

22/03/2018

ASS. REC. BY:

REF:

CS3 / III 18001539 / mib<sup>2</sup>

Special Instruction:

Supervisor:

mg

ASSIGNMENT (Office)

From (Person):

Gabriel Wei

of

III

Date/Time:

24/02/18 436pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJA 5328P

Insured:

SHC 8762X

at Workshop m/s

NexWave

Tel:

9138 4382

of

160 Sin Ming

Dile

#05-15

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

20-01-2018

(Client's Record)

CA / REV / REP. / REV 24 HRS wpu

H.O.D. Endorsement:

Date/Time:

25/02/18 1009am

Person Contacted:

Jeanne

Vehicle IN/OUT

Date/Time	Action/Instruction ( x ) Estimate
	SJA 5328P - x
	SHC 8762X - CS/ENCO9012812 / Ypn
	After repair: 03/02/2018

DOA: 090609

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s: NEXWAVE

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: 55Q 5228P Yr Regn: MAY 09Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA ACTIS cc: 1500Colour: SILVER A/C: Insured / Std / NI / NASp. Reading: 137589 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: W20037EE106144245Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 175/65/R15 YOKOR: PS

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 8 mmL/Bal. 6 mm L/Bal. 8 mmD.O.A. 20/1/2018 D.O.I. 25/1/2018 @Survey held at: Nexwave 4:30pm

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

OS BODY NSPBD DY

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 06 APR 2018

Date/Time, File Pass to?

☐ : Prel. Report1) 05/04/2018☐ : Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee:

Transportation

\_\_\_\_\_ \$ - RS - \$

Photo

Other

Report Format: PRS

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee: ☐ Site Insp (\$ \_\_\_\_\_)☐ Interview (\$ \_\_\_\_\_)☐ Tech. Invs (\$ \_\_\_\_\_)☐ Weekend (\$ \_\_\_\_\_)

TOTAL

**Catherine Chong (LKK Auto)**

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 24 January, 2018 4:36 PM  
**To:** Sook Ping; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Sherini Pillai  
**Subject:** RE: Our Ref: KS.05328P.18.PD(NWA).sp (PRE-REPAIR SURVEY REQUEST) and Your Ref: SHC 8762X  
**Attachments:** SJQ 5328P (PRE-REPAIR SURVEY REQUEST).pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SJQ5328P and let us have your report urgently.

This claim will be handled by Ms Sherini.

\*Kindly upload this survey request email to merimen.

Thank You.

*15/01/2018 @ 10:09am  
Jeanne veh in*

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Sook Ping [mailto:sookping@islandlaw.com.sg]

**Sent:** 24 January, 2018 3:36 PM

**To:** Motor Claim - III <motorclaim@iii.com.sg>

**Subject:** RE: Our Ref: KS.05328P.18.PD(NWA).sp (PRE-REPAIR SURVEY REQUEST) and Your Ref: SHC 8762X

Without Prejudice

Dear Sir / Madam,

We thank you for your e-mail of even date.

We are pleased to inform you that our client are agreeable to appoint LKK Auto Consultants Pte Ltd to conduct the joint pre-repair survey as a single joint expert.

Kindly make the necessary arrangement soonest possible.

Should you have any queries, please do not hesitate to call me at 6221 3211.

Thanks & Regards,

Sook Ping

**ISLAND LAW**   
*Providing affordable and total legal solutions*

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : [sookping@islandlaw.com.sg](mailto:sookping@islandlaw.com.sg)

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---

**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Wednesday, 24 January 2018 11:26 AM

**To:** Sook Ping <[sookping@islandlaw.com.sg](mailto:sookping@islandlaw.com.sg)>

**Subject:** RE: Our Ref: KS.05328P.18.PD(NWA).sp (PRE-REPAIR SURVEY REQUEST) and Your Ref: SHC 8762X

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Sook Ping [<mailto:sookping@islandlaw.com.sg>]

**Sent:** 24 January, 2018 10:41 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Our Ref: KS.05328P.18.PD(NWA).sp (PRE-REPAIR SURVEY REQUEST) and Your Ref: SHC 8762X

Without Prejudice

Dear Sir/ Mdm,

Reference to the above matter.

Please find enclosed documents for your necessary action.

Kindly assist to arrange the Pre-Repair Survey as per attachment details.

Thanks & Regards,

Sook Ping

**ISLAND LAW**   
*Providing affordable and total legal solutions*

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : [sookping@islandlaw.com.sg](mailto:sookping@islandlaw.com.sg)

Web : [www.islandlaw.com.sg](http://www.islandlaw.com.sg)

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/01/2018 16:44
Date Of Accident	20/01/2018 10:40
Exact Location Of Accident	ALONG RD 1 ALEXANDRA RD NEAR B/S B10279
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ5328P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	HENG HENG AUTO
Co Reg No	Buq 8475K
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98792897
Alternative Phone No	OFFICE-98792897

### Vehicle Particulars

Manufacturer	TOYOTA
Model	-
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5093648148
Cover Note Number	

### Driver

Name of Driver	TAY BOON CHUI
NRIC No	S1289378G
Date Of Birth	20/01/1958
Occupation	OUTDOOR
Date Of Driving Pass	31/03/1978
Driving Experience	39 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98792897
Fax Number	
Contact Number	
Email Address	NOEMAIL

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name TAY BOON CHUI

Approximate Age

Injuries Sustain

Injured person in which vehicle? SJQ5328P

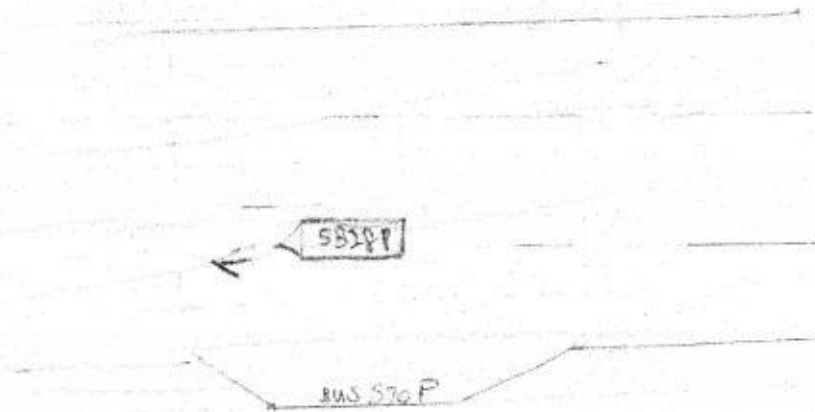
Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls Refer to the police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NR/C/PIN No.:





**SINGAPORE  
POLICE FORCE**



T/20180120/2123

Police Station Of Origin:  
Geylang Serai NPP  
111 Aljunied Crescent #01-102 SINGAPORE  
380111  
Tel No: 1800-7459999

2 of 3

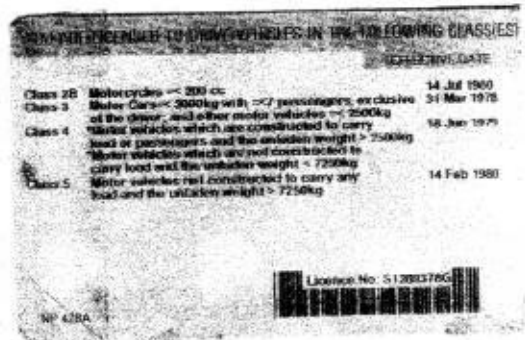
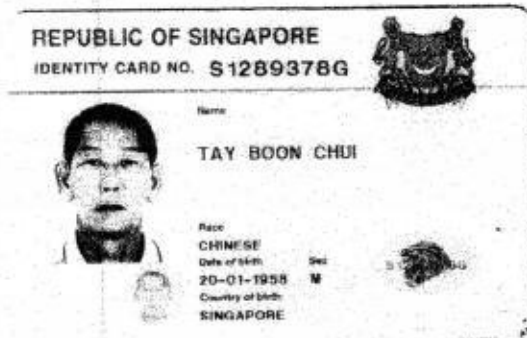
Report No. T/20180120/2123

## CONTINUATION OF REPORT

<b>Driver</b>			
Name	GOH SOO WAI	ID No.	S0541576D
Related Vehicle	SHC8762X (Car)	Contact No.	NIL
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
<b>Driver</b>			
Name	TAY BOON CHUI	ID No.	S1289378G
Related Vehicle	SJQ5328P (Car)	Contact No.	98792897
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 2B,3,4,5 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

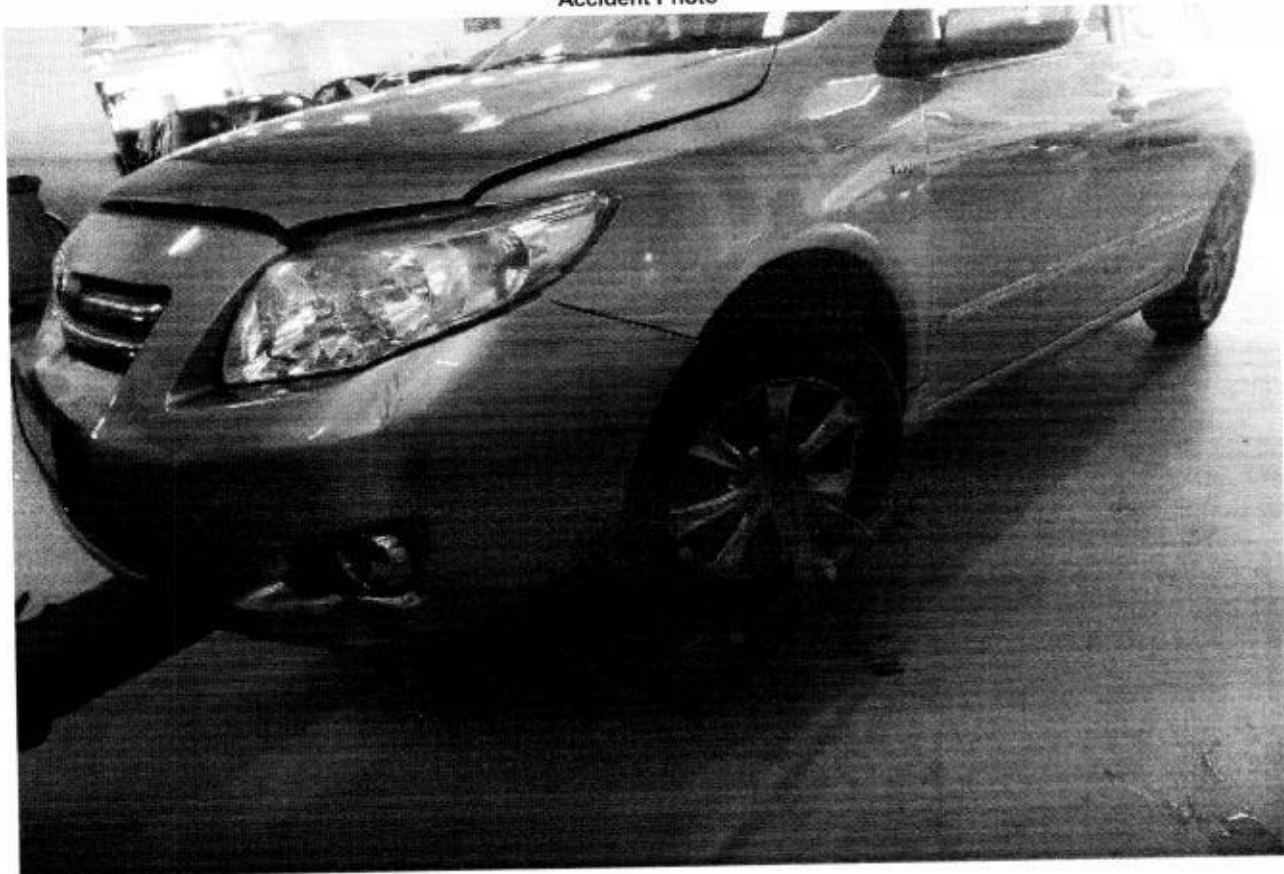
On 20/1/18 at around 1035hrs, I was driving my vehicle(SJQ5328P) along Alexandra road at the most left lane at the speed of roughly 70km/hr. When I was near to the bus stop B10279, I felt a sudden huge impact on my right and it resulted in my car heading up the curb. I alighted my vehicle and discovered that one vehicle(SHC8762X) has collided onto me causing my vehicle to be totally damaged. I wish to state that I did not know where SHC8762X came from as it was too sudden. After which we exchange particulars and I tow my vehicle to my workshop. As I am experience some pain on my left shoulder area, I will be heading to see a doctor after this police report. I also wish to state that I have the in car camera footage with my workshop. After viewing the CCTV footage from the rear view, I believe SHC8762X came from the most extreme right lane and collided onto me.



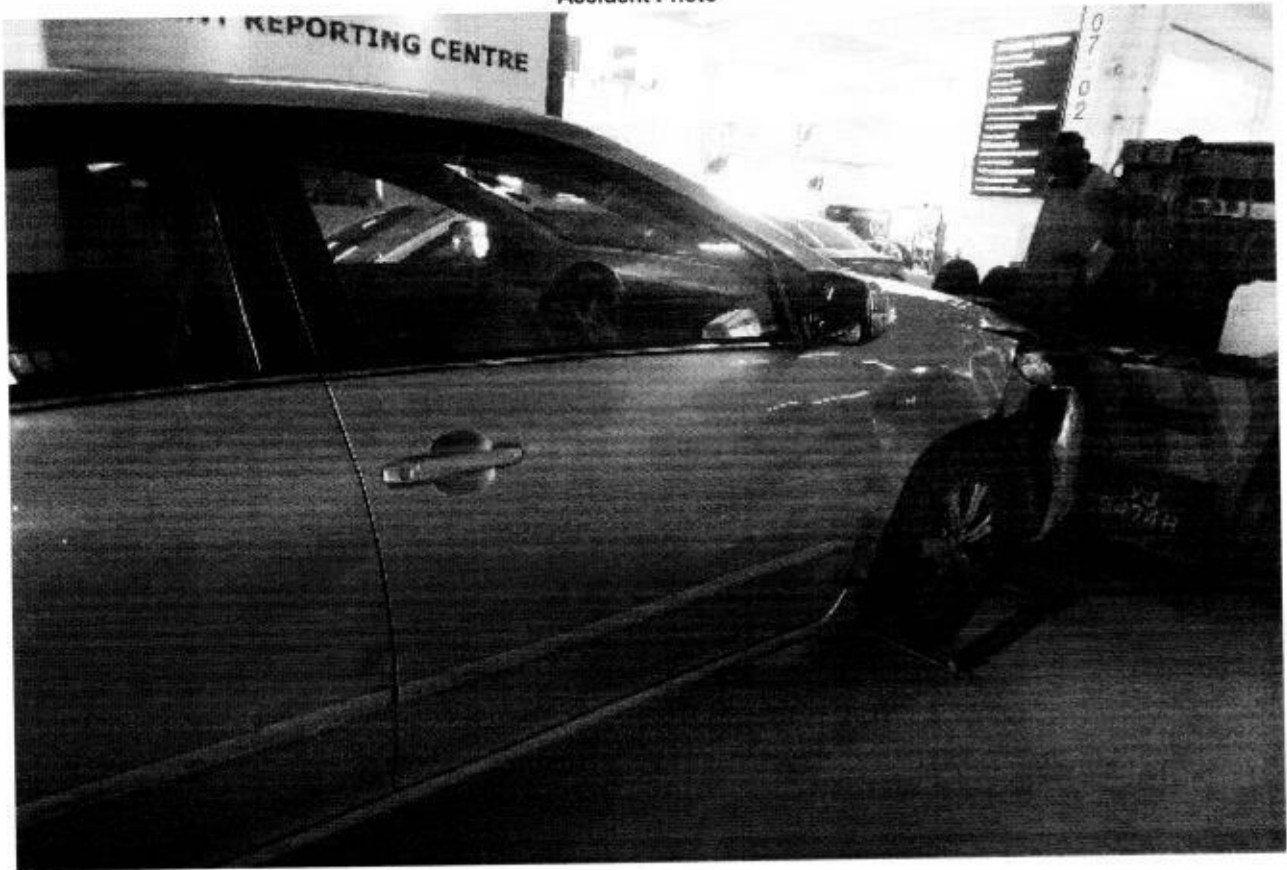
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





## ...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Apr 2018 <a href="#">Edit Reg</a>		24 Jan 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	-, Co. Reg. No.: -		
Main Claimant:	<b>HENG HENG AUTO</b>		
Vehicle Reg. No.:	<b>SJQ5328P</b>	Date of Loss:	20/01/2018 10:00 - :59 [104 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	<b>TP</b>	Policy/Cover Note No.:	
Vehicle Reg. No. (Insured):	<b>SHC8762X</b>	Policy No. (Claimant):	
		Excess:	
Repairer:	<b>Nexwave Auto (HQ)</b> 160, Sin Ming Drive, #05-15, Sin Ming Autocity, 575722 Sin Ming - Tel:		
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sherini Pillai</b> ]		
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MA CHIN FOOK</b> ] ... [Final Rpt due 16/04/2018]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



\*SJQ5328P  
[SHC8762X]  
TP  
HENG HENG AUTO  
Jan 20 2018 10:00AM  
[-]  
Nexwave Auto

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/>	<input type="button" value="Save"/>	<input type="button" value="Print"/>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/III18001539/M1BS2  
 Date: 09/04/2018

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SJQ5328P

Insured Vehicle No : SHC8762X

Date of Loss: 20/01/2018

Nature of Claim: TP Claim No: N/A

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SJQ5328P**  
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)  
 Reg. Date: 15/05/2009 (Man. Year: 2009)  
 Colour: Silver  
 Engine Capacity: 1598 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

Engine No: 3ZZ4884572  
 Chassis No: MR053ZEE106144345  
 Odometer: 137589 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15  
 Front Left Side: Yokohama 8 mm Rear Left Side: Bridgestone 8 mm  
 Front Right Side: Yokohama 8 mm Rear Right Side: Bridgestone 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 24/01/2018

Date Inspected: 25/01/2018 Inspected At:

Nexwave Auto (HQ)  
 160, Sin Ming Drive, #05-15, Sin Ming Autocity  
 Singapore 575722

Estimated Period of Repair: 0.0 days

Adjuster: MA CHIN FOOK

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

4/9/2018

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 09 Apr 2018)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SJQ5328P)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >