

Veron Chen (LKKAUTO)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 23 November 2018 7:49 PM
To: Veron Chen (LKKAUTO); 'Claims'; SUR
Subject: LOD - OD CLAIM FOR SKB 7159 P-DOA: 21/1/2018
Attachments: SAftersales18112319510.pdf

Dear Claims team,

Above attachment is for your perusal. We will be pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

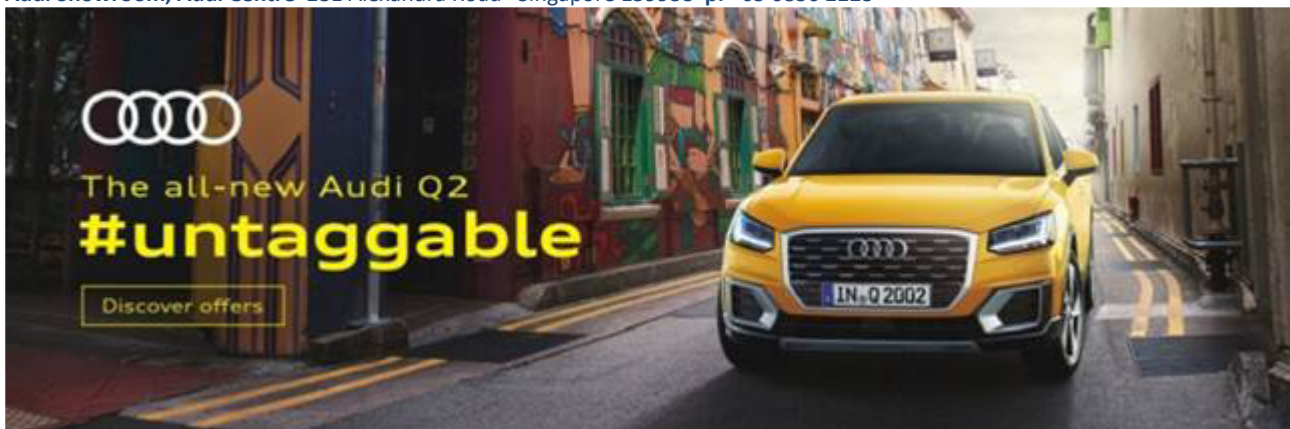
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 26 January 2018 1:31 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SKB 7159 P-DOA: 21/1/2018

Dear Tony,

As instructed by our client AIG , please proceed to repair the insured vehicle **SKB 7159P (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Please note that Rear exhaust mounting need to take photo first before dismantle if rear exhaust damage.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 26 January 2018 9:06 AM

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD CLAIM FOR SKB 7159 P

Dear Tony,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 25 January 2018 11:27 AM

To: SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SKB 7159 P

Dear all,

Kindly assist follow up repair approval above mention case. Adrian have carry out the survey on this morning.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

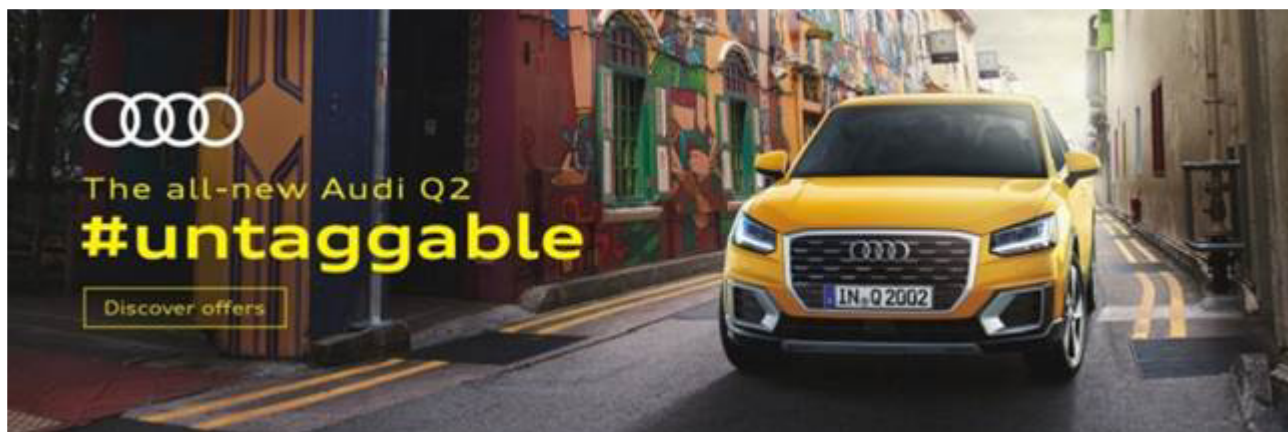
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