

ASS. REC. BY:

REF:

CS3 / SMO18001526 / G1b

Special Instruction:

Range &amp; days

SMO18001

G12

ASSIGNMENT (Office)

From (Person):

Graeme Teo

of

SMO

Date/Time:

25/01/2018 9:03am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP 2926P

Insured:

G12 64456J

at Workshop m/s

Karcod Air Conditioning

Tel:

9355 0212

of

2 Kuki Bukit Ave 2 #01-20

Policy No:

Claim No:

CM701800380 / NSW

Sum Insured:

Excess:

Make of Veh:

D.O.A. 20012018

(Client's Record)

CA / REV / REP. / REV 24 HRS IWP

24-01-2018 @ 11am

H.O.D. Endorsement:

Date/Time:

25/01/2018 9:52am

Person Contacted:

Watson

Vehicle IN

OUT

Date/Time

Action/Instruction ( X ) Estimate

G12 64456J - x

SLP 2926P - x

After repair: 02022018

24/01/18 4:41pm Email to Shawn Ng

PRS, xcel

SMO

29/1/18

SLP2826P

G

Honda CR-V 1498  
white  
20090

JHL RE 48508C 211607

G

G

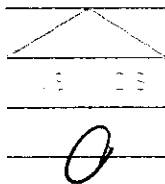
G

G

225/60 R18

11

Watson @ 9855 0212



7

w/s Karoo

29-01-18

11:30Am

G

Estimated repair range \$5,000 - \$6,000.

*[Signature]*  
23/3/2018

RECEIVED 26 MAR 2018

24/03/2018

PRS



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS3/SMO18001526/Gb

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERSINGAPORE 048623

Date : 25-01-2018



Code : SMO

## 1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	GBD 6456J	Veh. Inspected	SLP 2926P
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1800380/NSW	Excess (\$)	0.00
Assign From	GRACE TEO	Assign Date	25/01/2018

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

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## 5. General Information

Accident Date	20/01/2018	Inspection Date	29/01/2018
Survey held at	KARCOOL AIR-CONDITIONING AND ENGINEERING COMPANY 2 KAKI BUKIT AVENUE 2 #01-20 KAKI BUKIT AUTOHUB SINGAPORE 417921		

## 5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.  
C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

**Catherine Chong (LKK Auto)**

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 25 January, 2018 9:03 AM  
**To:** accident@kscgp.com; admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** motor@kscgp.com; Ngo, Sau Wei Shawn; Henry, Irene James  
**Subject:** CMTD1800380/NSW - ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018 / Yr ref: SLP 2926P ; KC/sy/ms  
**Attachments:** PRS 1 - SLP 2926P.PDF; PRS 2 - SLP 2926P.PDF

Our Reference : CMTD1800380/NSW  
Your Reference: KC/sy/ms

**Without Prejudice**

Date: 25<sup>TH</sup> January 2018

**Attention:**  
**M/S KSCGP Juris LLP**

25012018 @ 951am  
Watson veh not in

Dear Myra,

29012018 @ 11am

**ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018**

We refer to your email reply dated 24/01/2018.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO CONSULTANTS** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [mailto:[accident@kscgp.com](mailto:accident@kscgp.com)]

**Sent:** Wednesday, January 24, 2018 9:00 PM

**To:** Teo, Grace; Ngo, Sau Wei Shawn; Henry, Irene James

**Cc:** [motor@kscgp.com](mailto:motor@kscgp.com)

**Subject:** 2nd Notice to Conduct Pre-Repair Survey - Your ref: CMTD1800380/NSW Our ref: SLP 2926P ; KC/sy/ms

Dear Sir/Mdm,

Please find enclosed the 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,

Myra

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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----- Original Message -----

**From:** Teo, Grace [mailto:[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)]

**To:** [accident@kscgp.com](mailto:accident@kscgp.com)

**Cc:** [motor@kscgp.com](mailto:motor@kscgp.com), [Shawn.Ngo@sompo.com.sg](mailto:Shawn.Ngo@sompo.com.sg), [irene.henry@sompo.com.sg](mailto:irene.henry@sompo.com.sg)

**Sent:** Wed, 24 Jan 2018 02:48:27 +0000

**Subject:**

Our Reference : CMTD1800380/NSW

Your Reference: KC/sy/ms

**Without Prejudice**

Date: 24TH January 2018

Attention:  
M/S KSCGP Juris LLP

Dear Myra,

**ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018**

We refer to your Notice of Accident dated 23/01/2018.

Please be informed that Shawn Ngo the handler of this case.

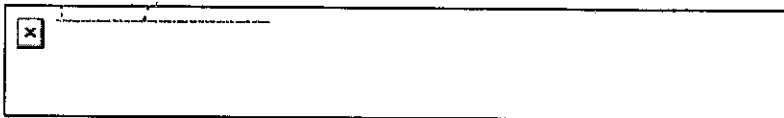
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555 | F: 6221 3147



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** [accident@kscgp.com](mailto:accident@kscgp.com) [<mailto:accident@kscgp.com>]

**Sent:** Tuesday, January 23, 2018 3:44 PM

**To:** Claims - Motor Survey

**Cc:** [motor@kscgp.com](mailto:motor@kscgp.com)

**Subject:** Notice to Conduct Pre-Repair Survey - Your insured vehicle: GBD 6456J Our ref: SLP 2926P ; KC/sy/ms

Dear Sir/Mdm,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards,

Myra

KSCGP Juris LLP

10 Hoe Chiang Road

#13-03A Keppel Towers

Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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Your ref : CMTD1800380/NSW  
Our client's vehicle / ref: SLP 2926P ; KC/sy/ms  
Date : 24 January 2018

Sompo Insurance Singapore Pte Ltd

By Email Only

Dear Sirs,

**DATE OF ACCIDENT: 20 JANUARY 2018**  
**NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY / INSPECTIONS**

We refer to your email of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you to choose a surveyor from our list of surveyors as appended below:-

S/N	Name of Surveyor	Company Name
1.	<b>Lek Boon Hwee</b>	<b>Auto Performance Appraisal (Our client's preferred surveyor)</b>
2.	Oh Han Cheong	Oh Appraisal Services
3.	Lim Say Koon	SK Appraisal Pte Ltd
4.	Edwin Koh	Auto Hyperdeals Pte Ltd

Please be informed that if we do not hear from you within 2 working days from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors. You will be deemed to have agreed to any of the above motor surveyors as a "single joint expert". We will inform you who the "single joint expert" is in due course.

If you object to our list of motor surveyors, we will accordingly inform the client to instruct his choice of motor surveyor to conduct the pre-repair survey. Also, please let us know within 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle failing which we will commence repairs thereafter without any further notice or reference to you. Please also let us know if you required a Post-Repair Survey/Inspection for our client's consideration. Please be informed that the said vehicle can be surveyed / inspected at:

Workshop : Karcool Air Conditioning & Engineering Company  
Address : 2 Kaki Bukit Autohub, Kaki Bukit Avenue 2, #01-20,  
Singapore 417921  
Contact : Watson Ong (h/p: 9855 0212)

Kindly acknowledge upon inspection in the acknowledgement box below.

Yours sincerely,

*fsy*

Acknowledgement	
This is to confirm that I _____ [Full Name of Surveyor] of _____ [Surveyor's Company] have completed as follows:-	
(a)	Pre- Repair Survey/Inspection on _____ [Date] at _____ [Time].  Signature of Appointed Surveyor _____ Company Stamp _____ Witnessed by: _____ Date _____
(b)	Pre- Repair Survey/Inspection (after dismantling) on _____ [Date] at _____ [Time].  Signature of Appointed Surveyor _____ Company Stamp _____ Witnessed by: _____ Date _____
(c)	Post - Repair Survey/Inspection on _____ [Date] at _____ [Time].  Signature of Appointed Surveyor _____ Company Stamp _____ Witnessed by: _____ Date _____



## **Catherine Chong (LKK Auto)**

---

**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Saturday, 24 March, 2018 4:41 PM  
**To:** 'Ngo, Sau Wei Shawn'  
**Cc:** assignments@lkkauto.com  
**Subject:** RE: CMTD1800380/NSW - ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018 / Yr ref: SLP 2926P ; KC/sy/ms

Dear Shawn,

Refer to your assignment on 25.01.2018 at 9.03AM.

Please be informed that we have inspected the vehicle SLP 2926P on 29.01.2018 at 11.30AM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

**THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00**

Best Regards,

**Catherine Chong | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 6 March, 2018 2:07 PM

**To:** 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>

**Cc:** assignments@lkkauto.com

**Subject:** RE: CMTD1800380/NSW - ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018 / Yr ref: SLP 2926P ; KC/sy/ms

Dear Shawn,

Noted with thanks.

Best Regards,

**Catherine Chong | Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngo, Sau Wei Shawn [<mailto:Shawn.Ngo@sompo.com.sg>]

**Sent:** Tuesday, 6 March, 2018 2:07 PM

**To:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

**Cc:** assignments@lkkauto.com

**Subject:** RE: CMTD1800380/NSW - ACCIDENT INVOLVING GBD6456J & SLP2926P ON 20.01.2018 / Yr ref: SLP 2926P ; KC/sy/ms

Hi Catherine,


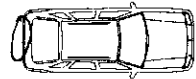
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO18001526/Gbe2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date: 28-03-2018		
Code: SMO				
<b>1. Policy Particulars :- (THIRD PARTY CLAIM)</b>				
Insured Veh.	GBD 6456J	Veh. Inspected	SLP 2926P	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1800380/NSW	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	25/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HONDA CR-V	c.c	1498	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	JHLRE48508C211607	Colour	WHITE	
Odometer	120090 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	225/60 R18	YOKOHAMA	6 mm	
L/H Front Tyre	225/60 R18	YOKOHAMA	6 mm	
R/H Rear Tyre	225/60 R18	YOKOHAMA	6 mm	
L/H Rear Tyre	225/60 R18	YOKOHAMA	6 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	20/01/2018	Inspect Date / Time	29/01/2018 ( 11:30 AM )	
Survey held at	KARCOOL AIR-CONDITIONING AND ENGINEERING COMPANY 2 KAKI BUKIT AVENUE 2 #01-20 KAKI BUKIT AUTOHUB SINGAPORE 417921			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000-\$6,000				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:			7 Working Days	

Report Ref No. CS3/SMO18001526/Gbe2

Inspected By



XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor



K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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