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INS. CASE OWNE				1	1 0	
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Surveyor				Registered in Merimen		_
Pre-assign / CCI	7/FTE	32		20	1 20	
Insured Vehicle N	SUF	9 64917	Claim No.	SBMOOTNY	73771	
##		NET DIL	Claim No.	UMTYTU	ALL	
Name of Insured	sp sys	NE / NO	Policy No.		Irs	
Insured Tel No.	:	HP:	Make / Mode		# PT 1 4 4	
Excess Sec II :St	X_	D.O.A : 07(61)	t 8 Place of Acci	dent: EN TOM	S BW ST	
Is driver the owne						
If NO. Driver No	ime Age: FOWA		OI GIA REPO		PORTE YES/NO	
Driver Tel	No: :	(V/L/TES/NO)	Insured Liabi	ity: % Final?	Yes/No	
SEP GIL	↓4×					
INSRS: 8KI	1 0	INSRS: WSP:	INSRS:		SRS:	
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· · ·	SUN DEFECT - V	2		Non-Reporting ltr (1st): Non-Reporting ltr (2nd):		
(hil	at smarted	6000		Non-Reporting Str (Final):		
	4			Notification ltr (if non-pickup) Call OI:	11. 2 242	110
	4 10-NR "	" Pls obtain ev	dent "	After call for 10 Ot:	12 5310	Y.
27/2 18@404	on Calado	10, Mr Kulla. No	LIBUNGE	Documentation Check List:	Handler Typist	
11	1		1	Notification for (if non-pickup)		
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	CMART.	1	1	Authorisation To Act:	J	
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61318 -	DID MED	Ma com a let		Final Repair Bill	V	-
6 2 10	010 110	el to lenne fiver	alter	Car Rental Invoice:	V	=
	ME (NOTE	en to conce tive	ciam	Towing Invoice LTA / GIA :		=
11/4/18 -	ED O DOLL	s to type morde	MR	Medical Bill:	-	
1.110	Lies los	3 10 igla water		PDR:		=
	RECEIVED	1.2 APD 2010		Mandate/Reject Instruction:	7	=
	THE OLIVE	1 2 APR 2018		LOD	1	
	A 1045 COPE	prote /		Payment Breakdown Form:		
PRELIMINARY ADVICE	Date/Time:	1 18 Sent By: 54	W. Fei	Post-Repair Photos:		
	1			Others:		
FINALIZATION	Date/Time:	Confirm with:		Confirm by:		
Repair Cost: (v/y)	SS U00-00	(2 days) Reduction: 7	6.5 %	Email	Can	
FINAL SETTLEMENT	Date/Time: 14/2/			Email Call		
Final Liability:		agreed / As (Sept.) BOLA S/N No.	: (5	If NO or B 28, Ass. Lia:		
Repair Cost: (w/657) Loss of Rental (LOR):	SS 418.00	C. D. January Ellis, 40 La	74 660	Anna A	Phato	
Loss of Use (LOU):	ss 214.00	(2 days) × \$100-00 +	1.0 971	18 N S		
Loss of Income (LOI):	SS - (S	x days)		CO (0)	1 OK 0	w
LOR only LOU only		LOR + LOI Tick on	dy one)	101	1	
GIA/LTA Search	S* 2.00		39,.11113	, 1		OL
Medical:	55 -			1) Claim status: Normal/Rej		April 1
Disbursement:	SS -	(e.g. Tow/ Inde	pendent)	2) Report Format: TP		
Legal Cost	SS -			3) Survey fee: \$35	50.00	
Total:	8\$ 64400	Global Sum SS:				
FINAL PAYMENT	Date/Time:	Confirm with:	r Fuerus	Email Call		
Payce 1:	55 644:00		t Auto works			
Payee 2: (Strike if N.A.)	SS	Name 2:				
Payce 3: (Strike if N.A.)	85	Name 3:				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation	Internationale Des Experts En Auton	nobile		
URANCE PTE	LTD	Ref : CC4/ASM1800	1562/T1pb3		
ON WAY #24 VERSINGAPO		Date: 25-01-2018 Code: ASM			
	Policy Par	ticulars :- THIRD PARTY CLA	IM		
ured Veh.	SLA 6591Z	Veh. Inspected	SKP 5144X		
licy No.		Coverage (\$)	0.00		
im No.		Excess (\$)	0.00		
sign From		Assign Date	25/01/2018		
	Vehic	cle Particulars & Condition			
ke & Model		c.c	0		
Engine No. HIDDEN		Year of Reg.	Year of Reg.		
Chassis No.		Colour	Colour		
Odometer - Steering					
Brakes Modification					
neral					
		Conditions of Tyres	4		
	Size	Make	Balance		
Front Tyre			mm		
Front Tyre			mm		
Rear Tyre			mm		
Rear Tyre			mm		
	D	escription of Damages			
		General Information			
cident Date	07/01/2018	Inspection Date 26/01/2018			
rvey held at	SHU FATT AUTO WORKS				
	BLK 1009,BUKIT MER	AH LANE 3 #01-90 SINGAPORE 1	59723		
	9 TO B 3	Remarks			
HE IN	SPECTIO	BLK 1009,BUKIT MER	BLK 1009,BUKIT MERAH LANE 3 #01-90 SINGAPORE 1		



樹發汽車修理廠 SHU FATT AUTO WORKS



BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref WSK/iw/SF-quo 13th January 2018

SKP 5144 X NISSAN SYLPHY

Spare Parts	1 Rear bumper. 2 Rear bumper side retainers @\$38.60 1 Rt rear bumper reflector. 1 Set rear bumper clips	58 667,00 77,20 58,00 52,80	Nett X MV Nett X MV Nett X MY Snet x M
	Less 10% on Nett	855.00 80.22	
Labour	To knock rear support panel, rear inner panel, rear lower	774.78 400.00	2 00
1.80041	panel, rear side panel, renew rear bumper, retainers, reflector and assembly.	400.00	
	To respray damaged parts. To remove rear garnishes, carpets, upholstery to facilitate repairs and assembly.	80.00	KNN
	To reseal joints, reinsulate, anti rust panels and assembly.	50.00	x vv
		1704.78	

Falken 205/55R16 MNTBBAB17Z0020134 71525

> LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Tanple 97495749

Eur O kkampoum

Poh Kin (LKKAuto)

From:

Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent:

Thursday, 16 August 2018 2:38 PM

To:

Poh Kin (LKKAuto)

Subject:

RE: accident involving SKP 5144 X and SLA 6591 Z on 7/1/2018; Our Ref:

CC4/ASM18001562/T1pb3; Your Ref:

SKP 5144X

Mr. Chong Poh Kin Without prejudice

Your offer is acceptable.

Kindly let us have your payment soon.

Thank you

樹發汽車修理廠

Shu Fatt Auto Works

Julia Wong

Tel: 62730119

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]

Sent: Wednesday, August 15, 2018 4:50 PM

To: Julia - Shu Fatt Auto Works Cc: Hsiao Tong (LKKAuto)

Subject: RE: accident involving SKP 5144 X and SLA 6591 Z on 7/1/2018; Our Ref: CC4/ASM18001562/T1pb3; Your

Ref: SKP 5144X Importance: High

Without Prejudice

Our Ref:

CC4/ASM18001562/T1pb3

Your Ref:

SKP 5144X

Dear Julia,

We refer to the above matter and your letter of demand dated 2nd April 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

Cost of Repair (w/gst)	S\$ 428.00
2. Loss of Rental (\$100.00 x 2days +7%)	S\$ 214.00
3. GIA search fee	S\$ 2.00
	S\$ 644.00

Kindly confirm acceptance.

Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Wednesday, 15 August 2018 4:50 PM

To:

'Julia - Shu Fatt Auto Works'

Cc:

Hsiao Tong (LKKAuto)

Subject:

RE: accident involving SKP 5144 X and SLA 6591 Z on 7/1/2018; Our Ref:

CC4/ASM18001562/T1pb3; Your Ref:

SKP 5144X

Importance:

High

Without Prejudice

Our Ref:

CC4/ASM18001562/T1pb3

Your Ref:

SKP 5144X

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2. Loss of Rental (\$100.00 x 2days +7%)	S\$ 214.00
3. GIA search fee	S\$ 2.00
	S\$ 644.00

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Save the Earth Print only when necessary

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 28 February 2018 2:31 PM

To:

'Connie - Shu Fatt Auto Works'

Cc:

Admin A; Zaini (LKK Auto)

Subject:

RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Without Prejudice

Dear Sirs Madam.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]

Sent: Monday, 26 February 2018 10:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Hi Hsiao Tong,

Pls advise on liability issue urgently.

Rgds

Connie

From: Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]

Sent: Friday, February 23, 2018 1:25 PM

To: 'Hsiao Tong (LKKAuto)'

Subject: RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Hi Hsiao Tong,

Noted. Pls advise on liability issue asap.

Rgds Connie

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, February 23, 2018 12:21 PM

To: Connie - Shu Fatt Auto Works Cc: Admin A; Zaini (LKK Auto)

Subject: RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Without Prejudice

Hi Connie.

We refer to your below email.

Our insured had reported the accident.

We are looking into the matter and will get back to you soon.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]

Sent: Friday, 23 February 2018 11:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Hi Hsiao Tong,

Refer to our email append below. Pls respond urgently.

Rgds Connie

From: Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sq]

Sent: Wednesday, February 21, 2018 5:34 PM

To: 'Hsiao Tong (LKKAuto)'

Subject: RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Hi Hsiao Tong,

Further to our teleconversation earlier, pls advise if AXA's insured, vehicle no. SLA6591Z have reported the accident?

Rgds Connie

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, February 08, 2018 4:57 PM

To: Connie - Shu Fatt Auto Works

Cc: Admin A

Subject: RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

WITHOUT PREJUDICE

Hi Connie.

We refer to the above matter.

We have checked with AXA, our insured still non-reporting.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 January 2018 4:06 PM

To: 'Connie - Shu Fatt Auto Works' <shufatt@singnet.com.sg>

Subject: RE: Re: SKP5144X

Without Prejudice

Hi Connie,

Received with thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Connie - Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]

Sent: Friday, 26 January 2018 3:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: SKP5144X

Hi Hsiao Tong,

As discussed, attached for your info.

Rgds Connie

Hsiao Tong (LKKAuto)

From:

Pat-Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent:

Wednesday, 28 March 2018 1:05 PM

To:

Taufikh (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

FW: SKP 5144 X - finalised

Attachments:

P1160202.JPG; P1160203.JPG; P1160204.JPG; 5144-finalised.pdf

Importance:

High

Dear Hsiao Tong & Taufikh,

Kindly help to finalise cost of repair.

Thanks & regards,

Pat

Shu Fatt Auto Works

From: Pat-Shu Fatt Auto Works [mailto:shufatt@singnet.com.sg]

Sent: Thursday, 22 March, 2018 2:26 PM

To: taufikh@lkkauto.com

Subject: SKP 5144 X - finalised

Dear Taufikh,

Please see enclosed after paint photos.

Cost of repair: \$400 before GST.

2 days.

Thanks & regards,

Pat

Shu Fatt Auto Works



樹 發 汽 車 修 理 廠 SHU FATT AUTO WORKS



BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065

Our Ref: WSK/jw/SF-quo 13th January 2018 TP

SKP 5144 X NISSAN SYLPHY

				SS	00
Spare Parts		tear bumper		667.00	Nett RX
	2 R	tear bumper side retainers.	@\$38 60	77.20	Nett ×
	1 R	t rear bumper reflector.		58.00	Nett X
	1 S	set rear bumper clips.		52.80	Snet x
				855.00	
			Less 10% on Nett	80.22	
				774 70	
11	***	7 N N 7	2 JV VI	774.78	
Labour	p	o knock rear support panel, anel, rear side panel, renew effector and assembly	rear inner panel, rear lower rear bumper, retainers,	400.00	200
	T	o respray damaged parts.		400.00	200
		o remove rear garnishes, ca epairs and assembly	rpets, upholstery to facilitate	80.00	*
	T	o reseal joints, reinsulate, a	ntr rust panels and assembly.	50.00	×
				1704.78	

Falken 205/55R16 MNTBBAB17Z0020134 71525

Enalified:

Posines after upair

Hsiao Tong (LKKAuto)

From:

Julia - Shu Fatt Auto Works <shufatt@singnet.com.sg>

Sent:

Thursday, 5 April 2018 5:29 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Attachments:

img-180405171613.pdf; img-180405171808.pdf

Miss Chew Hsiao Tong Without prejudice

We now forward LOD with supporting documents for your settlement.

Thank you Shu Fatt Auto Works Julia Wone

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, February 28, 2018 2:31 PM

To: Connie - Shu Fatt Auto Works Cc: Admin A; Zaini (LKK Auto)

Subject: RE: Re: SKP5144X *LKK REF: CC4/ASM18001562/T1pb3

Without Prejudice

Dear Sirs Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

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MSIG Insurance (Singapore) Pte, Ltd. 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807 Tel +65 6827 7888, Fax +65 6827 7800 Cu. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)

THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)

THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1 Individual Ownership MOTOR MAX PLUS Comprehensive

Certificate No. A 28606761 QMY

Excess: SGDS00 Windscrean Excess: SGD100

- Index Mark and Registration Number of Vehicle SKP5144X
- 2. Name of Policyholder

Wee Too Kiong

- Effective Date of the Commencement of Insurance for the purposes of the Act 17/09/2017
- Date of Expiry of Insurance

16/09/2018

5. Persons or Classes of Persons entitled to drive*

Wee Too Kiong Wee Cheong Cheut Delphine Sze Li Xin

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

- * Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.
- .e. Limitations as to use

Use only for social domestic and pleasure purposes and for the Policyholder's business. The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

 Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

6

for Chief Executive Officer

Menu



Re:RE: <SEEK MANDATE> - Claim no S8M007N4; ACCIDENT INVOLVING SLA 6591Z & SKP 5144X ON 07/01/2018]

Type

Question

Message

Mandate approved

Reply



RE: <SEEK MANDATE> - Claim no S8M007N4; ACCIDENT INVOLVING SLA 6591Z & SKP 5144X ON 07/01/2018]

Type

Question

Message

Hi, we refer to the below e-mail, we appreciate if you could let us have your approval/ instruction on this matter. thank you. pohkin-23/07/2018. RE: Liability: Insured collided to third party while encroached TP lane. Spoken to insured, agreed to settle and aware NCD (if any) is affected. We seek your approval to offer Third Party repairer "Shu Fatt Auto Works" is as follows: -1)COR(w/GST): \$428.00 + 2) Loss of Rental(2daysx\$100.00)+7%GST: \$214.00 + 3)GIA Search fee: \$2.00 =Total: \$644.00. **02days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.

Rieply

LKK AUTO CONSULTANTS PTE LTD (TP) +

Menu



<SEEK MANDATE> - Claim no S8M007N4; ACCIDENT INVOLVING SLA 6591Z & SKP 5144X ON 07/01/2018]

Type

Q Question

Message

Liability: Insured collided to third party while encroached TP lane. Spoken to insured, agreed to settle and aware NCD (if any) is affected. We seek your approval to offer Third Party repairer "Shu Fatt Auto Works" is as follows: -1)COR(w/GST): \$428.00 + 2) Loss of Rental(2daysx\$100.00)+7%GST: \$214.00 + 3)GIA Search fee: \$2.00 =Total: \$644.00. **02days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 21/05/2018

4 4/6/10/2

Reply





CLAIM REF : S8M007N4

INSURED

: CP CYENET PIE LTD.

DISCHARGE VOUCHER

Well Wer 100 King	, NRIC NO. <u>\$ 250 4654 H</u>) hereby agr
to accept the sum of dollars	SIX thundred a Facty four only -
(\$\$ <u>644.00</u>) paid	to us/me by AXA INSURANCE PTE LTD as full and final settlement of
claims of whatever kind inci	luding damages for personal injuries and damages to property that we
may have against the said A	AXA INSURANCE PTE LTD or their insured or the driver of motor vehic
no. [SLA 659] Z] as a result	It of an accident along [People's Park (emples
on [] beauty 215] of which of motor vehicle no. [SKP 5	we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insur 5144 /].
We/I hereby declare that to	the said insurer or owner and/or driver of insured vehicle shall not t
liable for any further claim	n(s) whatsoever and whosoever present or future that we/I may have
against the said insurer, own	ner and/or driver of vehicle no. [SHA 6541 = 1 in connection direct
or indirectly with the said ac	ccident and give our/my full and final discharge.
We/I hereby declare that w	ve/I are/am the person(s) entitled to receive the above settlement ar
hereby undertake to indemi	nify AXA INSURANCE PTE LTD against any claim made or to be made
respect of this settlement.	
It is understood and accord	
on the part of the said lesses	that payment herein is made without admission of liability whatsoever, owner and/or driver of vehicle no. [\$14.5591.2].
on the part of the said insure	er, owner and/or driver of venicle no. 1 3 4/1 33 4/1 2
	33
Dated this	lith day of Angust 2017 8
	2017 8
	1001
Claimant's Signature	1.1
	: Wr J -
NRIC no./ Company Stamp	: S250 4554 H
NRIC no./ Company Stamp	:
	7/
NRIC no./ Company Stamp Occupation/ Business	: 52504554 H : Indust
Occupation/ Business	: Indust
	7/
Occupation/ Business Address	: Indust : Bik 88 Dawson 20ad #33-37 CE 143088
Occupation/ Business	: Indust
Occupation/ Business Address Telephone No.	: Indust : Bik 88 Dawson 20ad #33-37 CE 143088
Occupation/ Business Address	: Indust : Bik 88 Dawson 20ad #33-37 CE 143088
Occupation/ Business Address Telephone No. Witness's Name	:
Occupation/ Business Address Telephone No.	: Indust
Occupation/ Business Address Telephone No. Witness's Name	:

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shanton Wey, #24-01 AXA Towns, Singapore 058811 Customer Centre #81-01 Not +85 8880 4888 Rec +65 6338 2522 Vabolite: www.asa.com.sg



BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065 Email: shutatt@paoifio.net.ogr/qatt.idm. 55

Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

Our Ref. SF/022/2018

2"E April 2018

without prejudice

AXA Insurance Singapore Pte. Ltd., No. 8 Shenton Way, #B1-01, AXA Tower, Singapore 068811.

Dear Sirs/Madam,

ACCIDENT INVOLVING SKP 5144 X AND SLA 6591 Z ON 7/1/2018

We refer to the above matter.

We act for the owner of SKP 5144 X whose vehicle was involved in the above accident with your insured driver of SLA 6591 Z due to his/her gross negligence. Our client holds your insured driver responsible for all the outlay they had incurred we now forward the claim as follows:=

Repair costs	\$428.00
Loss of use	S
Loss of use (rental)	\$256.80
Loss of income	5
Survey fee	5
Towing fee	Ś
GIA search fee	\$ 2.00
LTA search fee	\$
GIA report fee for TP report	Ś
Miscellaneous	
Off-peak e-day licence	\$ \$
Seal for off-peak car	ž
Photocopies/postages/admin	Ψ.
Water State of the	\$686.80
	FINITERNA

To facilitate your investigation, we forward repair bill, accident report, certificate of Insurance, Letter of Authorisation, GIA search, rental invoice and agreement for your necessary action.

The above pertains to property damage claim only and should not prejudice injury claim, if any.

We thank you for your prompt assistance and we look forward to your early settlement.

Yours faithfully,

SHU FATT AUTO WORKS

Julia Wong (Claims)

Encs.



51 UB) AVE 1, #01-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

01 MARCH 2018

SP SYSNET PTE LTD

33 UBI AVE 3 #03-15 VERTEX SINGAPORE 408868

Dear Sir/ Mdm

OUR REF : CC4/ASM18001562/T1pb3 YOUR REF : GA172729/1 (SLA 6591Z)

ACCIDENT INVOLVING SLA 6591Z & SKP 5144X ALONG/AT EU TONG SEN STREET

ON 07/01/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHU FATT AUTO WORKS acting on behalf of the owner of SKP 5144X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- · Video footage of accident (if any)
- · Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you
 are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong Case Handler

DID: 6742 3197 FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc AXA Insurance Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

VEHICLE NO. SEP STEYX

Name of owner _ Wee Too Krong	NRICNO \$2504554
Name of owner Wee Too King Address BIK SII Jellyseng Ld #107-44	5(670511)
Name of driver West Change Chart Address PTE 88 Dam on Road #123-3	NRICNO. SPOJO120I
Address BTE 88 Dam on Road #23-3	7 S(142088)
ACCIDENT INVOLVING SKT STRUE X AND 5	LA 6591Z
ON 7 18 ALONG Prople's fork Com	ylex
instruct and authorize SHU FATT AUTO WORKS to demand/o settled/payable by the insurance company and/or third part claimed and/or settled shall belong to SHU FATT AUTO WO! my/our behalf. The settlement cheque should be made in directly.	y insurance company and all amount
Dated this	20 18"
Signature: Wil and	af .
Name : Wes Too King /	
Car No. : SKP 5144X	





CLAIM REF

:58m007N4

: SED EITHER

DISCHARGE VOUCHER

Well Wee Too King	NRIC NO. S250 4554 H] hereby agree
(S\$ _442) paid to claims of whatever kind include may have against the said AX no. [SLA _641 Z] as a result on [ST _61] Arik of motor vehicle no. [SEF _51]	
liable for any further claim(s against the said insurer, owne or indirectly with the said acci	e said insurer or owner and/or driver of insured vehicle shall not be) whatsoever and whosoever present or future that we/I may have r and/or driver of vehicle no. [SLA 654: Z.] in connection directly dent and give our/my full and final discharge.
hereby undertake to indemni respect of this settlement.	/I are/am the person(s) entitled to receive the above settlement and fy AXA INSURANCE PTE LTD against any claim made or to be made in
It is understood and agreed to on the part of the said insurer	hat payment herein is made without admission of liability whatsoever , owner and/or driver of vehicle no. [SEA 654) Z.]
Dated this	16th day of Angust 201x8
Claimant's Signature	Wayt
NRIC no./ Company Stamp	S2504554 H
Occupation/ Business	: Indoes
Address	: 511 Jelapong Road 209 44 66 610511
Telephone No.	1
Witness's Name	
Witness's Signature	(2/1)
Same	Ca Mile

AXA Insurance Pte Ltd (Company Reg. No. 199503512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01 Tel: +65-6880-4888 Fex. +65-6338-2522 Website: www.asa.com.ag BLOCK 1009 BUKIT MERAH LANE 3 #01-90 SINGAPORE 159723 TEL: 6273 0119 FAX: 6270 7065 Co. Reg. No. 09062400M GST Reg. No. 09-062400-M

TAX INVOICE NO: SF/022/2018 28 March 2018

AXA Insurance Pte Ltd (Third party)

SKP 5144 X NISSAN SYLPHY

Labour to repair		200.00
Spray paint damage part		200.00
		400.00
	7% GST	28.00

		428.00

S'PORE DOLLARS: TWO HUNDRED TWENTY-EIGHT ONLY

制备汽单修理 · SHUFATE AUTO WORKS



TAX INVOICE

GST REG. NO.: 200106276D

DATE	INVOICE NO
12-Mar-2018	∧ 37440

WEE TOO KIONG BLK 511 JELAPANG ROAD #09-44 SINGAPORE 670511

	VHA NO.	DUE DATE	VEH, NO
	A 37440	12-Mar-2018	SL1. 3364 A
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 05 MARCH 2018 TO 07 MARCH 2018 YOUR REF: SKP 5144 X	2	120.00	240.00
GST @ 7%			\$16.80
TOTAL			\$256.80

All cheques must be made payable to BKW Rent A Car Pte Ltd. Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6271 1661





BKW RENT A CAR PTE LTD 120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

A 27///

120 Lower Delta Road #02-15 Cendex Centre Singapo ACRA No: 20-0100276-D GST Re	
AR 24 HOURS HELPLINE	G AGREEMENT Workshop
HIRER'S PARTICULARS	Hirer's Own Vehicle No: Replace Veh No:
1100 Car 15 Odd	Loan Vehicle No: VFI No:
CONCIAIT A THE ALLE	Make & Model: Auto/Manual Group:
KIN CH THE POR PA #01-44 Age:	CHARGES 5 cts.
Address (2) 51 670 (11)	9 12 12 1 Por risk
Name & Address of Employer	Daily day
Hairing & Accordage to Employee	Weekly/Monthly week @\$ Per week/Monthly
Closspation Driving Exp: 19 ((0.7)	Others
Ditional Learner No. 1750455411 Passed Date: 1/1/11 2005	CDW/PAI .@\$ Per day/Monthly!
Dit. Type: Localitin VOisers (1(1)) 7 A 2 L , 3	Delivery/Coffection Svc
Tel(O) (R) HP	BST /
DRIVER'S PARTICULARS	OR No: (A) SUB-TOTAL P 2 3 3
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	Expiry Date: Card ID No:
剧人——	'Name as in Card:
	NON WAIVER EXCESS (Subject to GST): 5 2 1 (1 6 / Carring) Data Cards Carriera Systems Carring Carring
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important The state of the ampeloredit card voucher. All information 1 have been made on the chargeforedit card voucher. All information 1 have been important and the ampelorated driver mast be even 23 years of age and under the policy of the housing volta driving towards and have a uninnum of 2 years only years and the housing voltation. Finding to observe stignification may return in	legal costs on a full indemnity basis), whatsoover and however bringly again a settled or incurred by you in respect of the vehicle or the use or the operation is settled or incurred by you in respect of the vehicle or the use or the operation are second. The owner research the right not to replace an explanement vehicle it an accide the owner research the right not to replace an explanement vehicle it an accide the owner. Any damage is the care will be upon at 560V authorized with salesy and controlled on the care of adversight of the settled and of pets in the vehicle are not adversed.
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or non-electric of shall be impossible for all damages or could solve or the may pecker shall be impossible for all damages or could be caused all traffic operations, these and panel les exposed on the various to caused all traffic operations, these and panel les exposed on the traffic or operation.	sufficient water. Any set he kers strictly confident/fill and is solely used to all the sales transactions and other relating reathers purpose of completing the sales transactions and other relating reathers. It is additional and agree to the personal data delected statement stated on in
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RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-18-009795

Date of Request:

18/01/2018

Your Ref No:

Online Purchase

Shu Fatt Auto Works Block 1009 Bukit Merah Lane 3 #01-90 Singapore 159723

Dear Sir/Madam.

Enquiry Date

18/01/2018

Enquiry By

CONNIE WONG POH LENG

TP Vehicle No.

SLA6591Z

Accident Date

07/01/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

[X] GIRO [| Cash [] Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

Third Party Insurer Enquiry

Our Ref No:

GR-18-009795

Date of Request:

18/01/2018

Your Ref No:

Online Purchase

Shu Fatt Auto Works Block 1009 Bukit Merah Lane 3 #01-90

#01-90 Singapore 159723

Dear Sir/Madam,

Enquiry Date

18/01/2018

Enquiry By

CONNIE WONG POH LENG

TP Vehicle No.

SLA6591Z

Accident Date

07/01/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel, No.
SLA6591Z	AXA Insurance Pte Ltd	10/03/2017-09/03/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLA 6591Z (Insd veh)		Model:	TPVD	NISSAN SYLPHY
	SKP 5144X (T	P veh)			
Date of Accident:	07/01/2018				
Global Sum Settlem	nent : [] Yes	[]	X] No		
Repair Estimate		: \$	1,818.47		
inal Repair Cost		: \$	428.00		
oss of Use		: \$		d	ays at \$0.00 per day
Rental (if any)		: \$	214.00	2 d	ays
TA / GIA Search F	ee	: \$	2.00		
Others:		:\$	0.00		
		: \$			
inal Settlement Su	m	: \$	644.00		
elow)	kshop GIA Registered	? [] YES [X] NO	O (Kindly indicate
) For Non GIA R	egistered Workshop:	3	Agreed Liability	100_	(%)
B) For GIA Regist	tered Workshop:		BOLA Applicabl	e: Yes/ No	BOLA Scenario No:
BOLA Liability:	(%)		Assessed Liabili	ity (*):	(%)
* Assessed Liai	bility to be filled only for	chain co	llisions and for o	ases where	BOLA does not apply
Remarks					
ayment Instructio	n: Payee's Breakdowr	1			
SHU FATT AU	TO WORKS		: \$		644.0
•					
JOANNE L	EE KHANG MIN	1	3/11/2018		
	onsultants Pte Ltd	-	Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/?serviceRequestNumber=27131&tab=invoices

MESSAGES

SERVICE REQUESTS

*

CLAIMS

Service Request Details



BB68, Singapore				
SP SYSNET PTE LTD 33 UBI AVE 3, SINGAPORE, 408868, Singapore	siva.kalla@spsysnet.com	Claim Handler	LOH Cynthia 6568904843 cynthia loh@axa.com.sg	
				(1) TP-ARC (2) ID-AR (3) PLEASE OBTAIN EVIDENCE
lived.				(1) TPARC (2) II

Primary Contact/Insured

Third Party Vehicle Damage

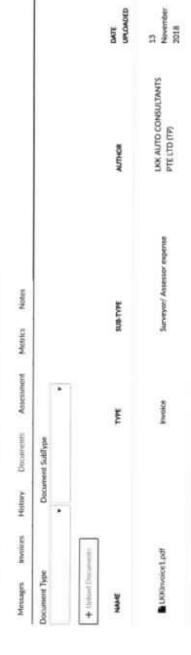
Type of Loss

Pending verification - Direct Settlement

Services

Additional Instructions

33 UBI AVE 3, ., 408868



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DATE	13 November 2018	13 November 2018	13 November 2018	13 November 2018	12 November 2016	16 August 2018	14 August 2018	14 August 2016	21 May 2018	21 May 2018	11 May 2018	11 May 2018	11 May 2018
AUTHOR	LIKK AUTTO CONSULTANTS PTE LTD (TP)	LIKK AUTO CONSULTANTS PTELTD (TP)	LIKK AUTO CONSULTANTS PTELTD (FP)	LIKK AUTD CONSULTANTS PTE LTD (TP)	LIKK AUTO CONSULTANTS PTE LTD (TP)	LICK AUTO CONSULTANTS PTE LTD (TP)	LOH Cynthia	COHCymbia	LICK AUTD CONSULTANTS PTE LTD (TP)	LICK AUTO CONSULTANTS PTE LTD (TP)	LINK AUTO CONSULTANTS PTE LTD (TP)	LICK AUTO CONSULTANTS PTE LTD (TP)	LIKK AUTD CONSULTANTS PTE LTD (PT)
SUBSTYN	Others	Others	Satisfaction / Discharge Voucher	POA / Authority Letter	Reguirer	Medical report	Paticy Schedule / Covernote / Certificate of insursece	Policy Schedule / Covernote / Certificate of insurance	Others	Others	Others	Policy Holders / Insured	Others
Œ	Forms / Claim Documents	Forms / Claim Documents	Forms / Claim Documents	Form / Claim Documents	HWALLICE	Resports & Statement	Forms / Claim Documents	Forms / Claim Documents	Letters and Correspondence	Reports & Statement	Forms / Claim Documents	Letters and Correspondence	Forms / Claim Documents
3epts	payment breakdown SKP 5144X pdf	TOO petf	DISCHARGE VOUCHER, plat	AUTHORISATION TO ACT FORM but	MORKSHOP RAVOICE and	LICK RESURVEY PHOTO-AFTER REPAIR aid!	GA172729-Certificate of Insurance pdf	GA172729-Folicy Schedule.pdf	Investigle Advice (with mandale) dated 21.05 pdf	LKK SURVIY PHOTO _{phi} l	GIA SEARCH and	LETTER TO OLDM	RENTAL RECEIPT pol

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UPLOADED	27 February 2018	30 January 2018	29 January 2018	26 January 2058	26 January 2018	26 January 2018	23 January 2018
AUTHOR	LXK AUTO CONSULTANTS PTE LTD (TP)	LXX AUTO COMSULTANTS PTE LTD (TP)	LICK AUTO COMSULTANTS PTE LTD (TP)	LIXX AUTO CONSULTANTS PTE LTD (TP)	DOKAUTO CONSULTANTS PTE LTD (TP)	LKK AUTD CONSULTANTS PTE (TD (TP)	PATI, Amol
SUB-TIPE	GiA Report	Estimate / Quitation	Estimate / Quotation	Photos	Photos	Videos	Others
avrt.	Reports & Statement	Farms / Claim Documents	Forms / Claim Documents	Evidence	Evidence	Evidence	Letters and Correspondence
Boom	SLA6591Z - INSD GIA PDF	TP ESTIMATE-MARKED pdf	Preliminary Advice adf	TP SCENE PHOTO CSAN	TP SCENE PHOTO (I kipu)	SKP \$146X vs 5LA 65912 - TP VIDEO mp4	Email received from workshop with co. claimant & TP GIA.msg

Assessment Details

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	ACTION (PARTS)	Deny	Deny	Deny	Davis			REMOVE	•			
	PRICEPARTS	•						COMMENT				
	SALV	в		۰	o			ACTION (LABOUR)				
	DISC		۰	۰	٥			ACTION	Approve	Approve	Deny	Deny
	STITE		0	۰	a			PARKT	o	0	0	o
	PRICE	۰	0	a				LABOUR REPAIR				
	СОМОПТОМ	Ropair	Serviceable	Serviceable	Serviceable				i o	c	0	0
	REPAINGEPLACE (PARTS)							LABOUR RAR	3 4 200	75 200	۰	0
	PANT NE NUMBER (PV								TO IONOCK REAR SUPPORT PANEL, PEAR BINNER PANEL, REAR SIDE PANEL, RENEW REAR BUMPER RETAINERS, REFLECTOR AND ASSEMBLY	TO RESPRAY DAMAGED PARTS	TO REMOVE REAR GARNISHES, CARPETS UPHOLSTERY TO FACILITATE REPAIRS AND ASSEMBLY	TO RESEAL JOINTS REINSULATE ANTI-RUST
	PART HAME	REAR BUMPER	REAR BUNPER SIDE RETAINERS	RT REAR BUMPER REFLECTOR	SET REAR BUMPER CLIPS			PART NAME	TO KNOO PANEL, PE PANEL, RE PANEL, RE PANEL, RE RETAINE ASSEMBLE	TO RESPR	TO REMO GARNISHE ,UPHOLST REFAIRS	TO RESEA
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https://vp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/assessment/?serviceRequestNumber=27131&tab=summary

Assessment Details

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& Workshop I	Appendix	T DCI	`
Garren	: 7461		0
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https://pp.smartclaims.axa.com.sg/claim-portal/html/index-vendor-service-requests.html#/service-requests/assessment/?serviceRequestNumber=27131&tab=summarv

Assessment Details

4									
General & Workshop Details Vehicle & Driver	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Mecelaneous	Summy	Claim Amount	\$400.00	
Claim Arrount	\$400.00								
CATEGORY	ESTIMATE		REVISED AMOUNT						
Labour	\$400.00		\$400.00						