

ASS. REC. BY:

REF: CS/FCI18001592/mt+d3

Special Instructions:

Surveyor

MA
aws

ASSIGNMENT (Office)

From (Person):

Lurenjaw

of

FCI

Date/Time

25/1/2018 @ 2:23pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLL8610G

Insured:

SHA0530L

at Workshop m/s

C.S. Ong Auto

Tel:

64841933

of

10, Amk Ind. Prk 2A # 02-16

Policy No:

Claim No:

D18000757MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

24/01/2018

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time:

8:45am @ 26/1/18

Person Contacted:

Mrs. Ong

Vehicle

IN/OUT

Date/Time	Action/Instruction
	(✓) Estimate Pending Video from Both Drivers
	SLL8610G-x
	SHA0530L-CS/FCI17004847/Turbo2 D.O.A: 04/03/2017
	Part by Part \$ 2722.40 (Red: 4348.72 : 61%)

First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C
GST Reg. No. M2-0001676-9

MOTOR SURVEY ASSIGNMENT

Date 24-01-2018 **Our Ref No.** D18000757MFSH

Accident Date 24-01-2018 **Claim Type.** Third Party

Insured Vehicle SHA0530L **Third Party Vehicle.** SLL8610G

Survey Location 10 ANG MO KIO IND PARK 2A #02-16 AMK AUTO POINT

Contact Person. NA

Contact No. 64841933/ 0 **Fax No.** 64841922

Survey Type WITHOUT PREJUDICE: PENDING VIDEO FROM BOTH DRIVERS TO DETERMINE LIABILITY.

Appointed Surveyor LKK AUTO CONSULTANTS PTE LTD

Contact Person NA **Fax No.** 68416315

Contact Number. NA

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop C.S. ONG AUTO PTE LTD **Attention.** NIL

Cc : TP Solicitor NA **TP Solicitor Fax No.** NA

Officer Incharge LURENE

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/234260)



PRI Documents



Close



PRI Header Details

Claim No	D18000757MFSH	Policy No	D-18088937MFSH	Claimant S.No & Name	1 & C. S. ONG
Workshop Name	C.S. ONG AUTO PTE LTD (Contact Person : NA)	Survey Location & Contact Details	10 ANG MO KIO IND PARK 2A #02-16 AMK AUTO POINT Mobile: 0 , Phone: 64841933 , Fax: 64841922 EmailId: CSONGAUTO@YAHOO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: PENDING VIDEO FROM BOTH DR LIABILITY.		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHA0530L	TP Vehicle No	SLL8610G
PRI Recieved Date	24-01-2018 08:23:21 PM	Surveyor Appointed Date	25-01-2018 02:21:59 PM	Surveyor Accept Date	26-01-2018 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	26-01-2018	Upload Survey Report *:	<input type="button" value="Choose File"/>
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Vehicle Particulars

Make	Please Select Make ▾	Model	Please Select Model ▾	Year	Select Year ▾
Chasis No	<input type="text"/>	Engine No	<input type="text"/>	Mileage	<input type="text"/>
Color	<input type="text"/>	Cubic Capacity	<input type="text"/>		

Multiple Documents Upload

File Name

Action

Surveyor Job Remarks

Remarks	<input type="text"/>	<input type="button" value="Save"/>
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FIRST CAPITAL INSURANCE LTD

Ref : CS/FC118001592/M1td3

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 26-01-2018



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHA 530L	Veh. Inspected	SLL 8610G
Policy No.		Coverage (\$)	0.00
Claim No.	D18000757MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	26/01/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/01/2018	Inspection Date	26/01/2018
Survey held at	C. S. ONG AUTO PTE LTD BLOCK 10 ANG MO KIO IND PK 2A #04-01/#03-11 AMK AUTOPOINT SINGAPORE 568047		

5a. Remarks

<p>A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.</p>
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Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 30 January 2018 4:57 PM
To: Admin-D (LKKAuto); 'Claim Workflow System'; assignments
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D18000757MFSH/1
Attachments: PRELI ADVISED SLL 8610G.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SLL 8610G**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 26 January 2018 8:48 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@MSFIRSTCAPITAL.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18000757MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 25 January 2018 2:22 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; LURENEJAW@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18000757MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team
Claim Workflow System



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18000757MFSH

Date: 30/1/2018

Our Ref: CS/FCI18001592/M1td3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

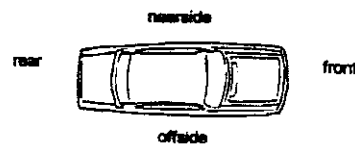
INITIAL INSPECTION REPORT OF VEHICLE NO. SLL 8610G

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/1/2018 at the premises of M/s C.s .Ong, and have the following to report: -

Workshop Estimate Amount	: <u>S\$ 7,071.12</u>
Revised Estimate Amount	: <u>S\$ 2,722.40</u>
"Check" Items Amount	: <u>S\$ -</u>
Market Value	: <u>S\$ -</u>
LTA Reimbursement Value	: <u>S\$</u>
Nett Value	: <u>S\$</u>

Description of Damage:

The vehicle sustained damages at the o/s body.



Comments/ Present Status:
Damages Consistent.

Yours faithfully
Ma CF
Automotive Assessor

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/01/2018 13:05
Date Of Accident	24/01/2018 08:40
Exact Location Of Accident	ALONG FERNVALE ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL8610G
Insured/Policyholder	
Name Of Registered Owner	TAY MING YONG
NRIC No	S8320291B
Email Address	ARGENTATE83@GMAIL.COM
Mobile Phone No	(LOCAL) +65-91776706
Alternative Phone No	OTHERS-92996095

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	PERSONAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5088372762
Cover Note Number	

Driver

Name of Driver	TAY MING YONG
NRIC No	S8320291B
Date Of Birth	26/06/1983
Occupation	INDOOR
Date Of Driving Pass	04/06/2007
Driving Experience	10 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91776706
Fax Number	
Contact Number	OTHERS-92996095
EMail Address	ARGENTATE83@GMAIL.COM

Sketch Plan

SKETCH PLAN


VEHICLE NO.: SLL8610G
INSURER : NTUC
DATE & TIME: 24/01/18.


IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: STEW HOON
NRIC/FIN No.:

C. S. ONG AUTO PTE. LTD:

Business.Reg.No.: 201408916W

GST Reg.No.: 201408916W

10, Ang Mo Kio Ind. Park 2A, #02-16 AMK Autopoint, Singapore (568047).

Tel: 6484 1933 Fax: 6484 1922

E-Mail: csongauto@yahoo.com.sg

To: Motor Claims Department,
FIRST CAPITAL INS LTD

Date: 24-01-2018

Accident Involving Vehicles SLL8610G & SHA530L [Your Insured] on 24/01/2018 @
0840 Hrs Along Fernvale Rd

Estimated Repair Costs For SLL8610G [Honda Vezel]

1Pc Front Bumper	det	\$	727.50
1Set Front Bumper Clips	WZ	\$	45.00
1Pc Front Bumper Lower Garnish	R	\$	374.90
1Pc Front Grille	WV	\$	263.70
1Pc Front RH Fender	at	\$	1,100.00
1Pc Front RH Fender Shield	WV	\$	192.10
1Set Front RH Fender Shield Clips	NH	\$	35.00
1Pc Front RH Wheelarch garnish	dis	\$	224.70
1Pc Front RH Fog Lamp	WV	\$	310.80
1Pc Front RH Fog Lamp Cover	out	\$	55.80
1Pc Front RH Headlamp	WV	\$	1,759.40
Parts Sum:			\$ 5,088.90
Parts Less 20%:			\$ 1,017.78
Parts Total:			\$ 4,071.12

Labour & MISC Charges

* To Supply 1 Pc RH bumper side garnish	R	\$	150.00
* To supply 1 Pc RH bumper lower garnish	R	\$	150.00
* To supply 1 Pc RH Fender side garnish	R	\$	150.00
* To remove and replace all damaged parts.	SOV	\$	1,200.00
* To putty and re-spray new paintwork on all affected areas.	SOV	\$	1,200.00
* To conduct a check on all wiring systems.		\$	150.00

Labour & MISC Charges Total: \$ 3,000.00

Parts Total: \$ 4,071.12

Labour & MISC Charges Total: \$ 3,000.00

Grand Total: \$ 7,071.12

Not Authorised
PIP Repair
Before paint photo
L&K Auto (UK)
4 working days
26/1/2018

Signature: [Handwritten Signature]
Date: 30/1/18

PIP Repair
\$ 2722.40
4 working days

L&K Auto Consult the Repairer or the Repairer's liability
To display damaged parts for insurance survey
Parts price is on "without prejudice" basis
No title or interest in the vehicle is allowed
The result of the repair and is subject to final approval from Insurance Company
Signature: [Handwritten Signature]
Date: [Handwritten Date]




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18001592/M1td3e2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 08-02-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHA 530L	Veh. Inspected	SLL 8610G
Policy No.	D-18088937MFSH	Coverage (\$)	0.00
Claim No.	D18000757MFSH	Excess (\$)	0.00
Assign From	LURENE JAW	Assign Date	26/01/2018
2. Vehicle Particulars & Condition			
Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	RU31237787	Colour	GREEN
Odometer	10831	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	DUNLOP	8 mm
L/H Front Tyre	215/60 R16	DUNLOP	8 mm
R/H Rear Tyre	215/60 R16	DUNLOP	8 mm
L/H Rear Tyre	215/60 R16	DUNLOP	8 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	24/01/2018	Inspection Date	26/01/2018
Survey held at	10, AMK IND PRK 2A #02-16		
Repairer	C. S. ONG AUTO PTE LTD		
5a. Remarks			
A)DAMAGES CONSISTENT TO ACCIDENT REPORT. B)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. C)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLL 8610G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	DEFORMED	727.50	727.50
1	SET FRONT BUMPER CLIPS	NECESSARY	45.00	45.00
1	FRONT BUMPER LOWER GARNISH	TO REPAIR SEE LABOUR	374.90	-
1	FRONT GRILLE	SERVICEABLE	263.70	-
1	FRONT RH FENDER	DENTED	1,100.00	1,100.00
1	FRONT RH FENDER SHIELD	SERVICEABLE	192.10	-
1	SET FRONT RH FENDER SHIELD CLIPS	NOT NECESSARY	35.00	-
1	FRONT RH WHEELARCH GARNISH	DISTORTED	224.70	224.70
1	FRONT RH FOG LAMP	SERVICEABLE	310.80	-
1	FRONT RH FOG LAMP COVER	CUT	55.80	55.80
1	FRONT RH HEADLAMP	SERVICEABLE	1,759.40	-
	LESS 20% DISCOUNT		-1,017.78	-430.60
			4,071.12	1,722.40
SPECIAL NETT ITEMS				
1	RH BUMPER SIDE GARNISH (SN)	TO REPAIR SEE LABOUR	150.00	-
1	RH BUMPER LOWER GARNISH (SN)	TO REPAIR SEE LABOUR	150.00	-
1	RH FENDER SIDE GARNISH (SN)	TO REPAIR SEE LABOUR	150.00	-
			450.00	-
LABOUR				
	TO REMOVE AND REPLACE ALL DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF FRONT BUMPER LOWER GARNISH, RH BUMPER SIDE GARNISH, RH BUMPER LOWER GARNISH AND RH FENDER SIDE GARNISH.		1,200.00	500.00
	TO PUTTY AND RE-SPRAY NEW PAINTWORK ON ALL AFFECTED AREAS.		1,200.00	500.00
	TO CONDUCT A CHECK ON ALL WIRING SYSTEMS.	NOT NECESSARY	150.00	-
			2,550.00	1,000.00
GRAND TOTAL			7,071.12	2,722.40



RECOMMENDED COST OF REPAIRS

2,722.40

Report Ref No. CS/FC18001592/M1td3e2

MA CHIN FOOK

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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