

INSURANCE

INS. CASE OWNER:

Shawn

CC3 / AIG18001545 / SWS39

LKK:

IDAC:

Surveyor:

Sebastian

DOI:

23/01/18

Date / Time:

23/01/18

Registered in Merimen:

25/01/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 5225A

Claim No.:

075007289759

Name of Insured:

ONG CHIEU PING

Policy No.:

2100422153

Insured Tel No.:

HP: 9792 3692

Make / Model:

MERCEDES - BENZ B190

Excess Sec II : \$5

D.O.A: 20/01/18

Place of Accident:

ALONG NEITAWN CIRCU

Is driver the owner? YES / NO

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 44242



INSRS:

WSP: SMART Carwash

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SHC 44242 - call PC1102475 / 11/11/18 on 13/01/18
1 - NA/101120095654 on 11/01/18
SKU 5225A - X

STAGE DATE/ PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

23/01/18 Cruise
12/1/18
8/3/18

Confirm accident details, inform TP claim, agree to settle at next amount NCD will be affected. after send out

Receive accident photo from TP.

RECEIVED 14 MAR 2018

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	\$5	1	days) Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	15
Repair Cost:	\$5 1150.00		
Loss of Rental (LOR):	\$5 535.00	4	days) x 133.75
Loss of Use (LOU):	\$5 -	(5	x days)
Loss of Income (LOI):	\$5 -	(5	x days)
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>
LOR + LOU	<input type="checkbox"/>	LOR + LOI	<input type="checkbox"/>
[Tick only one]			
GIA/LTA Search	\$5 7.00		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost	\$5 -		
Total:	\$5 1692.00	Global Sum \$5:	1650.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	\$5 1650.00	Name 1:	SMART TAXIS Pte Ltd
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	

GROUP SENT 14/03/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18001545/Sws3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 25-01-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKU 5223A	Veh. Inspected	SHC 4424Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	25/01/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/01/2018	Inspection Date	23/01/2018
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	5369K
Vehicle Details	
Vehicle No.:	SHC4424Z
Vehicle to be Exported:	No
Intended De-registration Date:	25 Jan 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2013
Engine No.:	2ZR5997014
Chassis No.:	JTDKN36UX05721872
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$33,120.00
Original Registration Date:	13 Jan 2014
First Registration Date:	13 Jan 2014
Transfer Count:	0
Actual ARF Paid:	\$8,368.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jan 2022

PARF Rebate Amount:	\$6,276.00
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Intended COE Rebate Details

COE Expiry Date:	12 Jan 2022
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COE Category:	A - Car (1600cc & below)
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COE Period(Years):	8
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PQP Paid:	\$60,888.00
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COE Rebate Amount:	\$30,178.00
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Total Rebate Amount:	\$36,454.00
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Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 Jan 2018

OK

7A7

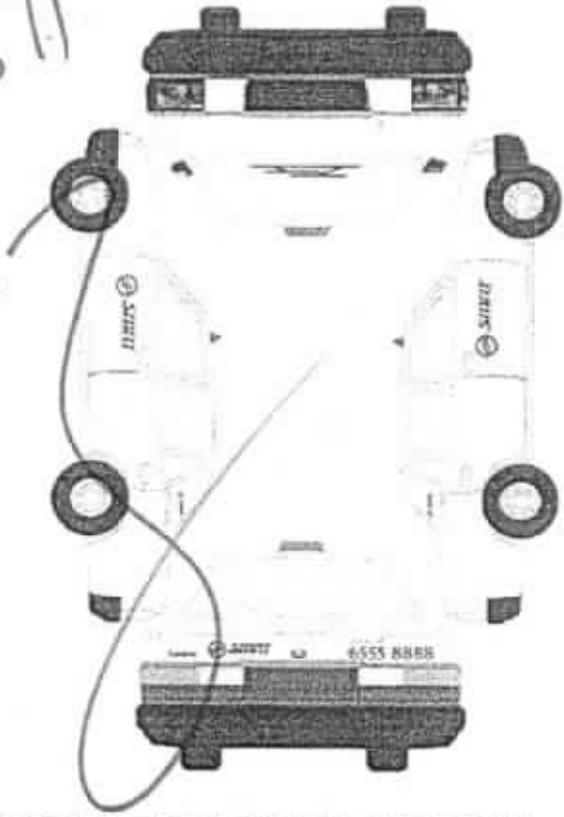
W
25-1-18 / 09:48
25-1-18 / 13:48

25-1-18 / 13:48

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4424Z
 Ref. No : TAX/01/18/2136
 Reg. Date : 13/01/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : ALVIN CHEN ZUO SHENG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 20/01/2018 05:10:00 PM
 Accident Reported Date / Time : 22/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Sebastian
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 20/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094225
 Special Instruction to ARC, if any : AIG 45



TOWED \$40 / SKU5223A
 BEFORE PAINT PHOTO AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP:90036121
 LUMPSUM REPAIR

Prepared Date : 22/01/2018 02:59:22 PM

QC 11.01 25/1/18 Pass

Recording Camera
 Radio Antenna
 1st witness _____ Date 25-1-18
 2nd witness _____ Date _____

Vehicle to Wega Date In:	28/01	Towing:	
Time In:	1752	Driver:	7A7
Wega Job No:	01/0058		
Vehicle sent to SMRT Date In:	25-1-2018	Towing:	
Time In:	10:30	Driver:	
Received by (SMRT):	[Signature]		

Chassis No : JTDKN36UX0-5721872

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	300.00
Total Spray Painting Charges	: 756.00	400.00
Total Material Charges	: 354.09	325.68
Other Charges	: 420.00	110.00
TOTAL	: 2,047.09	1,135.68
Lum Sum Total	: 2,050.00	1,150.00
No. of Repair Days	: 3.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 23/01/2018 10:04:16 AM	23/01/2018 01:48:01 PM

Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/01/2018 10:04:16 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : *Q1-1801-0722* Invoice No :
 Quotation Date : *26/1* Invoice Date :
 Invoice Amount : Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	507.00 ✓	300.00 /
Total Labour	507.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00 ✓	200.00 /
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 /
Total Spray Painting & Panel Beating	756.00	400.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	80.00 /
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
Total Other Costs	420.00	110.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	R 1	723.40	100.00	0.00	Replace	Repair	No R
75442-47030			NAME PLATE (PRIUS)	✓ 1	60.80	25.00	45.60	Replace	Replace	No ✓ NE
52119-47930		6505517	BUMPER FRT	✓ 1	482.00	25.00	361.50	Replace	Replace	No ✓ TN
52115-47040		6505515	BUMPER SUPPORT F/RH	X 1	76.40	25.00	57.30	Replace	Check	No X ML
TOTAL MATERIALS								464.40	407.10	
TOTAL MATERIALS(Discounted)								364.09	325.68	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

407.10 /
 - 20%

 325.68 /
 300 /
 + 510 /

 1135.68 /

Sebastian
 8/2/2018

45- \$1150. /

SMRT Accident Vehicle Repair Estimates

AIG

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHC4424Z
 Ref. No : TAX/01/18/2136
 Reg. Date : 13/01/2014
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : ALVIN CHEN ZUO SHENG
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 20/01/2018 05:10:00 PM
 Accident Reported Date / Time : 22/01/2018 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : Yes
 Towed Back Date/Time : 20/01/2018
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024094225
 Special Instruction to ARC, if any :
 TOWED \$40 / SKU5223A
 Prepared Date : 22/01/2018 02:59:22 PM



Sebastian
 23/1/18
 - Lump Sum Repair.
 - Photo After Paint.

90036121

sebastian.yeang@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : JTDKN36UX0-5721872

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 756.00	0.00
Total Material Charges	: 1,064.25	1,064.25
Other Charges	: 420.00	0.00
TOTAL	: 2,747.25	0.00
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 3.00	0.00 2 days
Prepared / Adjusted By	:	
Arc / Surveyor Sing Off Date	: 23/01/2018 10:04:16 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 23/01/2018 10:04:16 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	507.00	0.00 300
Total Labour	507.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	378.00	0.00 200
TO REPSRAY FRONT BUMPER	378.00	0.00 200
Total Spray Painting & Panel Beating	756.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TOWING CHARGE	80.00	0.00 /
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
Total Other Costs	420.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
53801-47050		6505557	FENDER FRT/RH	1	723.40	25.00	542.55	Replace	Replace <i>R</i>	No
75442-47030			NAME PLATE (PRIUS)	1	60.80	25.00	45.60	Replace	Replace <i>✓ N</i>	No <i>EC</i>
52119-47930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace <i>✓</i>	No <i>✓ TN</i>
52115-47040		6505515	BUMPER SUPPORT F/RH	1	76.40	25.00	57.30	Replace	Replace ?	No
TOTAL MATERIALS								1,006.95	1,006.95	
TOTAL MATERIALS(Discounted)								1,064.25	1,064.25	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Accident Vehicle Laid-Up Report

Registration No. : SHC4424Z
Make / Model : TOYOTA PRIUS
Accident Case No. : TAX/01/18/2136
Ref. No. : 24094225

Date and Time Vehicle off-road for Accident Repair : 20.01.2018 17:38:00
Date and Time Repair Completed : 25.01.2018 11:06:47

Remarks :

Generated by : POHSUAN

Printed on : 26.01.2018

Vivian Lau (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)
<LeeGek@smrt.com.sg>
Sent: Tuesday, 6 March, 2018 6:21 PM
To: CS A Team; Admin A
Subject: Re: Accident on 20/1/2018 involving SHC 4424Z & SKU 5223A (AIG insured) Our
Ref: TAX/01/18/2136/lg
Attachments: TAX 01 18 2136.pdf

Dear All,

We quantify our claim for our own losses as follows:-

Cost of Repair	\$1,150.00
Loss of Rental	\$601.88 (4.5 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$1758.88

We enclose the following documents:

- 1) Repair Invoice
- 2) Proof of Rental Rate
- 3) SAS report
- 4) Laid up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18001545/Sws3

07 February 2018

Ong Chieu Ping
97 Yishun Ave 1
#10-31
Singapore 769138

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 5223A & SHC 4424Z ON 20/01/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 23/02/2018, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I/WE, SMRT TAXIS PTE LTD (the third party claimant) of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHC 4424Z (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHC 4424Z that was damaged pursuant to the accident which occurred on 20/01/2018 (date) along NEWTON CIRCUS (location) involving vehicle no/s SKU 5223A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of March (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S 1,650.00 (Global Sum) for vehicle no. SHC 4424Z that was damaged pursuant to the accident which occurred on 20/01/2018 (date) along NEWTON CIRCUS (location) involving vehicle no/s SKU 5223A.

This is pursuant to the inspection conducted on 23/01/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC 4424Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 4424Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of March (month) 2018 (year)

Lwk



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV180200206
Date : 10.02.2018
Vehicle No. : SHC44242
Your Ref No. : TAX/01/18/0176
Our Ref No. : 24094225
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	1,150.00
GRAND TOTAL				\$ 1,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 20.01.2018

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
For SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/18/2136

From: SMRT Taxis Pte Ltd

Date: 26/01/2018

**ACCIDENT ON 20/01/2018 INVOLVING SHC 4424Z & SKU 5223A
ALONG NEWTON CIRCUS**

This is to confirm that the daily rental rate for SHC 4424Z is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History**Transaction History Details**

Log Date/Time:	23 Jan 2018 / 09:23:41	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKU5223A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180123092341003852

Search Date / Time: 20 Jan 2018 17:10:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Jan 2018 Edit Reg		23 Jan 2018 00:00 Edit Adj Rpt	S\$1,150.00 Edit Estimates	S\$1,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ong Chieu Ping , ID: S7005683F								
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHC4424Z	Date of Loss:	20/01/2018 17:00 - :59						
Claim Type:	TP / 0750072897SG	Policy/Cover Note No.:	2100422158 (Comprehensive) Coverage: 31/07/2017 - 30/07/2018						
Vehicle Reg. No. (Insured):	SKU5223A	Policy No. (Claimant):	D-17087562MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 05/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC4424Z (0750072897SG)**
[SKU5223A]
TP
SMRT TAXIS PTE LTD
Jan 20 2018 5:00PM
[Ong Chieu Ping]
SMRT Automotive Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser v	
Letters/Correspondences					1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown		1 v	Edit	
Assessment Reports					1 per page v	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print	
1	26/01/18 10:37	Accident Statement <small>From: OD - Reg. No: SKU5223A, Claimant: ONG CHEIU PING</small>		1 v	Load HTM	
Photos/Images					3 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
2	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
3	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
4	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
5	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
6	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
7	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
8	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
9	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
10	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
11	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
12	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
13	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
14	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
15	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
16	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
17	09/03/18 13:38	General View		1 v	Load JPG <input checked="" type="checkbox"/>	
18	09/03/18 13:38	Reinspection Photo		1 v	Load JPG <input checked="" type="checkbox"/>	
19	09/03/18 13:38	Reinspection Photo		1 v	Load JPG <input checked="" type="checkbox"/>	
20	09/03/18 13:38	Reinspection Photo		1 v	Load JPG <input checked="" type="checkbox"/>	
Documentation					1 per page v	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	25/01/18 17:09	TP GIA REPORT		1 v	Load PDF	
2	25/01/18 17:09	TP ESTIMATE- MARKED		1 v	Load PDF	
3	09/03/18 13:35	Accident photos from TP		1 v	Load PDF	
4	16/03/18 10:40	WORKSHOP INVOICE		1 v	Load PDF	
5	16/03/18 10:40	AUTHORISATION TO ACT FORM		1 v	Load PDF	
6	16/03/18 10:40	Release Voucher		1 v	Load PDF	
7	16/03/18 10:40	RENTAL RECEIPT		1 v	Load PDF	

8	16/03/18 10:40	LTA SEARCH			
				Load PDF	
9	16/03/18 10:40	LETTER TO OI		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKU5223A (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHC4424Z (TP veh)		
Date of Accident:	20/01/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,025.60
Final Repair Cost	:	\$	1,650.00
Loss of Use	:	\$	_____ days at \$0.00 per day
Rental (if any)	:	\$	4 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,650.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 1,650.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Mar
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18001545/SWS3Q2

Date: 16/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100422158
 Claimant Vehicle No: SHC4424Z Insured Vehicle No: SKU5223A
 Date of Loss: 20/01/2018 Nature of Claim: TP Claim No: 0750072897SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC4424Z
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR5997014
 Reg. Date: 13/01/2014 (Man. Year: 2013) Chassis No: JTDKN36UX05721872
 Colour: Maroon Odometer: 473641 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,342.60	407.10	935.50	69.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,683.00	810.00	873.00	51.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,025.60	1,217.10	1,808.50	59.77
Approved Total (Overridden) (S\$)		1,150.00		
Nett Amount (S\$)	3,025.60	1,150.00	1,875.60	61.99
+ Car Rental (4.0 x S\$133.75/day) (S\$)		535.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		1,692.00		
Global Sum Settlement (S\$)		1,650.00		

INSPECTION

Date of Assignment: 23/01/2018
 Date Inspected: 23/01/2018 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: VIVIAN LAU PEI FENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*NAME PLATE (PRIUS) (DISC 25%)	Necessary	60.80 F	*45.60 F
2	1		*BUMPER FRT (DISC 25%)	Torn	482.00 F	*361.50 F
3	1		*BUMPER SUPPORT F/RH	Not Necessary	76.40 F	*- F
4	1		*FENDER FRT/RH	Repair	723.40 F	*- F
Total Parts (S\$)					1,342.60	407.10

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	507.00	300.00
2	SPRAY PAINT	New	756.00	400.00
3	TOWING CHARGE	New	80.00	80.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	30.00
6	TO REPLACE SUNDRY PARTS	New	100.00	0.00
7	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,683.00	810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >