

INS. CASE OWNER:

Rashidah Sham 4 / AIG1800 1600

M1K0302

LKK:

IDAC:

Surveyor:

MA CF

DOI:

ASSIGNMENT

26-01-18

Date / Time:

25/1/18

Registered in Merimen:

26/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLA3694X

Name of Insured:

KOH KEE LONH

Insured Tel No.:

HP:

92383863

Excess Sec II :SS

D.O.A:

24-01-18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

449207275256

Policy No.:

1700024620

Make / Model:

KIA POME IC3

Place of Accident:

SPRINGSIDE AVE

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGZ66834



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



Date/Time

2/1

2am

SGZ66834 - 46 / AKA 13020444 / main 2. 10/1/18

SLA3694X - X

3/01.2018 @
10.01am.

Spoke to OJ (Mr Kenneth). Confirmed accident details and OJ collided into TP stationary vehicle. OJ will send any additional photos via email. Informed abt TP claim, aware of BOLA issue and agree to settle. Send letter to OJ.

10/1/18

Email From AIG, TP to submit survey report

RECEIVED 10 JUL 2018

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 31.01.2018

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No. : NIL

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

OJ collided into TP stationary vehicle

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

u/p

\$300.00 250.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18001600/M1ka3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 26-01-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLQ 3694X	Veh. Inspected	SGZ 6683U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	26/01/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/01/2018	Inspection Date	26/01/2018	
Survey held at	KIEN CHEONG AUTOMOTIVE BLK 9 SIN MING IND EST SECTOR C #01-26 SINGAPORE 575644			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



JusEquity Law Corporation

ADVOCATES & SOLICITORS - COMMISSIONER FOR OATHS

171 Chin Swee Road #02-06 CES Centre Singapore 169877

Telephone (65) 6536 9339, (65) 6253 1812, (65) 6397 2008, (65) 6533 2327

Fax : (65) 6253 0120 (Conveyancing) , (65) 6536 5368 (Litigation)

Email : juseq@singnet.com.sg

Website: www.juseq.com.sg

Our Ref: JEQ/SGZ6683/0118/KLY
Your Ref: SLQ3694X

25 January 2018

AIG ASIA PACIFIC INSURANCE PTE LTD
(Claims Department)
78 Shenton Way
#08-16, AIG Building
Singapore 079120

VIA FAX
(Fax No. 6835-7416)

Dear Sir

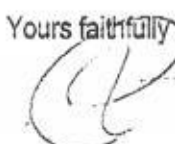
ACCIDENT INVOLVING SGZ6683U, SLQ3694X AND SLV7610K ON 24.01.2018

We act for San Kok Leong, the owner of vehicle no. SGZ6683U.

We hereby notify you of a road traffic accident on 24/01/2018 at about 0620 hours at 169 Springside Ave involving our client's vehicle and vehicle registration no. SLQ3694X driven by your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know **within 2 working days of your receipt of this notice** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Yours faithfully


Cc Koh Kee Leong (Xu Qiliang)
12 Springside Crescent
Singapore 786155
(Your Ref: SLQ3694X)

 Aeric (MA) 29/1/2018

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KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-26 SINGAPORE 575644

H/P : 8125 9406 FAX : 64550902

The Motor Claims Dept.
AIG Asia Pacific Insurance Pte Ltd

DATE : 25/1/2018
VEHICLE NO : SGZ 6683U
MAKE/MODEL : Mercedes Benz E250
ACC DATE : 24/1/2018

ESTIMATE

S/N	PC	List Items	Page . 1 .	AMOUNT SS
1	1	Front grille	SWC ✓	1,069.00
2	1	Front grille badge	SWC ✓	86.00
3	2	Front bumper	del. ✓	1,392.00
4	2	Front bumper side retainer @\$89.00	hec ✓	198.00
5	1	Front bumper reinforcement	SWC ✓	482.00
6	2	Front bumper reinforcement bracket @\$87.00	SWC ✓	174.00
7	1	Front bumper lower inner frame	NN ✓	92.00
8	2	Front bumper side sponge @\$68.00	NN { ✓	136.00
9	1	Front bumper lower grille	NN { ✓	189.00
10	1	Front bumper reinforcement	NN { ✓	300.20
11	1	Front bumper sponge	NN { ✓	85.70
12	1	Rear LH tailamp	SWC ✓	695.00
13	1	Rear LH tailamp inner sealer	hec ✓	30.00
14	1	Rear bumper	del. ✓	1,425.00
15	2	Rear bumper side retainer @\$96.00	NS dic SWC	192.00
16	2	Rear bumper attachment retainer @\$72.00	NS dic SWC	144.00
17	1	Rear LH bumper side chrome moulding	hec ✓	128.00
18	1	Rear LH bumper reverse sensor	SWC ✓	254.00
19	1	Rear LH bumper reverse sensor holder	hec ✓	20.00
20	1	Rear LH fender	del. ✓	1,965.00
21	1	Rear LH fender inner shield	foru ✓	160.00
22	1	Rear windscreen inner seal	hec ✓	50.00
23	1	Rear windscreen moulding	hec ✓	129.00
24	1	Rear LH door	12 ✓	1,890.00
25	1	Rear LH door outer chorme moulding	SWC ✓	132.00
26	1	Rear LH door bottom chrome moulding	SWC ✓	95.00
27	1	Rear LH absorber	7 498.00	X NN
28	1	Rear LH absorber top mounting	7 69.00	X NN
29	1	Rear LH upper arm	7 196.00	- BT
30	1	Rear LH lower arm	7 189.00	- BT
31	1	Rear LH control arm	7 195.00	- BT
32	1	Rear LH Torsion arm	7 223.00	X NN
33	1	Rear LH trainging arm	7 218.00	X NN
34	1	Rear LH knuckle arm	7 1,682.00	DIS
35	1	Rear LH wheel bearing	7 256.00	NEC
36	1	Rear LH anti roll bar	X 196.00	X NN
37	2	Rear LH anti roll bar bush @\$52.00	X 104.00	X NN
38	1	Rear LH anti roll bar link	X 85.00	X NN

KIEN CHEONG AUTOMOTIVE

BLK 9 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-26 SINGAPORE 575644

H/P : 8125 9406 FAX : 64550902

The Motor Claims Dept.
AIG Asia Pacific Insurance Pte Ltd

DATE : 25/1/2018
VEHICLE NO : SGZ 6683U
MAKE/MODEL : Mercedes Benz E250
ACC DATE : 24/1/2018

ESTIMATE

S/N	PC	List Items	Page . 2 .	AMOUNT S\$
39	1	Rear LH drive shaft		2,529.00
40	1	Brake dish rotor (LH)		196.00
41	1	Rear LH brake caliber		720.00
42	1	Rear brake pad (1set)		252.00
43	2	Rear LH wheel speed sensor		330.00
44	1	Rear cross member		2,350.00
				21,800.90
Less 25%				(5,450.23)
				16,350.67

Special Items

1	1	Front grille clip (1set)	35.00
2	1	Front bumper clip (1set)	50.00
3	1	Front number plate with cover	70.00
4	1	Rear taillamp clip (1set)	25.00
5	1	Rear bumper clip (1set)	60.00
6	1	Front LH fender inner shield clip (1set)	30.00
7	1	Rear windscreen sealant	60.00
8	1	Rear LH sport rim (original)	1,250.00
9	1	Rear LH sport rim badge (original)	46.00
10	1	Rear LH tyre	400.00
			2,026.00

Labour Charges

1	Towing (king rolling)	120	180.00
	To check four wheel alignment	80	90.00
3	To respray painting & etc	1000	1,800.00
4	Panel beat, remove and replacing above parts	1200	2,000.00
1	To check up electrical wiring	60	100.00
2	Anti rust	80	180.00
5	Remove and install rear windscreen	120	140.00
6	Remove and install rear door	X	90.00
7	Remove and install capet and seat	100	150.00
	Remove and install rear under carriage	250	550.00
8	Remove and install reverse sensor	80	100.00
	Reset and reprogramme fault code	180	380.00
9	Reset and check wheel speed sensor	X	150.00
			5,910.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Total Repair Cost

24,286.67

(S/DLS : Twenty-four Thousand Two Hundred Eighty-six and cents Sixty-seven only.)

Nivitha (LKK Auto)

From: Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>
Sent: Thursday, 25 January 2018 4:48 PM
To: 'assignments@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Lim, Sheng Yang; Md Ishak, Mohd Imran; Chan, Yoke Shi; Supramaniam, Darshene
Subject: AIGENCRYPT - Pre repair inspection request - SGZ6683U VS SLQ3694X (OI) DOA 24/01/2018
Attachments: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ36... (60.6 KB); Fax4F28.tif

9.01 am @ 26/01/2018
vehicle in
person @ Kelly
sur @ MA

Hi,

Please refer to the enclosed request from **JusEquity Law Corporation** :

Claim no : 4492072752SG003

Case Owner : Rashidah binte Mohamed Rasheed

If you have any queries/concerns, please let us know.

Kindly assist to assign Ma Chin Fook as Single Joint Expert as requested.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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Nivitha (LKK Auto)

From: Alfred Ng <alfred_ng@juseq.com.sg>
Sent: Thursday, 25 January 2018 4:25 PM
To: Abu Kassim, Noor Mariesa
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ3694X AND SGZ6683U ON 24/01/2018

Follow Up Flag: Follow up
Flag Status: Flagged

Your ref: 4492072752SG003
Our ref: JEQ/SGZ6683U/0118/KLY

Dear Sir/Madam,

We refer to your email today.

Our client is agreeable to appoint the following surveyor as our single joint expert.

Ma Chin Fook- LKK Auto Consultants Pte Ltd

Kindly contact our client's workshop incharge Ms Kelly Tay at 8125-9406 for the arrangement of inspection of our client's vehicle.

Please be informed that our client's vehicle is available for inspection at the understated workshop:-

Kien Cheong Automotive
Blk 9 Sing Ming Industrial Estate
#01-26.
Singapore 575644

With Regards

Alfred Ng
Executive
On behalf of Mr Michael Yap
M/s JusEquity Law Corporation
No. 171 Chin Swee Road
#02-01/02/06 Singapore 169877
Tel : 6536 9339
Fax: 6536 5368

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----- Original Message -----

From: JUSEQ

To: alfred_ng@juseq.com.sg

Sent: Thursday, January 25, 2018 2:59 PM

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ3694X AND SGZ6683U ON 24/01/2018

From: Abu Kassim, Noor Mariesa [mailto:NoorMariesa.AbuKassim@aig.com]

Sent: Thursday, January 25, 2018 1:56 PM

To: juseq@singnet.com.sg

Cc: Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Md Ishak, Mohd Imran <Imran.Ishak@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Supramaniam, Darshene <Darshene.Supramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ3694X AND SGZ6683U ON 24/01/2018

Your Reference : JEQ/ SGZ6683U/0118/KLY
Our Reference : 4492072752SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd

Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best Regards,

Mariesa Abu Kassim

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia

Tel +6 03 2719 6000 | Ext 1012202 | Fax +6 03 2685 5898

NoorMariesa.AbuKassim@aig.com | www.aig.com

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/AIG18001600/M1ka3

2 FEBRUARY 2017

KOH KEE LEONG
12 SPRINGSIDE CRESCENT
SINGAPORE 786155

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 3694X AND SGZ 6683U ON 24.01.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Vivian Lau (LKKAUTO)

From: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>
Sent: Monday, 9 July, 2018 5:12 PM
To: Mei Kwan (LKKAUTO); Vivian Lau (LKKAUTO)
Subject: RE: Our ref.: 4492072752SG-003; Survey Report for SGZ 6683U *** LKK REF: CC4/AIG18001600/M1wa3

Dear Vivian,

Please assist to upload survey report and photo.

Thanks and Regards,
Shawn Wui
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijye.Wui@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Wednesday, July 04, 2018 1:25 PM
To: Wui, Shawnkaijye; Vivian Lau (LKKAUTO)
Cc: Admin A; Thin Thin (LKKAUTO)
Subject: RE: Our ref.: 4492072752SG-003; Survey Report for SGZ 6683U *** LKK REF: CC4/AIG18001600/M1wa3

Dear Sir / Madam,

Thank you for your email.

Please note that :

LKK ref	Officer in charge
CC4/AIG18001600/M1wa3	Vivian - 6841 8625

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]

Sent: Wednesday, 4 July, 2018 1:16 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Our ref.: 4492072752SG-003; Survey Report for SGZ 6683U

Dear Sirs,

We received LOD from TP solicitor.

They quantified COR at \$ 9,500.00.

Please upload survey report and photo.

Thanks and Regards,

Shawn Wui

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Jan 2018 Edit Reg		25 Jan 2018 00:00 Edit Adj Rpt	S\$9,500.00 Edit Estimates	S\$9,500.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	KOH KEE LEONG (XU QILIANG) , ID: S7139407G, Tel: +6592383863		
Main Claimant:	SAN KOK LEONG , ID: S1344839F		
Vehicle Reg. No.:	SGZ6683U	Date of Loss:	24/01/2018 06:00 - :59 [38 Months and 14 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4492072752SG	Policy/Cover Note No.:	1700024620 (Comprehensive) Coverage: 06/07/2017 - 05/07/2018
Vehicle Reg. No. (Insured):	SLQ3694X	Policy No. (Claimant):	GA285599
		Excess:	
Repairer:	Kien Cheong Automotive (HQ) BLK 9 SIN MING INDUSTRIAL ESTATE #01-26, 575644 Sin Ming - Tel: 81259406		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaljye.Wui@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 06/02/2018]		
Driver/Custodian (Insured):	KOH KEE LEONG (XU QILIANG) () , NRIC: S7139407G, Tel: +6592383863		

ASSOCIATED MAIL RECEIVED

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There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGZ6683U (4492072752SG)**
[SLQ3694X]
TP
SAN KOK LEONG
Jan 24 2018 6:00AM
[KOH KEE LEONG (XU QILIANG)]
Kien Cheong Automotive

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Assessment Reports


























































































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Photos/Images

3 per page ▼ ☒

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Assessment Reports				
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5	12/07/18 09:54	EMAIL	Load PDF	
6	12/07/18 09:54	LETTER TO OI	Load PDF	

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18001600/M1WA3S2
Date: 12/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700024620
Claimant Vehicle No : SGZ6683U **Insured Vehicle No :** SLQ3694X
 Date of Loss: 24/01/2018 Nature of Claim: TP Claim No: 4492072752SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGZ6683U**
 Make & Model: MERCEDES-BENZ E250, 2.0 (A) Engine No: 27492030108872
 Reg. Date: 10/11/2014 (Man. Year: 2013) Chassis No: WDD2120362A893887
 Colour: Silver Odometer: 50671 km
 Engine Capacity: 1991 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45R17 Rear Tyre Size: 245/45R17
 Front Left Side: Continental 8 mm Rear Left Side: Continental 8 mm
 Front Right Side: Continental 8 mm Rear Right Side: Continental 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,376.67	8,595.00	9,781.67	53.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,910.00	3,270.00	2,640.00	44.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	24,286.67	11,865.00	12,421.67	51.15
Approved Total (Overridden) (S\$)		9,500.00		
Nett Amount (S\$)	24,286.67	9,500.00	14,786.67	60.88

INSPECTION

Date of Assignment: 25/01/2018
 Date Inspected: 29/01/2018 Inspected At: Kien Cheong Automotive (HQ)
 BLK 9 SIN MING INDUSTRIAL ESTATE #01-26
 Singapore 575644
 Estimated Period of Repair: 10.0 days

Adjuster: MA CHIN FOOK**Manager:** VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT GRILLE	Serviceable	1,069.00 FL	*- FL
2	1		*FRONT GRILLE BADGE	Serviceable	86.00 FL	*- FL
3	2		*FRONT BUMPER	Deformed	1,392.00 FL	*1,392.00 FL
4	2		*FRONT BUMPER SIDE RETAINER	Necessary	198.00 FL	*198.00 FL
5	1		*FRONT BUMPER REINFORCEMENT	Serviceable	482.00 FL	*- FL
6	2		*FRONT BUMPER REINFORCEMENT BRACKET	Serviceable	174.00 FL	*- FL
7	1		*FRONT BUMPER LOWER INNER FRAME	Not Necessary	92.00 FL	*- FL
8	2		*FRONT BUMPER SIDE SPONGE	Not Necessary	136.00 FL	*- FL
9	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	189.00 FL	*- FL
10	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	300.20 FL	*- FL
11	1		*FRONT BUMPER SPONGE	Not Necessary	85.70 FL	*- FL
12	1		*REAR LH TAILAMP	Cut	695.00 FL	*695.00 FL
13	1		*REAR LH TAILAMP INNER SEALER	Necessary	30.00 FL	*30.00 FL
14	1		*REAR BUMPER	Deformed	1,425.00 FL	*1,425.00 FL
15	1		*REAR BUMPER SIDE RETAINER	N/s Distorted/O/s Serviceable	192.00 FL	*96.00 FL
16	1		*REAR BUMPER ATTACHMENT RETAINER	N/s Distorted/O/s Serviceable	144.00 FL	*72.00 FL
17	1		*REAR LH BUMPER SIDE CHROME MOULDING	Necessary	128.00 FL	*128.00 FL
18	1		*REAR LH BUMPER REVERSE SENSOR	Shorted	254.00 FL	*254.00 FL
19	1		*REAR LH BUMPER REVERSE SENSOR HOLDER	Necessary	20.00 FL	*20.00 FL
20	1		*REAR LH FENDER	Dented	1,965.00 FL	*1,965.00 FL
21	1		*REAR LH FENDER INNER SHIELD	Torn	160.00 FL	*160.00 FL
22	1		*REAR WINDSCREEN INNER SEAL	Necessary	50.00 FL	*50.00 FL
23	1		*REAR WINDSCREEN MOULDING	Necessary	129.00 FL	*129.00 FL
24	1		*REAR LH DOOR	Repair	1,890.00 FL	*- FL
25	1		*REAR LH DOOR OUTER CHROME MOULDING	Serviceable	132.00 FL	*- FL
26	1		*REAR LH DOOR BOTTOM CHROME MOULDING	Serviceable	95.00 FL	*- FL
27	1		*REAR LH ABSORBER	Not Necessary	498.00 FL	*- FL
28	1		*REAR LH ABSORBER TOP MOUNTING	Not Necessary	69.00 FL	*- FL
29	1		*REAR LH UPPER ARM	Bent	196.00 FL	*196.00 FL
30	1		*REAR LH LOWER ARM	Bent	189.00 FL	*189.00 FL
31	1		*REAR LH CONTROL ARM	Bent	195.00 FL	*195.00 FL
32	1		*REAR LH TORSION ARM	Not Necessary	223.00 FL	*- FL
33	1		*REAR LH TRAINGING ARM	Not Necessary	218.00 FL	*- FL
34	1		*REAR LH KNUCKLE ARM	Distorted	1,682.00 FL	*1,682.00 FL
35	1		*REAR LH WHEEL BEARING	Necessary	256.00 FL	*256.00 FL
36	1		*REAR LH ANTI ROLL BAR	Not Necessary	196.00 FL	*- FL
37	2		*REAR LH ANTI ROLL BAR BUSH	Not Necessary	104.00 FL	*- FL
38	1		*REAR LH ANTI ROLL BAR LINK	Not Necessary	85.00 FL	*- FL
39	1		*REAR LH DRIVE SHAFT	Not Necessary	2,529.00 FL	*- FL
40	1		*BRAKE DISC ROTOR (LH)	Not Necessary	196.00 FL	*- FL
41	1		*REAR LH BRAKE CALIBER	Not Necessary	720.00 FL	*- FL
42	1		*SET REAR BRAKE PAD	Not Necessary	252.00 FL	*- FL
43	2		*REAR LH WHEEL SPEED SENSOR	Not Necessary	330.00 FL	*- FL
44	1		*REAR CROSS MEMBER	Not Necessary	2,350.00 FL	*- FL
45	1		*SET FRONT GRILLE CLIP	Not Necessary	35.00 FS	*- FS
46	1		*SET FRONT BUMPER CLIP	Necessary	50.00 FS	*40.00 FS
47	1		*FRONT NUMBER PLATE WITH COVER	Cracked	70.00 FS	*40.00 FS
48	1		*SET REAR TAILAMP CLIP	Serviceable	25.00 FS	*- FS
49	1		*SET REAR BUMPER CLIP	Serviceable	60.00 FS	*- FS
50	1		*SET FRONT LH FENDER INNER SHIELD CLIP	Necessary	30.00 FS	*30.00 FS
51	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*60.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*REAR LH SPORT RIM (ORIGINAL)	Cut	1,250.00 FS	*1,250.00 FS
53	1		*REAR LH SPORT RIM BADGE (ORIGINAL)	Missing	46.00 FS	*46.00 FS
54	1		*REAR LH TYRE (70%)	Cut	400.00 FS	*280.00 FS
						F=Franchise part. S=SpcNett. L=ListItemDisc.
					Sub Total (\$\$)	23,826.90 10,878.00
					- List Item Discount on L Items 25.00/25.00% (\$\$)	5,450.23 2,283.00
					Total Parts (\$\$)	18,376.67 8,595.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING (KING ROLLING)	New	180.00	120.00
2	TO CHECK FOUR WHEEL AIGNMENT.	New	90.00	80.00
3	TO RESPRAY PAINTING & ETC.	New	1,800.00	1,000.00
4	PANEL BEAT, REMOVE AND REPLACING ABOVE PARTS.	New	2,000.00	1,200.00
5	TO CHECK UP ELECTRICAL WIRING.	New	100.00	60.00
6	ANTI RUST.	New	180.00	80.00
7	REMOVE AND INSTALL REAR WINDSCREEN.	New	140.00	120.00
8	REMOVE AND INSTALL REAR DOOR.	New	90.00	0.00
9	REMOVE AND INSTALL CARPET AND SEAT.	New	150.00	100.00
10	REMOVE AND INSTALL REAR UNDER CARRIAGE.	New	550.00	250.00
11	REMOVE AND INSTALL REVERSE SENSOR.	New	100.00	80.00
12	RESET AND REPROGRAMME FAULT CODE.	New	380.00	180.00
13	RESET AND CHECK WHEEL SPEED SENSOR.	New	150.00	0.00
Gross Labour Cost (S\$)			5,910.00	3,270.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >