

Asher Sng (LKKAUTO)

From: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>
Sent: Tuesday, 3 April 2018 10:15 AM
To: Asher Sng (LKKAUTO); Shirley Hiew (LKK Auto)
Cc: Vic (LKKAUTO); Admin A
Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Asher,

Please reject this claim.

OI within lane.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, April 03, 2018 9:06 AM
To: Mohamedrasheed, Rashidah; Shirley Hiew (LKK Auto)
Cc: Vic (LKKAUTO); Admin A
Subject: RE: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Rashidah,

The video footage is the only copy.

There is no other view of video available.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]

Sent: Monday, 2 April 2018 1:59 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Dear Asher,

Please let us have an update.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, February 23, 2018 3:26 PM

To: Mohamedrasheed, Rashidah; Shirley Hiew (LKK Auto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Rashidah,

We refer to the email below.

We will check with the repairer and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]

Sent: Friday, 23 February 2018 2:52 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Asher,

Please obtain the front video footage of the TP's vehicle and the rear view of OI's vehicle pls.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, February 23, 2018 2:44 PM

To: Mohamedrasheed, Rashidah; Shirley Hiew (LKK Auto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Rashidah,

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]

Sent: Friday, 23 February 2018 11:03 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Asher,

Please reject this claim.

OI within lane.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Mohamedrasheed, Rashidah

Sent: Friday, February 23, 2018 10:09 AM

To: 'Asher Sng (LKKAUTO)'; Shirley Hiew (LKK Auto)

Cc: Vic (LKKAUTO); Admin A

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Asher,

OI video footage have been uploaded in merimen.

2 way traffic, TP overtake OI on the right opposite direction.

TP failed to give way to our Insured moving straight within lane.

Please revisit the liability.

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, February 22, 2018 9:48 AM

To: Shirley Hiew (LKK Auto); Mohamedrasheed, Rashidah

Cc: Vic (LKKAUTO); Admin A

Subject: RE: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Hi Rashidah,

We refer to the email below.

We have no information that third party withdrawing the case.

However this is a clear cut case and we are still in the midst of finalizing the repair cost with the repairer.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Tuesday, 20 February 2018 5:30 PM

To: Mohamedrasheed, Rashidah <Rashidah.Mohamedrasheed@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG *** LKK REF - CC6/AIG18001602/Aes3

Dear Rashidah,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Asher,

For your information and necessary action please.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mohamedrasheed, Rashidah [<mailto:Rashidah.Mohamedrasheed@aig.com>]

Sent: Tuesday, 20 February 2018 4:19 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG

Dear Sirs,

Is TP withdrawing this claim?

Thank you

Rashidah Rasheed

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1767 | Fax +(65) 6835 7416

Rashidah.Mohamedrasheed@aig.com | www.aig.com.sg

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Monday, January 29, 2018 1:20 PM

To: Mohamedrasheed, Rashidah

Subject: Case Assignment TP - PA8815T - 23/01/2018 - 6416802891SG

This mail is associated with :

***PA8815T (6416802891SG)**

[SKD4161R]

TP

LANI'S TRANSPORT SERVICES

Jan 23 2018 3:00PM

[Ng Kian Hui (Huang Jian Hui)]

MG Solution Pte Ltd

Dear Mohd-Rasheed, Rashidah,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Mohd-Rasheed, Rashidah (AIG Asia Pacific Insurance Pte. Ltd.)