

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 26 January 2018 9:45 AM
To: 'Motor Claim - III'; assignments
Cc: 'Sherini Pillai'; Admin A
Subject: RE: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Friday, 26 January 2018 9:19 AM

To: Faisal - CarCrafters Singapore <faisal@carcrafters.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Sherini Pillai <sherini@iii.com.sg>

Subject: RE: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKL3239R](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Faisal - CarCrafters Singapore [<mailto:faisal@carcrafters.sg>]

Sent: 25 January, 2018 5:35 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Natalie Lee <natalie@iii.com.sg>; Tony - CarCrafters Singapore <tony@carcrafters.sg>; Farez - CarCrafters Singapore

[<farez@carcrafters.sg>](mailto:farez@carcrafters.sg)

Subject: Re: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Hi Gabriel Wee,

We decided to choose LKK Auto Consultant to survey our client vehicle.

Please let us know the liability before we arrange with the appointed surveyor.

Thanks.

Best Regards,

Md Faisal Bin Masrif



CarCrafters Singapore Pte Ltd
48 Toh Guan Road East, #05-155 Enterprise Hub
Singapore 608586

Tel: (65) 6267 9916
Fax: (65) 6267 9313
Towing: (65) 6795 5005
Spray Paint & Bodywork Specialist
www.carcrafters.sg

On Thu, Jan 25, 2018 at 5:24 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

[64 Cecil Street | #05](#) IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Faisal - CarCrafters Singapore [mailto:faisal@carcrafters.sg]

Sent: 25 January, 2018 3:18 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Natalie Lee <natalie@iii.com.sg>

Cc: Tony - CarCrafters Singapore <tony@carcrafters.sg>; Farez - CarCrafters Singapore <farez@carcrafters.sg>

Subject: SKL3239R accident dated 15/01/2018 @ 2140 hrs (Your Insured SHD4602X India Int Ins)

Dear Sir / Mdm,

Reference to the above incident.

Please find attached herein a copy of our client's Accident Report, Damaged photos & Estimate for your kind perusal.

As our client is claiming against your insured SHD 4602 X, thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$160 per day x no. of days as recommended by your appointed surveyor and loss of use per day amount.

Kindly have your surveyor to contact us Faisal @ 86831844 located at Carcrafters Singapore Pte Ltd , 48 Toh Guan Road East #05-155, Enterprise Hub, S(608586) for an appointment to inspect our client's vehicle.

Please note to ensure that your insured driver has make a report of accident.

Your kind attention into the above is greatly appreciated.

Thank you very much in advance!

PS: Under MCF – Insurers to make its decision on liability for TP claims based on BOLA within 5 working days from date of survey.

Best Regards,

Md Faisal Bin Masrif



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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