## Vic (LKKAuto)

From: Chin <chin@modernautomotive.com.sg>
Sent: Wednesday, 4 April, 2018 5:41 PM

To: Vic (LKKAuto)

**Subject:** RE: TP Claim EB6868D & SHD9450J (AXA) \*\*\*LKK REF:CC4/AXA18001549/hb3

Attachments: IMG\_4784.JPG

#### Dear Vic

I am very disappointed why this case has been dragging for so long and yet no conclusion.

Our client is very angry over the delay and he even call AXA personally this afternoon. He mentioned that he was stationary with hazard light ON and it was your insured that had had cut abruptly into his lane to alight his passenger. We attached our damage for your perusal.

Please revert urgently.

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Wednesday, 4 April, 2018 4:10 PM **To:** Chin <chin@modernautomotive.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: TP Claim EB6868D & SHD9450J (AXA) \*\*\*LKK REF:CC4/AXA18001549/hb3

## WITHOUT PREJUDICE

Dear Ms Chin,

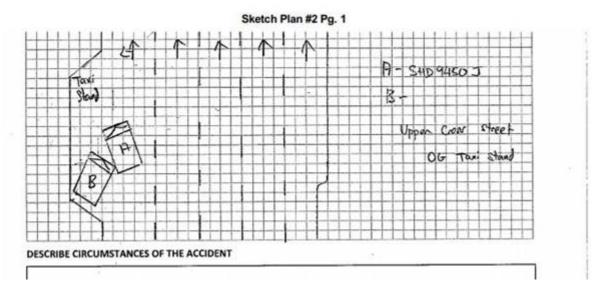
We refer to the above matter.

Please be informed that liability is **not yet clear**. There is no conclusive evidence yet to substantiate either party's version. Below is a copy of our insured's accident statement for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

## Thank you.



If Yes, against whom?

#### Circumstances of Accident

On the 09.01.2018 at about 1640hours, i am heading straight towards Upper Cross Street OG Taxi Stand to alight my passenger, I slowly approached the taxi stand with signalled left and checked out for oncoming vehicles. Suddenly Vehicle B which was on my left side swerved into my lane. I alighted to check and realized that Vehicle B(EB6868D) front right side portion had hit onto my taxi left rear side portion.

# Attachment(s)

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Chin [mailto:chin@modernautomotive.com.sg]

Sent: Monday, 2 April, 2018 1:51 PM

To: Vic (LKKAuto)

Subject: RE: TP Claim EB6868D & SHD9450J (AXA) \*\*\*LKK REF:CC4/AXA18001549/hb3

Dear Vic

Kindly update the status of the above.

Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

From: Chin [mailto:chin@modernautomotive.com.sg]

**Sent:** Friday, 26 January, 2018 9:44 AM **To:** 'Vic (LKKAuto)' < <u>vicalpeh@lkkauto.com</u>>

Subject: RE: TP Claim EB6868D & SHD9450J (AXA) \*\*\*LKK REF:CC4/AXA18001549/hb3

Dear Vic

We refer to the above matter.

Kindly advise the liability of the accident.

Thank you

Regards, Grace Chin Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720 From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

**Sent:** Thursday, 25 January, 2018 5:21 PM **To:** Chin < chin@modernautomotive.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)

<a href="mailto:</a><a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Subject: RE: TP Claim EB6868D & SHD9450J (AXA) \*\*\*LKK REF:CC4/AXA18001549/hb3

Dear Grace.

Thank you for your email.

Please note that we are currently pending for AXA's instruction for direct settlement.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chin [mailto:chin@modernautomotive.com.sg]

**Sent:** Thursday, 25 January 2018 9:53 AM **To:** Admin A <admin-a@lkkauto.com>

Subject: Re: TP Claim EB6868D & SHD9450J (AXA)

Dear Sir

We understand that AXA has appointed you to survey our client vehicle.

Kindly advise case officer for liability issue and attached is our client report for your perusal.

Please reply asap.

Regards, Grace Chin

Modern Automotive Pte Ltd Blk 3023-A, Ubi Road 1 #01-61 Singapore 408717

Tel: 6748 4422 Fax: 6747 6720

