




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18001573/ea3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 25-01-2018	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHD 4523R	Veh. Inspected	SHD 2101M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	23/01/2018	Inspection Date	
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 31.01.2018

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2101M TOYOTA PRIUS ALPHA HYBRID 1.8 (2014)

To Supply

1) 1pc	Front bumper	\$ 40 ✓ 585.00
2) 1set	Front bumper clip	\$ 20 ✓ 20.00
3) 1pc	Right front fender	\$ 66 ✓ 737.90

Sub total Parts	\$ 1,342.90
Less: 25% discount	\$ (335.72)
	\$ 1,007.18

L/charges

1) To tuff kote	\$ 20 50.00
2) To remove front bumper & right front fender. Replace the above parts.	\$ 300 400.00
3) To putty, respray painting front bumper & right front fender	\$ 400 450.00

Sub total L/charges	\$ 900.00
Estimated Grand Total	\$ 1,907.18

Tanpin 97495749
3 days
WP 31/1/18 @ 1115
Lumpsum
Resurvey after repair
sur @ 11khaunum

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Print Received Message

This mail is associated with :

***SHD2101M**

[SHD4523R]

TP

PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Jan 23 2018 6:00PM

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/02/2018 15:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHD2101M - Claim Handler: Sundari Nagarajan

Approved:0.00:Agree to deny

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 9 February 2018 4:20 PM
To: 'Alice Leong'
Cc: Vic (LKKAUTO)
Subject: RE: ACCIDENT ON 23.01.2018 INVOLVING VEHICLES SHD2101M & SHD4523R
Attachments: Video - Accident (2).MP4

Without Prejudice

Hi Alice,

We refer to the above matter.

We attached here with a copy of our insured's accident statement and video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a lane changed to the right and collided into our insured which traveling within its own lane.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Poya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 6 February 2018 5:51 PM
To: 'Alice Leong' <aliceleong@primeautoclaims.com>
Subject: RE: ACCIDENT ON 23.01.2018 INVOLVING VEHICLES SHD2101M & SHD4523R

Without Prejudice

Hi Alice,

We acknowledge your email below.

However we are pending our principal on insured video footage to review the liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]

Sent: Tuesday, 6 February 2018 4:41 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: ACCIDENT ON 23.01.2018 INVOLVING VEHICLES SHD2101M & SHD4523R

Importance: High

Hi Asher,

See enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

For swift & amicable settlement, please let us have your offer on liabilities & quantum.

*Please be informed our office will be closed on Chinese New Year's Eve, 15.02.2018.
We will resume operations on 20.02.2018.*

The Management & Staff of Prime Auto Claims Service Pte Ltd wishes all a Happy & Prosperous Chinese New Year.



Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

Disclaimer

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 06.02.2018

Our Ref: SHD2101M
Your Ref: Please advice

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Sundari (Motor Claims Dept)

Dear Sir/ Madam,

ACCIDENT ON 23.01.2018 INVOLVING VEHICLE NO SHD2101M & SHD4523R

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2101M in their third party claim against your insured / driver of SHD4523R negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 1,444.50
2. Loss of rental @\$113.90 x 3 days	\$ 341.70
3. Loss of income @\$40.00 x 3 days	\$ 120.00

Total	\$ 1,906.20
	=====

We enclose herewith copy of our invoice no 1409, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,


.....
Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

TAX INVOICE

No: 1409

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

India International Insurance Pte Ltd**MESSRS**

64 Cecil Street

#04/05 10B Building

Singapore 049711

6/2/2018

Date: _____

1389


Works Order No: _____

SHD2101M

Vehicle No: _____

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Prius Repair Date : 31/1/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 1,350.00

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL \$ 1,350.00**GST 7%** \$ 94.50**TOTAL** \$ 1,444.50Prepared by 
Prime Auto Claims Service Pte Ltd
Manager

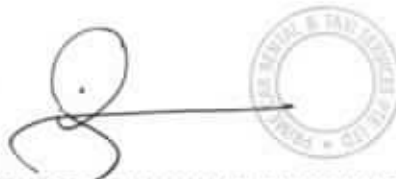
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 23.01.2018 INVOLVING SHD2101M & SHD4523R
ALONG MARINA BAY SANDS FINANCIAL CENTRE TOWER 1 LOBBY

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2101M in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2101M

Date : 01.02.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. MOHAMED ALI BIN MOHAMED EUNOS

This letter serves to confirm that Mr. Mohamed Ali Bin Mohamed Eunus, Nric Number S1145266C is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2101M for Singapore Dollar One Hundred and Thirteen and Cents Ninety (\$113.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....
Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Jan 2018 Edit Reg		25 Jan 2018 00:00 Edit Adj Rpt	S\$1,350.00 Edit Estimates	S\$1,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES PTE LTD, Co. Reg. No.: 199606293Z		
Vehicle Reg. No.:	SHD2101M	Date of Loss:	23/01/2018 18:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD4523R	Policy No. (Claimant):	5068045737-03
		Excess:	
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 5 Benoi Place, 629927 Pioneer - Tel: 68610908		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/02/2018]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (09/02/2018): Alert - Adj Mandate Approved (S\$0.00) - SHD2101M - Claim Handler: Sundari Nagara...
- III_SG (02/02/2018): Alert - Adj Mandate Maintained - SHD2101M - Claim Handler: Sundari Nagarajan

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18001573/T1EA3Q2

Date: 14/02/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No: MCOM0015

Claimant Vehicle No: SHD2101M

Insured Vehicle No: SHD4523R

Date of Loss: 23/01/2018

Nature of Claim: TP Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2101M

Make & Model: TOYOTA PRIUS ALPHA HYBRID, 1.8 S CVT (A)

Engine No: 2ZR1396803

Reg. Date: 08/10/2014 (Man. Year: 2014)

Chassis No: ZVW403100222

Colour: Orange

Odometer: 281440 km

Engine Capacity: 1797 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Goodride 6 mm

Rear Left Side: Goodride 6 mm

Front Right Side: Goodride 6 mm

Rear Right Side: Goodride 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,007.17	1,007.17	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	900.00	720.00	180.00	20.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,907.17	1,727.17	180.00	9.44
Approved Total (Overridden) (S\$)		1,350.00		
(S\$)	1,907.17	1,350.00	557.17	29.21
+ GST 7.00/7.00% (S\$)	133.50	94.50	39.00	29.21
Nett Amount (S\$)	2,040.67	1,444.50	596.17	29.21

INSPECTION

Date of Assignment: 25/01/2018

Date Inspected: 31/01/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)

6 Benoi Place

Singapore 629927

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Feb 2018)
Parts:	144	TOYOTA PRIUS ALPHA HYBRID 1.8 S CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2101M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	585.00 FL	*585.00 FL
2	1		*SET FRONT BUMPER CLIP	Necessary	20.00 FL	*20.00 FL
3	1		*RIGHT FRONT FENDER	Bent	737.90 FL	*737.90 FL
					Sub Total (S\$)	1,342.90
					- List Item Discount on L Items 25.00/25.00% (S\$)	335.73
					Total Parts (S\$)	1,007.17

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TUFF KOTE	New	50.00	20.00
2	TO REMOVE FRONT BUMPER & RIGHT FRONT FENDER .REPLACE THE ABOVE PARTS	New	400.00	300.00
3	TO PUTTY ,RESPRAY PAINTING FRONT BUMPER & RIGHT FRONT FENDER	New	450.00	400.00
Gross Labour Cost (\$\$)			900.00	720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Claim Documents

*SHD2101M
[SHD4523R]
TP
PRIME CAR RENTAL & TAXI SERVICES PTE LTD
Jan 23 2018 6:00PM
[COMFORT TRANSPORTATION PTE LTD]
Prime Auto Claims Service Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View <div>View in Browser</div>		
Video									1 per page		<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print	
1	09/02/18 14:39	Video - Accident						Load MP4			
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	09/02/18 16:29	Odometer Reading						Load JPG		<input checked="" type="checkbox"/>	
2	09/02/18 16:29	Chassis Number						Load JPG		<input checked="" type="checkbox"/>	
3	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
4	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
5	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
6	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
7	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
8	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
9	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
10	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
11	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
12	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
13	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
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15	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
16	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
17	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
18	09/02/18 16:29	General View						Load JPG		<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	25/01/18 19:11	TP GIA REPORT						Load PDF			
2	26/01/18 10:45	ACKNOWLEDGEMENT EMAIL TO III DD 25.01.2018						Load PDF			
3	02/02/18 10:03	TP ESTIMATE - MARKED						Load PDF			
4	09/02/18 16:21	EMAIL WSP TO REJECT TP CLAIM						Load PDF			
5	09/02/18 16:30	TP LOD						Load PDF			
No	Finalized On	India International Insurance Pte Ltd (HQ)						Thumbnail		Print	
1	26/01/18 08:35	Singapore Accident Statement						Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.