident.

Our record show that you are the insurer of vehicle number: SHD 4602 X, at the material time of the accident with the driver of our client's vehicle, LEE KUM LING.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SHD 4602 X, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$2,033.00
(2) Loss of Use -3 Days	\$360.00
	<u>\$2,393.00</u>

A Copy of each of the following supporting documents are enclosed:

(1) Repairer Invoice, LOA & Discharged voucher

Our Ref: File 210 – SKL 3239 R



CarCrafters Singapore Pte Ltd

48 Toh Guan Road East
#05-155 Enterprise Hub
Singapore 608586

Tel: +65 62679916

Fax: +65 6267 9313

www.carcrafters.sg

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to "**CarCrafters Singapore Pte Ltd**"

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Md Faisal Bin Masrif (HP: 8683 1844)

Email: faisal@carcrafters.sg

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – LEE KUM LING

AUTHORISATION, ASSIGNMENT AND INDEMNITY

To: CarCrafters Singapore Pte Ltd
48 Toh Guan Road East #06-150
Enterprise Hub
Singapore 608558

ACCIDENT INVOLVING MY/OUR VEHICLE NO. SK1339R AND SHD160X ON 15/1/2018
AT/ALONG Jln Chai Rd Towards East Coast Rd

1. I/We Teo Peng Yuen Kenny of the motor vehicle no. SK1339R ("vehicle") hereby appoint you and authorise you to commence repairs to my vehicle "based on damage" and settlement is made with the opposite party's insurers. You will not commence repairs until upon receipt of notification from my/our appointed solicitors that such work is required. All of the work in this regard will be done in accordance with the above caption.
2. Pending notification by my/our solicitors as to what you propose you to appoint a surveyor to survey the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/we decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you, I/we agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that such repair is required. I/we shall be liable in this regard in respect of the above caption.
4. I/we also authorise you to liaise with and give all necessary instructions to my/our solicitors as to the instructions are given by me/us with respect to the conduct of my/our claim against the third party (if any) and/or his insurers including, if necessary, to commence legal proceedings in my/our name against the third party. Further, I/we have authorised my/our solicitors to direct all correspondence (including documents in support of my/our claim and court documents in you as my/our nominated representative) to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to deduct from me/us the repair costs (other than for another vehicle (if applicable) and surveyor's fees now, I/we agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/we shall authorise my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement sum less the legal costs and disbursements, directly to you whom I/we have so authorised and I/we hereby agree to pay all the third party's insurers of any and all liability during your/their course of pursuing, settling, settling or my/our instructions. My/our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs or a solicitor's fee (if any). In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors. The settlement sum so received by me/us for my solicitors' necessary costs.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is withdrawn for whatever reasons, I/we understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fee and any other costs and disbursements and incidents incurred by you.
7. If my/our claim against the third party and/or the insurers is unsuccessful or is withdrawn or discontinued and/or if any judgment or settlement is not obtained or satisfied by the third party, I/we authorise you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that all excess amounts under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim for indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/we further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all claims being claimed were caused by the accident or offer of offer/proposal of settlement enclosing discharge voucher. I/we understand that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim, but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.

Dated this

16th Jan

8

Signature / Company stamp

Nric

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

WITHOUT PREJUDICE to:-

- (a) Insurers' Subrogated Claim and/or
- (b) Any Personal Injury Claims

Note: This Notice supersedes any inconsistencies found in this Discharge Voucher.

India Ref: MCT18010484
Claimant Ref: 210-SKL 3239R

We/I, CARCRAFTERS SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,033.00 (repair cost), S\$ 300.00 (loss of use/rental), S\$ - (search fee), vehicle no. SKL 3239R that was damaged pursuant to the accident which occurred on 15.01.2018 (date) at JOO CHIAT RD TOWARDS STILLER COAST RD (location) involving vehicle no. SHD 4602X (insured vehicle). This is pursuant to the inspection conducted on 30.01.2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE KUM LING ("the third party claimant") of vehicle no. SKL 3239R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKL 3239R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,333.00 to CARCRAFTERS SINGAPORE PTE LTD

Dated this 30 day of APRIL 20 18

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)
Tony Ong Kuan Huan
80394514F
Blk 48 Toh Guan Road
East #05-155 Enterprise Hub
(S) 60506
Singaporean
Manager



WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

mRB

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVENUE 1 #01-25

PAYA UBI INDUSTRIAL PARK (S) 408933



**CarCrafters Singapore Pte Ltd**

48 Toh Guan Road East
#05-155 Enterprise Hub
Singapore 608586

TAX INVOICE

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Email: ask@carcrafters.sg

Invoice No. : INV2018-020011

Invoice Date : 05/02/2018
Job No. : SO2018-00072
Date Out :
Payment Terms : 30 Days
Payment Mode : INS CLAIM

Registration Number : SKL3239R
Chassis Number : WAUZZZ8T2DA064716
Mileage : 00000
Colour Code :
Fuel : 1/4
Cash Card : Yes
Vehicle Make & Model : AUDI A5 Sportback Quattro 2.0

Invoice To :

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04-#05
IOB BUILDING S(049711)
Singapore

Tel : 63476100

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	420090	Lump Sum Amount By LKK Auto Surveyor - Rasul	1	1,900.00	1,900.00

Note:

- * Interest for late payment will be charged at 1% per month on all overdue invoices.
- * Balance due to be paid and ordered goods must be collected within 3 months from Deposit date in order to avoid forfeiture of Deposit Amount.
- * Quotes validity: 14 days

I certify that I have received all products in good condition and confirm that all services have been satisfactorily completed. I understand that goods sold are not returnable and hereby absolve CarCrafters Singapore Pte Ltd of any liability arising from use therefrom.

Sub Total	1,900.00
GST 7%	133.00
Total SGD	2,033.00

Customer Signature

Prepared By:

GST REGISTRATION NO: 201405620M

BANK ACCOUNT: DBS Bank -107-901991-9

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Jan 2018 Edit Reg		26 Jan 2018 00:00 Edit Adj Rpt	\$S\$1,900.00 Edit Estimates	\$S\$1,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Main Claimant:	LEE KUM LING , ID: S7808153H								
Vehicle Reg. No.:	SKL3239R	Date of Loss:	15/01/2018 21:00 - :59 [50 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18010484	Policy/Cover Note No.:	MCOM0016						
Vehicle Reg. No. (Insured):	SHD4602X	Policy No. (Claimant):	GA280935						
		Excess:							
Repairer:	CarCrafters Singapore Pte Ltd (HQ) 48 Toh Guan Road East, #05-155 Enterprise Hub, 608586 Jurong East - Tel: 6267 9916								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • III_SG (30/04/2018): Alert - Adj Mandate Approved (\$2333.00) - SKL3239R - Claim Handler: Sherini Pillai • III_SG (02/02/2018): Alert - Adj Mandate Approved (\$0.00) - SKL3239R - Claim Handler: Sherini Pillai 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKL3239R (MCT18010484)
[SHD4602X]
TP
LEE KUM LING
Jan 15 2018 9:00PM
[COMFORT TRANSPORTATION PTE LTD]
CarCrafters Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View		View in Browser		
Video								1 per page		<input type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print		
1	02/02/18 14:23	Video - IV						Load MP4		
Photos/Images								3 per page		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print		
1	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
2	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
3	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
4	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
5	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
6	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
7	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
8	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
9	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
10	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
11	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
12	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
13	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
14	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
15	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
16	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
17	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
18	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
19	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
20	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
21	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
22	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
23	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
24	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
25	30/04/18 09:47	General View						Load .JPG	<input checked="" type="checkbox"/>	
Documentation								1 per page		<input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print		
1	26/01/18 13:55	EMAIL FROM III DD 26012018						Load PDF		
2	26/01/18 13:55	TP GIA REPORT						Load PDF		
3	31/01/18 18:49	TP ESTIMATE- MARKED						Load PDF		
4	07/05/18 15:36	WORKSHOP INVOICE						Load PDF		
5	07/05/18 15:36	AUTHORISATION TO ACT FORM						Load PDF		
6	07/05/18 15:36	DISCHARGE VOUCHER						Load PDF		
7	07/05/18 15:36	LOD						Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail Print
1	29/01/18 08:49	Singapore Accident Statement		Load PDF
2	05/02/18 12:21	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18001611/R1JB3Q2

Date: 07/05/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
 Claimant Vehicle No: SKL3239R Insured Vehicle No: SHD4602X
 Date of Loss: 15/01/2018 Nature of Claim: TP Claim No: MCT18010484

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKL3239R
 Make & Model: AUDI A5, 2.0 SPORTBACK (A) Engine No: CDN332677
 Reg. Date: 29/10/2013 (Man. Year: 2013) Chassis No: WAUZZZ8T2DA064716
 Colour: Grey Odometer: 42717 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 245/40ZR18 Rear Tyre Size: 245/40ZR18
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,271.00	1,660.50	3,610.50	68.50
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,150.00	750.00	1,400.00	65.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,421.00	2,410.50	5,010.50	67.52
Approved Total (Overridden) (S\$)		1,900.00		
(S\$)	7,421.00	1,900.00	5,521.00	74.40
+ GST 7.00/7.00% (S\$)	519.47	133.00	386.47	74.40
Nett Amount (S\$)	7,940.47	2,033.00	5,907.47	74.40
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
Nett Liability (S\$)		2,333.00		

INSPECTION

Date of Assignment: 26/01/2018
 Date Inspected: 30/01/2018 Inspected At: CarCrafters Singapore Pte Ltd (HQ)
 48 Toh Guan Road East, #05-155
 Enterprise Hub
 Singapore 608586

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 30 Apr 2018)
Parts:	143	AUDI A5 2.0 SPORTBACK (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKL3239R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Scratched	1,800.00 F	*1,800.00 FL
2	1		*FRONT FENDER LH	Repair	576.00 F	*- FL
3	1		*HEADLAMP LH	Serviceable	1,440.00 F	*- FL
4	1		*FOGLAMP LH	Serviceable	180.00 F	*- FL
5	1		*COOLING AIR GRILLE LH	Serviceable	153.00 F	*- FL
6	1		*HEADLAMP MOUNTING LH	Serviceable	99.00 F	*- FL
7	1		*LOCK CARRIER	Serviceable	576.00 F	*- FL
8	1		*FRONT BUMPER GUIDE PIECE LH	Serviceable	33.00 F	*- FL
9	1		*WHEEL HOUSING LINER LH	Serviceable	135.00 F	*- FL
10	1		*HEADLAMP WASHER COVER LH	Scratched	45.00 F	*45.00 FL
11	1		*HEADLAMP NOZZLER LH	Serviceable	207.00 F	*- FL
12	1		*NOZZLER BRACKET LH	Serviceable	27.00 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	5,271.00	1,845.00
- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	184.50
Total Parts (S\$)	5,271.00	1,660.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE/REPLACE/REFIT OF FRONT PORTION OF REALIGNED FRONT BUMPER,REINFOCEMENT,BONNET,FRONT FENDER LH & OTHER AREA	New	1,000.00	250.00
2	TO PUTTY & RESPRAY FRONT BUMPER,FRONT FENDER LH,BONNET & OTHER AFFECTED ACCIDENT AREA	New	1,000.00	500.00
3	TO CHECK ACCIDENT AFFECTED WIRING SYSTEM & RECOVER	New	50.00	-
4	TO RECODE & DECODE ENGINE MANAGEMENT SYSTEM & FAULT CODE CLEARING AFTER REPAIR WORKS	New	100.00	-
Gross Labour Cost (S\$)			2,150.00	750.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >