

22/05/2012

ASS. REC. BY:

REF:

CS3 / MSG 18001528 / mlb2

Special Instruction:

range

Supervisor:

Ma

ASSIGNMENT (Office)

From (Person):

Catherine Thia

of

MSTC1

Date/Time: 25/01/2018 10:17am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

PC 829X

Insured:

GQ 5636K

at Workshop m/s

Flag Lok

Tel:

GU53 1743

of

160 Sin ming

Drive #D5-17

Policy No:

B28927465MKT

Claim No:

547230

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/01/2018

CA / REV / REP. / REV 24 HRS wpi

Date/Time:

25/01/2018 10:59am

Person Contacted:

Han Wei

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

PC 829X - X

GQ 5636K - X

Dismantle: 26/1/2018

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s HIAP CRK.

of _____

Insured: _____

Policy No. _____

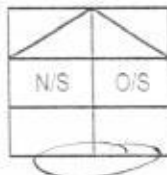
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: PC 829X. Yr Regn: JAN 2012.Type: M.Car / M.Cycle / Bus (Van) / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA HIACE c.c. 2982Colour: SILVER A/C: Insured / Std / NI / NASp. Reading: 296818 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFJTO2P500001464.Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/15R: 195/15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

MIC

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 23/01/2018 D.O.I. 25/1/2018Survey held at _____Des. of Damages: Frt / Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Estimated repair range. \$3,500 - \$4,300

22/5/2018.

RECEIVED 23 MAY 2018

Date/Time. File Pass to?

☐ : Preli. Report

1) _____

☐ : Final Report

Date/Time. File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: 1

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp. \$ _____☐ : Interview \$ _____☐ : Tech. Invs \$ _____☐ : Weekend \$ _____

) \$ + RS \$ _____

) Photo _____

) Chair _____

TOTAL

120

50

10

180

Report Format: PRG

Lump Sum / I.B.I: \$ _____

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2018		25 Jan 2018 10:17 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: DAIKIN AIRCONDITIONING (SINGAPORE) PTE LTD, Co. Reg. No.: 196800607Z									
Main Claimant: FRONTER SHIPPING SERVICES PTE LTD, Co. Reg. No.: 200516215H									
Vehicle Reg. No.: PC829X		Date of Loss: 23/01/2018 13:00 - :59							
Claim Type: TP / 547230		Policy/Cover Note No.: B28927465MKF (Third Party Only) Coverage: 01/04/2017 - 31/03/2018							
Vehicle Reg. No. (Insured): GQ5636K		Policy No. (Claimant):							
Excess:									
Repairer: Hiap Lek Automobile Trading (HQ) 160 Sin Ming Drive, #05-17 Sin Ming Autocity, 575722 Sin Ming - Tel: 64531743									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 26/01/2018]									
Driver/Custodian (Insured): ABDUL RAHMAN BIN SULEIMAN (), NRIC: S1808590I, Tel: +6590224471									
Adj Asg. Remarks: Third Party Pre-Repair Survey									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

25/01/2018 @ 1039am

Han Wei veh in

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/01/2018 16:57
Date Of Accident	23/01/2018 13:15
Exact Location Of Accident	EUNOS LINK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	PC829X
Insured/Policyholder	
Name Of Registered Owner	FRONTIER SHIPPING SERVICES PTE LTD
Co Reg No	200516215H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96561656
Alternative Phone No	OFFICE-67759667
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE COMMUTER BUS (D)
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5052789611-06
Cover Note Number	
Driver	
Name of Driver	SIM POH WAH
NRIC No	S1612000F
Date Of Birth	21/04/1963
Occupation	OUTDOOR
Date Of Driving Pass	17/03/1992
Driving Experience	25 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96561656
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 952 HOUGANG AVENUE 9 #04-694
Postcode	530952
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER STATEMENT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GQ5636K
Vehicle Make/Model/Colour	MIT VAN
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

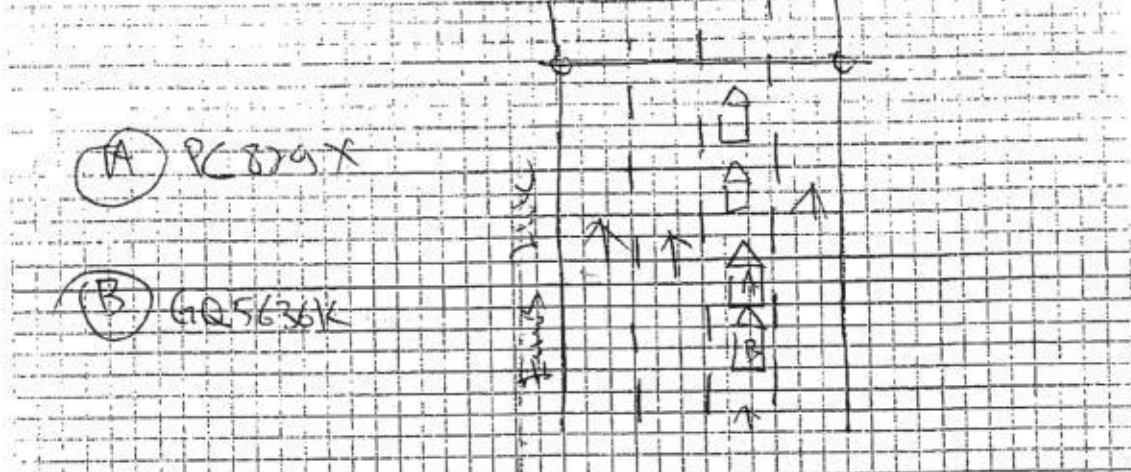

 Policyholder's Signature
 Date & Time: 23 JAN 2018


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 23 JAN 2018


 Reporting Centre Personnel's Signature
 Name: NG WING KIN JAMES
 NRIC/FIN No.: S7927881E

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When cars ahead stopped, I too stopped.

All of sudden, vehicle B came from behind & collided into the ^{rear} ~~stem~~ of my Van.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time

23 JAN 2018

Driver's Signature
(If driver is not the policyholder)
Date & Time:

23 JAN 2018



Reporting Centre Personnel's Signature

Name: NG WING KIN JAMES
NRIC/FIN No.: S7927881E

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Jan 2018		25 Jan 2018 10:17 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	DAIKIN AIRCONDITIONING (SINGAPORE) PTE LTD, Co. Reg. No.: 196800607Z								
Main Claimant:	FRONTER SHIPPING SERVICES PTE LTD, Co. Reg. No.: 200516215H								
Vehicle Reg. No.:	PC829X	Date of Loss:	23/01/2018 13:00 - :59 [72 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 547230	Policy/Cover Note No.:	B28927465MKF (Third Party Only) Coverage: 01/04/2017 - 31/03/2018						
Vehicle Reg. No. (Insured):	GQ5636K	Policy No. (Claimant):							
		Excess:							
Repairer:	Hlap Lek Automobile Trading (HQ) 160 Sin Ming Drive, #05-17 Sin Ming Autocity, 575722 Sin Ming - Tel: 64531743								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Imm.Advice due 26/01/2018]								
Driver/Custodian (Insured):	ABDUL RAHMAN BIN SULEIMAN (), NRIC: S1808590I, Tel: +6590224471								
Adj Asg. Remarks:	Third Party Pre-Repair Survey								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*PC829X (547230)

[GQ5636K]

TP

FRONTER SHIPPING SERVICES PTE LTD

Jan 23 2018 1:00PM

[DAIKIN AIRCONDITIONING (SINGAPORE) PTE LTD]

Hiap Lek Automobile Trading

Upload Documents Upload Photos Compose New Letter		View View in Browser
Assessment Reports		1 per page <input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)
1	24/01/18 11:43	Accident Statement From: SC - Reg. No: GQ5636K, Claimant: DAIKIN AIRCONDITIONING (SINGAPORE) PTE LTD
		1 Load HTM <input type="checkbox"/>
Photos/Images		3 per page <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)
1	22/05/18 16:33	General View
2	22/05/18 16:33	General View
3	22/05/18 16:33	General View
4	22/05/18 16:33	General View
5	22/05/18 16:33	General View
6	22/05/18 16:33	General View
7	22/05/18 16:33	General View
8	22/05/18 16:33	General View
9	22/05/18 16:33	General View
10	22/05/18 16:33	General View
11	22/05/18 16:33	General View
12	22/05/18 16:33	General View
13	22/05/18 16:33	General View
14	22/05/18 16:33	General View
15	22/05/18 16:33	General View
16	22/05/18 16:33	General View
17	22/05/18 16:33	General View
18	22/05/18 16:33	General View
19	22/05/18 16:35	Photographs of Damaged Parts
20	22/05/18 16:35	Photographs of Damaged Parts
21	22/05/18 16:35	Photographs of Damaged Parts
22	22/05/18 16:35	Photographs of Damaged Parts
23	22/05/18 16:35	Photographs of Damaged Parts
24	22/05/18 16:35	Photographs of Damaged Parts
25	22/05/18 16:35	Photographs of Damaged Parts
26	22/05/18 16:35	Photographs of Damaged Parts
27	22/05/18 16:35	Photographs of Damaged Parts
28	22/05/18 16:35	Photographs of Damaged Parts
29	22/05/18 16:35	Photographs of Damaged Parts
30	22/05/18 16:35	Photographs of Damaged Parts
31	22/05/18 16:35	Photographs of Damaged Parts
32	22/05/18 16:35	Photographs of Damaged Parts
33	22/05/18 16:35	Photographs of Damaged Parts

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
34	22/05/18 16:35	MSIG Insurance (Singapore) Pte. Ltd. (HQ) Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
35	22/05/18 16:35	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
1	24/01/18 11:43	MSIG Insurance (Singapore) Pte. Ltd. (HQ) E-FILE REPORT (PC829X) From: SC - Reg. No: GQ5636K, Claimant: DAIKIN AIRCONDITIONING (SINGAPORE) PTE LTD	 Load PDF	
2	24/01/18 11:43	TP PRI	 Load PDF	
3	25/01/18 10:19	TP INFORMING WORKSHOP & CONTACT PERSON	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG18001528/M1BE2

Date: 24/05/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: B28927465MKF

Claimant Vehicle No: PC829X

Insured Vehicle No: GQ5636K

Date of Loss: 23/01/2018

Nature of Claim: TP

Claim No: 547230

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: PC829X

Make & Model: TOYOTA HIACE, 3.0 D Commuter (M)

Engine No: 1KD2123991

Reg. Date: 19/01/2012 (Man. Year: 2011)

Chassis No: JTFJT02P500001464

Colour: Silver

Odometer: 296818 km

Engine Capacity: 2982 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15

Rear Tyre Size:

195 R15

Front Left Side: Michelin 7 mm

Rear Left Side:

Michelin 7 mm

Front Right Side: Michelin 7 mm

Rear Right Side:

Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 25/01/2018

Date Inspected: 25/01/2018 Inspected At:

Hiap Lek Automobile Trading (HQ)
160 Sin Ming Drive, #05-17 Sin Ming
Autocity
Singapore 575722

Estimated Period of Repair: 0.0 days

Adjuster: MA CHIN FOOK

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,500.00 - \$4,300.00

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 24 May 2018)

Parts: N/A TOYOTA HIACE 3.0 D Commuter (M) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for PC829X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >