

REF:

CC3/MSC18001607/Svbe2

Smyth.

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: YN 7665RPolicy No. A28681686 MKCClaims No. 547363

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SM B 49X Yr Regn: 18/12/2028Type: M.Car / M.Cycle / BUS / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz OC 500612-18301 cc 11967Colour Multi Colour A/C: Insured / Std / NI / NASp. Reading 722464 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WEB 63442021000121Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NIH / S/Rim / STD A/Rim orTyre Size: F: 275 / 70R22.5R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Firenze

Front

Rear

R/Bal. 6 mm R/Bal. 6/6 mmL/Bal. 6 mm L/Bal. 6/6 mmD.O.A. 17/1/18 D.O.I. 25/1/18Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time / Action / Instruction

SM B 49X - PS / TLB11026661 / R152DUP: 21092011YN 7665R - X29/1/18 Email GIA to Catherine Thia / Sheng Zhong28/2/18 Sebastian confirmed LS \$1000 (Red 627.50, 3990)1/3/18 Send preli revised by merimen

RECEIVED

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

1/3 typist

Report Format:

merimenLump Sum / I.B.I.: (\$ 1000)Days Of Repair: 1/2Resurvey No. of Trip: 1

Survey Fee:

Transportation:

Add Fee:

☐

: Site Insp (\$

) S + RS. SI

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

TOTAL

210

Survey Department Check List (Case Handler)

Reference No.: C03 MSG 1800 1607 Sv6

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merlmen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merlmen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

VERON

13/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CC3/MSG18001607/Svb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 26-01-2018	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 7665R	Veh. Inspected	SMB 49X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	19/01/2018	Inspection Date	25/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jan 2018		01 Mar 2018 16:33 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS		[Created by Insurer]
Insured:	SINMAH POULTRY PROCESSING (S) P/L, Co. Reg. No.: 199100209N	
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D	
Vehicle Reg. No.:	SMB49X	Date of Loss: 21/01/2018 13:00 - :59
Claim Type:	TP / 547363	Policy/Cover Note No.: A28681686MKC (Comprehensive) Coverage: 12/02/2017 - 11/02/2018
Vehicle Reg. No. (Insured):	YN7665R	Policy No. (Claimant):
		Excess: S\$700.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 02/03/2018]	
Driver/Custodian (Insured):	LIN DONGNING (), NRIC: G8535633Q, Tel: +6593528626	
Adj Asg. Remarks:	ON WP	

ASSOCIATED MAIL RECEIVED	View All Compose Case Mail
There are no mail for this case.	

ALL ASSOCIATED TASKS <input type="checkbox"/>		View All Search Tasks Create New Task Complete
Due Date	Priority	Type
Task Group	Subject	Handler
Assigned By	Completed On	Created On
Done?		
No results.		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Christina Wong

Date: 01 Mar 2018

Preliminary Advice

Insured Vehicle No : YN7665R

TP Vehicle No : SMB49X

Accident Date : 21/01/2018

Make : MERCEDES-BENZ OC500LE1830H

Assignment Date : 01/03/2018

Date of Inspection : 25/01/2018

Est. Duration of Repair : 0.5

Inspection At : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,627.50
Revised Amount	:S\$	1,000.00 (lump sum)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	0.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAUTO)

From: Margaret Loh <margaret_loh@sg.msig-asia.com>
Sent: Thursday, 1 March 2018 4:21 PM
To: Veron Chen (LKKAUTO)
Cc: Catherine Thia; Christina Wong; Nabilah Rasol
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)

Our Ref : 547363

Dear Veron,

Please note the above reference number and officer-in-charge is Ms Christina Wong.

Best Regards

Margaret Loh
Admin Officer, Claims Services (Motor)
Direct line +65 6594 2553 | Direct fax +65 6225 7402 | margaret_loh@sg.msig-asia.com



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Nabilah Rasol
Sent: Thursday, 1 March, 2018 1:00 PM
To: Margaret Loh <margaret_loh@sg.msig-asia.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)

Hi Margaret,

Fyna. Thanks.

Have a nice day!

Nabilah Rasol (Ms)
Admin Officer, Claims Services (Motor)
Direct line +65 6643 1335 | Direct fax +65 6225 7402 | nabilah_rasol@sg.msig-asia.com





A member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 1 March, 2018 12:54 PM
To: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)

Dear Nabilah

Please create TP folder in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Thia [mailto:catherine_thia@sg.msig-asia.com]
Sent: Monday, 29 January 2018 10:18 AM
To: Nabilah Rasol <nabilah_rasol@sg.msig-asia.com>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)

Dear Nabilah

Please create TP folder and inform LKK the claim ref

Thanks

Best Regards

Catherine Thia
Senior Executive, Claims Services (Motor)
Direct line +65 6594 2545 | Direct fax +65 6225 7402 | catherine_thia@sg.msig-asia.com



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 29 January, 2018 9:59 AM

To: Catherine Thia <catherine_thia@sg.msig-asia.com>; 'Lee Sheng Zhong' <shengzhong_lee@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>; KKLau <kklau@lkkauto.com>;

Christopher Chionh <christopher_chionh@sg.msig-asia.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)

Dear Catherine/Sheng Zhong,

Please be informed that we had inspected the vehicle SMB 49X at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 25/1/2018

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

CONFIDENTIALITY NOTICE

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Veron Chen (LKKAUTO)

From: Veron-Chen (LKKAUTO)
Sent: Monday, 29 January 2018 9:59 AM
To: 'Catherine Thia'; 'Lee Sheng Zhong'
Cc: SUR; Accounts (LKKAUTO); KKLau; 'Christopher Chionh'
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD, DOA: 19/1/2018, SMB 49X (TP VEHICLE), YN 7665R (OI VEHICLE)
Attachments: EST.pdf; GIA.pdf

Dear Catherine/Sheng Zhong,

Please be informed that we had inspected the vehicle SMB 49X at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 25/1/2018

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	2292D

Vehicle Details

Vehicle No.:	SMB49X
Vehicle to be Exported:	No
Intended De-registration Date:	26 Jan 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	OC500LE1830H
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	45796600148713
Chassis No.:	WEB63442021000121
Maximum Power Output:	-
Open Market Value:	\$319,995.00
Original Registration Date:	18 Dec 2008
First Registration Date:	18 Dec 2008
Transfer Count:	0
Actual ARF Paid:	\$16,000.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Rebate Amount: \$0.00

Total Rebate Amount: \$0.00

The information contained herein is correct as at 26 Jan 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/01/2018 08:57
Date Of Accident	19/01/2018 12:45
Exact Location Of Accident	JALAN EUNOS AFTER BUS STOP(BS:72019)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB49X
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64823888

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	BUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-17087563MFBP
Cover Note Number	

Driver

Name of Driver	RAJA MUHAMMAD KHALED BIN RAJA BASIR
NRIC No	S8742515J
Date Of Birth	21/02/1987
Occupation	OUTDOOR
Date Of Driving Pass	27/12/2012
Driving Experience	5 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

BWS | 01/18/1033

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
 5. Any false reporting may be referred to the Police for investigation.
 6. The report will be forwarded by the insurers of the involved parties to the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
 7. By the lodgment of this report to the insurers, you have consented to the insurers' right to report the accident to the relevant authorities for the purpose of investigating the accident.
 8. Consent under the Personal Data Protection Act (PDPA)
- I understand, acknowledge, agree and consent that:
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

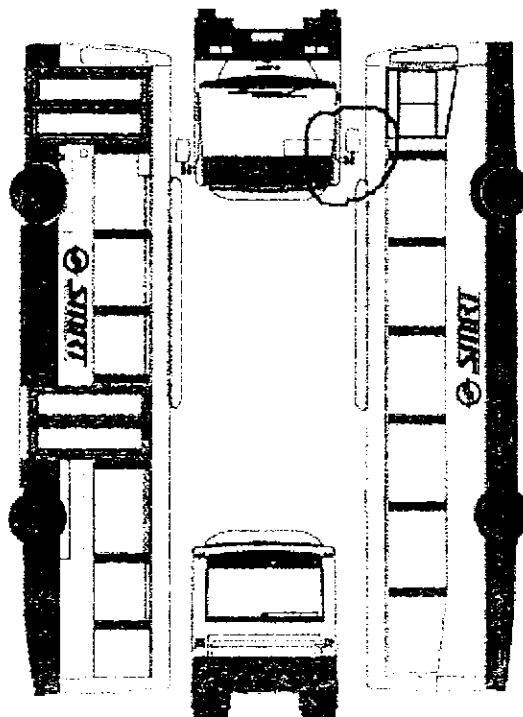
[Signature]

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB49X
 Ref. No : BUS/01/18/1033
 Reg. Date : 24/01/2018
 Vehicle Type : BUS -12M
 Make : MBOC500 (MERCEDES)
 Model : MERCEDES MBOC500
 Name of Driver : Raja Muhammad Khaled Bin Raja Basir
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 19/01/2018 12:45:00 PM
 Accident Reported Date / Time : 22/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : MSIG
 Vehicle is Towed Back? : No
 Towed Back Date/Time : 19/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No :
 Special Instruction to ARC,if any :
 smb49x - right view mirror broken
 yn7665r(tp) insured with MSIG
 Prepared Date : 24/01/2018 11:24:03 AM




 29/1/18

Sebastian

25/1/18.

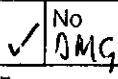
- Lump Sum Repair.

- Photo After Paint

98036121

sebastianyeang@kkauto.com.

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
114/143-190			VIEW MIRROR RH (NEW)	1	1,162.50	10.00	1,046.25	Replace	Replace	No 
TOTAL MATERIALS							1,046.25	1,046.25		
TOTAL MATERIALS(Discounted)							837.00	837.00		

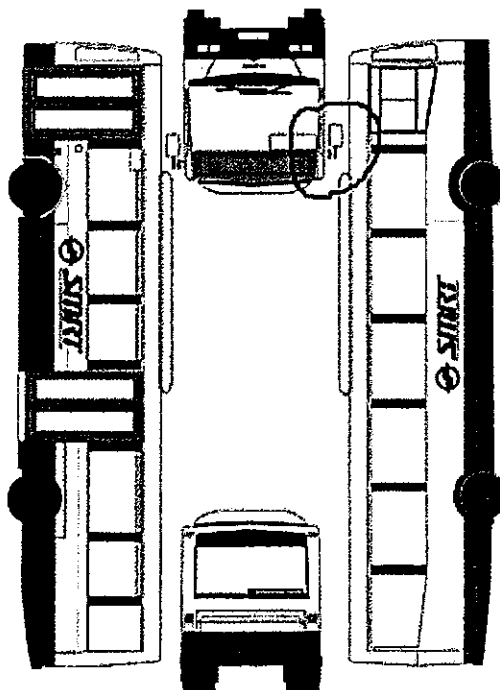
Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB49X
 Ref. No : BUS/01/18/1033
 Reg. Date : 18/12/2008
 Vehicle Type : BUS -12M
 Make : MBOC500 (MERCEDES)
 Model : MERCEDES MBOC500
 Name of Driver : Raja Muhammad Khaled Bin Raja Basir
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 19/01/2018 12:45:00 PM
 Accident Reported Date / Time : 22/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : MSIG
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 19/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094292
 Special Instruction to ARC,if any :
 smb49x - right view mirror broken
 yn7665r(tp) insured with MSIG
 Prepared Date : 24/01/2018 11:24:03 AM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : WEB63442021000121

Mileage : 0

Work Shop :

Repair Completed Date / Time : 01/01/2000

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	265.00	132.50
Total Spray Painting Charges :	0.00	0.00
Total Material Charges :	651.00	651.00
Other Charges :	200.00	200.00
TOTAL :	1,116.00	983.50
Lum Sum Total :	1,100.00	1,000.00
No. of Repair Days :	1.00	0.50 /
Prepared / Adjusted By :	Sunny Tan Ah Leong	SEBASTIAN- LKK-90036121
Arc / Surveyor Sign Off Date :	26/01/2018 10:43:58 AM	17/02/2018 04:13:54 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 24/01/2018 12:59:11 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	265.00	132.50
Total Labour	265.00	132.50

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Spray Painting & Panel Beating		

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	200.00	200.00
Total Other Costs	200.00	200.00

1627.50

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
314/143-690		6012673	VIEW MIRROR RH (NEW)	1	1,162.50	30.00	813.75	Replace	Replace	No <i>DA 9</i>
TOTAL MATERIALS							813.75	813.75		
TOTAL MATERIALS(Discounted)							651.00	651.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

$$\begin{array}{r}
 813.75 \\
 - 25\% \\
 \hline
 651.00 \\
 + 132.50 \\
 + 200.00 \\
 \hline
 983.50
 \end{array}$$

$4/3 = \$1000$

Subtotal
28/2/12

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2018		01 Mar 2018 16:33 Edit Adj Rpt	S\$1,000.00 Edit Estimates	S\$1,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	SINMAH POULTRY PROCESSING (S) P/L , Co. Reg. No.: 199100209N		
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB49X	Date of Loss:	21/01/2018 13:00 - :59
Claim Type:	TP / 547363	Policy/Cover Note No.:	A28681686MKC (Comprehensive) Coverage: 12/02/2017 - 11/02/2018
Vehicle Reg. No. (Insured):	YN7665R	Policy No. (Claimant):	
		Excess:	S\$700.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 31/03/2018]		
Driver/Custodian (Insured):	LIN DONGNING (), NRIC: G8535633Q, Tel: +6593528626		
Adj Asg. Remarks:	ON WP		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)


























Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB49X (547363)**
[YN7665R]
TP
SMRT BUSES LTD
Jan 21 2018 1:00PM
[SINMAH POULTRY PROCESSING (S) P/L]
SMRT Automotive Services Pte Ltd

[Upload Documents](#) |
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 [Compose New Letter](#)

View [View in Browser](#) ▼

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/03/18 15:41	Accident Statement From: SC - Reg. No: YN7665R, Claimant: SINMAH POULTRY PROCESSING (S) P/L	 Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 17:00	Adjuster Immediate Advice	 Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
2	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
3	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
4	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
5	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
6	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
7	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
8	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
9	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
10	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
11	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
12	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
13	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
14	01/03/18 16:55	General View	 Load JPG	<input checked="" type="checkbox"/>
15	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
16	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
17	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
18	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
19	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
20	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
21	01/03/18 16:55	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	01/03/18 15:48	LKK INFORMING TP SURVEYED @ SMRT - EST BILL, ACCDT REPORT FROM LKK	 Load PDF	
2	01/03/18 16:23	EMAIL REPLY TO LKK	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG18001607/SVBE2

Date: 07/03/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A28681686MKC
Claimant Vehicle No :	SMB49X	Insured Vehicle No :	YN7665R
Date of Loss:	21/01/2018	Nature of Claim:	TP
		Claim No:	547363

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB49X	Engine No:	45796600148713
Make & Model:	MERCEDES-BENZ OC500LE1830H, 12.0 D (A)	Chassis No:	WEB63442021000121
Reg. Date:	18/12/2008 (Man. Year: 2008)	Odometer:	922464 km
Colour:	Multi-colour		
Engine Capacity:	11967 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5 (D)
Front Left Side:	Firenza 6 mm	Rear Left Side:	Firenza 6/6 mm
Front Right Side:	Firenza 6 mm	Rear Right Side:	Firenza 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,162.50	813.75	348.75	30.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	465.00	332.50	132.50	28.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	1,627.50	1,146.25	481.25	29.57
Approved Total (Overridden) (\$\$)		1,000.00		
Nett Amount (\$\$)	1,627.50	1,000.00	627.50	38.56

INSPECTION

Date of Assignment:	01/03/2018	SMRT Automotive Services Pte Ltd (Woodlands)
Date Inspected:	25/01/2018	Inspected At: 60 Woodlands Industrial Park E4
Estimated Period of Repair:	0.5 days	Singapore 757705

Adjuster: Sebastian Yeang Wai Keen

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 07 Mar 2018)

Parts:

N/A

MERCEDES-BENZ OC500LE1830H 12.0 D (A) (Model not available in database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code:

(Unsubmitted, no print-code for SMB49X)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the
END OF ESTIMATES marker on the last estimate page

Further Info:

Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*VIEW MIRROR RH (NEW) (DISC 30%)	Damaged	1,162.50 F	*813.75 F
				Total Parts (S\$)	1,162.50	813.75

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	265.00	132.50
2	TOWING CHARGES	New	200.00	200.00
Gross Labour Cost (\$\$)			465.00	332.50

Report was unsubmitted during this print-out.

< END OF ESTIMATES >