

INS. CASE OWNER:

CC 3/AIG1800 1603, K2WB2H

LKK:

IDAC:

Surveyor:

FALVIN

DOI:

25/1/18

Date / Time:

25/1/18

Registered in Merimen:

20/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFZ 6546E

Name of Insured:

WONG W M WONG

Insured Tel No.:

HP: 981145029

Excess Sec II :\$5

D.O.A.:

24/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

WILSON SMITH BAY

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHA 9158U



INSRS:

WSP:

Tel:

Liability:

RMKS:

LOKE W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
20/01/18	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	7/2/18 email
	After call ltr to OI:	VIVAN
21/2/18	Documentation Check List: Handler	Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
28-02-18	TAXI HAS ENTERED INTO MAIN ROAD IN TENDING TO MOVE INTO 2ND LANE, BUT TO AVOID TRUCK COMING FROM LEFT, HE SUGERVED TO MOVE RIGHT FIRST LANE WHICH WAS HEADING TO, SO TO REJECT TP'S CLAIM 1ST.	
28/2/18	Receive TP video Email to AIG to seek advise Email from AIG to reject claim Email to workshop reject claim	
RECEIVED 01 MAR 2018		
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost:	\$5 (days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability:	% (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	\$5	
Loss of Rental (LOR):	\$5 (days)	
Loss of Use (LOU):	\$5 (\$ x days)	
Loss of Income (LOI):	\$5 (\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$5	
Medical:	\$5	
Disbursement:	\$5 (e.g. Tow/Independent)	
Legal Cost:	\$5	
Total:	\$5 Global Sum \$5:	
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1:	\$5 Name 1:	
Payee 2: (Strike if N.A.)	\$5 Name 2:	
Payee 3: (Strike if N.A.)	\$5 Name 3:	

CARRY SENT 1/7/18

1) Claim status: Normal/Reject/Private Settle
2) Report Format: reject
3) Survey fee: \$300.00

Kahn

ASSIGNMENT

SHA 91584

22 Jan 2017

Surveyor Code

Type: M/Cat: 11 Cycle: 0 ELS: 1000 LOM: 0 Prime Mover

CO/TP/WS/TP RES/CO RES/EVAL/IN/ MV

Truck/Trailer

To inspect vehicle No.

Make

Toyota Prius

at Work/accident

Color

Yellow

or

Gr Reading

72052

Insured

Engine

Policy No

CNo

JTDKDJFY 60755 8477

Claim No

Gen Cond Good / Poor / Burnt

Sum Insured

Excess

Steering: Inorder / Jammed / Leaked / Burnt

Client's Record

Brake: Inorder / Jammed / Leaked / Burnt

Make of veh

Mod: Nil / S Rim / D A Rim

Policy Condition

Remark: The veh had commenced its repair at the time of inspection.



Est. of Market Value

Front

Rear

CAD Accident Report Consistent? Yes or No

R Bal

R Bal

GA - PR Seen Consistent? Yes or No

L Bal

L Bal

Est. Repairs 3 days Fee: Yes or No

D/OA

D/OA

Lump Sum 28.2 \$/k \$/val: Yes or No

Survey held at

CP&B (by)

CA / REV / REP / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop

Date

Person Contacted

Vehicle IN/OUT

The U/C Chassis frame Body Structure affected due to cover

Date Time Action Instruction

26/1/18 Initial PIP \$1176.23 / 3 days

AZA
PIP

28/1/18 Confirm 28.2 \$1176.23 with 3 working days

(Red = \$482.62
29.1)

How Time File Pass

☐

Prel. Report

Days Of Repair:

☐

Final Report

Resurvey No. of Trip

Survey Fee

How Time File Return

Add Fee

☐

S/G Pkg

☐

Pkg

☐

Pkg

☐

Pkg

Report Format

Lump Sum / \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18001603/K1wb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKZ 6546K	Veh. Inspected	SHA 9158U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/01/2018	Inspection Date	25/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

AIG
LKK

Date/Time: 24.01.2018 16:13 Page : 1

Team: ARC Repair TP(CFSO)1 JOB CARD Sales Order: JC NO. 205110223

CUSTOMER /MS CITYCAB PTE LTD STOMER NO 7010070 ADDRESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 65551188 (R) (P)	REGN NO:	SHA9158U	MILEAGE
	MAKE:	TOYOTA	FUEL
	MODEL:	PRIUS HYBRID(G4)24.01.2018 12:00	DATE/TIME IN
	YR OF MANU:	22.06.2017	TARGET DATE
	CHASSIS CODE:	JTDKB3FU603558433	COMPLETION DATE/TIME
COUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 24.01.2018
NATURE: 3P 24.01.18/C

S/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHA9158U
LIMTS

Vehicle No.: SHA9158U

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305110223

Date : 26/01/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHA9158U

Date of Accident : 24-Jan-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA --- SKZ6546K

2. The finalized amount shall be:

(a) Spare Parts after List discount \$516.22

(b) Labour Charges \$660.00

Total for Part-By-Part Repair Cost \$1,176.22

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM T S

Tel : 62148398

Fax : 65468156

Signature : 

Name : KALVIN

Date : 26/1/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS : CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305110223
REGN NO : SHA9158U
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 22.06.2017
DATE/TIME IN : 24.01.2018 12:00
ACCIDENT DATE : 24.01.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2292-G	FRONT BUMPER	1	490.50	25.00	367.87
0002 03-01-0302-2057-G	FRT WHEEL CAP RH	1	175.80	25.00	131.85
0003 04-01-0101-0111-G	FRT BUMPER CLIPS	10	22.00	25.00	16.50

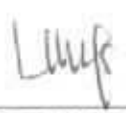
SUB-TOTAL : 516.22

JOB NATURE

0000 L	PANEL BEATING	300.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	360.00

SUB-TOTAL : 660.00

TOTAL : 1,176.22


MVA NAME & SIGNATURE
DATE :

SURVEYOR NAME & SIGNATURE
DATE : AUTHORIZED : YES / NO

Ang Asia - CP/P)

25/1/2018 10:07

LKK - Kalvin

IS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT BUMPER COVER / <i>1st hand</i>			\$ 490.50
FRONT BUMPER CLIPS / <i>new</i>			\$ 22.00
BRACKET, FRONT BUMPER SIDE, RH <i>Xinc</i>			\$ 77.00
FRONT FENDER HYBRID EMBLEM, RH <i>Xinc</i>			\$ 86.50
FRONT WHEEL HUB CAP / <i>brand</i>			\$ 175.80
SUB TOTAL			\$ 851.80
LESS 25%			\$ 212.95
DISCOUNTED TOTAL			\$ 638.85
LABOUR CHARGE			<i>300</i>
Panel Beating- Repair Frt Fender			\$ 500.00
Spray Painting Charge			\$ <i>260</i> 400.00
FRT Wheel Alignment			\$ 120.00
TOTAL LABOUR			\$ 1,020.00
ESTIMATE TOTAL			\$ 1,658.85
<i>Kalvin LKK</i> <i>25/1/18 1130 hrs.</i> <i>3 Drs</i> <i>P 18</i> <i>Before Paint photo</i>			
<div> <div> LKK Auto Consultants hence notify the Repairer of the following: <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged parts during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company </div> <div> Acknowledged by Repairer Signature: Date: </div> </div>			

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE

MAKE :

MODEL : TOYOTA PRIUS

High Asia - CP/P)

LKK - Kalvin

25/1/2018 10:07

TS

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT
FRONT BUMPER COVER ✓			\$ 490.50
FRONT BUMPER CLIPS ✓			\$ 22.00
BRACKET, FRONT BUMPER SIDE, RH ✓			\$ 77.00
FRONT FENDER HYBRID EMBLEM, RH ✓			\$ 86.50
FRONT WHEEL HUB CAP ✓			\$ 175.80
SUB TOTAL			\$ 851.80
LESS 25%			\$ 212.95
DISCOUNTED TOTAL			\$ 638.85
LABOUR CHARGE			
Panel Beating- Repair Frt Fender			\$ 500.00
Spray Painting Charge			\$ 400.00
FRT Wheel Alignment			\$ 120.00
TOTAL LABOUR			\$ 1,020.00
ESTIMATE TOTAL			\$ 1,658.85

Kahn UCC
N 25/1/18 1170 hrs.
3 Dgs
P 1P
Before Paint photo

LKK Auto Consultants hence notify the Reparer of the following:

- To resurvey before after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- This party's duty is on a "Without Prejudice" basis
- No illegal or fraudulent claims allowed
- Supplementary items must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer
Signature:
Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 7 February, 2018 3:27 PM
To: 'jim.de.vil@hotmail.com'
Cc: Joy Irene (LKKAuto)
Subject: ACCIDENT INVOLVING SKZ 6546K & SHA 9158U ON 24/01/2018

Dear Sir/Madam,

ACCIDENT INVOLVING SKZ 6546K & SHA 9158U ON 24/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **23/02/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC18010735/ SHA9158U /CL(st)

Date : 12-Feb-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA9158U YOUR INSURED
SKZ6546K AND OTHER ON 24.01.18

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHA9158U which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKZ6546K we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,258.57
2	<u>3</u> days Loss of Rental @ \$ 125.40 per day	\$ 376.20
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ -
5	GIA / Police Report Fees	\$ 7.49
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,642.26

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per day	\$ 240.00
Total Claims :		\$ 1,882.26

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SKZ6546K
- c) GIA / Police report/s of : SHA9158U
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - (X) Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd
59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701
Singapore 508969

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500489W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

A member of

COMFORTDELGRO



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 24.01.18

VEHICLE NO
SHA9158U

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
22.06.2017

CHASSIS CODE
JTDKB3FU603558433

INV. NO/DATE
91354269 29.01.2018

JOB NO.
305110223

ODOMETER READING

DATE/TIME IN
24.01.2018 12:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2292	PRIG4 COVER FRONT BUMPER	1	490.51	25.00	367.88
0002	03-01-0302-2057	PRIG4 CAP WHEEL	1	175.80	25.00	131.85
SUB-TOTAL			:			499.73

JOB NATURE

0001	L	PANEL BEATING	300.00	300.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00	360.00
0003	20-05	FRT BUMPER CLIPS-10pcs	16.50	16.50
SUB-TOTAL			:	676.50

COMFORT DELGRO AND ITS ASSOCIATED COMPANIES (collectively "CDG") warrant that the information contained in this invoice is true and correct to the best of our knowledge and belief. CDG does not warrant the accuracy of the information contained in this invoice for any purpose other than for the purpose of providing a summary of the work done by CDG. CDG does not warrant the accuracy of the information contained in this invoice for any purpose other than for the purpose of providing a summary of the work done by CDG. CDG does not warrant the accuracy of the information contained in this invoice for any purpose other than for the purpose of providing a summary of the work done by CDG.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91354269	1,258.57	

Our Ref: CC18010735



Date: 29 January 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	24/01/2018 @ 07:45 hrs
ALONG	BENDEMEER RD
INVOLVING	SKZ6546K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9158U** (the "Taxi"). The Taxi was hired to **BEN MENG KING IC NO S0132155B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

128515 PMS

[illegible][illegible]

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA9158U , SKZ6546K
BENDEMEER RD****ON 24-Jan-18 07:45**

I / We

BEN MENG KING(Hirer) NRIC No.: **S0132155B**

and/or

(Relief) NRIC No.:

Taxi Number

SHA9158U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

24-Jan-2018

Name of Hirer

BEN MENG KING

Hirer NRIC

S0132155B

Signature :



Address

**119 POTONG PASIR AVENUE 1 #09-...
350119**

Contact No.

97896931

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKZ6546K	24 Jan 2018 / 07:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

Sum 91584

Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)
Sent: Wednesday, 28 February, 2018 5:10 PM
To: 'Cecilia Lee Peng Geok'
Cc: Joy Irene (LKKAuto)
Subject: RE: Your Ref: CC18010735/ SHA 9158U/ CL(st),Our Ref: CC3/AIG18001603/K1wb3,Accident involving Vehicle SHA 9158U & SKZ 6546K ON 24/01/2018
Attachments: SKZ 6546K.mp4; Sketch Plan .pdf

WITHOUT PREJUDICE

Your Ref: CC18010735/ SHA 9158U/ CL(st)
Our Ref: CC3/AIG18001603/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SHA 9158U & SKZ 6546K ON 24/01/2018

We refer to the above matter

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client. As per the video footage, it is clear that your client had signal 'left' showing his intention that he is making a lane change to the left and while lane changing to the left, your client suddenly swerved to the right and collided onto our insured who is travelling within his lane.

We attached herewith our insured's accident report and our insured's video for your perusal.

Under such circumstances, we have our principal's instruction to deny liability of your client's claim.

As such, we will close the matter at our end.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]
Sent: Wednesday, 28 February, 2018 4:24 PM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>
Subject: Re: Your Ref: CC18010735/ SHA 9158U/ CL(st),Our Ref: CC3/AIG18001603/K1wb3,Accident involving Vehicle SHA 9158U & SKZ 6546K ON 24/01/2018

Without Prejudice

Dear Sir/Madam

Attached video footage. Please note that the video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Your insured's report mentioned he has video footage of the accident, please forward us a copy.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vivian Lau (LKKAUTO)" <vivianlau@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: "Joy Irene (LKKAUTO)" <JoyIrene@lkkauto.com>
Date: 28/02/2018 04:00 PM
Subject: Your Ref: CC18010735/ SHA 9158U/ CL(st),Our Ref: CC3/AIG18001603/K1wb3,Accident involving Vehicle SHA 9158U & SKZ 6546K ON 24/01/2018

WITHOUT PREJUDICE

Your Ref: CC18010735/ SHA 9158U/ CL(st)
Our Ref: CC3/AIG18001603/K1wb3

Dear Sir/Madam,

Accident involving Vehicle SHA 9158U & SKZ 6546K ON 24/01/2018

We refer to the above matter

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "Sketch Plan .pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Vivian Lau (LKKAUTO)

From: Chan, Kian-Chuan <Kian-Chuan.Chan@aig.com>
Sent: Wednesday, 28 February, 2018 5:05 PM
To: Vivian Lau (LKKAUTO)
Cc: Joy Irene (LKKAUTO)
Subject: RE: Your Ref : 6572363331SG, Our Ref : CC3/AIG18001603/K1wb3, ACCIDENT INVOLVING SKZ 6546K (Insured) & SHA 9158U (Third Party) ON 24/01/2018 ALONG WHAMPOA SOUTH EXIT BENDEMEER RD

Importance: High

Hi Vivian,

We concur with your view.

As per the video footage, it is clear that TP had signal 'left' showing his intention that he is making a lane change to the left and while lane changing to the left, TP suddenly swerved to the right and collided onto insured who is travelling within his lane.

In view of the above said, we are of the view that bola S15 is applicable.

Please proceed to reject claim.

Thank you.

Warmest Regards,

KC Chan

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd
75 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1945 | Fax +(65) 68357416
kian-chuan.chan@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, February 28, 2018 4:55 PM
To: Chan, Kian-Chuan
Cc: Joy Irene (LKKAUTO)
Subject: Your Ref : 6572363331SG, Our Ref : CC3/AIG18001603/K1wb3, ACCIDENT INVOLVING SKZ 6546K (Insured) & SHA 9158U (Third Party) ON 24/01/2018 ALONG WHAMPOA SOUTH EXIT BENDEMEER RD

Your Ref : 6572363331SG
Our Ref : CC3/AIG18001603/K1wb3

Dear KC

ACCIDENT INVOLVING SKZ 6546K (Insured) & SHA 9158U (Third Party) ON 24/01/2018 ALONG WHAMPOA SOUTH EXIT BENDEMEER RD

We refer to the above matter

The third party reported that he was in his lane attempting to filter to the left lane, OI squeeze through the right lane and collided on the right wing mirror.

Insured reported that he was exit out from Whampoa south , TP on the left suddenly swerved to OI's and collided onto the left side of OI's vehicle

Based on the circumstances of both parties and available information in hand. TP has entered into the main road intending to move into 2nd lane but to avoid the truck coming from the left, TP swerved towards right most lane which OI was heading to.(Enclosed OI and TP video)

As such, we intend to reject the claim.

Kindly advice on your view/opinion/instruction for this claim

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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