

22/03/2018

ASS. REQ. BY:

REF:

CS/ICS18001521/Klgbnz

Special Instruction:

Surveyor: Kalvin

ASSIGNMENT (Office)

From (Person): Carrie Tan

of

ICS

Date/Time: 25012018 1220pm

Estimated Cost:

Bill to:

OD / IP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHA 3282H

Insured:

SKP 4481D

at Workshop m/s

Comfort Delgro

Tel:

6214 8315

of

59 Luyang Dine

Policy No:

Claim No:

DMP41800014H/JG

Sum Insured:

Excess:

Make of Veh:

D.O.A. 23012018

(Client's Record)

CA / REV / REP. / REV 24 HRS Wp1

H.O.D. Endorsement:

Date/Time: 25012018 1:15pm

Person Contacted:

Jumani

Vehicle: IN/OUT

Date/Time	Action/Instruction ( <input checked="" type="checkbox"/> ) Estimate
	SHA 3282H - X
	SKP 4481D - X

Kalin

REF

## ASSIGNMENT

SHA 3282H

31 May 201

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop / Mile:

Age:

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

Client's Record:

Make of Veh:

Policy Condition:

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAO Accident Report: Consistent? Yes or No

GIA / FR Seen: Consistent? Yes or No

Est. Repairs: 3 Days Fee: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle IN / OUT

Date / Time: Action / Instruction

29/1/16 Contacted 4/5/2500/3 days (Paid \$2355.67, 49%.)

E2215

Type: M / Car / M / Cycle / Etc. / Other: 0 Prime Mover

Truck / Trailer:

Make:

Hyundai Santa Fe

1991

Colour:

Blue

Insured: Std / Nil / NA

Sp. Reading:

942972

Factor: Insured / Std / Nil / NA

Eng No:

C No:

KMHETKIVADAPR11346

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inched / Jammed / Leaked / Burnt or

Brake: Inched / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size:

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Maxxis

Front:

Rear:

R. Bal:

7

mm

R. Bal:

7

mm

L. Bal:

7

mm

L. Bal:

7

mm

D/OA:

23/1/8

D/OA:

25/1/8

Survey held at:

C04E (Lm).

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis/frame / Body Structure affected due to collision

RECEIVED 02 FEB 2010

One-Time Fee Paid:



Prel. Report

02/2 1/1/16



Final Report

Date-Time Fee Returned:

Days Of Repair:

3

Resurvey No. of Trip:

1

Survey Fee:

Add Fee:



Site Insp: \$



Photo: \$



Tech: \$



Lab: \$

Report Format:

TP

Lump Sum / 1/1/16

2500





# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ECICS LTD

Ref : CS/ICS18001521/K1qb

7 TEMASEK BOULEVARD  
#10-01 SUNTEC TOWER ONE  
SINGAPORE 038987

Date : 25-01-2018



Code : ICS

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKP 4481D	Veh. Inspected	SHA 3282H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	CARRIE TAN	Assign Date	25/01/2018

## 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages

--

## 5. General Information

Accident Date	23/01/2018	Inspection Date	25/01/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

# Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD (TP) / TP RES / TL / EVA

SHA 32824

Case Handler

Typist

Admin (Cathy): Case handler to make sure all information created by the assignment team are ACCURATE.

## (1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (Kalin): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

## (2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓		
---	--	--

## (3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓		
✓		
✓		

## (4) System - (Views/Merimen)

- C Resurvey photo Uploaded

✓		
---	--	--

Check By:

Case Handler

Date

\*C: Critical \*N: Non-Critical

21/05/2014

**Catherine Chong (LKK Auto)**

---

**From:** motorsurvey <motorsurvey@ecics.com.sg>  
**Sent:** Thursday, 25 January, 2018 12:20 PM  
**To:** Jumani Bin Masudin; motorsurvey  
**Cc:** Ashley Chong (LKK Auto)  
**Subject:** RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

Hi LKK,

Please assist to survey TP vehicle.

Thank you.

Carrie

**From:** Jumani Bin Masudin [mailto:jumanibm@cdge.com.sg]  
**Sent:** Thursday, 25 January, 2018 12:08 PM  
**To:** motorsurvey  
**Subject:** Fw: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

To

Officer in charge

Gentle reminder

48 hrs end today at 1600 hrs If we don't hear from you we will engage our independent surveyor without delay and reference to you.

Best Regards  
Jumani Masudin  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Tel. 6214-8315 / Fax. 6546-8156

----- Forwarded by Jumani Bin Masudin/cdge/delgronotes on 25/01/2018 12:06 PM -----

**From:** Jumani Bin Masudin/cdge/delgronotes  
**To:** motorsurvey <motorsurvey@ecics.com.sg>  
**Cc:** ECICS Claims <claims@ecics.com.sg>  
**Date:** 24/01/2018 04:23 PM  
**Subject:** RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

---

To

Officer in charge

Kindly assign LKK .

Best Regards  
Jumani Masudin  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Tel. 6214-8315 / Fax. 6546-8156

From: motorsurvey <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>  
To: Jumani Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>, motorsurvey <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>, ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
Date: 24/01/2018 03:39 PM  
Subject: RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

---

**Without Prejudice**

Dear Jumani,

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in our list to conduct the joint pre-repair survey as a single joint expert.

Please let us know within 2 working days whether you are agreeable to the appointment of any these motor surveyors provided to you as a single joint expert. You may select one of our motor surveyors.

As our listed of the survey firms for your nomination:

1. LKK
2. JP knight
3. Formteam
4. Appraisal Associates
5. Autoprobe
6. Raleigh

Please furnish us a copy of repair quotation/estimate to show the detail of cost of repair breakdown for each item together with the full detail to show the names of the driver of the GIA reports and colour photographs of the damaged vehicle to evaluate transparency on the pre-repair survey of this claim.

Thank you.

**From:** Jumani Bin Masudin [<mailto:jumanibm@cdge.com.sg>]  
**Sent:** Tuesday, 23 January, 2018 4:07 PM  
**To:** motorsurvey  
**Subject:** Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

TO

Officer in charge

see attached

Best Regards  
Jumani Masudin  
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd  
Tel. 6214-8315 / Fax. 6546-8156

----- Forwarded by Jumani Bin Masudin/cdge/delgronotes on 23/01/2018 04:05 PM -----

From: "ApeosPort-IV C5570 " <[sbs-singnalling@sbstransit.com.sg](mailto:sbs-singnalling@sbstransit.com.sg)>  
To: [jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)  
Date: 23/01/2018 04:04 PM  
Subject: Scan Data from CDG\_LO\_AW\_A5570

---

Number of Images: 7  
Attachment File Type: PDF

Device Name: ApeosPort-IV C5570  
Device Location:

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

SBS Transit Ltd [Registration No. 199206653M]

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and

please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



## Shiau Chan (LKKAUTO)

---

**From:** Janice Goh Siew Geok (ECICS, Claims) <Janice\_Goh@ecics.com.sg>  
**Sent:** Thursday, 1 February 2018 9:51 AM  
**To:** Shiau Chan (LKKAUTO); Admin-D (LKKAUTO); motorsurvey; Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)  
**Cc:** assignments; SUR  
**Subject:** RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS ref DMPU1800014H/JG

Dear Shiau Chan

Our claim no DMPU1800014H/JG

Thank you.

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.

*\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\**

---

**From:** Shiau Chan (LKKAUTO) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Wednesday, 31 January, 2018 11:06 AM  
**To:** Admin-D (LKKAUTO); motorsurvey; Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims)  
**Cc:** assignments; SUR  
**Subject:** RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

Dear Sir/Madam,

Kindly provide us the claim number of above mentioned.

Best Regards,  
**Shiau Chan (Ms) | Case Handler**  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 29 January 2018 11:25 AM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'motorsurvey' <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Fw:DOA.23.01.18 SHA3282H with your insured SKP4481D - ECICS

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/01/2018 14:53
Date Of Accident	23/01/2018 12:40
Exact Location Of Accident	ANG MO KIO AVE 3 X SERANGOON NORTH AVE 3
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA3282H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGETAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	SONATA-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

### Driver

Name of Driver	TAN POH HENG
NRIC No	S1193971F
Date Of Birth	14/08/1955
Occupation	OUTDOOR
Date Of Driving Pass	19/05/1977
Driving Experience	40 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	TPH6395@YAHOO.COM.SG

Address	626 HOUGANG AVE 8 # 03-176
Postcode	S530626
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLS SEE ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP4481D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DANIE DHARMU S/O JOSEPH SEGARAN
NRIC/Passport Number	S8619730H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRT
No. Of Passenger (Including Driver)	

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORT SERVICES PTE LTD  
CO. REG. NO. 119770000

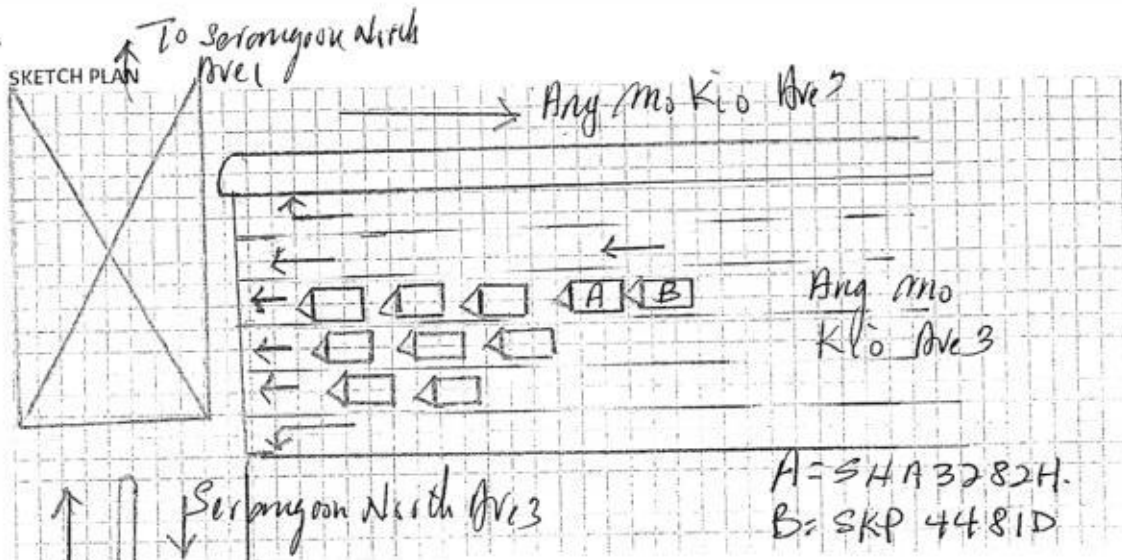
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Lim Ee Soon  
CSO

# Sketch Plan Pg. 2



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This afternoon (23/1/18), I travelled on Ang Mo Kio Ave 3. As seen in the video, when I reach Serangoon North Ave 3, I stopped behind other cars on my lane following red signal at the junction. As soon as my taxi came to a halt, I felt an impact when it was car B (SKP 4481D) behind banged into the rear of my car. I took photos at the scene. I found damage to the rear portion of my car. The front of car B sustained dents. No passenger in my taxi.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

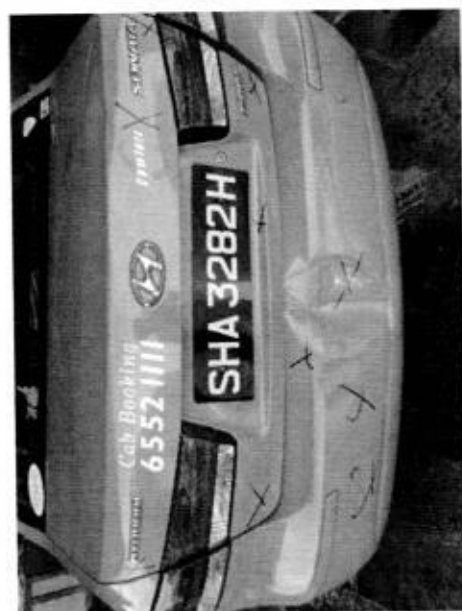
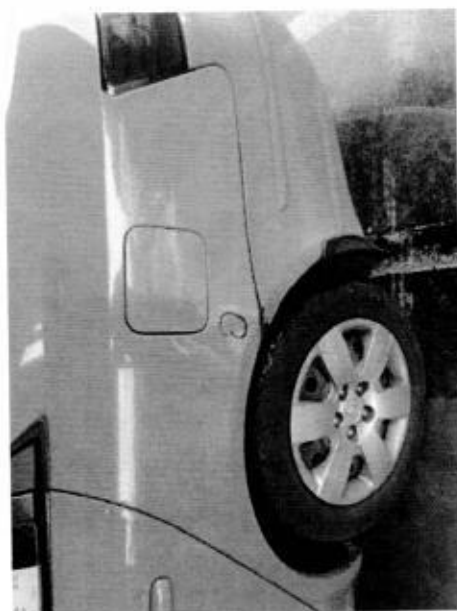
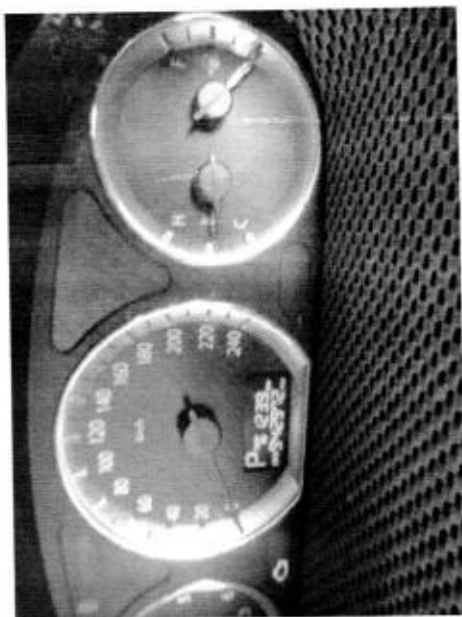
COMFORT TRANSPORTATION PTE LTD  
CO. REG NO. 101501000

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

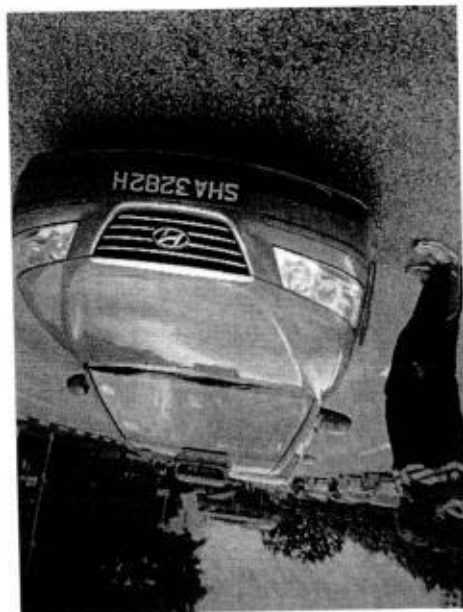
Lim Ee Soon  
CSO

Reporting Centre Personnel's Signature  
Name:  
NEIC/FIN No.:











am: WE ARC Repair TP(CLSO)1

**JOB CARD** Sales Order:

JC NO305109850

OMER

REGN NO.:  
SHA3282H

MILEAGE

is COMFORT TRANSPORTATION PTE LTD

OMER NO. 7010045

MAKE:  
HYUNDAI

FUEL

ESS 383 SIN MING DRIVE  
Singapore SINGAPORE 575717

MODEL  
SONATA

DATE/TIME IN  
23.01.2018 13:20

(R) 65508755

(O)

YR OF MANU.  
31.05.2011

TARGET DATE

(P)

CHASSIS CODE  
KMHET41VMBA811346

COMPLETION DATE/TIME:

JUNT CARD NO.

JOB DESCRIPTION

ccident Date: 23.01.2018

ATURE: 3P 23.01.18

/NO

LABOR CODE

DESCRIPTION

OKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

tedgement Slip

Exit Pass

No.: SHA3282H

JU ECICS

Vehicle No.:

SHA3282H

f Service Advisor

Signature/Date

Name of Service Advisor

Date

turned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 3282H

DATE 23/1/2018 15:55

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Licence Lamp (LH/RH)		\$ 32.50	\$ 65.00
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge			\$ 137.40
	Rear Bumper Under Cover			\$ 185.80
	Rear Bumper Protector (LH/RH)		\$ 38.00	\$ 76.00
	Rear Panel			\$ 391.80
	Rear Panel Garnish			\$ 95.80
	<b>SUB TOTAL</b>			<b>\$ 3,774.90</b>
	<b>LESS 20%</b>			<b>\$ 754.98</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,019.92</b>
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Rear Bumper Reverse Sensor			\$ 135.70
				<b>\$ 165.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 1,670.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,855.62</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary details must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHA 3282H

DATE 23/1/2018 15:55

Jumani

MAKE :

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid			\$ 1,349.50
	Boot Lid Rubber			\$ 110.90
	Boot Lid Lock Upper			\$ 132.10
	Boot Lid Lock Lower			\$ 30.30
	Boot Lid Sonata Plate			\$ 43.60
	Boot Lid Hyundai Plate			\$ 24.20
	Boot Lid 'H' Emblem			\$ 26.10
	Boot Lid CRDI Plate			\$ 22.70
	Licence Lamp (LH/RH)	\$	32.50	\$ 65.00
	Rear Bumper			\$ 578.40
	Rear Bumper Reinforcement			\$ 483.30
	Rear Bumper Clip			\$ 22.00
	Rear Bumper Sponge			\$ 137.40
	Rear Bumper Under Cover			\$ 185.80
	Rear Bumper Protector (LH/RH)	\$	38.00	\$ 76.00
	Rear Panel			\$ 391.80
	Rear Panel Garnish			\$ 95.80
	<b>SUB TOTAL</b>			<b>\$ 3,774.90</b>
	<b>LESS 20%</b>			<b>\$ 754.98</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,019.92</b>
	Boot Lid Comfort Logo & Tel No. Sticker			\$ 30.00
	Rear Bumper Reverse Sensor			\$ 135.70
				<b>\$ 165.70</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 850.00
	Spray Painting Charge			\$ 600.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	<b>TOTAL LABOUR</b>			<b>\$ 1,670.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 4,855.62</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

Our Job Ref No : 305109850  
Date : 26.01.18

## FINALIZATION FORM

To : LKK  
Attn : KALVIN  
Vehicle Reg No. : SHA3282H

Fax :

Date of Accident : 23.01.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: ECICS --- SKP4481D  
###
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges ### \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - (c.) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: 20% \$2,500.00  
Final Lumpsum Repair cost \_\_\_\_\_

3. Estimated normal period for repairs: 3 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]  
Name : JUMANI  
Tel : 6214 8315  
Fax : 65468156

Signature : [Signature]  
Name : Kalvin  
Date : 29/1/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

CHECK ITEMS.REAR BUMPER SPONGE & REINFORCEMENT




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD			Ref : CS/ICS18001521/K1qbn2	
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987			Date : 06-02-2018	
			Code : ICS	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKP 4481D	Veh. Inspected	SHA 3282H	
Policy No.		Coverage (\$)	0.00	
Claim No.	DMPU1800014H/JG	Excess (\$)	0.00	
Assign From	CARRIE TAN	Assign Date	25/01/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI SONATA	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KMHET41VMBA811346	Colour	BLUE	
Odometer	942972	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	MAXXIS	7 mm	
L/H Front Tyre	205/60 R16	MAXXIS	7 mm	
R/H Rear Tyre	205/60 R16	MAXXIS	7 mm	
L/H Rear Tyre	205/60 R16	MAXXIS	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	23/01/2018	Inspection Date	25/01/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 3282H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	BOOT LID	DENTED	1,349.50	1,349.50
1	BOOT LID RUBBER	SERVICEABLE	110.90	-
1	BOOT LID LOCK UPPER	SERVICEABLE	132.10	-
1	BOOT LID LOCK LOWER	SERVICEABLE	30.30	-
1	BOOT LID SONATA PLATE	NECESSARY	43.60	43.60
1	BOOT LID HYUNDAI PLATE	NECESSARY	24.20	24.20
1	BOOT LID "H" EMBLEM	NECESSARY	26.10	26.10
1	BOOT LID CRDI PLATE	NECESSARY	22.70	22.70
2	LICENCE LAMP (LH/RH) @\$32.50	SERVICEABLE	65.00	-
1	REAR BUMPER	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT	CRACKED	483.30	483.30
10	REAR BUMPER CLIP	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE	TORN	137.40	137.40
1	REAR BUMPER UNDER COVER	SERVICEABLE	185.80	-
2	REAR BUMPER PROTECTOR (LH/RH) @\$38.00	TO REPAIR SEE LABOUR	76.00	-
1	REAR PANEL	TO REPAIR SEE LABOUR	391.80	-
1	REAR PANEL GARNISH	SERVICEABLE	95.80	-
	LESS 20% DISCOUNT		-754.98	-537.44
			3,019.92	2,149.76
<b><u>SPECIAL NETT ITEMS</u></b>				
1	BOOT LID COMFORT LOGO & TEL NO STICKER (SN)	NECESSARY	30.00	30.00
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
			165.70	165.70
<b><u>LABOUR</u></b>				
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF REAR BUMPER PROTECTOR (LH/RH) AND REAR PANEL.		850.00	400.00
	SPRAY PAINTING CHARGE.		600.00	360.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	TUFF KOTE.		50.00	20.00
	REMOVE/REFIX REVERSE SENSOR.		120.00	20.00
			1,670.00	800.00
<b>GRAND TOTAL</b>			<b>4,855.62</b>	<b>3,115.46</b>

Report Ref No. CS/ICS18001521/K1qbn2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,500.00
---	--	--	----------

Report Ref No. CS/ICS18001521/K1qbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.